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Department of Family  
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*Information Technology Services*

# **Texas Child Centered Care System (T3C) Project**

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**SSCC User Story Presentation  
August 6, 2024**

# Introductory Title



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Requirements (User Stories) for the Texas Child Care Centered System (T3C) project team to discuss with various SSCCs to get their feedback and acceptance.

# List of user stories

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- SSCC nightly batch file to be modified so that SSCC Staff can view the details of the T3C placement indicator.
- SSCC to receive information about changes to credentialing status of facilities (GROs, CPAs and Foster Homes) reflected on Service Package Credentials Page, so that the SSCC placement team has that information available in their case management system for placing a child.
- SSCC to receive information about the service package for a child reflected on Service Package Page, so that SSCC have that information for the child placed in care.

# Creating T3C Placement

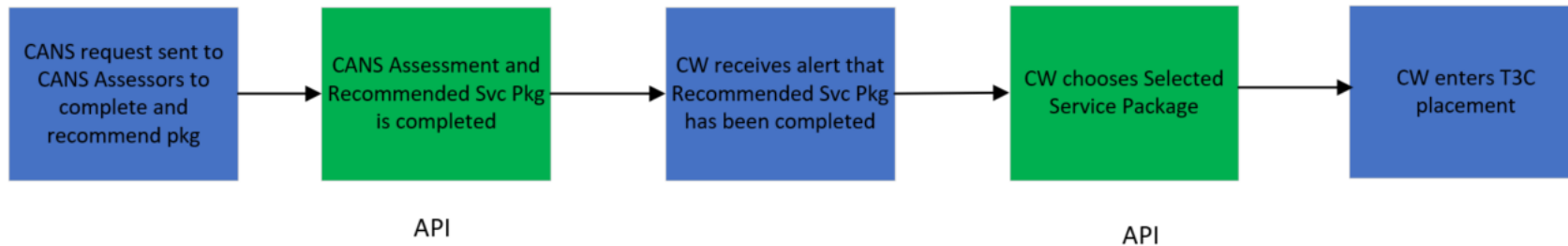


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## Process Flow Diagram – T3C Placement





# User Story – 1

## Daily Batch File Update

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### User Story

As a SSCC Staff, I want the SSCC daily batch file to be modified so that I can view the details of the T3C placement indicator.

### Acceptance Criteria

AC1: Add a new column to the daily nightly batch file.

AC2:

File 11 - Placement file should be updated to add the new column to display the details about T3C placement indicator.

# Placement Indicator



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An indicator has been placed on the Placement Information page that shows T3C placements.

- The system should verify that the GRO is credentialed to provide the Selected service package as of the placement start date if the selected facility type is a GRO type.
- The system should verify that the Child Placing Agency is credentialed to provide the Selected service package as of the placement start date if the selected facility type is a Foster Family Home type.
- The system should verify that the foster family home is credentialed to provide the Selected service package as of the placement start date if the selected facility type is a Foster Family Home type.
- The system should assign a T3C indicator value of “Y” if all the validation criteria are met.

# Placement Indicator Screenshot



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- Contacts/Summaries
- Service Authorization
- Legal
- Child Plans
- Placement**
- Indian Child Status
- History
- Medical
- Foster Care Eligibility
- PCA
- ICPC
- Case Management

## Placement Information

Stage Name:

\* required field  
‡ conditionally required field

### Attention:

- This child or youth is in an SSCC catchment area.
- This child has CBC-SSCC-CPA-T3C-Basic Foster Family Care, CBC-SSCC-CPA-T3C-Kinship Support Add-On Services.

Approval Status

Expand All Collapse All

ALERT:DFPS is reviewing placement in Foster Group Homes. Check with your supervisor for more information.

ALERT: This Resource is on Heightened Monitoring. Please make sure that 'Heightened Monitoring Placement Request' is approved before adding new Placements. For Emergency Placements, please staff with your supervisor.

