



Texas Child-Centered Care (T3C) System



July 2024



Texas Department of Family and Protective Services

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Letter from the DFPS Commissioner

Dear Colleagues,



In the first edition of the *T3C System Blueprint* in February, I expressed my amazement at the dedication, work, and collaboration that occurs across all stakeholders working in the the child welfare system with the common goal of providing quality care and safety for children. In these early months of T3C I have seen that dedication shine through.

So many wonderful things are happening as the system readies to go-live with Texas Child-Centered Care or T3C. Residential childcare providers find themselves at different stages of change—some are gearing up to be "early adopters" of the T3C System, while others are in the process of conducting internal evaluation to determine the readiness for making the shift. Wherever you find yourself in the change process, I thank and applaud you for the time, effort, and work you are doing to make the transition.

Change is hard, and even with the best of planning, there will be things we learn along the way that require us to shift and adjust as we implement the T3C System. I look at this journey, as just that, a journey—the T3C System should not be viewed as a destination but a path that leads to continued improvement and innovation.

We are five months away from our anticipated go-live date, when the first child receives services under the modernized system. It is exciting and the Department remains committed to our continued partnership.

Thank you for all that you do for the children, youth, and families of Texas.

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Stephanie Muth DFPS Commissioner Texas Department of Family and Protective Services





Purpose of the Blueprint

The *Texas Child-Centered Care (T3C) System Blueprint* is a guide for Texas foster care stakeholders to gain an understanding of the framework and base parameters inherent in each of the twenty-four Service Packages and three Add-On Services descriptions.

The *Texas Child-Centered Care System Blueprint* is a product of the Texas Department of Family and Protective Services (DFPS) and will be updated quarterly (January, April, July, October) to include revisions (if necessary) and provide detailed information related to transition and implementation of the T3C System. DFPS will include the T3C System Blueprint Change Log to show modifications made between versions for ease and to ensure transparency.

The current version of the *T3C System Blueprint*, and any prior versions of the document will be found on the <u>DFPS Texas Child-Centered Care</u> webpage. If you have not already done so, we encourage you to subscribe for T3C news and updates on this page. DFPS will notify all subscribers when updated versions of the *T3C System Blueprint* and other T3C information is posted.

We welcome questions and feedback related to the *T3C System Blueprint*, which can be directed to <u>dfpstexaschildcenteredcare@dfps.texas.gov</u>.

Disclaimer: The contents of the T3C System Blueprint are in no way intended to supersede statute, rule, license, regulatory standards, or current DFPS or Single Source Continuum Contract requirements. Contractual requirements resulting from the transition and implementation of the T3C System will be memorialized in the actual contract.





Introduction

DFPS serves as the single state agency responsible for defining, maintaining, and overseeing the operation and administration of the foster care program as outlined in the provisions of Title IV-E of the *Social Security Act* and Chapter 40 of the *Texas Human Resources Code*. Operation of the foster care system is informed by state and federal statute, regulations, rules, and policy. Direct provision of foster care services is primarily accomplished using agreements and contracts with the following:

- Kinship Caregivers
- Single Source Continuum Contractors
- Child Placing Agencies
- General Residential Operations.

Since 1988, the Service Level System has served as the foundation for the Texas Foster Care System. Care expectations, contractual requirements, and payment all derive from the child's determined level. As the state approaches the full roll-out of Community-Based Care (CBC), and fewer and fewer children are served under the Service Level System, the foundation must change.

T3C represents a complete transformation of the foster care system. It is the result of a multiyear effort directed by the Texas Legislature, supported by DFPS in collaboration with the Texas Health and Human Services Commission (HHSC), and guided by countless residential childcare providers and other child welfare stakeholders. T3C replaces the Service Level System, with a universal child assessment tool and placement process, twenty-four clearly defined Service Packages and three Add-On Services, new fully funded rate methodology, and new opportunities to claim federal funds for foster care services.

Having a comprehensive array of clearly defined Service Packages and supporting rate methodology aligns the cost of care with specific services, offering more stability for Residential Child Care providers and Caregivers. The new rate methodology offers more efficiency and eliminates the need for multiple payments, by consolidating compensation for things such as awake night supervision in General Residential Operations into the child's daily rate. The new service array offers new opportunities for the state to draw down federal Title IV-E funding by incorporating specific packages that align with changes made by the *Family First Prevention Services Act*, allowing for enhanced claiming.

Most importantly, and above all else, there are new opportunities that this modernized system represents for children, youth, and young adults in foster care. T3C is designed to improve safety, permanency, and well-being outcomes, offer continued opportunity for foster care system improvement through a robust Continuous Quality Assurance and Improvement Process, and lessen the need to look outside the established foster care continuum for services.

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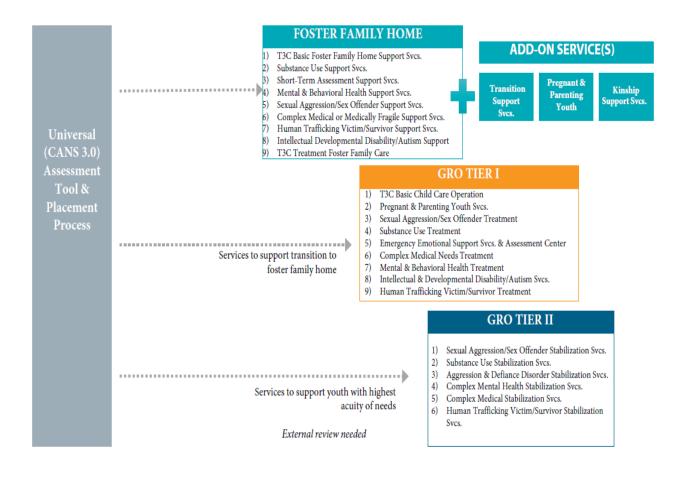


What is the T3C System and How Does it Work?

T3C Foster Care Continuum and Full Array of Services

Under T3C children, youth, and young adults are assessed, matched, and placed with a Child Placing Agency/foster family home, or a General Residential Operation that specializes in providing a specific type of service, known as a "Service Package". There are nine distinct Service Packages offered in Foster Family Homes, nine distinct Service Packages offered in General Residential Operation Tier I facilities, and six distinct Service Packages offered in General Residential Operation Tier II facilities.

Based on the child, youth, or young adult's unique needs, they may also be eligible for up to three distinct Add-On Services if placed with a Child Placing Agency/foster family home that specializes in providing the needed service(s).



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Commonly Used Terms

The *T3C System Blueprint* includes terminology and concepts that are important to understand when interpreting what is required in each of the twenty-four T3C Service Packages and three T3C Add-On Services. To ensure common understanding, some of these key terms and concepts, which apply only to the T3C system, are described below.

- Active Interim Credential: The provider has met all necessary requirements to operate under the Active Interim Credential specific to the approved Service Package or Add-On Service, and contingent on contract amendment(s), may begin serving children under T3C. The Active Interim Credential period starts when the provider receives DFPS' approval that they have satisfied all requirements identified as "Required to be In Place on 1st Day Operating under Active Interim Credential" (see APPENDIX II.A: T3C Interim Credential Requirements). The Active Interim Credential period expires on the last day of the twelfth calendar month after the date that DFPS issues initial approval. To avoid a lapse in service and for the provider to continue to provide the specific Service Package or Add-On Service to children and youth in DFPS conservatorship, the provider must meet all requirements, apply for, and obtain the Full Credential period, the provider must supply status reports on their progress towards meeting all of the requirements to obtain the Full Credential for the Service Package or Add-On Service.
- Add-On Service (Child Placing Agencies Only): A set of clearly defined criteria with an established daily rate that supports eligible children, youth, and young adults with specific needs living with a Credentialed Foster Family Home Caregiver supported by a Credentialed Child Placing Agency that includes one or more of the following services:
 - o Transition Support Services for Youth & Young Adults 14 years and older,
 - Kinship Caregiver Support Services (Paid to Child Placing Agency only) for verified kinship foster family homes, and
 - Pregnant & Parenting Support Services.

Each Add-On Service has a unique daily rate, and dependent on child and provider eligibility for service(s), is added to the daily rate for the primary Service Package.

Aftercare Services: Support services planned in anticipation of discharge and provided post-discharge to children that have transitioned to a new placement. Aftercare Services vary by Service Package/Add-On Service. Funding to support the provision of Service Package-specific aftercare has been included in the applicable daily rate paid while the child is in placement to be used to support post-discharge services. While the type, resources, frequency, and duration of services may vary by Service Package/Add-



On Service, aftercare requirements include one, more than one, or all the following expectations:

- Collaboration with the child's core Service Planning team, which dependent on the case, should include: the child, the child's parents, the child's CPS or SSCC caseworker, attorney ad-litem, guardian ad-litem and/or CASA volunteer, STAR Health Service Coordinator, relatives, subsequent Caregivers, and other stakeholders.
- Collection, documentation, and tracking of child outcome data, related to the provision of Aftercare Services.
- Prior to transition, administration, and completion of the CANS 3.0 Assessment.
 Review of assessment with Service Planning team members to identify strengths and needs to build on and address in subsequent placement.
- Assistance with school enrollment (if applicable per the child's age). Prior to discharge and if possible, the child must be enrolled in school. Any issues should be addressed with assistance of the education liaison for the operation.
- Development and maintenance of the Education Portfolio.
- Assistance with identification, facilitation and support of affirming, normative, age-appropriate, positive-peer relationships, and activities within the child's community at the subsequent placement. Activities can include any number of things that are meaningful to the child and contribute to positive well-being, which may include sports, fine arts, volunteering, employment, extra-curricular, school activities, etc.
- Organization and facilitation of the transition to other medical and mental health providers, as needed. This includes collaboration to ensure that there is no lapse in therapy or medication, if applicable.
- Assessment, assistance, and support of the needs of parents and/or subsequent Caregivers and family.
- Consistent and ongoing engagement with the child and families to support transition and to maintain healthy connections.
- Caregiver: For purposes of T3C, a person, including an employee, foster parent, cottage parent, contract service provider, or volunteer, whose day-to-day responsibilities include direct care, supervision, guidance, and protection of a child, youth, or young adult in care.
- Child and Adolescent Needs and Strengths (CANS) 3.0 Assessment: A multi-purpose tool developed for children's services to support customized decision making, including identification of the optimal Service Package (for T3C) and planning, to facilitate quality



improvement initiatives, and to allow for the monitoring of outcomes of children, youth, and young adults in care.

- Continued Stay Guidelines: Incorporated in the provider's policy and procedures, these guidelines directly link to the Evidence-informed or Evidence-based Treatment Model and are used as the means for determining a child's continued need for placement beyond the expectation established by the provider for the individual Service Package. The timeline for review should coincide with the expected duration of stay based on the provider's selected and approved Treatment Model, and any time limitations of the Service Package. These guidelines at a minimum must address:
 - The primary reason the child met the admission guidelines, and a detailed documented reason for how he or she continues to require on-going services established upon placement, or how those services are being changed or replaced with others.
 - How services are adjusted for the child based on an updated CANS 3.0 Assessment.
 - How services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans.
 - A less-restrictive placement type/service option is not appropriate to meet the child's individual needs.
- Continuous Quality Improvement: For purposes of T3C, this means the formal structure and process used by the Child Placing Agency or General Residential Operation for defining and examining programs strengths and challenges and testing, improving, and learning from solutions on an on-going basis. This process is intended to be proactive and cyclical, using data to improve the quality of services and outcomes for children, youth, and young adults based on the individual Service Package and/or Add-On Service (if applicable).
- Credential: For purposes of T3C, this means a Child Placing Agency, General Residential Operation, or foster home has met the qualifications, as determined by DFPS, to offer a specific Service Package or Add-On Service (Child Placing Agencies only). DFPS will make the determination for Child Placing Agencies and General Residential Operations, while the individual Child Placing Agency will assess whether the individual foster home meets the qualifications.
- Daily Foster Care Rate: The per diem rate paid to an SSCC, or Child Placing Agency, or General Residential Operation for providing a distinct Service Package or Add-On Service(s).

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- Diagnostic and Statistical Manual of Mental Disorders (DSM-5): Handbook used by health care professionals as the authoritative guide to the diagnosis of mental and behavioral disorders. DSM-5 contains descriptions, symptoms, and other criteria for diagnosing mental and behavioral disorders.
- Evidence-based: Practice that is shown to be effective based on rigorous evaluation and factors in expertise of professionals and the characteristics, culture, and preferences of those the practice will support.
- Evidence-informed: Component parts include knowledge gained through research, practice, and experience, use of data collection, tracking, and analyzation to ensure that desired outcomes are being achieved and are continuing to meet the customized needs of the unique population. Please note that use of an Evidence-based Treatment Model may be used in lieu of an Evidence-informed Treatment Model as referenced throughout the T3C System Blueprint.
- Extended Foster Care: A voluntary program that allows a young adult to reside in a paid foster care placement after DFPS legal conservatorship ends upon turning age 18. The young adult is eligible for Extended Foster Care if he or she is participating in qualifying activities which can be found in <u>Chapter 10400 of the Child Protective Services</u> <u>Handbook</u>.
- Inactive Interim Credential: Provider has met the criteria for the Service Package or Add-On Service based on completion of the requirements that are identified as "Required to be In Place @ Time of Application" (see APPENDIX II.A: T3C Interim Credential Requirements). The Inactive Interim Credential period starts when the provider receives written confirmation from DFPS that they have satisfied all of the requirements identified as "Required to be In Place @ Time of Application for Interim Credential" (see APPENDIX II.A: T3C Interim Credential Requirements). The purpose of the Inactive Interim Credential is to allow time for the provider to complete all requirements necessary between the time of application to be eligible for the Active Interim Credential for the specific Service Package or Add-On Service. The Inactive Interim Credential is limited to 120 calendar days. If the provider is unable to meet all of the requirements necessary to move to the Active Interim Credential status by the 120th calendar day, they must start the application process for the Interim Credential again.
- Information Technology (IT) System: For purposes of T3C, there is a requirement that all providers engage in selection and utilization of a computer system(s) that includes hardware, software, and equipment operated by provider staff (users) and allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome



tracking processes in a manner that protects confidentiality, and meets industry standards for secure data storage.

- Interim Credential: An initial, short-term Credential that can be applied for by General Residential Operations and Child Placing Agencies that currently have a Residential Childcare Contract with either DFPS or with at least one SSCC, and meet certain eligibility requirements. Within state and federal statute and regulatory requirements, DFPS-approved providers could start providing T3C Service Packages and Add-On Services based on evaluation of a comprehensive plan, but prior to meeting all of the requirements to become fully Credentialed. Providers approved for the Interim Credential in a particular Service Package or Add-On Service are subsequently required to become Fully Credentialed before the Interim Credential expires on the last day of the twelfth calendar month after the date of issuance for the Active Interim Credential. The Interim Credential for any one Service Package is issued to an eligible provider one time only and is not renewable. The Interim Credentialing process will be time-limited during the transition and *DFPS anticipates that it will be eliminated as an option to providers after October 2025*. The Interim Credential is divided into two status periods, starting with the Inactive Interim Credential, and followed by the Active Interim Credential.
- Intermittent Alternate Care: Commonly referred to as "Respite Care", this is a planned alternative 24-hour care provided for a child, youth, or young adult by a licensed Child Placing Agency as a part of the Child Placing Agency or home's regulated childcare and lasts more than 72 consecutive hours. For purposes of T3C, funding to support Intermittent Alternate Care has been built into the daily foster care rate.
- Kinship Caregiver: Relatives and other people (known as fictive kin) who the child or family have a significant relationship with and who can provide stability for children when they can't safely reside with their parents. For purposes of T3C, Kinship Caregivers are *verified Caregivers* through a licensed Child Placing Agency.
- Logic Model: A graphic depiction, developed by the provider, that presents the shared relationships among the resources, activities, inputs, outputs, outcomes, and impact for each Service Package and/or Add-On Service. A Logic Model depicts how the provider's program will work, what it is expected to achieve, and identifies the components that will be used to inform provider program improvements through the continuous quality improvement process and is intended to change through this process.
- Minimum Standards: <u>Chapter 42 of the Texas Human Resources Code</u> requires the Health and Human Services Commission to regulate childcare and child-placing activities in Texas, and to create and enforce Minimum Standards. HHSC develops rules for childcare in Texas. Once proposed, reviewed, and adopted, these rules become part of the Texas Administrative Code. <u>(Read the childcare licensing rules.)</u> Each set of



Minimum Standards is based on a particular chapter of the Texas Administrative Code and the corresponding childcare operation permit type(s). The Minimum Standards mitigate risk for children in out-of-home care settings by outlining basic requirements to protect the health, safety, and well-being of children in care. For purposes of T3C, providers must be licensed through HHSC-Child Care Regulation Division (CCR). Service Package and Add-On Service requirements that are consistent with Minimum Standards will be monitored through CCR.

- Normalcy: The ability of a child in foster care to engage in activities that are suitable for children, youth, and young adults of the same age, level of maturity, and developmental level as determined by a reasonable and prudent parent standard. Examples include, but are not limited to, extracurricular activities, in-school and out-of-school activities, enrichment activities, drivers' education and experience, cultural activities, employment opportunities, and frequent communication with family, friends, and peers via in-person visits, phone calls, and through social media (if safe and appropriate).
- Permit Type: For purposes of T3C, this refers to the operation's type (Child Placing Agency or General Residential Operation) that are a part of the permit issued by HHSC-Child Care Regulation Division and is distinct for each Service Package and/or Add-On Service.
- Permit Services: For purposes of T3C, this refers to the treatment, programmatic, and/or special services that are required of the operation (Child Placing Agency or General Residential Operation) that are a part of the permit issued by HHSC-Child Care Regulation Division and is distinct for each Service Package and/or Add-On Service.
- Pre-Placement Visit: Occurs before placement and allows the child, youth, or young adult to visit with potential Caregivers to determine if the child, youth, or young adult feels that the placement is a good fit and allows time to process the change.
- Promising Practice: A practice that is superior to an appropriate comparison practice using conventional standards of statistical significance (in terms of demonstrated meaningful improvements in validated measures of important child outcomes, such as mental health, substance abuse, well-being or safety) as established by at least one study that was rated by an independent systemic review for the quality of the study design and execution and determined to be well-designed and well-executed; and utilized some form of control group.
- Service Coordination: A special kind of care management that is performed by a Superior STAR Health Service Coordinator and is a benefit for *all* STAR Health members.



