



Quarterly Report

Office of Community-Based Care Transition Implementation Status

June 2024

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Introduction and Background

As required by Texas Family Code, Subchapter B-1, Chapter 264, Section 264.172 (f), 87th Texas Legislature, the Office of Community-Based Care Transition (OCBCT) “shall report to the legislature at least once each calendar quarter regarding the implementation of Community-Based Care in the state.” Status reports shall be provided on September 30th, December 30th, March 31st, and June 30th of each year to the Texas Legislature.

Community-Based Care (CBC) changes the way the Department of Family and Protective Services (DFPS) procures, contracts, and pays for foster care services. Under a performance-based grant agreement, a single contractor provides services to children and families within a designated community (also known as “catchments” or “community areas”).

In Stage I, this Single Source Continuum Contractor (SSCC) is responsible for ensuring the full continuum of paid foster care placements and other services for children in the state’s legal conservatorship. SSCCs also support adoption recruitment, matching, and home studies. In Stage II, the SSCC expands services to include unverified relative or “kinship” placements, services to parents, and the SSCC has sole responsibility for the legal case management function. In Stage III, the SSCC continues the provision of all Stage I and II services and is awarded with financial incentives and disincentives for permanency outcomes, and additional performance measures for child safety and well-being. For information and data on the performance of SSCC contractors, see the [DFPS Rider 15 Report](#).

Update on Community-Based Care Expansion

OCBCT and CBC Operations Division within DFPS work in partnership to ensure sound contract management and implementation processes to support the expansion of CBC in Texas. Over the last quarter, OCBCT and the CBC Operations Division have met with the SSCCs to discuss lessons learned and process improvements in an effort to enhance future implementations.

Challenges to recent and past implementations have been staffing levels and staff retention, case transfer processes, case load management, and the short length of time between Stage I and Stage II. Process improvements to the implementation of CBC include extended readiness timeframes, staggering implementation further apart, increasing SSCC hiring percentage requirements prior to go-live approval, and improvements to the case transition process.

OCBCT, DFPS, and the SSCCs planned and prepared for the implementation of Stage III, and during this quarter, three SSCCs began Stage III. The fourth SSCC will move into Stage III in the 4th Quarter. Additionally, the Request for Application for Harris County and surrounding counties



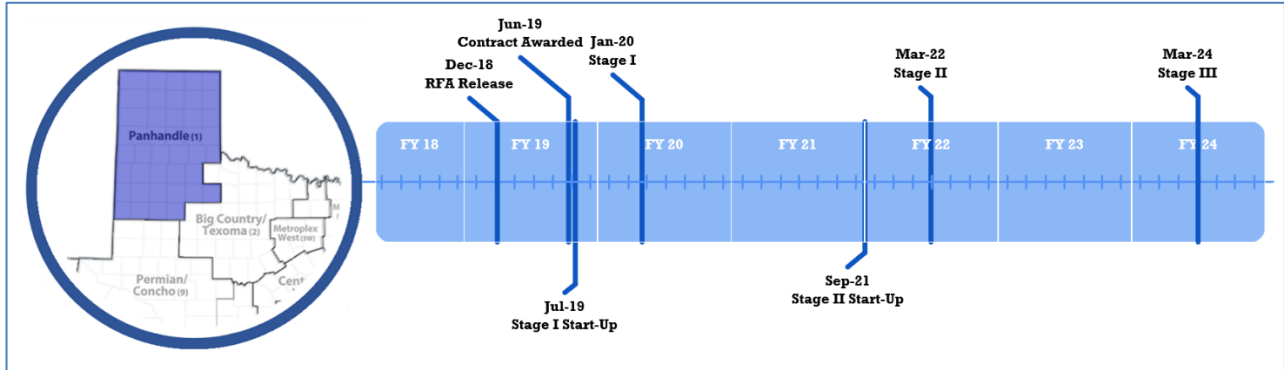
(6A, 6B), Bexar County (8A), and El Paso (10) were released on March 1, 2024. The Request for Application deadline was May 1, 2024, and DFPS is currently in the application evaluation process. There were no bidders for Region 10. OCBCT and the CBC Operations Division plan to release a Request for Information (RFI) for Regions 9 and 10 in order to gain an understanding of how the community would implement CBC and address the unique circumstances in these parts of the state.

As CBC implementation moves forward, OCBCT and DFPS remain committed to partnering and supporting community stakeholders. The [CBC Outreach Request](#) form can be utilized by stakeholders, community members, staff, or any interested party to request information and presentations on CBC. This form can be found on the external [CBC website](#).