## Placement Detail

\* Start Date: 11/17/2023  
\* Placement Type: FPS Contracted Foster Placement  
‡ Intended to be Permanent Date:

- Emergency Placement
- T3C Placement

## Placement Name

‡ Single Source Continuum Entity: [redacted] ‡ ID: [redacted]  
‡ Agency: [redacted] ‡ ID: [redacted]  
‡ Facility: [redacted] ‡ ID: [redacted]  
\* Living Arrangement: Agcy Ther FF Home Contact: [redacted]

## Placement Information

- N/A
- Medicaid and Plcmt Addr Diff
- Relative Placement - Grandparent

# T3C Placement Indicator Field

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#	COLUMN_NAME	DATA_TYPE	Nullable	DESCRIPTION
	IND_T3C_PLCMT	VARCHAR2 (1)	Y	T3C placement indicator





# User Story – 2

## Credentialing – Data Exchange

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### User Story

As a SSCC I need to receive information about changes to credentialing status of facilities (GROs, CPAs and Foster Homes) reflected on Service Package Credentials Page, so that the SSCC placement team has that information available in their case management system for placing a child.

### Acceptance Criteria

AC1: A batch job should run daily on a nightly schedule.

AC2: Credentialing Status of facilities reflected on Service Package Credential page is shared with the SSCC system.

AC3: Most current changes/updates to Service Package Credentials Data are shared with the SSCC system.

AC4: When user adds or modifies any of the Service Packages Status of a GRO or CPA facility (Resource) as 'Active' or 'Hold' and saves the page (Based on the recent Effective Date), System sends the information from Service Package Credential page to the SSCC system.

AC5: When the credentialing status of the Foster Homes received from CLASS are updated in IMPACT as 'Active' or 'Hold', System sends the information from Service Package Credential page to the SSCC system.

AC6: Information shared with SSCC would be for the providers under their network.

# Resource Credentialing



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Service Package Credentialing is being developed in support of the new T3C service delivery model. As resources become credentialed to provide T3C services, service package credential records will be created and maintained to indicate which of the T3C services the resource is authorized or “credentialed” to provide.

- CPA’s will be credentialing their foster homes.
- HHSC will be adding credentials to the provider portal for the CPA to indicate credential status
- DFPS will receive that information via a CLASS batch to add to IMPACT.

**NOTE:** There is an upcoming change of the naming conventions for the services to change Facility to GRO I or GRO II.

# Resource Credentialing – Foster Family Care Screenshot



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- Resource Detail
- Facility Detail
- Services by Area

## Service Package Credentials

Resource Name: [REDACTED]  
Resource ID : [REDACTED]  
Resource Type : Other Facility

### Service Package Credentials

Effective Date: 04/30/2024      End Date: 04/23/2024

CBC-SSCC

DFPS

### Foster Family Care (FFC)

Packages	Status	Packages	Status
T01-CBC-SSCC-CPA-T3C-Basic Foster Family Care	Active	T25-FC-CPA-T3C-Basic Foster Family Care	Hold
T02-CBC-SSCC-CPA-T3C-Substance Abuse Services	Hold	T26-FC-CPA-T3C-Substance Abuse Services	Active
T03-CBC-SSCC-CPA-T3C-Short-term Assessment	Active	T27-FC-CPA-T3C-Short-term Assessment	Hold
T04-CBC-SSCC-CPA-T3C-Mental and Behavioral Health Services	N/A	T28-FC-CPA-T3C-Mental and Behavioral Health Services	N/A
T05-CBC-SSCC-CPA-T3C-Sexual Aggression Offender Services	N/A	T29-FC-CPA-T3C-Sexual Aggression Offender Services	N/A
T06-CBC-SSCC-CPA-T3C-Complex Medical Services	N/A	T30-FC-CPA-T3C-Complex Medical Services	N/A
T07-CBC-SSCC-CPA-T3C-Human Trafficking Services	N/A	T31-FC-CPA-T3C-Human Trafficking Services	N/A
T08-CBC-SSCC-CPA-T3C-IDD and Autism Services	N/A	T32-FC-CPA-T3C-IDD and Autism Services	N/A
T09-CBC-SSCC-CPA-T3C-Treatment Foster Family Care	N/A	T33-FC-CPA-T3C-Treatment Foster Family Care	N/A
TAA-CBC-SSCC-CPA-T3C-Transition Support Add-On Services	N/A	TAD-FC-CPA-T3C-Transition Support Add-On Services	N/A
TAB-CBC-SSCC-CPA-T3C-Kinship Support Add-On Services	N/A	TAE-FC-CPA-T3C-Kinship Support Add-On Services	N/A
TAC-CBC-SSCC-CPA-T3C-Pregnant and Parenting Support Services	N/A	TAF-FC-CPA-T3C-Pregnant and Parenting Support Services	N/A