As a part of Service Coordination, the STAR Health Service Coordinator works with STAR Health members (children and youth in DFPS conservatorship or young adults in Extended Foster Care) and their medical consenter to:

- Identify healthcare needs.
- Develop an Individual Service Plan (ISP) along with their medical consenter, community supports, and providers.
- Ensure that services are received timely.
- Help to find providers and access covered services.
- Coordinate Medicaid covered services with social and community support services.
- Service Package: Clearly defined set of criteria that is intended to meet the custom needs of the child, which is used to evaluate a provider for a Credential. Each Service Package has a unique daily rate. Children, youth, and young adults may have competing needs, however only one primary Service Package will be determined at the time of placement and will serve as the basis for the single daily reimbursement rate.
- Service Plan: Commonly referred to as the "Single Child's Plan of Service", for purposes of T3C, this is the provider's developed plan that is narrowly tailored to address the child's custom goals, progress achieving goals, and services that will be provided to a child, youth, or young adult to meet specific goals while served by the provider. The Service Plan must incorporate the CANS 3.0 Assessment.
- Single Source Continuum Contract/Contractor (SSCC): Entity with whom DFPS enters a contract for the provision of the full continuum of substitute care, case management, and reunification services in a designated geographic catchment area.
- Staff: For purposes of T3C, Child Placing Agency or General Residential Operation staff includes a person an operation employs full-time or part-time to work for wages, salary, or other compensation. This includes all Child Placing Agency or General Residential Operation staff, agency or operation contractors, volunteers, and any owner who interacts with a child, youth, or young adult receiving the specified Service Package or Add-On Service.
- STAR Health: A comprehensive, single source Medicaid managed care model for children and youth in DFPS conservatorship and young adults up to age 22 in Extended Foster Care. Benefits of STAR Health include:
 - Immediate access to services when the child or youth is taken into DFPS conservatorship.



- Support of a statewide (Medicaid) provider network.
- Continuity of care supported by Health Passport, a proprietary healthcare data management system.
- Ability to develop innovative and flexible solutions to support child welfare system changes and needs.
- Simplification of system changes required to coordinate care.
- A one stop shop to assist with physical health, behavioral health, dental, vision, pharmacy benefits, value-added services, and transportation.
- Dedicated STAR Health staff with many years of prior child welfare experience and specific foster care training.
- Time-limited Service: Varies by Service Package and provider's Treatment Model, it is the anticipated length of time that it will take for a child, youth, or young adult to successfully complete a program prior to discharge.
- Trauma-informed agency or organization: A Child Placing Agency or General Residential Operation that is trauma-informed is an organization or agency that:
 - o Realizes the widespread impact of trauma and the potential paths for recovery;
 - Recognizes the signs and symptoms of trauma in children, youth, young adults, families, staff, Caregivers, and others involved in the child welfare system;
 - Responds by fully integrating knowledge about trauma into policies, procedures, and practices; and
 - Seeks to actively resist re-traumatization.
- Treatment Model: Commonly referred to as a "program model", it serves as the foundation and framework for the provider's program. For purposes of T3C, a Treatment Model *is not solely* the therapeutic technique(s) or specific clinical intervention(s) being used to treat the individual child's diagnosis (as may be offered through STAR Health). Rather it is the holistic, trauma-informed approach to care that considers the physical, emotional, social, and spiritual well-being needs of children requiring a distinct Service Package, and serves as the program's structure for providing care, including the approach to planning, and providing therapeutic/clinical intervention(s), case management, training, policy and procedures, recreation, service planning, and Aftercare Services (if applicable). The provider's Treatment Model can be one they have developed independently or one that they have purchased, so long as it meets the core elements listed above and is Evidence-informed, or a Promising Practice, or is Evidence-based. The T3C Treatment Model should be based on certain qualifying assumptions around the specific population (as defined by the Service Package and/or Add-On Service(s)) served and must be customized to treat and provide care based on



these unique needs. All provider staff and Caregivers must be trained in and actively practice the operation's Treatment Model.

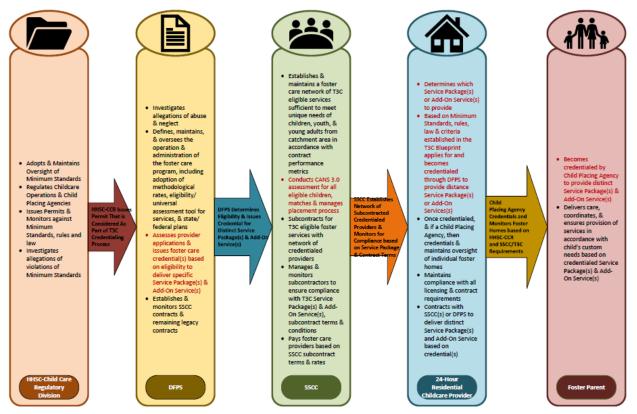
A General Residential Operation's Evidence-informed Treatment Model for each Tier I Service Package (except for Tier I: T3C Basic Child Care Operation and Tier I: Emergency Emotional Support & Assessment Center) and the Evidence-based Treatment Model for each Tier II Service Package should include a defined, Anticipated Length of Stay to complete the treatment or stabilization program. The actual length of stay will be child, youth, or young adult dependent, and based on individual need.

Universal Human Trafficking Prevention Training: Childcare providers and Caregivers are in a unique position to intervene and educate those vulnerable to becoming victims of human trafficking. DFPS is in the process of developing a Human Trafficking Prevention Training and a companion "Train the Trainer" model, which is anticipated to be released in the fall of 2024. Providers may choose to adopt this model and train their staff and Caregivers, or they may submit, as a part of the Credentialing process, a different model they intend to use to meet this requirement under T3C. It is the Department's intent that relevant information provided in the Universal Human Trafficking Prevention Training be shared with children, youth, and young adults being served by the provider. Each provider will have the flexibility to determine how best to share this information; examples include providing information through service plan meetings, during home visits, or through one-to-one communication between the Caregiver and child. This training is required and funding to support this training has been included in the daily rate for all Service Packages. *For providers offering one of* the three Service Packages designed specifically to serve victims/survivors of Human Trafficking, the agency or organization will need to use a training that is specific for prevention for that population of children, youth, and young adults.



System Roles and Responsibilities under T3C

The Texas foster care system is an inter-agency and interdependent system. Each agency has a unique and specific role in the system that is defined by law, rule, statute or contract, and the T3C system strives to ensure that roles and responsibilities remain clearly defined. Most of the responsibilities identified are consistent with previously established responsibilities for each entity, however, a few have been added that are specific to the T3C credentialing, service delivery, and oversight processes.



New T3C responsibilities are identified in red font.

The CANS 3.0 Assessment

One of the major systemic changes included in T3C is how the CANS Assessment tool is used. An enhanced 3.0 Assessment (customized based on the current CANS 2.0) will be conducted at different stages of a child's case and will be used to help inform which one of the twenty-four T3C Service Packages is recommended to meet the child's custom needs.

To ensure that the person administering the CANS 3.0 Assessment has access to the most current information on the case, administration of the CANS 3.0 Assessment will move from STAR Health credentialed assessors to the child welfare system under the T3C System. A new

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type of staff, known as the CANS Assessor, will be a part of the placement team for each Single Source Continuum Contractor (SSCC) or DFPS (in areas that have not yet transitioned to CBC).

Under the T3C System, children, youth, and young adults ages 3 through 21 will receive a CANS 3.0 Assessment upon the occurrence of any of the following events:

- Within 30 days of removal, or for children turning 3 years old, within 30 days after their third birthday,
- > Annually,
- > At the time of a placement change,
- > Every 90 days if they are receiving therapeutic services, or
- Upon request of the child's Single Source Continuum Contractor (SSCC) or DFPS Caseworker, to ensure appropriate Service Package selection and placement match.



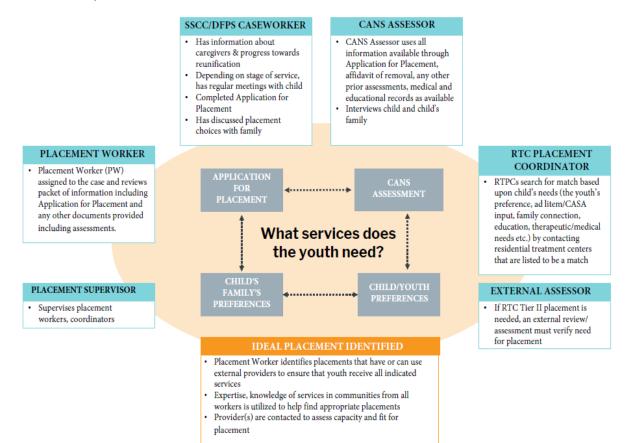


Selecting a Placement Under the T3C System

While the CANS 3.0 Assessment *recommended* Service Package, and other supporting documentation will be used to inform the process, the knowledge and professional judgement of the SSCC or DFPS staff working to secure placement based on the individual child's needs and best interest will be the basis for the *selected* Service Package and placement type.

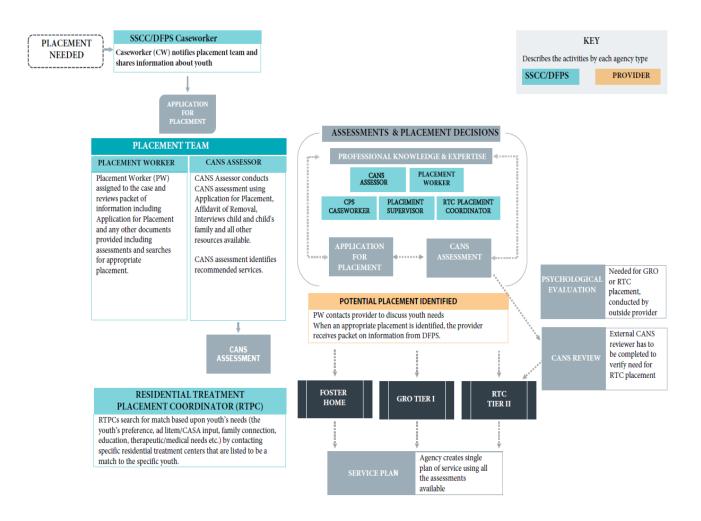
Case record information, including the removal affidavit and the Application for Placement, along with other information will continue to be shared with the provider as a part of the matching process.

Roles and Responsibilities of the SSCC or DFPS Placement Team under T3C





Example of the Placement Selection Process Under The T3C System



There will be situations where the need for a placement is urgent or the child's needs are such that there is no time to complete the CANS 3.0 Assessment, Pre-Placement visit, etc. There are several Service Packages that contemplate this urgency, such as the Short-Term Assessment Support Services Package and the Emergency Emotional Support & Assessment Center offered in the General Residential Operation Tier I setting.

While the CANS 3.0 Assessment *recommended* Service Package, and other supporting documentation will be used to inform the process, the knowledge and professional judgement of the SSCC or DFPS staff working to secure placement based on the individual child's needs and best interest will be the basis for the *selected* Service Package and placement type.



Goals of the T3C System

Individual child outcomes are intended to align with the provider's Treatment Model and will vary by program. *Every T3C Service Package requires a Treatment Model (as described below in the Commonly Used Terms section).* The overarching goal of the T3C System is to improve safety, permanency, and well-being outcomes for children, youth, and young adults in foster care through the establishment of a universal assessment process, a comprehensive network of quality services, and a dedicated continuous quality improvement structure that is responsive to changing needs.

The Texas Legislature has made a significant, multi-million-dollar investment in the success of the T3C System through adoption of a fully funded rate structure, and resources to support transition and implementation. SSCCs, Residential Child Care providers, and other key child welfare stakeholders have partnered with DFPS and HHSC and contributed their time and resources to the development of each Service Package, Add-On Service, and the universal assessment process.

All this work is anticipated to support an improved experience for all children, youth, and young adults in foster care by:

- Increasing the percentage of children, youth, and young adults who remain safe in care.
- Placing children, youth, and young adults closer to their community of origin.
- Supporting healthy sibling, parental, familial and Kinship Caregiver connections.
- Improving services and processes to better match child, youth, or young adult with Caregiver, further reducing the average number of placement changes needed to obtain appropriate care.
- Supporting improved service and care planning between child welfare and STAR Health providers.
- Identifying and expediting the provision of appropriate treatment services to support healing, and improved well-being and permanency outcomes.
- Reducing the percentage of out of state, child-specific, and exceptional care services necessary to meet the child's treatment needs.

New under T3C is the establishment of an *external* Continuous Quality Assurance and Improvement (CQAI) structure whereby data is routinely evaluated to ensure that the goals, objectives, and outcomes of the T3C System are appropriate and being met. This will be used to inform further enhancement and advancement in services delivered to children living in the foster care system.



What is the State Doing to Prepare the System for Transition?

The planning and development of the T3C System has been underway since the 86th Legislative Session when work was initiated to study the foster care rate methodology. The 87th Legislature directed DFPS, in collaboration with HHSC, to develop clearly defined program models (or what T3C refers to as Service Packages), a universal child assessment, and a supporting foster care rate methodology. The 88th Legislature made a significant investment in improving the foster care system by fully funding the implementation and transition to the modernized T3C System.

Implementation of the T3C System is designed to be an iterative process. As information and data are gathered, and through the establishment of a data-informed and stakeholder-driven Continuous Quality Assurance and Improvement Process, modifications will be made.

Timeline

DFPS is working with stakeholders to execute a thorough project and implementation plan that must account for various considerations, including the fact that during the transition (January 2025-August 2027) to T3C, children, youth, and young adults will be served under four different funding structures which include the following:

- The CBC Blended Foster Care System;
- The CBC T3C System;
- The Legacy Service Level System; and
- The Legacy T3C System.

Based on the implementation plan for T3C (which is anticipated to fully roll out by FY 2028) and CBC (statewide implementation of Stage I by FY 2029), there will be a period (12-18 months) where there will be overlap between CBC and the legacy system, with both operating under the T3C model.

In Fiscal Year 2024, all efforts are dedicated to ensuring the state's infrastructure is built and in place so that children, youth, and young adults in foster care can receive services under the T3C System in January 2025. For a high-level overview of the T3C System implementation deliverables and timeline in FY 2024, please see Appendix I to this report.

As a Provider, What Should I Be Doing to Prepare for Transition to the T3C System?



Each operation's plan and timeline for transitioning to the T3C System will be unique. Based on communication with stakeholders, DFPS has identified the following suggestions as some of the ways providers are approaching the transition:

- Review historical documents on Foster Care Rate Modernization, including the <u>Foster</u> <u>Care Rate Modernization Final Service Description Report-January 2022</u> and the <u>Foster</u> <u>Care Rate Modernization Pro Forma Modeled Rate Report- February 2023</u> to understand the process used to build out the modernized T3C System.
- Review the contents of the *T3C System Blueprint*, particularly the requirements for each Service Package and/or Add-On Service (see sections below) and identify which ones your operation may wish to provide.
- Conduct a gap analysis, based on the Service Packages and/or Add-On Services to determine what, if anything, is needed by the operation to provide the service, and use this information to develop a more thorough provider level transition plan.
- Visit T3C Ready at <u>www.T3CReady.org</u> an initiative of the SSCCs and the Texas Alliance of Child & Family Services. T3C Ready contains valuable information to help providers actively prepare for the transition, including a T3C Readiness Assessment tool, training opportunities and other resources.
- Apply for the T3C Provider Transition Grants. In state fiscal year 2024, ACH Child and Family Services-Our Community Our Kids (ACH-OCOK) entered into a contract with DFPS to administer the FY 2024 Provider Transition Grants. The first round of T3C Provider Transition Grants RFA was released on May 8, 2024 and closed on May 24, 2024. Award notifications occurred the week of June 17. 229 applications were received from 143 unique organizations. 80 awards were made of grants ranging from \$9,500 to \$150,000. Providers from every region and catchment area of the state received awards. Collectively, organizations receiving the grant awards have indicated their intent to Credential across the full array of T3C service packages. There will be additional opportunities for grant funding in state fiscal year 2025. More information is coming soon, so please visit the T3CReady.org website.
- Ask questions if something is unclear or if more information is needed reach out to the Department via the dedicated email address: <u>dfpstexaschildcenteredcare@dfps.texas.gov.</u>
- Seek opportunities to learn more. DFPS is working with other stakeholders, including the various provider trade associations to share information and identify areas for



technical assistance. Information will be shared on the various opportunities on the <u>DFPS T3C Webpage</u>.

Operating Under the T3C System

Fiscal Year 2024-2025 Foster Care Methodological Rates

Pursuant to Section 40.058 (i) of the Human Resources Code, DFPS contracts with the Texas Health and Human Services Commission (HHSC) to set rates for foster care services. In accordance with statute and the Department's contract, the Provider Finance Division within HHSC establishes methodology, calculates reimbursement rates, and collects cost reports for DFPS' Residential Child Care Services.

The T3C System includes new rate methodology, new fully funded foster care rates, and an updated comprehensive cost report. Residential Child Care Contracts with DFPS will follow the Methodological Rate Schedule for T3C Services (see Tables 1-4 below), including any foster family home pass through requirements.

DFPS will reimburse each Single Source Continuum Contractor (SSCC) in accordance with the same Methodological Rate Schedules found in Tables 1-4 below. Under the T3C System, SSCCs will continue to have flexibility within the Community-Based Care model to pay Residential Child Care providers using a customized rate schedule, with a minimum pass-through requirement established in the SSCC contract.

Some children, youth, and young adults will have multiple needs where they may meet the criteria for more than one Service Package. The primary Service Package will be determined based on discussion and agreement between the SSCC or DFPS (in areas that have not yet moved to the CBC model) and the provider operation accepting and providing services to the child. Payment will be made for the selected primary Service Package the child is receiving – meaning *only one primary Service Package rate per day of care will be applied*. If the child is receiving a T3C Service Package (*except for Short-Term Assessment Support Services*) through a Child Placing Agency, and the agency is Credentialed to provide Add-On Service Package rate for the Service Package. Add-On Service rates *do not apply* to General Residential Operation Tier I or Tier II settings (as shown in Tables 3 and 4 below).

For example, if a youth is receiving T3C Basic Foster Family Home Support Services, **and** is over the age of 14, **and** living with a verified Kinship Foster Family Home Caregiver, and the Child Placing Agency is Credentialed for both the Transition Support Services for Youth & Young Adults and Kinship Caregiver Support Services, then to calculate the total daily rate would be \$83.29 (Table 1 T3C Basic Foster Family Home Support Services) + \$37.40 (Table 2 Transition Support



Services for Youth & Young Adults Add-On Service) + \$38.22 (Table 2 Kinship Caregiver Support Add-On Service) = \$158.91 Total Daily Rate. *The exception to this is that the Short-Term Assessment Support Services Package is not eligible for any Add-On Services.*

Exceptional Foster Care Rate and Child Specific Contracts

Even with the robust service array and rate structure offered in the T3C System, there will likely continue to be a small number of children in DFPS conservatorship or in Extended Foster Care with service needs that exceed the framework/parameters of the Service Packages, and for which the Exceptional Foster Care Rate (under the CBC model) or a Child-Specific Contract (for areas that have not yet moved to CBC) will be needed. There will continue to be an Exceptional Foster Care Rate established for the SSCCs, and the use of Child-Specific-Contracts to ensure that this sub-set of children receive the unique services needed. With the expanded and clearly defined service array, universal assessment, and modernized rate structured offered under the T3C System, once fully implemented, there should be a decrease in the use of Exceptional Foster Care and Child-Specific Contracts.