The last quarter has brought exciting advancements to the CBC system, and below is a point in time implementation update for each SSCC.

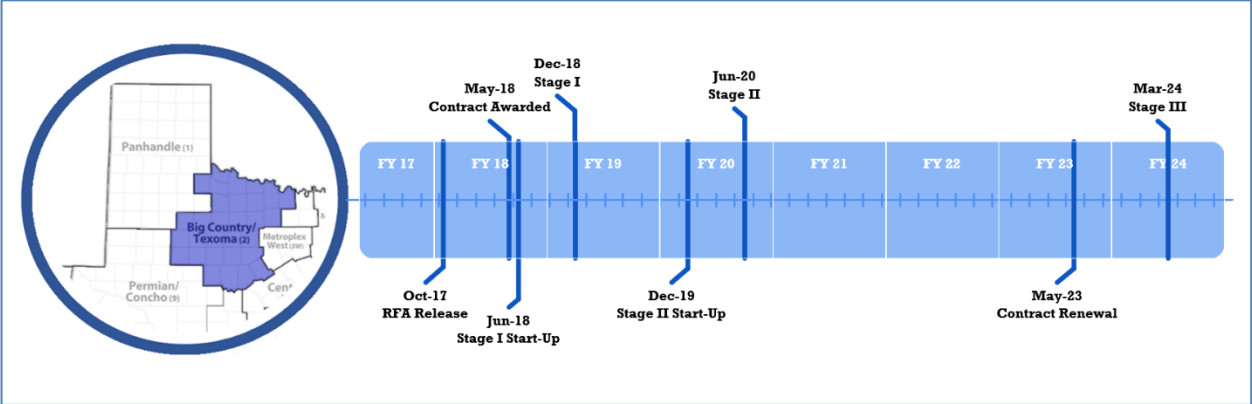
Panhandle- Saint Francis Community Services, Inc (SFCS) and their SSCC division, Saint Francis Community Services in Texas, Inc

The Panhandle community, previously known as Region 1, is comprised of [41 counties](#) in the Texas Panhandle. The visual below depicts the timeline of this community’s CBC progress. SFCS moved into Stage III for all 41 counties on March 1, 2024.



Big Country & Texoma- Texas Family Initiative and their SSCC Division, 2INGage

The Big Country & Texoma community, previously known as Region 2, is comprised of [30 counties](#) in northwest Texas. The visual below depicts the timeline of this community’s CBC progress. 2INGage moved into Stage III for all 30 counties on March 1, 2024.

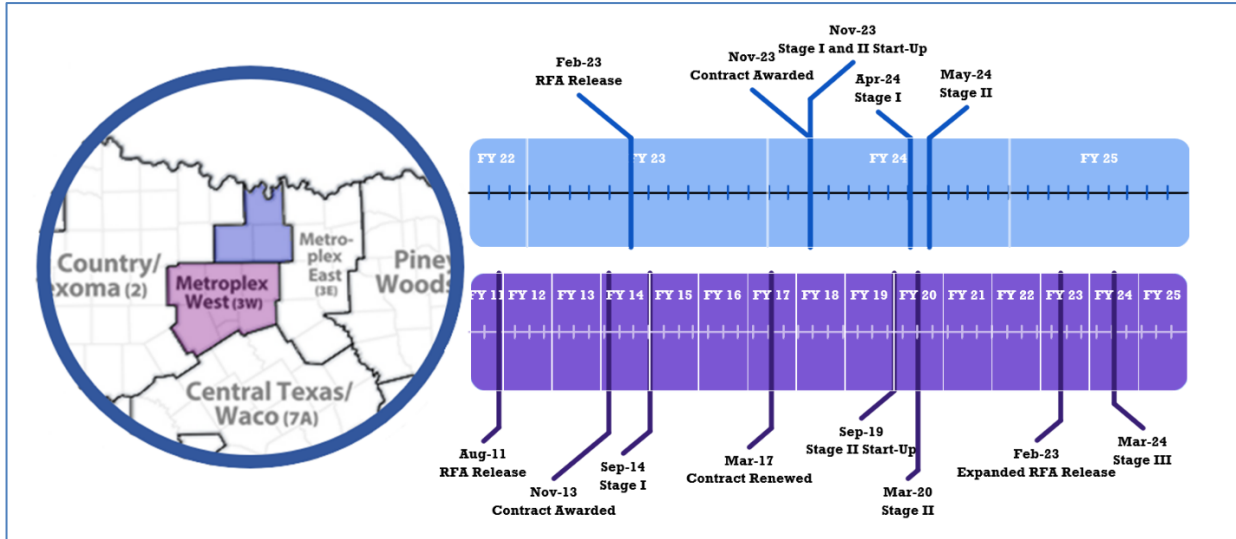


Metroplex West- ACH Child and Family Services and their SSCC Division, Our Community Our Kids (OCOK)

The Metroplex West community, previously known as Region 3W, is comprised of Cooke, Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant, and Wise counties. The visual below depicts the timeline of this community’s CBC progress. OCOK has been the SSCC in the Metroplex West community since 2014, at which time they served the southern seven of the ten counties in the area.