Save

# Resource Credentialing – GRO Tier I and Tier II Screenshot



Facility Detail
Placement Log

### Service Package Credentials

Resource Name: [REDACTED]  
 Resource ID: [REDACTED]  
 Resource Type: Other Facility

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### Service Package Credentials

Effective Date: 06/05/2025      End Date:

CBC-SSCC
DFPS

### General Residential Operation (GRO)

#### Tier I Service Packages

Packages	Status
T10 - CBC-SSCC-Facility-Basic Child Care Operation	▼
T11 - CBC-SSCC-Facility-Sexual Aggression and Sex Offender Treatment	▼
T12 - CBC-SSCC-Facility- Pregnant and Parenting Treatment Services	▼
T13 - CBC-SSCC-Facility-Substance Use Treatment	▼
T14 - CBC-SSCC-Facility-Emergency Stabilization/Assessment	▼
T15 - CBC-SSCC-Facility-Complex Medical Treatment	▼
T16 - CBC-SSCC-Facility-IDD and Autism Treatment	▼
T17 - CBC-SSCC-Facility-Human Trafficking Treatment	▼
T18 - CBC-SSCC-Facility-Mental and Behavioral Health Treatment	▼

#### Tier I Service Packages

Packages	Status
T34 - FC-Facility-T3C-Basic Child Care Operation	▼
T35 - FC-Facility-T3C-Sexual Aggression and Sex Offender Treatment	▼
T36 - FC-Facility-T3C-Pregnant and Parenting Treatment Services	▼
T37 - FC-Facility-T3C-Substance Use Treatment	▼
T38 - FC-Facility-T3C-Emergency Stabilization/Assessment	▼
T39 - FC-Facility-T3C-Complex Medical Treatment	▼
T40 - FC-Facility-T3C-IDD and Autism Treatment	▼
T41 - FC-Facility-T3C-Human Trafficking Treatment	▼
T42 - FC-Facility-T3C-Mental and Behavioral Health Treatment	▼

#### Tier II Service Packages

Packages	Status
T19 - CBC-SSCC-Facility-Sexual Aggression and Sex Offender Stabilization Services	▼
T20 - CBC-SSCC-Facility-Aggression and Defiance Stabilization Services	▼
T21 - CBC-SSCC-Facility-Complex Mental Health Stabilization Services	▼
T22 - CBC-SSCC-Facility-Complex Medical Stabilization Services	▼
T23 - CBC-SSCC-Facility-Substance Use Stabilization Services	▼
T24 - CBC-SSCC-Facility-Human Trafficking Stabilization Services	▼

#### Tier II Service Packages

Packages	Status
T43 - FC-Facility-T3C-Sexual Aggression and Sex Offender Stabilization Services	▼
T44 - FC-Facility-T3C-Aggression and Defiance Stabilization Services	▼
T45 - FC-Facility-T3C-Complex Mental Health Stabilization Services	▼
T46 - FC-Facility-T3C-Complex Medical Stabilization Services	▼
T47 - FC-Facility-T3C-Substance Use Stabilization Services	▼
T48 - FC-Facility-T3C-Human Trafficking Stabilization Services	▼

# The following information captures effective and end date of facilities' service package credentials.



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<u>Name</u>	<u>Type</u>	<u>Description</u>
ID_FCLTY_SVC_PKG	NOT NULL NUMBER(16)	Primary key column
ID_RESOURCE	NOT NULL NUMBER(16)	Resource Id of the facility
DT_EFFECTIVE	NOT NULL DATE	Effective date
DT_END	DATE	End date
DT_CREATED	NOT NULL DATE	Creation date
DT_LAST_UPDATE	NOT NULL DATE	Updated date
ID_CREATED_PERSON	NOT NULL NUMBER(16)	Person who created the record
ID_LAST_UPDATE_PERSON	NOT NULL NUMBER(16)	Person who updated the record
DT_PURGED	DATE	Date purged