HHSC will continue to maintain rates using updated cost report data (when available), along with continuing to leverage the other data sources used to calculate the below listed pro forma modeled rates. For more information on pro forma rates and the T3C rate setting methodology and process, please refer to <u>The Foster Care Rate Modernization</u>: <u>Pro forma</u> <u>Modeled Rates and Fiscal Impact Report</u> published by HHSC in February 2023.

Primary Service	Methodological	Child Placing Agency	Foster Family Home
Package	Daily Rate Total	Retainage Portion	Pass through Portion
T3C Basic Foster			
Family Home			
Support Services	\$83.29	\$36.39	\$46.90
Substance Use			
Support Services	\$148.14	\$88.57	\$59.57
Short-Term			
Assessment Support			
Services			
(Not eligible for			
Add-On Services)			
	\$150.40	\$77.22	\$73.18
Mental & Behavioral			
Health Support			
Services	\$169.49	\$109.92	\$59.57

Table 1. Child Placing Agency/Foster Family Home T3C Methodological Rates *Community-based Service Packages*



Primary Service Package	Methodological Daily Rate Total	Child Placing Agency Retainage Portion	Foster Family Home Pass through Portion
Sexual			
Aggression/Sex Offender Support			
Services	\$186.47	\$88.57	\$90.78
Complex Medical			
Needs or Medically	4	44.4	4
Fragile Support Services	\$187.80	\$94.53	\$93.27
Human Trafficking			
Victim/Survivor	\$217.26	\$117.05	\$100.21
Support Services			
Intellectual or			
Developmental			
Disability (IDD)/ Autism Spectrum			
Disorder Support			
Services	\$219.98	\$129.20	\$90.78
T3C Treatment			
Foster Family Care	6220.44	6400.00	¢120 50
Support Services	\$328.41	\$188.83	\$139.58

Table 2. Child Placing Agency/Foster Family Home T3C Methodological Rates *Community-based Add-On Services*

Add-On Service	Methodological	Child Placing Agency	Foster Family Home
	Daily Rate Total	Retainage Portion	Pass through Portion
Transition Support			
Services for Youth &			
Young Adults			
Add-On Service	\$37.40	\$11.27	\$26.12
Kinship Caregiver			
Support Services			
Add-On Service	\$38.22	\$38.22	Not Applicable
Pregnant &			
Parenting Youth or			
Young Adult Support			
Services			
Add-On Service	\$51.22	\$24.94	\$26.28



Table 3. General Residential Operations-Tier I T3C Methodological Rates *Treatment/Transition Service Packages*

Somice Deckages	Mathedalasiaal Daily Data Tatal
Service Package	Methodological Daily Rate Total
Tier I: T3C Basic Child Care Operation	\$270.80
Tier I: Services to Support Community	
Transition for Youth & Young Adults who	
are Pregnant or Parenting	\$365.60
Tier I: Sexual Aggression/Sex Offender	
Treatment Services to Support Community	
Transition	\$366.17
Tier I: Substance Use Treatment Services to	
Support Community Transition	\$389.67
Tier I: Emergency Emotional Support &	
Assessment Center Services	\$390.91
Tier I: Complex Medical Needs Treatment	
Services to Support Community Transition	\$422.30
Tier I: Mental & Behavioral Health	
Treatment Services to Support Community	
Transition	\$453.53
Tier I: Intellectual or Developmental	
Disability (IDD)/Autism Spectrum Disorder	
Treatment Services to Support Community	
Transition	\$461.23
Tier I: Human Trafficking Victim/Survivor	
Treatment Services to Support Community	
Transition	\$472.14

Table 4. General Residential Operations-Tier II T3C Methodological Rates

Treatment/Stabilization Service Packages

Service Package	Methodological Daily Rate Total
Tier II: Sexual Aggression/Sex Offender	
Services to Support Stabilization	\$540.60
Tier II: Substance Use Services to Support	
Stabilization	\$565.50
Tier II: Aggression/Defiant Disorder Services	
to Support Stabilization	\$574.65
Tier II: Complex Mental Health Services to	
Support Stabilization	\$583.33
Tier II: Complex Medical Services to Support	
Stabilization	\$623.53



Service Package	Methodological Daily Rate Total
Tier II: Human Trafficking Victim/Survivor	
Services to Support Stabilization	\$669.03

Credentialing

The Credentialing Process

Beginning in 2024, new and existing providers electing to provide one or more of the T3C Service Packages and/or Add-On Services will need to apply to become Credentialed. Based on the current T3C roll-out schedule, *all providers will have to become Credentialed before September 1, 2027*, to provide services to children and youth in DFPS conservatorship or young adults in Extended Foster Care (except for providers only offering Supervised Independent Living Services).

DFPS is currently working with stakeholders to develop the process that will be used to Credential providers, based on one or more of the twenty-four Service Packages and three Add-On Services. Once the process has been finalized, DFPS will release an update to providers outlining the step-by-step process, including a comprehensive list of what providers will need to submit to become Credentialed. While information on the Interim Credential is being released in this edition of the *T3C System Blueprint*, details on the step-by-step process for the Full Credential is anticipated to be in the next edition of the *T3C System Blueprint* released in October of 2024. At a minimum, it is anticipated that providers will be required to demonstrate and articulate the ability to provide the distinct Service Package and/or Add-On Service(s) based on the provider's /operation's infrastructure, specific policy, procedures, organization charts, business and training plans, and the Treatment and Logic Models.

Based on the vision for the T3C System and stakeholder feedback, some of the assumptions that are being used to guide the development of this process include:

- Establishing a single-streamlined Credentialing process (as opposed to having multiple processes where providers would submit to both DFPS and the SSCCs) for providers, to support efficiency and consistency during transition. Providers will only need to submit one application for review, and once Credentialed, make the provider eligible to provide the distinct Service Package(s) and Add-On Service(s) approved to children, youth, and young adults under an SSCC and/or DFPS legacy contract at T3C rates.
- Prioritizing and expediting of applications based on the greatest Service Package and Add-On Service capacity need for the system.



Providers may apply for and become Credentialed to provide multiple Service Packages and/or Add-On Services, however each set of parameters will be assessed separately. If a Child Placing Agency or General Residential Operation wants to become Credentialed to provide additional Service Packages and/or Add-On Services (if applicable), they may submit subsequent applications at any time, as there is no limit on the number of applications an agency or operation can put forward.

For Child Placing Agencies, once Credentialed to provide one or more of the Service Packages and/or Add-On Services, the operation will be required to have a process (which will be evaluated as a part of the Child Placing Agency's Credentialing process) in place to assess individual foster homes and Foster Family Home Caregivers to provide the Child Placing Agency's Credentialed services. Child Placing Agencies will be responsible for assessing, Credentialing, and tracking outcomes for children, youth, and young adults at the foster home level.

Providers will maintain Credentialed status for a period. Prior to the expiration of the Credentialed timeframe, the provider will need to apply to become re-Credentialed. The timeline and process for re-Credentialing is currently under development. The following assumptions are being used to guide the re-Credentialing process:

- Capacity utilization including evaluation of provider-specific referral, admission and discharge data by Service Package and Add-On Service.
- Child outcome data.

DFPS anticipates providing updated information regarding both the Full Credentialing and re-Credentialing process, including the estimated timeline to begin the process and the expected timeline for completing the process, in the October 2024 *T3C System Blueprint*.

The Interim Credential

What is an Interim Credential?

Existing General Residential Operations and Child Placing Agencies that meet certain eligibility criteria will be able to apply for an initial, short-term Interim Credential. The purpose of the Interim Credential is to assist current providers in making the transition between the current foster care system (based largely on the Service Level structure) to the T3C System.

Within state and federal statute and regulatory requirements, DFPS-approved providers could start providing T3C Service Packages and Add-On Services based on evaluation of a comprehensive plan and prior to meeting all the requirements to become fully Credentialed.



Providers approved for an Interim Credential to provide a particular Service Package or Add-On Service are required to become fully Credentialed before the Interim Credential expires on the last day of the twelfth calendar month after the issuance of the Active Interim Credential status. The Active Interim Credential for any one Service Package or Add-On Service is issued to the eligible provider one time only and is not renewable.

DFPS anticipates that the Application for the Interim Credential will be available in September 2024, and providers will be able to submit completed Applications with the required attachments beginning in October 2024. *Applications for the Interim Credential will be accepted through the end of October 2025, at which time the Interim Credential will no longer be an option. All providers seeking to offer a T3C System Service Package or Add-On Service after October 2025, will be required to apply for the Full Credential.* Additional guides and specific submission instructions will be provided on the DFPS T3C webpage in September 2024, along with the Application.

Provider Eligibility for the Interim Credential

In order for a residential childcare provider to be eligible to apply for the Interim Credential, they must meet <u>all</u> of the following criteria on the day that the Application for the Interim Credential (specific to the Service Package or Add-On Service) is submitted:

- 1. Active Permit:
 - The residential child care provider must have a "Full" Permit issued by HHSC-CCR (or similar body for out of state providers) to support the Permit Type required for the Service Package. A provider operating under an "Initial" Permit may qualify for the Interim Credential if that same provider already holds a "Full" Permit for another similar type of operation.
 - The residential child care provider's Permit must include all applicable Treatment Services required for each Service Package at the time of application for the Interim Credential, unless hiring certain staff is the only barrier. If hiring certain staff is the only barrier, the provider will be required to have these staff hired and in place before providing services under an active T3C Interim Credential (see APPENDIX II.A: T3C Interim Credential Requirements for more information on staffing requirements).
 - The provider may be issued an Interim Credential if the Programmatic and Special Services required for each Service Package or Add-On Service is in process of being added to the Permit by HHS-CCR at the time of application for the Interim Credential. If HHS-CCR denies the addition of services to the Permit, the provider's Interim Credential will subsequently be revoked.

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2. Active Residential Child Care Contract:

- The residential child care provider must have an actively utilized standard residential child care contract with DFPS and/or an SSCC at the time of application.
- The residential child care provider may be serving children under "child-specific contract(s)" only at the time of application, but in addition must maintain a standard residential child care contract(s) with DFPS and/or an SSCC.

3. Performance Expectations:

- The residential child care provider has not been issued notification of intent to Revoke, Deny, or Involuntarily Suspend the license or permit at the time of application.
- The residential child care provider is not on Probation (or similar degree of consequence for out of state providers) at the time of application.
- The residential child care provider is not currently subject to contractual remedy, or other corrective actions related to placement safety, such as Safety Checks, Placement Suspension, or Corrective Action Plan for Failure to Report Abuse/Neglect without a contractor plan acceptance letter. If a contractor plan acceptance letter issued by the holder of the relevant contract (DFPS and/or SSCC) is in place at the time of application, then this would not be a bar.
- The residential child care provider does not have a history of termination of contract for cause (with DFPS and/or an SSCC), or for convenience initiated by DFPS.
- The residential child care provider is not on a vendor hold with the State of Texas at the time of application.

4. Experience serving children with like needs:

 The residential child care provider has at least six months of experience actively caring for children with like needs to those identified in the Service Package Description section for the specific Service Package, based on history of Service Levels of Care provided and/or consideration of historical Permit Type and Permitted Services offered.

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Meeting the Programmatic/ Staffing/ Infrastructure Requirements for the Interim Credential

The tasks, activities, staffing plans, personnel and infrastructure requirements specific to each Service Package and Add-On Service for the Interim Credential are distributed across three categories depending on when they are required to be in place, as indicated in APPENDIX II.A: T3C Interim Credential Requirements. Those milestones are:



- Required to be In Place @ Time of Application for Interim Credential Any requirement that must be fulfilled at the time of submission of the Application for the Interim Credential. Providers will submit documentation supporting that the requirement has been met for review with their Application.
- Required to be In Place on 1st Day Operating under an Active Interim Credential Any requirement that allows the provider to submit a specific plan with a timeline detailing how the requirement will be fulfilled in no more than 120 calendar days after the date that the provider receives notification of the issuance of the *Inactive* Interim Credential. A provider does have the ability to be working towards completion of these plans during the time that the Application for Interim Credential is being reviewed, but it is not required. A provider also has the ability to complete and submit any requirement under this milestone and time frame at the time of Application for Interim Credential. If the provider submits plans without the required level of specificity for action steps and time frames, they will have their Application returned for enhancements prior to Interim Credential award.
- Required submission of a Plan Only @ Time of Application Any requirement that allows the provider to submit a specific plan with a timeline detailing how the requirement will be fulfilled between the time that the Inactive Interim Credential is issued, and when the provider will submit the Application for Full Credential with documentation of all required items for review. The provider's plan can indicate submission for the Full Credential review any time before the expiration of the Active Interim Credential on the last day of the twelfth calendar month following issuance.

The *T3C System Blueprint*, APPENDIX II.B: Service Package Dependencies for T3C Interim Credential Requirements can be used to identify which Service Package(s) and Add-On Service(s) a particular requirement is related to, as identified in the "Service Package Dependent" column of APPENDIX II.A.

The Inactive and Active Interim Credential Status

The Interim Credential is divided into two status periods, starting with the **Inactive** Interim Credential, and followed by the **Active** Interim Credential.

The Inactive Interim Credential is issued to a qualifying provider after it has been determined that they are eligible and meet all of the requirements necessary at the time of application. During the Inactive Interim Credential period, the provider must complete all of their plans to fulfill the requirements identified as "Required to be In Place on 1st Day Operating under Active

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Interim Credential" (see APPENDIX II.A: T3C Interim Credential Requirements). The Inactive Interim Credential is valid for up to 120 calendar days and failure to submit documentation of completion of all required plans to move to the Active Interim Credential status by that deadline will result in the provider losing their Interim Credential, and having to re-apply for a new Interim Credential with an updated eligibility review.

Once the provider has satisfied all requirements identified as "Required to be in Place on 1st Day Operating under Active Interim Credential", the provider will be issued the Active Interim Credential, allowing for T3C paid placements into the Credentialed T3C Service Package(s) and Add-On Service(s) to be entered for children currently in placement, as well as acceptance of new placements into the Credentialed Service Packages. The Active Interim Credential status period must end by the expiration of the Interim Credential on the last day of the twelfth calendar month after the Active Interim Credential is issued.

The provider does not need to wait the entire term of the Active Interim Credential to apply for and obtain the Full Credential for the Service Packages awarded the Interim Credential.

There should be no expectation of extensions or renewals to the Active Interim Credential, although DFPS reserves the right to, for good cause as determined by the Department, issue one extension of up to six months. *Failure to meet the requirements and obtain the Full Credential by the deadline will result in the loss of the Interim Credential and it's resulting ability to offer T3C services, as well as one or more Contract Actions, up to and including Contract Termination.*

In order to ensure that providers are making sufficient timely progress towards submission for and award of the Full Credential, the provider will be required to submit status assessment reports during the Active Interim Credential period until the Full Credential is issued. A provider's failure to submit a report timely, and/or if the provider reports insufficient progress on the plan or is having difficulties meeting the timelines established in their submitted plan will result in follow up and potential interventions with the provider, up to and including the possibility of contract action.

Interim Credential T3C Verification Form

After the provider has met all requirements of Inactive Interim Credential and before the Active Interim Credential is issued, the provider will be provided the T3C Verification form to review, sign, and return to the Department. This form will outline expectations associated with the Active Interim Credential, including the time frames, reporting requirements, possible compliance monitoring or other interventions, and consequences of not meeting their specified plans to have all requirements in place by certain milestones.

The T3C Verification Form will require the signatures of both the CEO/Chair of the provider's Governing Body, and their Designee that signed the Application, as applicable. The purpose of

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the T3C Verification Form is to ensure that all relevant individuals are informed and understand the parameters associated with the Active Interim Credential. Once the T3C Verification Form is received by the Department, the provider will be eligible for the Active Interim Credential, and subject to contract amendments, can begin providing the specific Service Package(s) and/or Add-On Service(s).

Prioritization of Interim Credential Applications

DFPS intends to prioritize the review of Interim Credential Applications based on T3C Service Packages that meet the greatest need for capacity at this time.

Applying for an Interim Credential in one or more of the following Service Packages will result in that Application being a higher priority for review:

- CPA/Foster Family Home: Short-term Assessment Support Services
- CPA/Foster Family Home: T3C Treatment Foster Family Care Support Services
- CPA/Foster Family Home: Mental & Behavioral Health Support Services
- CPA/Foster Family Home: Complex Medical Needs or Medically Fragile Support Services
- CPA/Foster Family Home: Sexual Aggression/Sex Offender Support Services
- GRO Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
- GRO Tier II: Aggression/Defiant Disorder Services to Support Stabilization
- GRO Tier II: Sexual Aggression/Sex Offender Services to Support Stabilization
- GRO Tier II: Complex Mental Health Services to Support Stabilization

Contract Set-Up and Monitoring Under T3C

Once a provider becomes Credentialed to provide one or more of the Service Packages and/or Add-On Services, the operation will be added to the "Credentialed Provider Directory". This Directory will be maintained and updated routinely by DFPS and shared with all the SSCCs. The file will include the exact Service Package(s) and/or Add-On Service(s) for which the individual provider is Credentialed.

Under T3C, the SSCC's will continue to negotiate the terms and conditions of its contracts with individual providers; however, to provide any of the T3C Service Packages and/or Add-On Services, providers will have to be Credentialed and listed in the Credentialed Provider Directory.

For existing DFPS Residential Child Care Contractors, DFPS is currently in the process of modifying the Open Enrollment and Contract documents, including a new appendix to the 24-Hour RCC Requirements that will outline the provider's contract obligations in providing the T3C

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Service Packages and/or Add-On Services once they become Credentialed. At a yet to be determined time, new DFPS Residential Child Care Contractors will need to undergo the Credentialing process during or prior to their new contract application process.

As the foster care system transitions to the T3C System, there will be changes to the policy, process, and tools used to monitor SSCC and Residential Child Care Contracts. DFPS will be working internally, and with stakeholders to inform the modifications, and to finalize the new approach to monitoring and oversight. Details on the process will be provided in forthcoming versions of the *T3C System Blueprint*.

Service Package and Add-On Service Descriptions

DFPS worked with stakeholders to identify and clearly define/describe each of the twenty-four Service Packages and Add-On Services. The descriptions (listed in the tables below) for each Service Package and Add-On Service served as the basis for HHSC's development of the T3C System rate methodology and calculating the T3C daily foster care rates.