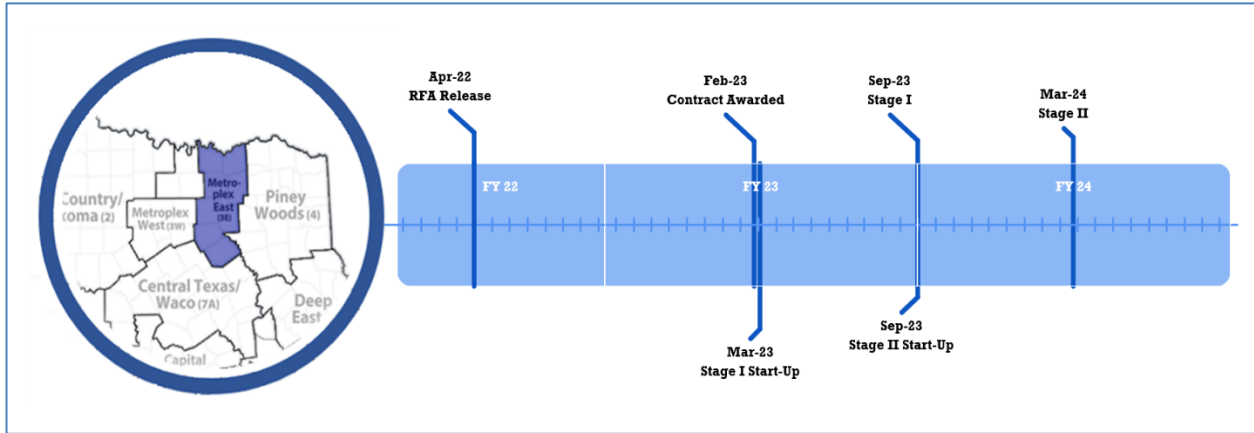
On May 1, 2024, OCOK moved into Stage II for the northern three counties of Cooke, Denton, and Wise.

OCOK moved into Stage III for the counties of Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, and Tarrant on March 1, 2024.



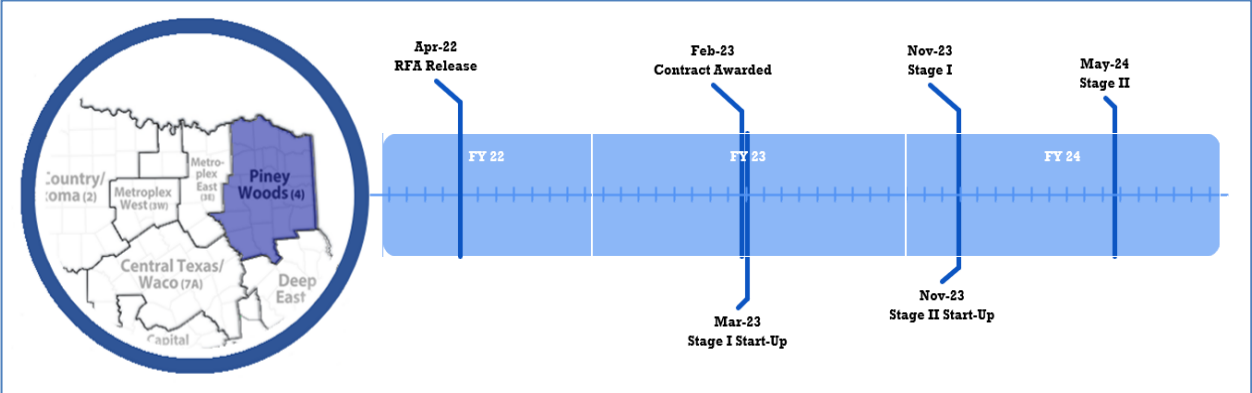
Metroplex East- Texas Family Initiative and their SSCC Division, EMPOWER

The Metroplex East community, previously known as Region 3E, is comprised of the following 9 counties in and around Dallas: Collin, Dallas, Ellis, Fannin, Grayson, Hunt, Kaufman, Navarro, and Rockwall. The visual below depicts the timeline of this community’s CBC progress. EMPOWER moved into Stage II on March 1, 2024.