# The following information captures service code and its corresponding credential status (Active/Hold/NA)



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<u>Name</u>	<u>Type</u>	<u>Description</u>
ID_FCLTY_SVC_PKG_DTL	NOT NULL NUMBER(16)	Primary key
ID_FCLTY_SVC_PKG	NOT NULL NUMBER(16)	Foreign key column of FCLTY_SVC_PKG
CD_FCLTY_SVC	NOT NULL VARCHAR2(3)	Code corresponding to the selected service package from UI
CD_STATUS	NOT NULL VARCHAR2(3)	Credential status (Active/Hold/NA)
DT_CREATED	NOT NULL DATE	Creation date
DT_LAST_UPDATE	NOT NULL DATE	Updated date
ID_CREATED_PERSON	NOT NULL NUMBER(16)	Person who created the record
ID_LAST_UPDATE_PERSON	NOT NULL NUMBER(16)	Person who updated the record
DT_PURGED	DATE	Date purged





# User Story – 3

## Service Package – Data Exchange

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### User Story

As a SSCC, I need to receive information about the service package for a child reflected on Service Package Page, so that I have that information for the child placed in care.

### Acceptance Criteria

AC1: Service Package details from Service Package page in IMPACT is shared with the SSCC Case system for the child under SSCC care.

AC2: Recommended Service Package, Selected Service Package and Add-On details is shared with the SSCC Case system.

2.1 If there exist an active child referral.

2.2 Recommended / Selected Service Package is added or updated; the details should be shared with SSCC.

AC3: Real time transfer of information/Batch job?



# Service Package Page – Recommended, Selected and Add-On Services

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- Service Package Type field will display ‘Service Package Type’ as Recommended by default.
- User can assign a Recommended Service package from the list of services displayed as a dropdown in the ‘Service Package’ field.
- User must enter a value and save the page for ‘Recommended Service Package’ before adding the ‘Selected Service Package’.
- System allows user to choose a ‘Selected Service Package’ that is different than the displayed value, which displays from the most recent ‘Recommended Service Package’, by selecting an ‘Override Reason’.
- The Add-On Services section will be displayed only when the ‘Service Package Type’ is ‘Selected’ and user selects one of the below 8 CBC-SSCC-CPA services as a primary package.



# Service Package Page – Recommended Screenshot



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My Tasks Case Search Financial Reports Resources

Case Summary Person Contacts/Summaries Service Authorization Legal Child Plans Placement Indian Child Status History Medical Foster Care Eligibility PCA ICPC Case Management

Placement Info Placements for Case Temporary Absence Missing Child Service Level Common Application Common Application Short Form Heightened Monitoring Placement Request

Heightened Monitoring Placement Requests for Case Safety Check SSCC Exp Care SSCC Options Service Package

### Service Package

\* required field  
+ conditionally required field

Service Package

\* Is this child being served under DFPS or SSCC? SSCC

\* Service Package Type: Recommended

\* Service Package:

\* Start Date:

\* End Date:

Was CANS Assessment Completed to Inform Recommendation?  Yes  No

- CBC-SSCC-CPA-T3C-Basic Foster Family Care
- CBC-SSCC-CPA-T3C-Substance Abuse Services
- CBC-SSCC-CPA-T3C-Short-term Assessment
- CBC-SSCC-CPA-T3C-Mental and Behavioral Health Services
- CBC-SSCC-CPA-T3C-Sexual Aggression Offender Services
- CBC-SSCC-CPA-T3C-Complex Medical Services
- CBC-SSCC-CPA-T3C-Human Trafficking Services
- CBC-SSCC-CPA-T3C-IDD and Autism Services
- CBC-SSCC-CPA-T3C-Treatment Foster Family Care
- CBC-SSCC-Facility-T3C-Basic Child Care Operation
- CBC-SSCC-Facility-T3C-Sexual Aggression and Sex Offender Treatment
- CBC-SSCC-Facility-T3C-Pregnant and Parenting Treatment Services
- CBC-SSCC-Facility-T3C-Substance Use Treatment
- CBC-SSCC-Facility-T3C-Emergency Stabilization/Assessment
- CBC-SSCC-Facility-T3C-Complex Medical Treatment
- CBC-SSCC-Facility-T3C-IDD and Autism Treatment
- CBC-SSCC-Facility-T3C-Human Trafficking Treatment
- CBC-SSCC-Facility-T3C-Mental and Behavioral Health Treatment
- CBC-SSCC-Facility-T3C-Sexual Aggression and Sex Offender Stabilization Service