T3C System service descriptions are shown in the charts below based on the following listing of requirements:

- Service Package Name
- Service Package Setting
- Service Package Permit Type
- Service Package Permit Services
- Service Package Description
- Service Package Expectations
- Service Package Anticipated Length of Stay
- Service Package Staffing Requirements
- Service Package Generally Appropriate Staff to Child Ratio
- Service Package Hours of Operation
- Service Package Desired Individual Outcome
- Service Package Admission Guidelines
- Service Package Quality Assurance & Continued Stay Guidelines
- Service Package Aftercare Services (if applicable)
- Service Add-On Service Description (if applicable)
- Service Add-On Service Expectations (if applicable)
- Service Add-On Service Staffing Requirements (if applicable)
- Service Add-On Service Desired Individual Outcome (if applicable)
- Service Add-On Service Aftercare Services (if applicable)



There are important guidelines that should be considered when reviewing the Service Package and Add-On Service descriptions below:

- The T3C System is not intended to take the place of statutory, federal/Minimum Standards/other state regulatory requirements, or SSCC or DFPS residential childcare contract requirements. DFPS will be working to update procurement and contract requirements as needed to support the T3C System; information contained in the T3C System Blueprint is not intended to replace all existing contractual terms and conditions. While a thorough review has been completed, and DFPS does not anticipate any requirement listed below to be in direct contradiction to statute or Minimum Standards, it should be noted that statutory and Minimum Standards requirements related to childcare regulation supersede any T3C requirements inherent in the descriptions below.
- Unless otherwise noted, a Child Placing Agency or General Residential Operation should assume that expectations, requirements, and references to "child" or "children" in the T3C System Blueprint apply to youth and young adults served as well.
- 3. Child Placing Agencies can become Credentialed to provide one or more of the Service Packages and Add-On Services.
- 4. Add-On Services apply to Child Placing Agency's *only*, General Residential Operation Tier I and Tier II settings are *not eligible* to provide Add-On Services.
- 5. Add-On Services can only be added to a T3C Service Package, meaning a Child Placing Agency cannot become Credentialed to provide the Add-On Services *only*.
- 6. General Residential Operations may become Credentialed to provide one or more of the Service Packages in Tier I and/or in Tier II.
- 7. For all Service Packages, the Child Placing Agency or General Residential Operation must be licensed for *all* of the Permit Services listed. General Residential Operations have two possible Permit Types listed for each Service Package, but the provider is only required to have one or the other of them.
- 8. The Permit Type and Permit Services listed for all Service Packages and Add-On Services are based on assumptions made by DFPS. Other services may be required in addition to those listed with each Service Package and Add-On Service based on the child, youth, or young adults' individual needs. Providers should consult with CCR and

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the operation's Licensing Representative to ensure that the operation's permit and services aligns with the desired Service Package and Add-On Services as needed.

- 9. Each of the Service Packages and Add-On Services listed below include a "Generally Appropriate Staff to Child Ratio Based on Service Package" which includes information on staff to child ratios for various positions. *Except for child to staff ratios that are required by HHSC-CCR Minimum Standards*, these ratios have been provided in the *T3C System Blueprint* to offer agencies and operations a transparent view of the ratios generally considered in determining the daily foster care rate. As is inherent in the naming convention for the section, these ratios are considered "generally appropriate" as guidance and are *not* intended to serve as mandatory operating requirements. The operating staff to child ratios for various positions should be based on clinical expertise/judgement, and unless otherwise noted, under the T3C System it is understood to be based on the specific Evidence-informed Treatment Model, and dependent on the complexity of the case mix of children, youth, and young adults and the resulting caseload.
- 10. Most children, youth, and young adults served under all listed Service Packages and Add-On Services are eligible for STAR Health services. STAR Health is the Medicaid managed care program developed and funded to support the physical health, behavioral health, dental, vision, and pharmaceutical needs of children and youth in DFPS conservatorship and young adults in Extended Foster Care. Medicaid eligible services should be sought through STAR Health. In situations where a Child Placing Agency or General Residential Operation's employee is credentialed and has a contract with the STAR Health managed care organization to deliver a particular service, and the child and service being provided is eligible for Medicaid reimbursement, the Child Placing Agency or General Residential Operation Provider should ensure billing occurs through the STAR Health Medicaid managed care organization system. Funding to address the complexity in tracking and assigning costs to the correct system has been included in the T3C System Child Placing Agency and General Residential Operation daily rates.
- 11. While DFPS does not anticipate modification to the service descriptions below, the Department reserves the right to modify as needed to best support children, youth, and young adults.



Service Package Name	T3C Basic Foster Family Home Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> None Required	Programmatic Services Respite Child Care	Special Services Young Adult Care (<i>If Child Placing</i> <i>Agency and Foster</i> <i>Family Home provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A trauma-informed foster home that provides a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular activities, which may vary based on age and developmental level. The T3C Basic Foster Family Home Support Services Package is designed to offer community-based care for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.		
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Child Placing Agency must ensure that the child, youth, or young adult receives regular and frequent individual and family therapy (dependent on eligibility and if medical necessity criteria are met, therapy services should be authorized and paid for through STAR Health). The Service Planning team will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency 		

Child Placing Agency/Foster Family Home T3C Service Packages



Service Package Name	T3C Basic Foster Family Home Support Services	
	 will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every six months. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed Treatment Model(s) that incorporates trauma-informed care specifically for children that have been victims of abuse and/or neglect. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, and prouding these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The Child Placing Agency must maintain a <i>current</i> Logic Model specific to the provision of the T3C Basic Foster Family Home Support Services Package, which is modified over time based on the Child Placing Agency's Continuous Quality Improvement process. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the most recent CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults must receive a CANS 3.0 Assessment annually. A Universal Human Trafficking Prevention Training for all staff and Caregivers. Children, youth, and young adults must receive inf	



Service Package Name	T3C Basic Foster Family Home Support Services
	 accordance with the Child Placing Agency's documented and planned method. Dedicated <i>Paid</i> Intermittent Alternative Care Program that supports Caregiver wellness and retention. This program must be designed to ensure that, subject to certain exceptions, the Caregiver taking Intermittent Alternative Care receives the same daily rate as the Caregiver offering Intermittent Alternative Care for the same days of care. Child Placing Agency is required to have an Information Technology (IT) System(s) that allows for data collection to support quality assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking process, as well as tracking outcomes for children, youth, and young adults at the foster home level. The provider must have the ability to track T3C Basic Foster Family Home Support Services Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The Child Placing Agency must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. Awake night supervision in foster homes where there are 7 or more children. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. Foster Family Home Caregivers offer logistical support, transportation, coordination, and documentation/record keeping of services in accordance with court orders and the Service Plan. Child Placing Agency and Foster Family Home Caregivers must have enhanced skill in navigating multiple systems, and advocate for and provide coordination of services through STAR Health, HHSC Behavioral Health Services (if needed), Early



Service Package Name	T3C Basic Foster Family Home Support Services
	 In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the Child Placing Agency in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials within 3 business days. The Child Placing Agency should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the Child Placing Agency must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodations and/or supports are in place to aid in the child's educational success. Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and is required to participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility)



Service Package Name	T3C Basic Foster Family Home Support Services
	 activities that are age appropriate and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement. The Child Placing Agency must have policy that outlines the Child Placing Agency's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan in the child's case record maintained by the Child Placing Agency.
Anticipated Length of Service	Length of service is individualized and based on the Child Placing Agency's Treatment Model for providing T3C Basic Foster Family Home Support Services, Admission Guidelines, and Continued Stay Guidelines, as well as the child's CANS 3.0 Assessment, and the child's ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the Child Placing Agency's policy must include an anticipated Length of Service for children, youth, and young adults served under the T3C Basic Foster Family Home Support Services Package.
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to single Child Placing Agency



Service Package Name	T3C Basic Foster Family Home Support Services
	 Child Placing Agency must have a Program Director (this position may serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the T3C Basic Foster Family Home Support Services Package. Program Director must have a bachelor's level or above degree; at least 5 years of experience working in a residential childcare setting can substitute for education. Identified personnel and infrastructure to support the following: Case Management Intake/Placement Staff Training and Workforce Development Foster Family Home Caregiver Recruitment and Retention Education liaison for children in care Continuous Quality Assurance and Improvement for Program Billing, cost reporting, and claims administration Cross-system coordination including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults maximize benefits based on eligibility and meeting medical necessity criteria for the service(s).
	Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child Placing Agency (as opposed to being employed staff of the Child Placing Agency). If the Child Placing Agency chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model.



Service Package Name	T3C Basic Foster Family Home Support Services	
	All Case Management functions must be performed by an employee of the Child Placing Agency.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 Child Placing Agency Case Manager for every 20 children being provided the T3C Basic Foster Family Home Support Services Package. Staff to Child Ratio may vary based on an operation's specific Evidence- informed Treatment Model, and dependent on the complexity of the caseload. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children requiring the T3C Basic Foster Family Care Services Package.	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's T3C Basic Foster Family Home Support Services Treatment Model, and support the following at a minimum: Child Safety, Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes, including being able to analyze outcomes based on individual foster family homes. 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. 	



Service Package Name	T3C Basic Foster Family Home Support Services	
	 A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and selected Caregivers. The Child Placing Agency and Foster Family Home are Credentialed to provide the T3C Basic Foster Family Home Support Services Package. 	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessment(s) and on the Service Plan. The primary reason the child met the Admission Guidelines continues to require on-going services or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. A less-restrictive placement type is not appropriate to meet the child's individual needs. Considering the latest CANS 3.0 Assessment, and <i>in conjunction with each six-month</i> Service Plan review, the Child Placing Agency's <i>Program Director</i> responsible for the T3C Basic Foster Family Home Support Services Package must review the child's goals and services to ensure they align with the child's custom strengths, needs, and permanency plan. The <i>Program Director must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, and is benefitting from the Evidence-informed Treatment Model offered through the program. Written confirmation should be documented in the Child Placing Agency's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. 	



Service Package Name	T3C Basic Foster Family Home Support Services	
	• The Child Placing Agency and Foster Family Home continues to maintain the Credential necessary to provide the T3C Basic Foster Family Home Support Services Package.	





Service Package Name	Substance Use Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Respite Child Care	Special Services Young Adult Care (<i>If Child Placing</i> <i>Agency and Foster</i> <i>Family Home provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A trauma-informed foster home that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has enhanced training and skill in coordinating services and providing care for children, youth, and young adults that may present with a DSM-5 diagnosis of substance-related disorder or with challenges with recurring substance use, and who require routine clinical intervention to support and manage day-to-day activities. The Substance Use Support Services Package is designed to offer community-based care and treatment/recovery services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.		
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Child Placing Agency must ensure that child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed 		



Service Package Name	Substance Use Support Services	
	 Therapist will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Chemical Dependency Counselor or Qualified Credentialed Counselor, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 90 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed Treatment Model (s) that incorporates trauma-informed care for children that have been the victim of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults who qualify for the Substance Use Support Services Package. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, and practices related to this Service Package. Children, youth, and young adults who qualify for the Substance Use Support Services Package. And remain current with, delivery of the Treatment Model. The Child Placing Agency must maintain a <i>cu</i>	



Service Package Name	Substance Use Support Services	
	 Child Placing Agency must have case manager level or above staff available 24 hours a day/7days a week to respond in person, or by phone or video conference, to any crisis that arises. The operation must ensure that an on-call Licensed Chemical Dependency Counselor (LCDC), or Qualified Credentialed Counselor (QCC) is available to provide consultation. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the most recent CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the Child Placing Agency's documented and planned method. Dedicated <i>Paid</i> Intermittent Alternative Care Program that supports Caregiver wellness and retention. This program must be designed to ensure that, subject to certain exceptions, the Caregiver taking Intermittent Alternative Care receives the same daily rate as the Caregiver offering Intermittent Alternative Care for the same days of care. Child Placing Agency is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes, as well as tracking outcomes for children, youth, and young adult, broken out by referral source (whether SSCC or DFPS), the number and percentage of referrals that did, and did not result in admission, the reasons for denial of admissions based on referral, admission, the reasons for denial of admission based on referrals, and for children	



Service Package Name	Substance Use Support Services
	 The Child Placing Agency must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. Awake night supervision in foster homes where there are 7 or more children. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. Foster Family Home Caregivers offer logistical support, transportation, coordination, and documentation/record keeping of services in accordance with court orders and the Service Plan. Child Placing Agency and Foster Family Home Caregivers must have enhanced skill in navigating multiple systems, and advocate for and provide coordination of services through STAR Health, HHSC Behavioral Health Services, Early Childhood Intervention (if applicable), and the education and child welfare systems specific to children, youth, and young adults who qualify for the Substance Use Support Services Package. In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is neligible for the service being requested, and the status of the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, and/or service referral denials within 3 business days. The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials within 3 business days. The Child Placing Agency should seek community resources to obtain any needed services that are not covered thro



Service Package Name	Substance Use Support Services
	 Agency must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodations and/or supports are in place to aid in the child's educational success. Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and is required to participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). Foster Family Home Caregiver is required to participate in STAR Health Service Coordination (dependent on eligibility). Foster Family Home Caregivers must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The Child Placing Agency must have policy that outlines the Child Placing Agency's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the Child, youth, and young adult to identify family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the Child, youth, and young adult to identify family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the Child, youth, and young adult to identify family members and/



Service Package Name	Substance Use Support Services	
	 documentation (if appropriate) in the child's case record maintained by the Child Placing Agency. In addition to maintaining the necessary Credential to provide the Substance Use Support Service Package, the Child Placing Agency and Foster Family Home Caregivers must be Credentialed to provide the T3C Basic Foster Family Home Support Service Package. This will allow for the child, youth, or young adult to transition to, and receive the T3C Basic Foster Family home, when the SSCC or DFPS (in areas not operating under Community-Based Care) in collaboration with the Child Placing Agency (as informed by the Quality Assurance & Continued Stay Guidelines) determines the child has successfully completed, and no longer requires, the therapeutic and recovery services inherent in the Substance Use Support Service Package. 	
Anticipated Length of Service	Length of service is individualized and based on the Child Placing Agency's Treatment Model for providing the Substance Use Support Services, Admission Guidelines, and Continued Stay Guidelines, as well as the child's CANS 3.0 Assessment, and the child's ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the Child Placing Agency's policy must include an anticipated Length of Service for children, youth, and young adults served under the Substance Use Support Services Package.	
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to single Child Placing Agency. Child Placing Agency must have a Program Director (this position may serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Substance Use Support Services Package. 	



Service Package Name	Substance Use Support Services		
	 Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. Child Placing Agency must have a Treatment Director whose responsibilities include supervision of LCDC and/or QCC therapists on staff. The Treatment Director must be either: Be a psychiatrist or psychologist. Have a master's degree in human services field from an accredited college or university and three years of experience providing treatment services for children with an emotional disorder, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for children with an emotional disorder, including one year in a residential setting. Identified personnel and infrastructure to support the following: Case Management Intake/Placement Staff Training and Workforce Development Crisis Management Staff Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC) to oversee treatment and service planning for children, youth, and young adults Staff Recruitment and Retention Foster Family Home Caregiver Recruitment and Retention Education liaison for children in care Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health		



Service Package Name	Substance Use Support Services	
	children, youth, and young adults in need of the Substance Use Support Services Package maximize benefits based on eligibility and meeting medical necessity for the service(s). Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child	
	 Placing Agency (as opposed to being employed staff of the Child Placing Agency). If the Child Placing Agency chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model. All Treatment Director and Case Management functions must be performed by actual employees of the Child Placing Agency. 	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 Child Placing Agency Case Manager for every 15 children being provided Substance Use Support Services. 1 Crisis Management Staff for every 25 children being provided Substance Use Support Services. 1 Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC) for every 13 children being provided Substance Use Support Services. 1 Aftercare Case Manager for every 25 children being provided Substance Use Support Services. Staff to Child Ratio(s) may vary based on an operation's specific Evidence-informed Treatment Model and dependent on the complexity of the caseload. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Substance Use Support Services.	



Service Package Name	Substance Use Support Services	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's Substance Use Support Services Treatment Model, and support the following at a minimum: Child Safety, Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes. 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and selected Caregivers. The Child Placing Agency and Foster Family Home are Credentialed to provide the Substance Use Support Services Package. 	
Quality Assurance and Continued	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessment and on the Service Plan. 	



Service Package Name	Substance Use Support Services
Stay Guidelines	 The primary reason the child met the Admission Guidelines continues to require on-going services or are replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. The child, youth, or young adult's needs continue to require a level of intervention that cannot be offered under the less-restrictive T3C Basic Foster Family Home Service Package. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 90-day</i> Service Plan review, the Child Placing Agency's <i>Program Director, and the Treatment Director</i> responsible for the Substance Use Support Services Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Direct and Treatment Director must provide written confirmation</i> that the child's custom needs. Written confirmation should be documented in the Child Placing Agency's case record for the child's custom needs. Written confirmation should be documented in the Child Placing Agency's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The Child Placing Agency and Foster Family Home continue to maintain the Credential necessary to provide the Substance Use Support Services Package.
Aftercare Services	 The Substance Use Support Services Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily foster care rate while the child is in care, the agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services.



Service Package Name	Substance Use Support Services
	 Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the Child Placing Agency's Aftercare Services Case Manager, referrals for continued services, Education Portfolio, initial appointments set (if transition is needed), as well as a plan with times and dates set for twice a month follow-up calls and/or meetings for a period of 6 consecutive months. Additional inperson or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The Child Placing Agency must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.