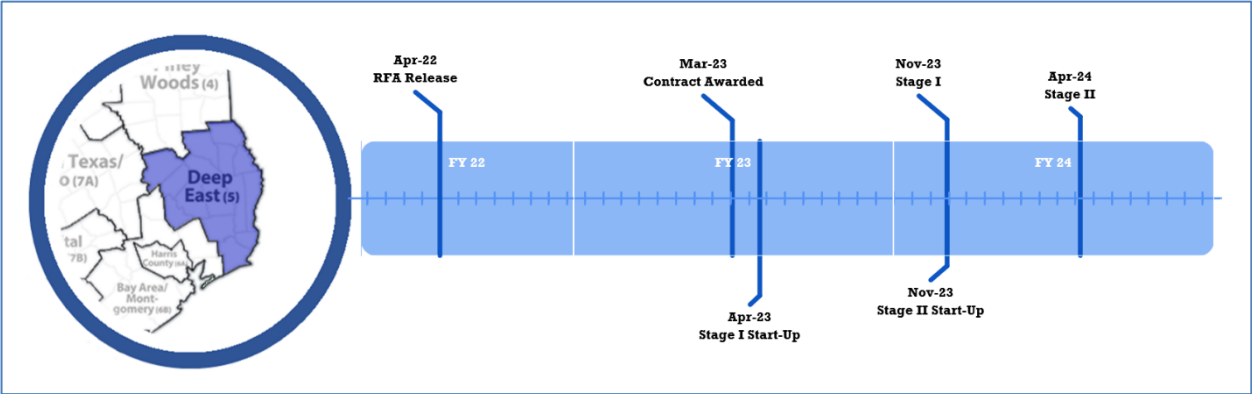
Piney Woods- Arrow Child & Family Ministries and their SSCC Division, 4Kids4Families

The Piney Woods community, previously known as Region 4, is comprised of [23 counties](#). The visual below depicts the timeline of this community’s CBC progress. 4Kids4Families moved into Stage II on May 1, 2024.



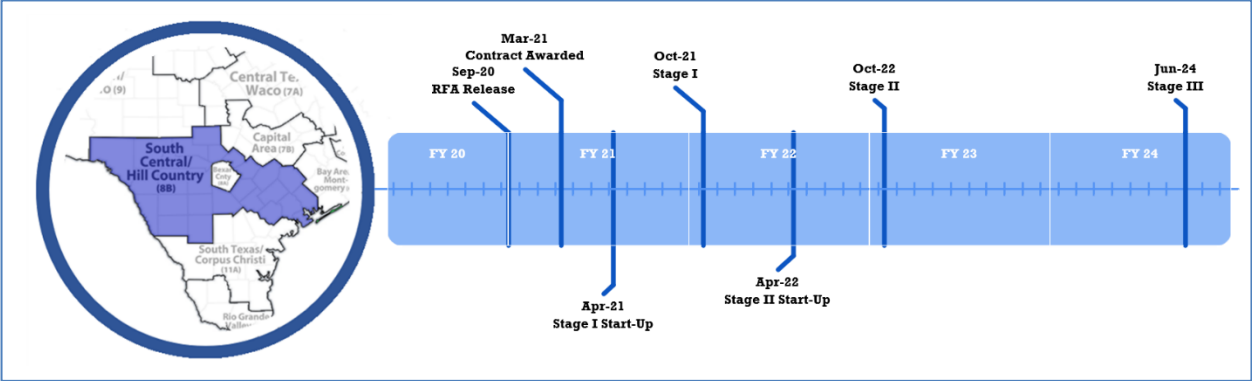
Deep East- Pressley Ridge and their SSCC Division, Texas Family Care Network

The Deep East community, previously known as Region 5, is comprised of [15 counties](#). The visual below depicts the timeline of this community’s CBC progress. TFCN moved into Stage II on April 1, 2024.



South Central & Hill Country- SJRC Texas and their Division, Belong

The South Central & Hill Country community, previously known as Region 8b, is comprised of [27 counties](#), excluding Bexar County. The visual below depicts the timeline of this community’s CBC progress. Belong moved into Stage III for all 27 counties on June 1, 2024.



Conclusion

DFPS and OCBCT remain committed to supporting and sustaining the implementation of CBC across the state. This vast sea change in the Texas foster care system would not be possible without the support of stakeholders from all facets of the child welfare system. At this time, of the children in paid foster care, 49.9 percent are in SSCC community areas (as of May 30, 2024). View the latest [CBC Implementation Plan](#) for additional information on the expansion of CBC.

Appendix A: Current Community-Based Care Communities