# Service Package Page – Selected Screenshot



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My Tasks | Case | Search | Financial | Reports | Resources

Case Summary | Person | Contacts/Summaries | Service Authorization | Legal | Child Plans | **Placement** | Indian Child Status | History | Medical | Foster Care Eligibility | PCA | ICPC | Case Management

Placement Info | Placements for Case | Temporary Absence | Missing Child | Service Level | Common Application | Common Application Short Form | Heightened Monitoring Placement Request

Heightened Monitoring Placement Requests for Case | Safety Check | SSCC Exp Care | SSCC Options | **Service Package**

## Service Package

\* required field  
‡ conditionally required field

**Service Package**

\* Is this child being served under DFPS or SSCC? SSCC

\* Service Package Type: Selected

\* Service Package: CBC-SSCC-CPA-T3C-Basic Foster Family Care

\* Start Date: [calendar icon]

\* End Date: [calendar icon]

### Add-On Service

‡ Add-On Service:

- CBC-SSCC-CPA-T3C-Transition Support Add-On Services
- CBC-SSCC-CPA-T3C-Kinship Support Add-On Services
- CBC-SSCC-CPA-T3C-Pregnant and Parenting Support Services

**Service Package Selection List:**

- CBC-SSCC-CPA-T3C-Basic Foster Family Care
- CBC-SSCC-CPA-T3C-Substance Abuse Services
- CBC-SSCC-CPA-T3C-Short-term Assessment
- CBC-SSCC-CPA-T3C-Mental and Behavioral Health Services
- CBC-SSCC-CPA-T3C-Sexual Aggression Offender Services
- CBC-SSCC-CPA-T3C-Complex Medical Services
- CBC-SSCC-CPA-T3C-Human Trafficking Services
- CBC-SSCC-CPA-T3C-IDD and Autism Services
- CBC-SSCC-CPA-T3C-Treatment Foster Family Care
- CBC-SSCC-Facility-T3C-Basic Child Care Operation
- CBC-SSCC-Facility-T3C-Sexual Aggression and Sex Offender Treatment
- CBC-SSCC-Facility-T3C-Pregnant and Parenting Treatment Services
- CBC-SSCC-Facility-T3C-Substance Use Treatment
- CBC-SSCC-Facility-T3C-Emergency Stabilization/Assessment
- CBC-SSCC-Facility-T3C-Complex Medical Treatment
- CBC-SSCC-Facility-T3C-IDD and Autism Treatment
- CBC-SSCC-Facility-T3C-Human Trafficking Treatment
- CBC-SSCC-Facility-T3C-Mental and Behavioral Health Treatment
- CBC-SSCC-Facility-T3C-Sexual Aggression and Sex Offender Stabilization Services

# Add-On Section Screenshot



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My Tasks Case Search Financial Reports Resources

Placement Info Placements for Case Temporary Absence Missing Child Service Level Common Application Common Application Short Form Heightened Monitoring Placement Request

Heightened Monitoring Placement Requests for Case Safety Check SSCC Exp Care SSCC Options Service Package

## Service Package

\* required field  
‡ conditionally required field

Service Package

\* Is this child being served under DFPS or SSCC? SSCC

\* Service Package Type: Selected \* Service Package: CBC-SSCC-CPA-T3C-Basic Foster Family Care

‡ Override Reason:

\* Start Date: 06/28/2024 \* End Date: 08/01/2025

### Add-On Service

‡ Add-On Service:

- CBC-SSCC-CPA-T3C-Transition Support Add-On Services
- CBC-SSCC-CPA-T3C-Kinship Support Add-On Services
- CBC-SSCC-CPA-T3C-Pregnant and Parenting Support Services