Service Package Name	Short-Term Assessment Support Services *Not eligible for Add-On Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Assessment Services	Special Services Young Adult Care (<i>If Child Placing</i> <i>Agency and Foster</i> <i>Family Home provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description			



Service Package Name	Short-Term Assessment Support Services *Not eligible for Add-On Services
	Due to the type of services offered, a foster home offering the Short- Term Assessment Support Services Package may have no more than four children in foster care placed in the home at the same time, unless necessary to accommodate placement of a sibling group.
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Child Placing Agency must coordinate and ensure that comprehensive assessments, evaluations, screenings, and treatment services are provided within 21 days of admission (for children aged 5 and under) and 30 days of admission (for children aged 6 and older) and be based on the child's individual need(s) (dependent on eligibility, services should be authorized and paid for through STAR Health.) Authorization requests will be sent to STAR Health as needed for Medicaid-covered services. If services are Medicaid-covered services, providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 30 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed Treatment Model(s) that incorporates trauma-informed care for children that have been the victim of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults with varying service needs as the process of assessment is completed. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, and practices related to this Service Package. Children, youth, and young adults must be



Service Package	Short-Term Assessment Support Services
Name	*Not eligible for Add-On Services
	 aware of, and all staff and Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The Child Placing Agency must maintain a <i>current</i> Logic Model specific to the provision of the Short-Term Assessment Support Services Package, which is modified over time based on the Child Placing Agency's Continuous Quality Improvement process. Due to the varying needs of children, youth, and young adults eligible for this Service Package, the Child Placing Agency must have case manager level or above staff available 24 hours a day/7days a week to respond in person, or by phone or video conference to any crisis that arises. The child's CANS 3.0 Assessment must be administered in accordance with the requirements, but no later than 21 days (for children between the ages of 3 and 5) or 30 days (for children aged 6 and older) after entering the placement. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan and subsequent Service Package beyond the current Short-Term Assessment Support Services Package. A Universal Human Trafficking Prevention of Human Trafficking in accordance with the Child Placing Agency's documented and planned method. Child Placing Agency is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, report, and child-level outcome tracking process, as well as tracking outcomes for children youth, and young adults at the foster home level. The provider must have the ability to track Short-Term Assessment Support Services Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admissions based on referrals, and for children that wer



Service Package	Short-Term Assessment Support Services
Name	*Not eligible for Add-On Services
	 The Child Placing Agency must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. Awake night supervision in foster homes where there are 7 or more children. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. Foster Family Home Caregivers offer <i>enhanced</i> logistical support, transportation, coordination, and documentation/record keeping of assessments to inform needed services in accordance with court orders and the Service Plan. Child Placing Agency and Foster Family Home Caregivers must have enhanced knowledge and be skilled in assessing children, youth, and young adults via observation/interaction and use information collected to inform and coordinate services through STAR Health, HHSC Behavioral Health Services, CANS 3.0 Assessment, 3-day exam (if applicable), Early Childhood Intervention (if applicable), and other services as needed. In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is relerice request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to obtain any needed services that are not covered through STAR Health. Health does not cover the needed service(s), th



Name	Short-Term Assessment Support Services *Not eligible for Add-On Services
	 Agency must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring variou educational testing and plans are completed, and accommodations and/or supports are in place to aid in the child's educational success. Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and is required to participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). Foster Family Home Caregivers must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboratior with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers, adoptive Caregivers, and supportiv persons in care coordination and Service Planning throughout the duration of the child's placement. The Child Placing Agency must have policy that outlines the Child Placing Agency's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the Child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement approach and engagement efforts must be documented as a part of the Service Plan in the child's case record maintained by the Child Placing Agency.



Service Package Name	Short-Term Assessment Support Services *Not eligible for Add-On Services
Anticipated Length of Service	Length of service is Time-Limited: maximum stay is 30 days if the child is age 5 or under, or 45 days if the child is over the age of 5, with an option for one 15-day extension. Although the maximum Length of Service guideline are established for this Service Package, the Child Placing Agency's policy must include an anticipated Length of Service for children, youth, and young adults served under the Short-term Assessment Support Services Package.
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to single Child Placing Agency. Child Placing Agency must have a Program Director (this position may serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Short-Term Assessment Support Services Package. Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. Child Placing Agency must have a Treatment Director whose responsibilities include supervision of Licensed Therapist on staff. The Treatment Director must be either: Be a psychiatrist or psychologist. Have a master's degree in human services field from an accredited college or university and three years of experience providing treatment services for children with an emotional disorder, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for children with an emotional disorder, including one year in a residential setting.



Service Package Name	Short-Term Assessment Support Services *Not eligible for Add-On Services
	 Intake/Placement Staff Training and Workforce Development Staff Recruitment and Retention Crisis Management Staff Foster Family Home Caregiver Recruitment and Retention Licensed Therapist to oversee assessment coordination and service planning for children, youth, and young adults Education liaison for children, youth, and young adults in care Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services, particularly in the areas of care coordination and assessment to ensure that children with varying needs maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child Placing Agency (as opposed to being employed staff of the Child Placing Agency). If the Child Placing Agency chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model. All Treatment Director and Case Management functions must be performed by actual employees of the Child Placing Agency.
Generally Appropriate Staff to Child	 1 Child Placing Agency Case Manager for every 12 children being provided Short-Term Assessment Support Services.



Service Package Name	Short-Term Assessment Support Services *Not eligible for Add-On Services	
Ratio Based on Service Package	 1 Licensed Therapist for every 12 children being provided Short- Term Assessment Support Services. 1 Crisis Management staff for every 25 children being provided Short-Term Assessment Support Services. Staff to Child Ratio(s) may vary based on an operation's specific Evidence-informed Treatment Model and dependent on complexity of caseload. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Short-Term Assessment Support Services.	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's Short-Term Assessment Support Services Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes, including being able to analyze outcomes based on individual foster family homes. 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (once administered), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. 	



Service Package Name	Short-Term Assessment Support Services *Not eligible for Add-On Services
	 Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and selected Caregivers. Foster Family Home must be available for admission at the time of placement match. The Child Placing Agency and Foster Family Home are Credentialed to provide the Short-Term Assessment Support Services Package.
Quality Assurance and Continued Stay Guidelines	 Not Applicable, as this Service Package is intended to be short- term.





Service Package Name	Mental & Behavior	al Health Support S	ervices
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Respite Child Care	Special Services Young Adult Care (<i>If Child Placing Agency</i> <i>and Foster Family</i> <i>Home provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A trauma-informed foster home that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has enhanced training and skill in providing and coordinating services to children, youth, and young adults that may present with or are pending a DSM-5 diagnosis for an emotional, conduct, or behavioral disorder(s) and for whom routine clinical intervention (therapy, education, and/or medication) is needed to support and manage day-to-day activities. The Mental & Behavioral Health Support Services Package is designed to offer community-based care and treatment/recovery services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.		
Service Package Expectations	Requirements: Child Placing Agent frequent individu eligibility, therapy	nsistent with Statutory an ncy must ensure that child al, family, and group thera y services should be autho alth). The Service Planning	l receives regular and apy (dependent on prized and paid for



Service Package Name	Mental & Behavioral Health Support Services
	 Therapist will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should b provided by a Licensed Therapist with experience in treating children with emotional, behavioral, and conduct disorders, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentiale and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 90 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed Treatment Model (s) that incorporates traumainformed care for children that have been the victim of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults who qualify for the Mental & Behavioral Health Support Services Package. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, and practices related to this Service Package Children, youth, and young adults who qualify for the Mental & Behavioral Health Support Services providing these services must be trained in, practic and remain current with, delivery of the Treatment Model. The Child Placing Agency must maintain a <i>current</i> Logic Model specific to



Service Package Name	Mental & Behavioral Health Support Services
	 Child Placing Agency must have case manager level or above staff available 24 hours a day/7days a week to respond in person, or by phone or video conference, to any crisis that arises. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the Child Placing Agency's documented and planned method. Dedicated <i>Paid</i> Intermittent Alternative Care Program that supports Caregiver wellness and retention. This program must be designed to ensure that, subject to certain exceptions, the Caregiver taking Intermittent Alternative Care receives the same daily rate as the Caregiver offering Intermittent Alternative Care for the same days of care. Child Placing Agency is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes, as well as tracking outcomes for children, youth, and young adults at the foster home level. The provider must have the ability to track Mental & Behavioral Health Support Services Package referral, admission, and discharge data b child, youth, or young adult, broken out by referral source (whethe SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admission based on referrals, and for children that were admitted the average Length of Service, bas



Service Package Name	Mental & Behavioral Health Support Services
	 Awake night supervision in foster homes where there are 7 or morn children. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. Foster Family Home Caregivers offer logistical support, transportation, coordination, and documentation/record keeping of services in accordance with court orders and the Service Plan. Child Placing Agency and Foster Family Home Caregivers must have enhanced skill in navigating multiple systems, and advocate for and provide coordination of services through STAR Health, HHSC Behavioral Health Services, Early Childhood Intervention (if applicable), and the education and child welfare systems specific to children, youth, and young adults who qualify for the Mental & Behavioral Health Support Services Package. This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodations and/or supports are in place to aid in the child's educational success. Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and is required to participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service request, application should include the date the service request, application, or referral was made, the s



Service Package Name	Mental & Behavioral Health Support Services
	 service request appeals (if applicable). The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials within 3 business days. The Child Placing Agency should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the Child Placing Agency must ensure delivery of, and cover the cost of the needed service(s). Foster Family Home Caregivers must participate in therapy with the child as needed. Caregivers must have the ability to attend multiple meetings and respond immediately based on the child's mental and behavioral health needs. Foster Family Home Caregivers must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child 's placement, and as a part of Aftercare Services (if appropriate). The Child Placing Agency must have policy that outlines the Child Placing Agency's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if chil



Service Package Name	Mental & Behavioral Health Support Services	
	 In addition to maintaining the necessary Credential to provide the Mental & Behavioral Health Support Services Package, the Child Placing Agency and Foster Family Home Caregivers must be Credentialed to provide the T3C Basic Foster Family Home Support Service Package. This will allow for the child, youth, or young adult to transition to, and receive the T3C Basic Foster Family Home Service Package in the same foster family home, when the SSCC or DFPS (in areas not operating under Community-Based Care) in collaboration with the Child Placing Agency (as informed by the Quality Assurance & Continued Stay Guidelines) determines the child has successfully completed, and no longer requires, the therapeutic and recovery services inherent in the Mental & Behavioral Health Support Services Package. 	
Anticipated Length of Service	Length of service is individualized and based on the Child Placing Agency's Treatment Model for providing the Mental & Behavioral Health Support Services, Admission Guidelines, and Continued Stay Guidelines, as well as the child's CANS 3.0 Assessment, and the child's ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the Child Placing Agency's policy must include an anticipated Length of Service for children, youth, and young adults served under the Mental & Behavioral Support Services Package.	
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to single Child Placing Agency. Child Placing Agency must have a Program Director (this position may, serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Mental & Behavioral Health Support Services Package. 	



Service Package Name	Mental & Behavioral Health Support Services			
	 The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. Child Placing Agency must have a Treatment Director whose responsibilities include supervision of Licensed Therapists on staff. The Treatment Director must be: A psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university and three years of experience providing treatment services for children with ar emotional disorder, including one year in a residential childcare setting; or A licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for children with ar emotional disorder, including one year in a residential childcare setting. Identified personnel and infrastructure to support the following: Case Management Intake/Placement Staff Training and Workforce Development Licensed Therapist to oversee treatment and service planning for children, youth, and young adults Crisis Management Staff Behavior Support Specialist or Mentor Staff Recruitment and Retention Foster Family Home Caregiver Recruitment and Retention Education liaison for children in care Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health,			



Service Package Name	Mental & Behavioral Health Support Services	
	who need Mental & Behavioral Health Support Services maximize benefits based on eligibility and meeting medical necessity criteria for the service(s).	
	Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child Placing Agency (as opposed to being employed staff of the Child Placing Agency). If the Child Placing Agency chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model. All Treatment Director and Case Management functions must be performed by actual employees of the Child Placing Agency.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 Child Placing Agency Case Manager for every 15 children being provided Mental & Behavioral Health Support Services. 1 Licensed Therapist for every 14 children being provided Mental & Behavioral Health Support Services. 1 Behavior Support Specialist or Mentor for every 15 children being provided Mental & Behavioral Health Support Services. 1 Crisis Management Staff for every 25 children being provided Mental & Behavioral Health Support Services. 1 Aftercare Case Manager for every 25 children being provided Mental & Behavioral Health Support Services. Staff to Child Ratio(s) may vary based on an operation's specific Evidence-informed Treatment Model and dependent on the complexity of the caseload. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Mental & Behavioral Health Support Services.	



Service Package Name	Mental & Behavioral Health Support Services	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's Mental & Behavioral Health Support Services Treatment Model, and support the following at a minimum: Child Safety, Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes. 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package align with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and Selected Caregivers. The Child Placing Agency and Foster Family Home are Credentialed to provide the Mental & Behavioral Health Support Services Package. 	
Quality Assurance and Continued	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessment and on the Service Plan. 	



Service Package Name	Mental & Behavioral Health Support Services
Stay Guidelines	 The primary reason the child met the Admission Guidelines continues to require on-going services or are replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. A less-restrictive placement type is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 90-day</i> Service Plan review, the Child Placing Agency's <i>Program Director, and the Treatment Director</i> responsible for the Mental & Behavioral Support Services Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child's custom needs. Written confirmation that the child's custom needs. Written confirmation should be documented in the Child Placing Agency's case record for the child's custom needs. Written confirmation should be documented in the Child Placing Agency's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The Child Placing Agency and the Foster Family Home continue to maintain the Credential necessary to provide the Mental & Behavioral Health Support Services Package.
Aftercare Services	 The Mental & Behavioral Health Support Services Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily foster care rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services.



Service Package Name	Mental & Behavioral Health Support Services
	 Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the Child Placing Agency's Aftercare Services Case Manager, referrals for continued services, Education Portfolio, initial appointments set (if transition is needed), as well as a plan with times and dates set for twice a month follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.





Service Package Name	Sexual Aggression/Sex Offender Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Respite Child Care	Special Services Young Adult Care (If Child Placing Agency and Foster Family Home provides Extended Foster Care services)
Service Package Description	 living needs, including for transportation, recreation training and skill in provision support children, youth, more of the following: On-going, socially sexualized behavions Sexually aggression Adjudication as a Requires routine to manage day-tee to offer community-base children, youth, and your 	ve behavior; or of a sexual behavior disor sexual offender; and clinical intervention and s	cation, vocation, eds, has enhanced vices to treat and y present with one or appropriate displays of der; or skilled Caregiver support ces Package is designed overy services for adividual strengths and



Service Package Name	Sexual Aggression/Sex Offender Support Services
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Child Placing Agency must ensure that child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency which will be customized to align with child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Sex Offender Treatment Provider, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 90 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed Treatment Model (s) that incorporates trauma-informed care for children that have been the victim of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom and enhabilitation needs of children, youth, and young adults who require Sexual Aggression/Sex Offender Support Services. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, and



Service Package Name	Sexual Aggression/Sex Offender Support Services		
	 all staff and Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model The Child Placing Agency must maintain a <i>current</i> Logic Model specific to the provision of the Sexual Aggression/Sex Offender Support Services Package, which is modified over time based on the Child Placing Agency's Continuous Quality Improvement process. Child Placing Agency must have case manager level or above staff available 24 hours a day/7days a week to respond in person, or by phone or video conference, to any crisis that arises. The operation must ensure that an on-call Licensed Sex Offender Treatment Provider is available to provide consultation. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the child's customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the Child Placing Agency's documented and planned method. Dedicated <i>Paid</i> Intermittent Alternative Care Program that supports Caregiver wellness and retention. The Intermittent Alternative Care the placement for other children that the child, youth, or young adult may encounter while in Intermittent Alternative Care. This program must be designed to ensure that, subject to certain exceptions, the Caregiver taking Intermittent Alternative Care receives the same daily rate as the Caregiver offering Intermittent Alternative Care for the same days of care. Child Placing Agency is required to have an Information Technology (IT) System(s) that allows for data collection to support		



Service Package Name	Sexual Aggression/Sex Offender Support Services
	 children, youth, and young adults at the foster home level. The provider must have the ability to track Sexual Aggression/Sex Offender Support Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did, and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, average Length of Service, based on the time from admission to discharge. The Child Placing Agency must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. Awake night supervision in foster homes that aligns with plan (as documented in Service Plan) necessary to keep all children safe in the home. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. Foster Family Home Caregivers offer logistical support, transportation, coordination, and documentation/record keeping of services in accordance with court orders and the Service Plan. The Child Placing Agency and all Foster Family Home Caregivers must understand the importance of applying strategies to the direct care of children, youth, and young adults receiving the Sexual Aggression/Sex Offender Service Package to ensure the safety, health, and well-being of children and youth in care. The Child Placing Agency and Foster Family Home Caregivers must have enhanced skill in navigating multiple systems, and advocate for and provide coordination of services through STAR Health, HHSC Behavioral Health Services (if needed), Early Childhood Intervention (if applicable), the juvenile justice system (if applicable), comunity and county providers, and the education and child welfare systems specific to children, youth, and young adults who qualify for the Sexual Aggression/Sex Offender Support Services Package. The Child Placing Agency and Foster Family Home Caregivers must bave enhanced skill i



Service Package Name	Sexual Aggression/Sex Offender Support Services
	 skilled in navigating the multiple systems in a manner that not only keeps the child safe but mitigates any risk to other children in the community. In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the Child Placing Agency in the case record This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service sthat are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the Child Placing Agency must ensure delivery of, and cover the child as needed. This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational success. Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and are required to participate in STAR Health Service



Service Package Name	Sexual Aggression/Sex Offender Support Services
	 Coordination (dependent and based on child, youth, or young adult's individual eligibility). Foster Family Home Caregivers must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The Child Placing Agency must have polic that outlines the Child Placing Agency's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the Child Placing Agency. In addition to maintaining the necessary Credential to provide the Service Package. This will allow for the child, youth, or young adult to transition to, and receive the T3C Basic Foster Family Home Support Service Package. This will allow for the child, youth, or young adult to transition to, and receive the T3C Basic Foster Family Home Service Package in the same foster family home, when the SSCC or DFPS (in areas not operating under Community-Based Care



Service Package Name	Sexual Aggression/Sex Offender Support Services
	child has successfully completed, and no longer requires, the therapeutic and recovery services inherent in the Sexual Aggression/Sex Offender Support Services Package.
Anticipated Length of Service	Length of service is individualized and based on the Child Placing Agency's Treatment Model for providing Sexual Aggression/Sex Offender Support Services, Admission Guidelines, and Continued Stay Guidelines, as well as the child's CANS 3.0 Assessment, and the child's ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the Child Placing Agency's policy must include an anticipated Length of Service for children, youth, and young adults served under the Sexual Aggression/Sex Offender Support Services Package.
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to single Child Placing Agency. Child Placing Agency must have a Program Director (this position may serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Sexual Aggression/Sex Offender Support Services Package. The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. The Child Placing Agency must have a Treatment Director whose responsibilities include supervision of LSOTPs on staff. The Treatment Director must be: A psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university and three years of experience providing treatment services for children with an emotional disorder, including one year in a residential childcare setting; or



Service Package Name	Sexual Aggression/Sex Offender Support Services
	 A licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for children with an emotional disorder, including one year in a residential childcare setting. Identified personnel and infrastructure to support the following: Case Management Intake/Placement Staff Training and Workforce Development Licensed Sex Offender Treatment Provider (LSOTP) to oversee treatment and service planning for children, youth, and young adults Crisis Management Staff Staff Recruitment and Retention Foster Family Home Caregiver Recruitment and Retention Education liaison for children in care Aftercare Services Planning and Case Management Cross-system coordination including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Sexual Aggression/Sex Offender Support Services maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child Placing Agency). If the Child Placing Agency (as opposed to being employed staff of the Child Placing Agency).



Service Package Name	Sexual Aggression/Sex Offender Support Services	
	be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model. All Treatment Director and Case Management functions must be performed by actual employees of the Child Placing Agency.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 Child Placing Agency Case Manager for every 12 children being provided Sexual Aggression/Sex Offender Support Services. 1 Licensed Sex Offender Treatment Provider for every 11 children being provided Sexual Aggression/Sex Offender Support Services. 1 Crisis Management Staff for every 25 children being provided Sexual Aggression/Sex Offender Support Services. 1 Aftercare Case Manager for every 25 children being provided Sexual Aggression/Sex Offender Support Services. Staff to Child Ratio(s) may vary based on an operation's specific Evidence-informed Treatment Model and dependent on the complexity of the caseload. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Sexual Aggression/Sex Offender Support Services.	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's Sexual Aggression/Sex Offender Support Services Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes. 	



Service Package Name	Sexual Aggression/Sex Offender Support Services
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and selected Caregivers. A safety and supervision plan (which may be incorporated as a part of the Service Plan) are developed upon admission to ensure that the child remains safe and to mitigate any risk to other children in the home and/or community. At the time of admission and for situations where the child Placing Agency must ensure that all Foster Family Home Caregivers are aware of the child, youth, or young adult's history of sexual victimization and/or aggression. The Child Placing Agency and the Foster Family Home are Credentialed to provide the Sexual Aggression/Sex Offender Support Services Package.
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessment and on the child's Service Plan. The primary reason the child met the Admission Guidelines continues to require on-going services or are replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines.



Service Package Name	Sexual Aggression/Sex Offender Support Services
	 The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child safety and supervision plan, and child and family Service Plans. A less-restrictive placement type is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 90-day</i> Service Plan review, the Child Placing Agency's <i>Program Director, and the Treatment Director</i> responsible for the Sexual Aggression/Sex Offender Support Services Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for <i>and</i> is benefitting from the Evidence-informed Treatment Model offered through the program, <i>and</i> that the less-restrictive T3C Basic Foster Home Service Package is not appropriate to meet the child's custom needs. Written confirmation should be documented in the Child Placing Agency's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The Child Placing Agency and Foster Family Home continue to maintain the Credential necessary to provide the Sexual Aggression/Sex Offender Support Services Package.
Aftercare Services	 The Sexual Aggression/Sex Offender Support Services Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily foster care rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact



Service Package Name	Sexual Aggression/Sex Offender Support Services
	 information for the STAR Health Service Coordinator (if assigned) and the Child Placing Agency's Aftercare Services Case Manager, Education Portfolio, referrals for continued rehabilitation services, initial appointments set (if transition is needed), as well as a plan with times and dates set for twice a month follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffing, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The Child Placing Agency must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.





Service Package Name	Complex Medical Needs or Medically Fragile Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	Treatment Services Primary Medical Needs	Programmatic Services Respite Child Care	Special Services Young Adult Care (If Child Placing Agency and Foster Family Home provides Extended Foster Care services) Physically Challenged
Service Package Description	A trauma-informed foster home that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has enhanced training and skill in providing and coordinating services to care for and support children, youth, and young adults who may present with a medical diagnosis that requires constant monitoring, access to skilled nursing and other care up to 24 hours a day/7 days a week (based on eligibility) or who may present with a complex medical condition that is defined as either one or more diagnoses that affect multiple organ systems, or one long-term health condition that results in functional limitations, high health care needs or utilization, and often the need for medical technology, and for whom the individual's well-being depends on the support, direction, or service of others. The Complex Medical Needs or Medically Fragile Support Services Package is designed to offer community-based care, medical, and other therapy/rehabilitation services to support recovery (if applicable) well- being, and improve the quality of life for children, youth, and young adults		



Service Package Name	Complex Medical Needs or Medically Fragile Support Services
	based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal. Per Minimum Standards, a foster home offering the Complex Medical Needs or Medically Fragile Support Services Package may be limited, under certain conditions, in the number of children, youth, or young adults that can be cared for in the home.
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: A Registered Nurse must be available 24 hours a day/7 days a week for new admissions, training, consultation (for the Child Placing Agency, Caregivers, and SSCC/DFPS staff as needed), and oversight of the child's care plan. Child Placing Agency must ensure that child receives regular and frequent individual and family therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist with experience in treating children with complex medical needs, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 90 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help



Service Package Name	Complex Medical Needs or Medically Fragile Support Services
	 with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed Treatment Model(s) that incorporates trauma-informed care for children that have been the victim of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults who require the Complex Medical Needs or Medically Fragile Support Services Package. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, and practices related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The Child Placing Agency must maintain a <i>current</i> Logic Model specific to the provision of the Complex Medical Needs or Medically Fragile Support Services Package, which is modified over time based on the Child Placing Agency's Continuous Quality Improvement process. The Complex Medical Needs or Medically Fragile Support Services Package necessitates a custom care plan for the child that should incorporate support and guidance from a Registered Nurse on how to care for the individual medical needs of the CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the custom Service Plan and care plan, including the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Caregivers. Children over the age of a pound adults must receive information (based on their ability and level of functioning) related



Service Package Name	Complex Medical Needs or Medically Fragile Support Services
	 to the prevention of Human Trafficking in accordance with the Child Placing Agency's documented and planned method. Dedicated <i>Paid</i> Intermittent Alternative Care Program that supports Caregiver wellness and retention. For children, youth, and young adults with Primary Medical Needs, the Child Placing Agency must ensure that at least 72 hours of overnight care is made available to the Caregivers each year. The Intermittent Alternative Care home must offer the same medical competency as the child's placement. This program must be designed to ensure that, subject to certain exceptions, the Caregiver taking Intermittent Alternative Care receives the same daily rate as the Caregiver offering Intermittent Alternative Care for the same days of care. Child Placing Agency is required to have an Information Technolog (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes, as well as tracking outcomes for children, youth, and young adults at the foster home level. The provider must have the ability to track Complex Medical Needs or Medically Fragile Support Services Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did, and did not result in admission, the reasons for denial of admission based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The Child Placing Agency must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. Awake night supervision in foster homes where there are 7 or mor children. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. Foster Family Home Caregivers offer logistical support, transportation, coordinat



Service Package Name	Complex Medical Needs or Medically Fragile Support Services		
	 but is not limited to, advocating for, and providing coordination of services through STAR Health, Early Childhood Intervention (if applicable), and the education and child welfare systems. This includes facilitating, incorporating, and supporting services such as home health, private duty nursing, and home and community-based services waiver programs (if applicable), psychological and/or psychiatric evaluations (if applicable), and specialized therapy (if applicable). In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the Child Placing Agency in the case record. This documented by the Child Placing Agency in the case record. This documented by the deservice request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials within 3 business days. The Child Placing Agency should seek community resources to obtain any needed service(s), the Child Placing Agency must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accesmodations and/or supports are in place to aid in the child's educational success, and the foster home is made		



Service Package Name	Complex Medical Needs or Medically Fragile Support Services		
	 other school staff as appropriate if home-based education is determined necessary. Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and are required to participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). The Foster Family Home Caregivers must actively participate in the child, youth, or young adult's medical and therapy appointments, and must have the ability to attend multiple meetings and respond immediately to the child's medical needs. Foster Family Home Caregivers must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age and developmentally appropriate and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The Child Placing Agency must have polic that outlines the Child Placing Agency with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the Child Placing Agency. 		



Service Package Name	Complex Medical Needs or Medically Fragile Support Services	
	 In addition to maintaining the necessary Credential to provide the Complex Medical Needs or Medically Fragile Support Services Package, the Child Placing Agency and Foster Family Home Caregivers must be Credentialed to provide the T3C Basic Foster Family Home Support Service Package. This will allow for the child, youth, or young adult to transition to, and receive the T3C Basic Foster Family Home Service Package in the same foster family home, when the SSCC or DFPS (in areas not operating under Community-Based Care) in collaboration with the Child Placing Agency (as informed by the Quality Assurance & Continued Stay Guidelines) determines the child has successfully completed, and no longer requires, the therapeutic and recovery services inherent in the Complex Medical Needs or Medically Fragile Support Services Package. 	
Anticipated Length of Service	Length of service is individualized and based on the Child Placing Agency's Treatment Model for providing Complex Medical Needs or Medically Fragile Support Services, Admission Guidelines, and Continued Stay Guidelines, as well as the child's CANS 3.0 Assessment, and the ability to sustain or improve overall well-being and functioning in accordance with evaluations and the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the Child Placing Agency's policy must include an anticipated Length of Service for children, youth, and young adults served under the Complex Medical Needs or Medically Fragile Support Services Package.	
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to a single Child Placing Agency. Child Placing Agency must have a Program Director (this position may serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent 	



Service Package Name	Complex Medical Needs or Medically Fragile Support Services
	 in the Complex Medical Needs or Medically Fragile Support Services Package. The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. The Child Placing Agency must have a Treatment Director. The Treatment Director must be a physician or a licensed Registered Nurse. Identified personnel and infrastructure to support the following: Case Management Intake/Placement Registered Nurse Staff Training and Workforce Development Staff Recruitment and Retention Foster Family Home Caregiver Recruitment and Retention Education liaison for children in care Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults with Complex Medical Needs or who require services for the Medically Fragile are able to maximize benefits based on eligibility and meeting medical necessity for the service(s).
	Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child Placing Agency (as opposed to being employed staff of the Child Placing Agency). If the Child Placing Agency chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model.



Service Package Name	Complex Medical Needs or Medically Fragile Support Services	
	All Treatment Director and Case Management functions, and the responsibilities of the Registered Nurse, must be performed by actual employees of the Child Placing Agency.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 Child Placing Agency Case Manager for every 17 children being provided Complex Medical Needs or Medically Fragile Support Services. 1 Aftercare Case Manager for every 25 children being provided Complex Medical Needs or Medically Fragile Support Services. Staff to Child Ratio(s) may vary based on an operation's specific Evidence-informed Treatment Model and dependent on the complexity of the caseload. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Complex Medical Needs or Medically Fragile Support Services.	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's Complex Medical Needs or Medically Fragile Support Services Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes. 	
Admission Guidelines	In addition to, and/or consistent with Statutory and Minimum Standards Requirements:	



Service Package Name	Complex Medical Needs or Medically Fragile Support Services	
	 Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. A Primary Medical Needs staffing has been conducted (when applicable and appropriate) and successful. Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and selected Caregivers. There is a plan to ensure that all necessary medical supports are available and in place in the foster home to support the child's functioning and overall well-being. The Child Placing Agency and Foster Family Home are Credentialed to provide the Complex Medical Needs or Medically Fragile Support Services Package. 	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessment, medical/therapeutic assessment(s) and evaluation(s), and the Service Plan. The primary reason the child met the Admission Guidelines continues to require on-going services or are replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child's care plan, and the child and family Service Plans. A less-restrictive placement type is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 90-day</i> Service Plan review, the Child Placing 	



Service Package Name	Complex Medical Needs or Medically Fragile Support Services	
	 Agency's <i>Program Director, and the Treatment Director</i> responsible for the Complex Medical Needs or Medically Fragile Support Services Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment</i> <i>Director must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for <i>and</i> is benefitting from the Evidence-informed Treatment Model offered through the program, <i>and</i> that the less-restrictive T3C Basic Foster Home Service Package is not appropriate to meet the child's custom needs. Written confirmation should be documented in the Child Placing Agency's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The Child Placing Agency and Foster Family Home continue to maintain the Credential necessary to provide the Complex Medical Needs or Medically Fragile Support Services Package. 	
Aftercare Services	 The Complex Medical Needs or Medically Fragile Support Services Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily foster care rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator and the Child Placing Agency's Aftercare Services Case Manager, Education Portfolio, plan to transport all necessary medical equipment, referrals for continued services, initial medical/therapy appointments set (if transition is needed), as well as a plan with times and dates set for twice a month follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual 	



Service Package Name	Complex Medical Needs or Medically Fragile Support Services	
	 ad-hoc meetings/staffing, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The Child Placing Agency must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period. 	





Service Package Name	Human Trafficking Victim/Survivor Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency	Child Placing Agency	
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Respite Child Care	Special Services Human Trafficking Services Young Adult Care (If Child Placing Agency and Foster Family Home provides Extended Foster Care services)
Service Package Description	A trauma-informed foster home that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has enhanced training and skill in providing and coordinating services to support children, youth, and young adults who present as suspected-unconfirmed or confirmed victims/survivors of sex and/or labor trafficking and who require routine clinical intervention to support and manage day-to-day activities. The Human Trafficking Victim/Survivor Support Services Package is designed to offer community-based care and treatment/recovery services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.		
Service Package Expectations	In addition to, and/or consistent with Statutory and Minimum Standards Requirements:		



Service Package Name	Human Trafficking Victim/Survivor Support Services
	 Child Placing Agency must ensure that child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specializes in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and/or complex trauma, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 90 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed Treatment Model(s) that incorporates trauma-informed care for children that have been the victim of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults who qualify for the Human Trafficking Victim/Survivor Support Serv



Service Package Name	Human Trafficking Victim/Survivor Support Services		
	 all staff and Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The Child Placing Agency must maintain a <i>current</i> Logic Model specific to the provision of the Human Trafficking Victim/Survivor Support Services Package, which is modified over time based on the Child Placing Agency's Continuous Quality Improvement process. Child Placing Agency must have case manager level or above staff available 24 hours a day/7 days a week to respond in person, or by phone or video conference, to any crisis that arises. The child's CANS 3.0 Assessment must be administered in accordance with requirements. Results of the CANS 3.0 Assessment and reviews must be used to inform the child's customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training <i>specifically designed for victims/survivors of Human Trafficking</i> is required for all staff and Caregivers. The Child Placing Agency may elect to design this training or purchase an already developed training model which will be reviewed as a part of the Credentialing process. Children, youth, and young adults must receive information related to prevention of Human Trafficking in accordance with the Child Placing Agency's documented and planned method. Dedicated <i>Paid</i> Intermittent Alternative Care Program that supports Caregiver wellness and retention. This program must be designed to ensure that, subject to certain exceptions, the Caregiver taking Intermittent Alternative Care receives the same daily rate as the Caregiver offering Intermittent Alternative Care for the same days of care. Child Placing Agency is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Con		



Service Package Name	Human Trafficking Victim/Survivor Support Services
	 provider must have the ability to track Human Trafficking Victim/Survivor Support Services Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), broken out by the number and percentage of referrals that did, and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The Child Placing Agency must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. Awake night supervision in foster homes where there are 7 or more children. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. Foster Family Home Caregivers offer logistical support, transportation, coordination, and documentation/record keeping of services in accordance with court orders and the Service Plan. Child Placing Agency and Foster Family Home Caregivers must have enhanced skill and training in assessing and addressing the specific needs of a victim/survivor of Human Trafficking. This includes skill in determining the need for intervention, advocating for, and providing coordination of services, through STAR Health, HHSC Behavioral Health Services, Early Childhood Intervention (if applicable), and other appropriate systems. Dependent on the case, service planning coordination may include a multi-disciplinary team consisting of mentors/advocates, and various judicial and legal systems. The Child Placing Agency and Foster Family Home Caregiver must coordinate between the judicary, education, child welfare, and medical systems. Caregivers must have the ability to attend multiple meetings and respond immediately based on the child, youth, or young adults' specific needs. In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiv



Service Package Name	Human Trafficking Victim/Survivor Support Services
	 and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the Child Placing Agency in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials within 3 business days. The Child Placing Agency should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the Child Placing Agency must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodations and/or supports are in place to aid in the child's educational success. Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and are required to participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). Foster Family Home Caregivers must support Normalcy activities that are age appropriate and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers, and youth, or young adult for the child, youth, or young adult folicy Caregivers, adoptive Caregivers, and supportive persons in care coordination and Servi



Service Package Name	Human Trafficking Victim/Survivor Support Services
	 duration of the child's placement, and as a part of Aftercare Services (if appropriate). The Child Placing Agency must have policy that outlines the Child Placing Agency's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the Child Placing Agency. In addition to maintaining the necessary Credential to provide the Human Trafficking Victim/Survivor Support Services Package, the Child Placing Agency and Foster Family Home Caregivers must be Credentialed to provide the T3C Basic Foster Family Home Support Service Package. This will allow for the child, youth, or young adult to transition to, and receive the T3C Basic Foster Family Home Service Package in the same foster family home, when the SSCC or DFPS (in areas not operating under Community-Based Care) in collaboration with the Child Placing Agency (as informed by the Quality Assurance & Continued Stay Guidelines) determines the child has successfully completed, and no longer requires, the therapeutic and recovery services inherent in the Human Trafficking Victim/Survivor Support Services Package.
Anticipated Length of Service	Length of service is individualized and based on the Child Placing Agency's Treatment Model for providing the Human Trafficking Victim/Survivor Support Services, Admission Guidelines, and Continued Stay Guidelines, as well as the child's CANS 3.0 Assessment, and the child's ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the Child Placing Agency's



Service Package Name	Human Trafficking Victim/Survivor Support Services	
	policy must include an anticipated Length of Service for children, youth, and young adults served under the Human Trafficking Victim/Survivor Support Services Package.	
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to single Child Placing Agency Child Placing Agency must have a Program Director (this position may serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Human Trafficking Victim/Survivor Support Services Package. The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. The Child Placing Agency must have a Treatment Director whose responsibilities include supervision of Licensed Therapists on staff. The Treatment Director must be: A psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university and three years of practical experience providing treatment services for trafficking victims or children with an emotional disorder, including one year in a residential childcare setting; or A licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for trafficking victims or children with an emotional disorder, including one year in a residential childcare setting. Identified personnel and infrastructure to support the following: Case Management Intake/Placement Licensed Therapist, that specializes in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, 	



Service Package Name	Human Trafficking Victim/Survivor Support Services	
	 to oversee treatment and service planning for children, youth, and young adults Crisis Management Staff Behavior Support Specialist or Mentor Staff Recruitment and Retention Family Foster Home Caregiver Recruitment and Retention Education liaison for children in care Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child Placing Agency). If the Child Placing Agency chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model. All Treatment Director and Case Management functions must be performed by actual employees of the Child Placing Agency.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 Child Placing Agency Case Manager for every 15 children being provided Human Trafficking Victim/Survivor Support Services. 1 Licensed Therapist for every 11 children being provided Human Trafficking Victim/Survivor Support Services. 1 Behavior Support Specialist or Mentor for every 15 children being provided Human Trafficking Victim/Survivor Support Services. 	