Save

# Primary package – Recommended/Selected.



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<u>Name</u>	<u>Type</u>	<u>Description</u>
ID_PERSON_SVC_PKG	NOT NULL NUMBER (16)	A unique identifier for a row on the SRVC_PKG table.
ID_CASE	NOT NULL NUMBER (16)	A unique identifier for a row on the CAPS_CASE table.
ID_STAGE	NOT NULL NUMBER (16)	A unique identifier for a row on the STAGE table.
ID_PERSON	NOT NULL NUMBER (16)	A unique identifier for a row on the PERSON table.
DT_START	DATE	Service package start date.
DT_END	DATE	Service package end date
CD_SVC_PKG_TYPE	NOT NULL VARCHAR2(3)	Code corresponding to the selected service package type.
CD_SVC_PKG	VARCHAR2(3)	Code corresponding to the selected service package.
CD_OVRIDE_RSN	VARCHAR2(3)	Code corresponding to the selected override reason

# Primary package – Recommended/Selected Contd..



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CD_END_RSN	VARCHAR2(3)	Code corresponding to the selected end reason
TXT_OVRIDE_RSN_CMNTS	VARCHAR2(1200)	Override reason comments
TXT_END_RSN_CMNTS	VARCHAR2(1200)	End reason comments
DT_CREATED	NOT NULL DATE	Date of creation of this record
DT_LAST_UPDATE	NOT NULL DATE	Date of the last record updated.
ID_CREATED_PERSON	NOT NULL NUMBER (16)	ID of the person creating this record
ID_LAST_UPDATE_PERSON	NOT NULL NUMBER (16)	ID of the person last updating this record
ID_EVENT	NOT NULL NUMBER (16)	A unique identifier to the EVENT table
DT_PURGED	DATE	Date the record was purged
DT_CANS_ASSMT_CMPLTD	DATE	CANS Assessment completed date.

# Primary package – Recommended/Selected Contd..



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TXT_CANS_ASSMT_RECMND_CMNTS	VARCHAR2(1200)	CANS Assessment recommended rationale.
IND_CANS_RECMND	VARCHAR2(1)	Was CANS Assessment completed to inform recommendation
CD_CANS_RECMND_RSN_NO	VARCHAR2(3)	CANS not recommended reason. Code type CCANSRSN.
TXT_CANS_NOT_RECMND_CMNTS	VARCHAR2(1200)	CANS not recommended reason - no comments.
CD_SVC_PKG_CASE_TYPE	NOT NULL VARCHAR2(3)	Code that indicates whether the case type is DFPS = FPS or SSCC = CBC)
IND_QRTP_RCOMND	VARCHAR2(1)	To indicate If QRTP is recommended or not. Acceptable values Y or N
DT_QRTP_ASSESSMENT_COMPLETION	DATE	The Date of QRTP assessment completion
TXT_DFPS_COMMENTS	VARCHAR2(4000)	Third party review - assessment comments
IND_CSUP_SEND	NOT NULL VARCHAR2(1)	To indicate which records to be processed by CSUP Referral Interface batch program



# Add-On



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Name	Type	Description
ID_PERSON_ADDON_SVC_PKG	NOT NULL NUMBER (16)	A unique identifier for a row on the PERSON_ADDON_SVC_PKG table.
ID_PERSON_SVC_PKG	NOT NULL NUMBER (16)	A unique identifier for a row on the PERSON_SVC_PKG table.
CD_SVC_PKG	VARCHAR2(3)	Code corresponding to the selected Add on service package.
DT_START	DATE	Add on Service package start date
DT_END	DATE	Add on Service package end date
CD_END_RSN	VARCHAR2(3)	Code corresponding to the selected end reason.
TXT_END_RSN_CMNTS	VARCHAR2(1200)	End reason comments
DT_CREATED	NOT NULL DATE	Date of creation of this record
ID_CREATED_PERSON	NOT NULL NUMBER (16)	ID of the person creating this record
DT_LAST_UPDATE	NOT NULL DATE	Date of the last record updated
ID_LAST_UPDATE_PERSON	NOT NULL NUMBER (16)	ID of the person updating this record

# Next Steps

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*Any Questions?*



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# Thank you

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Contact Us:

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