Service Package Name	Human Trafficking Victim/Survivor Support Services	
	 1 Crisis Management staff for every 25 children being provided Human Trafficking Victim/Survivor Support Services. 1 Aftercare Case Manager for every 25 children being provided Human Trafficking Victim/Survivor Support Services. Staff to Child Ratio(s) may vary based on an operation's specific Evidence- informed Treatment Model and dependent on the complexity of the caseload. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Human Trafficking Victim/Survivor Support Services.	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's Human Trafficking Victim/Survivor Support Services Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes. 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. 	



Service Package Name	Human Trafficking Victim/Survivor Support Services	
	 Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and selected Caregivers. The Child Placing Agency and Foster Family Home are Credentialed to provide the Human Trafficking Victim/Survivor Support Services Package. 	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessment and on the Service Plan. The primary reason the child met the Admission Guidelines continues to require on-going services or are replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. A less-restrictive placement type is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 90-day</i> Service Plan review, the Child Placing Agency's <i>Program Director, and the Treatment Director</i> responsible for the Human Trafficking Victim/Survivor Support Services Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child, youth, or young adult continues to meet the child's custom needs. Written confirmation should be documented in the Child Placing Agency's continues to meet the child's custom needs. 	



Service Package Name	Human Trafficking Victim/Survivor Support Services	
	 SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The Child Placing Agency and Foster Family Home continue to maintain the Credential necessary to provide the Human Trafficking Victim/Survivor Support Services Package. 	
Aftercare Services	 The Human Trafficking Victim/Survivor Support Services Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily foster care rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the Child Placing Agency's Aftercare Services Case Manager, Education Portfolio, referrals for continued services, initial appointments set (if transition is needed), as well as a plan with times and dates set for twice a month follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffing, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period. 	



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency	Child Placing Agency	
Permit Services	<u>Treatment Services</u> Intellectual or Development Disability Autism Spectrum Disorder	Programmatic Services Respite Child Care	Special Services Young Adult Care (<i>If Child Placing Agency</i> <i>and Foster Family</i> <i>Home provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	living needs, including fo transportation, recreation training and skill in provi- support children, youth, are pending a DSM-5 dia and/or Autism Spectrum intervention and structur The Intellectual or Develor Disorder Support Service care, therapy, and other development, independer and young adults based of	er home that in addition to od, clothing, shelter, educ on, and extracurricular nee ding and coordinating serv and young adults who ma gnosis for Intellectual or D Disorder, and who requir re to support and manage opmental Disability (IDD)/ s Package is designed to o rehabilitation services tha ence, and improved life ski on their individual strengt stomized Service Plan and	cation, vocation, eds, has enhanced vices to care for and y present with or who Developmental Disability e routine clinical day-to-day activities. Autism Spectrum offer community-based at promote ills for children, youth, hs and needs, and in
Service Package Expectations	Requirements: • A Registered Nurs	nsistent with Statutory an se must be available 24 hc ns, training, consultation (ours a day/7 days a week



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services		
	 Agency, Caregivers, and SSCC/DFPS staff as needed), and oversight of the child's care plan. Child Placing Agency must ensure that child receives regular and frequent individual and family therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specializes in providing therapy to children with DSM-5 diagnoses of Intellectual or Developmental Disability and/or Autism Spectrum Disorder, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 90 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed Treatment Model(s) that incorporates trauma-informed care for children that have been the victim of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults who qualify for the Intellectual or Developmental Disability and/or Autism Spectrum Disorder Service Package. The Treatment Model should be		



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services	
	 practices related to this Service Package. Children, youth, and young adults must be aware of (based on their ability and level of functioning), and all staff and Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The Child Placing Agency must maintain a <i>current</i> Logic Model specific to the provision of the Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package, which is modified over time based on the Child Placing Agency's Continuous Quality Improvement process. The Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package necessitates a custom care plan for the child that should incorporate support and guidance from a Registered Nurse on how to care for the individual medical needs of the child, to include administering medication and the use of medically necessary equipment. Child Placing Agency must have case manager level or above staff available 24 hours a day/7 days a week to respond in person, or by phone or video conference, to any crisis that arises. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Caregivers. Children, youth, and young adults must receive information (based on their ability and level of functioning) related to the prevention of Human Trafficking in accordance with the Child Placing Agency's documented and planned method. Dedicated <i>Paid</i> Intermittent Alternative Care Program that supports Caregiver wellness and retention. When possible, the child should be introduced to an	



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services	
	 Alternative Care receives the same daily rate as the Caregiver offering Intermittent Alternative Care for the same days of care. Child Placing Agency is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes, as well as tracking outcomes for children, youth, and young adults at the foster home level. The provider must have the ability to track Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did, and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on time from admission to discharge. The Child Placing Agency must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. Awake night supervision in foster homes where there are 7 or more children. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. Foster Family Home Caregivers offer logistical support, transportation, coordination, and documentation/record keeping of services in accordance with the Service Plan. Child Placing Agency and Foster Family Home Caregivers, through assessment of child via observation/interaction, CANS 3.0 Assessment, 3-day exam (if applicable), Texas Health Steps checkups, Early Childhood Intervention (if applicable), and other Medicaid and community eligible evaluations, must navigate across multiple systems and coordinate care and services based on the child's determined needs. This may include facilitating, incorporating, and supporting various forms of physical, speech, occupational	



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services
	 In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the Child Placing Agency in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials within 3 business days. The Child Placing Agency should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the Child Placing Agency must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed as necessary, and accommodations and/or supports are in place to aid in the child's educational success. Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and are required to participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individua



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services		
	 for children, youth, and young adults with Intellectual Developmental Disability and/or Autism Spectrum Disorder. Foster Family Home Caregivers must support Normalcy activities to include, but not limited to clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and developmentally appropriate, and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The Child Placing Agency must have policy that outlines the Child Placing Agency's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the Child Placing Agency. In addition to maintaining the necessary Credential to provide the Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package, the Child Placing Agency and Foster Family Home Caregivers must be Credentialed to provide the T3C Basic Foster Family Home Support Service Package in the same foster family home, when the SSCC or DFPS (in areas not operating under Community-Based Care) in c		



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services	
	Child Placing Agency (as informed by the Quality Assurance & Continued Stay Guidelines) determines the child no longer requires the level of intervention and services inherent in the Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package.	
Anticipated Length of Service	Length of service is individualized and based on the Child Placing Agency's Treatment Model for providing Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services, Admission Guidelines, and Continued Stay Guidelines, as well as the child's CANS 3.0 Assessment, and the child's ability to sustain or improve overall well-being and functioning in accordance with evaluation and the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the Child Placing Agency's policy must include an anticipated Length of Service for children, youth, and young adults served under the Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package.	
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to single Child Placing Agency. Child Placing Agency must have a Program Director (this position may, serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package. The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. The Child Placing Agency must have a Treatment Director whose responsibilities include supervision of Licensed Therapists on staff. 	



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services	
	 Be a psychiatrist, psychologist, professional counselor, clinical social worker, marriage and family therapist, or registered nurse; or Certified by the Texas Education Agency as an education diagnostician, have a master's degree in special education or human services field, and have three years of experience working with children with intellectual disabilities or autism spectrum disorder. Identified personnel and infrastructure to support the following: Case Management Intake/Placement Staff Training and Workforce Development Registered Nurse Licensed Therapist to oversee service coordination, treatment, and planning for children, youth, and young adults Behavior Support Specialist or Mentor Crisis Management Staff Staff Recruitment and Retention Foster Family Home Caregiver Recruitment and Retention Education liaison for children in care Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). 	
	Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child Placing	



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services	
	Agency (as opposed to being employed staff of the Child Placing Agency). If the Child Placing Agency chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model. All Treatment Director and Case Management functions, and the responsibilities of the Registered Nurse, must be performed by actual employees of the Child Placing Agency.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 Child Placing Agency Case Manager for every 15 children being provided Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services. 1 Behavior Support Specialist or Mentor for every 15 children being provided Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services. 1 Licensed Therapist for every 12 children being provided Intellectual or Developmental Disability (IDD)/Autism Spectrum Support Services. 1 Crisis Management Staff for every 25 children being provided Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services. 1 Crisis Management Staff for every 25 children being provided Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services. 1 Aftercare Case Manager for every 25 children being provided Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services. Staff to Child Ratio(s) may vary based on an operation's specific Evidence-informed Treatment Model and dependent on the complexity of the caseload. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services.	



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes. 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and selected Caregivers. There is a plan to ensure that all services and supports are in place in the foster home to support the child's functioning and overall well-being. The Child Placing Agency and Foster Family Home are Credentialed to provide the Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package. 	



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessment, medical/therapeutic assessment(s) and evaluation(s), and the Service Plan. The primary reason the child met the Admission Guidelines continues to require on-going services or are replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child's care plan, and the child and family Service Plans. A less-restrictive placement type is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 90-day</i> Service Plan review, the Child Placing Agency's <i>Program Director, and the Treatment Director</i> responsible for the Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child's custom needs. Written confirmation that the child's custom needs. Written confirmation should be documented in the Child Placing Agency's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The Child Placing Agency and Foster Family Home continue to maintain the Credential necessary to provide the Intellectual or Developmental Disorder Support 	



Service Package Name	Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services
Aftercare Services	 The Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Support Services Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily foster care rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the Child Placing Agency's Aftercare Services, initial appointments set (if transition is needed), as well as a plan with times and dates set for twice a month follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.

СТЗС

Service Package Name	T3C Treatment Foster Family Care Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Respite Child Care	Special Services Young Adult Care (If Child Placing Agency and Foster Family Home provides Extended Foster Care services)
Service Package Description	providing a child's basic l education, vocation, tran has highly-trained Foster Time-limited, strength-ba young adults who may p conduct, or behavioral di clinical intervention and and manage day-to-day a In addition to the DSM-5 may demonstrate two or Major self-injurio last 12 months; Difficulties that p including frequen An additional DSN addictive disorde	diagnosis for an emotion	d, clothing, shelter, ad extracurricular needs, with skill in providing to children, youth, and hosis for an emotional, actured and frequent at is needed to support al disorder, the child cide attempt within the harm to others, al aggression; or e-related and/or



Service Package Name	T3C Treatment Foster Family Care Support Services
	treatment services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal. These services were designed to adhere to the model codified in the <u>Texas</u> <u>Family Code Sec. 264.1073</u> and included in the <u>Texas Administrative Code</u> <u>Rule §700.1335</u> . Children, youth, and young adults receiving the T3C Treatment Foster Family Care Support Services Package require the highest level of clinical intervention offered in a family setting to perform day-to- day activities. Due to the intensity of services offered, a foster home offering the Treatment Foster Family Care Support Services Package may have <i>no more</i> <i>than two children</i> in foster care placed in the home at the same time.
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Child Placing Agency must ensure that child receives regular and frequent individual, family, and group therapy, as well as wraparound services (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specializes in providing therapy to children with a DSM-5 diagnosis for serious mental, emotional, and/or behavioral disorder(s), unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization.



Service Package Name	T3C Treatment Foster Family Care Support Services
	 Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but an initial Service Plan is due within 30 days admission, and Service Plan reviews must occur every 60 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan muu include customized goals, and the planned service(s) and support(that will be provided to help with achievement of goals. Service Plan Reviews must include documentation to show the progress made toward achieving each goal. Evidence-informed, Promising Practice, or Evidence-based Treatment Model(s), specific to a Treatment Foster Care program and that incorporates trauma-informed care for children that have been the victim of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults that require the level c intervention required through services offered in the T3C Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, and practices related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The Child Placing Agency must maintain a current Logic Model specific to the provision of the T3C Treatment Foster Family Care Support Services Package, which is modified over time based on the Child Placing Agency wust have case manager level or above staff available 24 hours a day/7 days a week to respond in person, or b phone or video conference, to any crisis that arises. The operatior must ensure that an on-call Licensed Therapist is always available to provide consultation and respond in person, or b phone or video conference, to any crisis that arises. The operatior must ensure that

Service Package Name	T3C Treatment Foster Family Care Support Services	
	 services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the Child Placing Agency's documented and planned method. Specialized <i>Paid</i> Intermittent Alternative Care Program with one (1 skilled Intermittent Alternative Care Caregiver available for every twenty (20) children receiving the T3C Treatment Foster Family Care Support Services Package. This program must be designed to ensure that, subject to certain exceptions, the Caregiver taking Intermittent Alternative Care for the same days of care. Child Placing Agency is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes, as well as tracking outcomes for children, youth, and young adult, broken out by referral source (whether SSCC or DFPS) by the number and percentage of referrals that did, and did not result in admission, the reasons for demissions based on referrals, and for children that were admitted the average Length of Service, based on the time from admission to discharge. The Child Placing Agency must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. Awake night supervision in foster home that aligns with plan necessary to keep all children safe in the home. Mandatory if thera are 7 or more children in the home. Please note that a variance issued by HHSC-CCR is required for foster homes with more than 6 children. 	



Service Package Name	T3C Treatment Foster Family Care Support Services
	 Foster Family Home Caregivers offer logistical support, transportation, coordination, and documentation/record keeping of services in accordance with the Service Plan. Child Placing Agency and Foster Family Home Caregivers must have enhanced skill in navigating multiple systems, and advocate for and provide coordination of services through STAR Health, HHSC Behavioral Health Services, Early Childhood Intervention (if applicable), and the child welfare systems specific to children, youth, and young adults with serious emotional disturbance. In collaboration with the Medical Consenter, the Child Placing Agency must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the Child Placing Agency in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The Child Placing Agency should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denial within 3 business days. The Child Placing Agency should seek community resources to obtain any needed service(s); This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed and accommodations and/or supports are in



Service Package Name	T3C Treatment Foster Family Care Support Services
	 Child Placing Agency and Foster Family Home Caregiver are required to coordinate care with the child or youth's medical consenter and are required to participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). Caregivers must participate in therapy and other services with the child as needed and must have the ability to attend multiple meetings per week, and respond immediately when there is a need, or the child is in crisis. Foster Family Home Caregivers must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the Child Placing Agency and Foster Family Home Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The Child Placing Agency wust have policy that outlines the Child Placing Agency's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the Child Placing Agency.
	Length of service is individualized and based on the Child Placing Agency's Treatment Model for providing the T3C Treatment Foster Family Care



Service Package Name	T3C Treatment Foster Family Care Support Services
Anticipated Length of Service	Support Services Package, Guidelines for Admission, and Continued Stay Guidelines. The T3C Treatment Foster Family Care Support Services Package is a Time-limited Service lasting up to 274 days, with one extension of up to 91 days when necessary for the child to complete treatment. An individual child cannot be served under the T3C Treatment Foster Family Care Support Services Package for more than 365 days. Although the maximum Length of Service guidelines for this Service Package have been established, the Child Placing Agency's policy must include an anticipated Length of Service for children, youth, and young adults served under the T3C Treatment Foster Family Care Support Services Package.
Staffing Requirements	 Full-time Licensed Child Placing Agency Administrator dedicated to single Child Placing Agency. Child Placing Agency must have a Program Director (this position may serve as the Licensed Child Placing Agency Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the T3C Treatment Foster Family Care Support Services Package. The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. The Child Placing Agency must have a Treatment Director whose responsibilities include supervision of Licensed Therapists on staff. Treatment Director must either be: Be a psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or A licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for children with an



Service Package Name	T3C Treatment Foster Family Care Support Services		
	 emotional disorder, including one year in a residential setting. Identified personnel and infrastructure to support the following: Case Management Intake/Placement Staff Training and Workforce Development Licensed Therapist to oversee treatment and service planning for children, youth, and young adults Behavior Support Specialist or Mentor Crisis Management Staff Staff Recruitment and Retention Foster Family Home Caregiver Recruitment and Retention Education liaison for children in care Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination including, but not limited to, maintaining, and supporting child's school, medical, dental, behavioral health, and other service needs. Must be wellversed in STAR Health and HHSC Behavioral Health services to ensure that children, youth, and young adults receiving T3C Treatment Foster Family Care Support Services maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). 		
	Depending on the size of the Child Placing Agency, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the Child Placing Agency (as opposed to being employed staff of the Child Placing Agency). If the Child Placing Agency chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the Child Placing Agency's Evidence-informed Treatment Model. All Treatment Director and Case Management functions must be performed by actual employees of the Child Placing Agency.		



Service Package Name	T3C Treatment Foster Family Care Support Services		
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 Child Placing Agency Case Manager for every 6 children being provided T3C Treatment Foster Family Care Support Services Package. 1 Licensed Therapist for every 11 children being provided T3C Treatment Foster Family Care Support Services Package. 1 Behavior Support Specialist or Mentor for every 6 children being provided T3C Treatment Foster Family Care Support Services. 1 Crisis Management Staff for every 25 children being provided T3C Treatment Foster Family Care Support Services Package. 1 Aftercare Case Manager for every 25 children being provided T3C Treatment Foster Family Care Support Services Package. Staff to Child Ratio(s) may vary based on an operation's specific Research-supported or Evidence-based Treatment Model, and dependent on the complexity of the caseload. 		
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the T3C Treatment Foster Family Care Support Services Package.		
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-level outcome expectations that tie directly to the operation's T3C Treatment Foster Family Care Support Services Treatment Model, and supports the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes. 		



Service Package Name	T3C Treatment Foster Family Care Support Services		
Admission Guidelines	 In addition to, and/or consistent with Statutory, TAC Rule, and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. Child Placing Agency admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the Child Placing Agency and selected Caregivers. The Child Placing Agency and Foster Family Home are Credentialed to provide the T3C Treatment Foster Family Care Support Services Package. 		
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessment and on the Service Plan. The primary reason the child met the Admission Guidelines continues to require on-going services or are replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. A less-restrictive placement type/Service Package is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 60-day</i> Service Plan review, the Child Placing Agency's <i>Program Director, and the Treatment Director</i> responsible for the T3C Treatment Foster Family Care Support Services Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and 		



Service Package Name	T3C Treatment Foster Family Care Support Services		
	 permanency plan. The <i>Program Director and Treatment Director</i> <i>must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for <i>and</i> is benefitting from the Evidence-informed Treatment Model offered through the program, <i>and</i> that the less-restrictive T3C Basic Foster Home Service Package is not appropriate to meet the child's custom needs. Written confirmation should be documented in the Child Placing Agency's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The Child Placing Agency and Foster Family Home continue to maintain the Credential necessary to provide the T3C Treatment Foster Family Care Support Services Package. <i>This Service Package is Time-Limited, and an individual child cannot be</i> <i>served under the T3C Treatment Foster Family Care Support Services</i> <i>Package for more than 365 days.</i> 		
Aftercare Services	 The T3C Treatment Foster Family Care Support Services Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily foster care rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the Child Placing Agency's Aftercare Services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as 		



Service Package Name	T3C Treatment Foster Family Care Support Services		
	 referrals for new or additional services, may be required during the 6-month aftercare period. The Child Placing Agency must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period. 		





Child Placing Agency/Foster Family Home T3C Add-On Services

The Transition Support Services for Youth & Young Adults, Kinship Caregiver Support Services, and the Pregnant & Parenting Youth Support Services Add-On Services are intended to augment what is already outlined in the T3C Foster Family Care Primary Settings. Child, youth, and young adults receiving the Short-Term Assessment Support Services Package (due to the duration and intent of this package) in a foster family home, and any Service Package offered under the General Residential Operation Tier I & Tier II Service Packages *are not eligible* for Add-On Services.

The Child Placing Agency must become Credentialed to provide a primary Service Package as well as the Add-On Service of Transition Support Services for Youth & Young Adults to be eligible for the daily rate associated with this Add-On Service described below.

Add-On Service Name	Transition Support Services for Youth & Young Adults		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> None Required	Programmatic Services Transitional Living	Special Services Young Adult Care (Child Placing Agency must have permit to offer Service Package, individual Foster Family Homes must be verified for this service only if young adult is participating in Extended Foster Care program.)
Add-On Service Description	In addition to the youth or young adult's primary Service Package, this is a trauma-informed foster home with enhanced training and skill in caring for, coordinating services, assisting in completion of forms/referrals, and		



Add-On Service Name	Transition Support Services for Youth & Young Adults		
	supporting experiential learning opportunities for youth and young adults ages 14–22 years old. The Transitional Support Services for Youth & Young Adults Add-On Service is intended to support the youth and young adult's transition to independence and adulthood.		
Add-On Service Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Child Placing Agency and Foster Family Home Caregivers have expertise in the Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system (including any programs or supports offered by STAR Health). This expertise includes understanding the timing for and process required to complete and submit applications or other necessary documentation to obtain benefits. The Child Placing Agency's approach and delivery of the Transition Support Services for Youth & Young Adults Service Add-On must consider the youth and young adult's custom needs, and be adaptable to supporting transition based on age, individual developmental needs, and in conjunction with the primary Service Package being offered by the Child Placing Agency of the Transition Support Services for Youth & Young Adults Add-On Service. The operation's approach to delivery of the Transition Support Services for Youth & Young Adults Add-On Service. The operation's approach to delivery of the Transition Support Services for Youth & Young Adults Add-On Service must be trained in, practice, and remain current on policy, procedures, and expectations of the Transition Support Services for Youth all staff and Caregivers must be trained in, practice, and remain current on policy, procedures, and expectations of the Transition Support Services for Youth & Young Adults Add-On Service for Youth & Young Adults Add-On Services for Youth & Young Adults Add-On Service for Youth & Young Adults Add-On Services for Youth & Young Adults Add-On Service for Youth & Young Adults Add-On Services for Youth & Young Adults Add-On Services for Youth & Young Adults Add-On Service for Youth & Young Adults Add-On Service, which is		



Add-On Service Name	Transition Support Services for Youth & Young Adults			
	 based on the Child Placing Agency's Continuous Quality Improvement process. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the Child Placing Agency, and Foster Family Home Caregivers, offer logistical support, transportation, coordination, and documentation/record keeping of services, specific to the population including, but not limited to, ensuring the youth and young adult: Completes the Casey Life Skills Assessments, Attends regularly scheduled Preparation for Adult Living program events, Completes Preparation for Adult Living Life Skills Training, Participates in after school and extracurricular activities as directed by the youth and young adult (if appropriate), Participates (if interested) in Youth Leadership Council activities, Attends and participates in Circles of Support or other permanency and/or transition planning meetings, Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area), and understands opportunities offered to transitioning youth and young adults through these offices/centers, and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the Child Placing Agency and the Foster Family Home Caregivers offering support in navigating entry into these programs. 			
	 The Child Placing Agency's Service Plan for a youth and young adult receiving the Transition Support Services for Youth & Young Adults Add-On Service <i>should be informed and directed by the youth or young adult</i> and should include (at a minimum) the following: Status of any applications for state and/or federal benefits or guardianship for which the youth is eligible. Thorough Plan for building and maintaining connections to those important to the youth and young adult including a 			



Add-On Service Name	Transition Support Services for Youth & Young Adults			
	 plan for sibling contact and visits during and after transition from care. Approach and individualized plan for obtaining behavioral health, medical, dental, vision, and pharmacy services during and after transition from care. Plan for continued education, vocational training, and/or employment while in foster care, and during and after transition from care. Plan for obtaining a driver's license (including needed driver's education training and auto insurance) or state ID card (if appropriate) and as directed by the youth or young adult. Opportunities to support Normalcy (as directed by youth and young adult and based on their individual areas of interest.) Examples may include having a part-time job, driving, participating in a fine arts program or sports team, volunteering, participating in clubs, organizations, or faith communities, communicating with family and peers via a cell phone, etc. Funding to support the listed Normalcy activities has been included in the daily rate for this Add-On Service. 			
Staffing Requirements	 Child Placing Agency must have <i>dedicated</i> Transitional Support/Mentor staff and infrastructure to support youth and young adults while receiving the Transition Support Services for Youth & Young Adults Add-On Service and as a part of the Aftercare plan. 			
Generally Appropriate Staff to Youth or Young Adult Ratio Based on Add-On Service	 1 Child Placing Agency Transitional Support/Mentor staff for every 20 youth and young adults receiving the Transition Support Services for Youth & Young Adults Add-On Service. Staff to youth and young adult ratio may vary based on operation's Transition Support program and dependent on the complexity of the caseload. 			



Add-On Service Name	Transition Support Services for Youth & Young Adults		
Desired Individual Outcome	 Child Placing Agency must have clearly articulated youth and young adult-level outcome expectations that tie directly to the operation's program for delivering the Transition Support Services for Youth & Young Adults Add-On Service, and support the following at a minimum: Safety, Permanency Goal, and Improved Well-Being. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze youth, and young adult outcomes (while in program and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes and by Transitional Support/Mentor staff. 		
Aftercare Services	 The Transition Support Services for Youth & Young Adults Add-On Service requires the planning and provision of Aftercare Services, once the youth or young adult leaves the care of the Child Placing Agency. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily Add-On Service rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the Child Placing Agency, in collaboration with the SSCC or DFPS Preparation for Adult Living caseworker, the Foster Family Home Caregivers and informed by the youth or young adult, will develop, and produce a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that includes referrals for continued services, benefits, and supports, and will include initial appointments set (if transition is needed). The plan should be customized around the youth or young adult's planned living arrangement and include contact information for the DFPS or SSCC Preparation for Adult Living caseworker, and the Child Placing 		



Add-On Service Name	Transition Support Services for Youth & Young Adults
	 Agency Transitional Support/Mentor Staff person assigned to the youth or young adult upon discharge. The Transitional Support/Mentor Staff must work with the youth or young adult to develop a plan with times and dates set for weekly, then transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months following discharge. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. As part of the Aftercare program, the Child Placing Agency must provide information to youth and young adults receiving Transitional Support Add-On Services to all known foster care alumni organizations, associations, or groups for youth with lived experience in the community. Information on the organizations, associations, and groups should be included in the Aftercare Services plan provided at the time of discharge. The Child Placing Agency must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.





The Child Placing Agency must become Credentialed to provide a primary Service Package as well as the Add-On Service of Kinship Caregiver Support to be eligible for the daily rate associated with this Add-On Service described below.

Add-On Service Name	Kinship Caregiver Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> None Required	Programmatic Services None Required	<u>Special Services</u> None Required
Add-On Service Description	<i>In addition to the child, youth, or young adult's primary Service Package,</i> the Child Placing Agency provides enhanced support services to the Kinship Foster Family Home Caregivers. These support services should be customized to the needs of the Kinship Caregivers and the child, youth, or young adult living in the Kinship Foster Family Home. A portion of the funding to support this Add-On Service is intended to reimburse the Child Placing Agency for costs incurred to support the Kinship Caregivers through the foster home verification process.		
Add-On Service Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The Child Placing Agency has expertise in Kinship Care, including the state and federal benefits that Kinship Caregivers may be eligible to receive while caring for children, youth, and young adults while in <i>paid</i> foster care. This expertise includes understanding the timing for, and process required to complete and submit applications or other necessary documentation to obtain assistance. The Child Placing Agency's approach and delivery of the Kinship Caregiver Support Services Add-On Service must consider the 		



Add-On Service Name	Kinship Caregiver Support Services	
	 custom needs of the child, youth, or young adult; the Caregivers, and the physical residence, and be adaptable (including working with the Caregiver on weekends and outside of normal business hours) to support and sustain a safe verified Kinship foster home placement. The Kinship Caregiver Support Services Add-On Service should be delivered in conjunction with the child, youth, or young adult's primary Service Package being offered in the verified Kinship Caregiver's Foster Family Home. The Child Placing Agency should have policy, procedures, and a training plan for staff working with Kinship Caregivers and specific to the Kinship Caregiver Support Services Add-On Service. At a minimum, this must include the approach used to engage and assist Kinship Caregivers through the verification process, as well as provide on-going support and enhanced technical assistance. The Child Placing Agency's approach to delivery of the Kinship Caregiver Support Services Add-On Services Mdd-On Services Add-On Services Add-On Services approxible on-going support and enhanced technical assistance. The Child Placing Agency's approach to delivery of the Kinship Caregiver Support Services Add-On Services must align with the Child Placing Agency's Evidence-informed Treatment Model. The Child Placing Agency must maintain a <i>current</i> Logic Model specific to the provision of the Kinship Caregiver Support Services Add-On Service, which is modified over time based on the Child Placing Agency's Continuous Quality Improvement process. Child Placing Agency must have staff available 24 hours a day/7 days a week to provide immediate response to Kinship Foster Family Home Caregivers. 	
Staffing Requirements	 Child Placing Agency must have <i>dedicated</i> Kinship Caregiver Home Support staff and infrastructure Aftercare Kinship Support Staff and infrastructure Depending on the size of the Child Placing Agency, the dedicated Aftercare Kinship Support Staff may serve more than one function within the operation. 	



Add-On Service Name	Kinship Caregiver Support Services	
Generally Appropriate Staff to Kinship Foster Family Home Ratio Based on Add- On Service	 1 Child Placing Agency Kinship Caregiver Home Support staff for every 7 Kinship Foster Family Homes receiving the Kinship Caregiver Support Services Add-On Service. 1 Child Placing Agency Aftercare Kinship Support Staff for every 25 Kinship Foster Family Homes receiving the Kinship Support Services Add-On Service. Staff to Home ratio may vary based on operation's experience working with Kinship Caregivers and dependent on the complexity of the caseload. 	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated child-centered outcome expectations that tie directly to the operation's Kinship Foster Family Home program and approach for delivering the Kinship Caregiver Support Services Add-On Service, and at a minimum supports the following: Child Safety, Child Permanency, and Child Well-Being. Additional measures must include the Child Placing Agency at a minimum tracking timeliness from referral to verification, placement stability, and percent and timeliness of permanency exits to reunification, relative adoption, and relative Permanent Managing Conservatorship (PMC) with Permanency Care Assistance for all children, youth, and young adults living in a Kinship Foster Family Home. Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze child, youth, and young adult outcomes, including being able to analyze outcomes (both during placement and as a part of Aftercare Services) based on individual Kinship Foster Family Home and by Kinship Caregiver Home Support staff. 	
Aftercare Services	 The Kinship Caregiver Support Services Add-On Service requires the planning and provision of Aftercare Services. 	



Add-On Service Name	Kinship Caregiver Support Services	
	 Funding to support the Aftercare Services has been built into the Child Placing Agency's daily Add-On Service rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon child, youth, and young adult achieving permanency through Adoption or PMC with the Kinship Caregiver, and in situations where there may be the need for a temporary placement under a different Service Package or unpaid placement, <i>but the SSCC or</i> <i>DFPS caseworker's intent is for child, youth, or young adult to</i> <i>return to the Kinship Caregiver's home</i>, the Child Placing Agency, in collaboration with the Kinship Caregiver, will develop and produce a robust Aftercare Services plan (which may be incorporated as a part of the child's Service Plan) that includes the name and contact information for the Child Placing Agency's Aftercare Kinship Support Worker referrals for benefits, support, and continued services in the home, as well as a plan with times and dates set for weekly, then transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months following discharge. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. As part of the aftercare program, the Child Placing Agency must provide or refer Kinship Caregivers receiving the Kinship Caregiver Support Services Add-On Service to support group(s). Information on the support group(s) should be included in the Aftercare Services plan provided at the time of discharge. The Child Placing Agency must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during	



The Child Placing Agency must become Credentialed to provide a primary Service Package as well as the Add-On Service of Pregnant & Parenting Youth & Young Adults Support to be eligible for the daily rate associated with this Add-On Service described below.

Add-On Service Name	Pregnant & Parenting Youth or Young Adult Support Services		
Setting	Foster Family Home		
Permit Type	Child Placing Agency		
Permit Services	<u>Treatment Services</u> None Required	Programmatic Services None Required	Special Services Young Adult Care (If Child Placing Agency and Foster Family Home provides Extended Foster Care services)
Add-On Service Description	In addition to the youth or young adult's primary Service Package being offered through the Child Placing Agency, this Add-On Service is offered in a trauma-informed foster home that has enhanced training and skill in caring for, mentoring/coaching, and offering support services for youth who are pregnant or actively parenting their biological child(ren). Pregnant & Parenting Youth or Young Adult Support Services may be offered to the mother or the father, so long as the youth or young adult receiving the Add-On Service has their biological child placed with them and are residing in a Credentialed foster home. Funding to support the Pregnant & Parenting Youth or Young Adult Support Services Add-On is designed to cover the basic living needs for the youth or young adult's biological child(ren) which includes, food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs.		



Add-On Service Name	Pregnant & Parenting Youth or Young Adult Support Services	
	The Pregnant & Parenting Youth or Young Adult Support Add-On Service only applies when DFPS <i>does not</i> have conservatorship of the child(ren) that the Youth or Young Adult is parenting, or in situations where the child(ren) of the Youth or Young Adult is in DFPS conservatorship and <i>is</i> <i>placed in the same foster home</i> with his or her parent and is actively working towards family reunification as the permanency goal.	
Add-On Service Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The Child Placing Agency should have policy, procedures, and a training plan specific to the program and delivery of the Pregnant & Parenting Youth or Young Adult Support Services Add-On Service. The operation's approach to delivery of the Pregnant & Parenting Youth or Young Adult Support Services Add-On Service must align with the operation's Evidence-informed Treatment Model. Youth and young adults must be aware of, and all staff and Caregivers must be trained in, practice, and remain current on policy, procedures, and expectations of the Pregnant & Parenting Youth or Young Adult Support Services Add-On Service program the operation has adopted. The Child Placing Agency must maintain a <i>current</i> Logic Model specific to the provision of the Pregnant & Parenting Youth & Young Adult Support Services Add-On Service, which is modified over time based on the Child Placing Agency's Continuous Quality Improvement process. The Child Placing Agency's approach and delivery of the Pregnant & Parenting Youth or Young Adult Support Services Add-On Service must consider the youth or young adult's custom needs, as well as the needs of their child(ren), and be adaptable to support individual developmental needs, and in conjunction with the primary Service Package being offered by the Child Placing Agency and Foster Family Home Caregiver. The Pregnant & Parenting Youth or Young Adult Support Services Add-On Services Add-On Service incorporates a custom parenting plan (which may be incorporated as a part of the Service Plan). This plan should be developed in collaboration with the youth or young adult, and at a 	



Add-On Service Name	Pregnant & Parenting Youth or Young Adult Support Services
	 minimum must address how the youth will receive information and support related to the following areas: Prenatal Care (if applicable); Safe sleeping arrangements; Suggestions for childproofing potentially dangerous setting in a home; Child development and methods to cope with challenging behaviors; Selection of appropriate substitute caregivers; A child's early brain development, including the importance of meeting an infant's developmental needs by providing positive experiences and avoiding adverse experiences; The importance of parental involvement in a child's life and methods for coparenting; The benefits of reading, singing, and talking to young children; The benefits of reading, singing, and talking to young children; The importance of prenatal and postpartum care for both the parent and infant, including the impact of and signs for perinatal mood disorders; Infant nutrition; and Healthy Relationships, including the prevention of intimate partner violence. The Child Placing Agency's Service Plan for a youth and young adult receiving the Pregnant & Parenting Youth or Young Adult Support Services Add-On Service should be directed by the youth or young adult and should include (at a minimum) the following: Support and aid in seeking, completing all necessary referrals, and providing coordination of services to both the youth or young adult that is pregnant or parenting, and for their child(ren), including but not limited to STAR Health, Early Childhood Intervention (if applicable) and other Medicaid programs, HHSC Women and Children's Health programs, the DFPS (transitioning to HHSC in FY 2025)



Add-On Service Name	Pregnant & Parenting Youth or Young Adult Support Services		
	Prevention and Early Intervention Program, day care (if applicable), as well as all other state, federal, and community benefits for which the parent or child may be eligible. This expertise includes understanding the timing for, and process required to complete and submit applications or other necessary documentation to obtain benefits. The Child Placing Agency and Foster Family Home Caregiver will assist the youth or young adult with completing all forms and referrals as needed. It should be noted that individual services are voluntary, and the youth young adult, and their child cannot be forced to participat in these programs, but the Child Placing Agency must have clear policy and procedures, and the Foster Family Home Caregiver must be trained on continued/on-going method for engaging the minor parent in services and document a efforts.		
Staffing Requirements	 Child Placing Agency must have <i>dedicated</i> Parenting Support/Mentor staff and infrastructure to support youth and young adults receiving the Pregnant & Parenting Youth or Young Adult Support Add-On Service. Child Placing Agency Aftercare Pregnant & Parenting Support Staff Depending on the size of the Child Placing Agency, the dedicated Aftercare Pregnant & Parenting Support Staff may serve more than one function within the operation. 		
Generally Appropriate Staff to Youth or Young Adult Ratio Based on Add-On Service	 1 Child Placing Agency Parenting Support/Mentor staff for every 20 youth and young adults receiving the Pregnant & Parenting Youth or Young Adult Support Services Add-On Service. 1 Child Placing Agency Aftercare Pregnant & Parenting Support Staff for every 20 youth and young adults receiving the Pregnant & Parenting Youth or Young Adult Support Services Add-On Service. 		



Add-On Service Name	Pregnant & Parenting Youth or Young Adult Support Services	
	Staff to youth and young adult ratio may vary based on operation's Transition Support program and dependent on the complexity of the caseload.	
Desired Individual Outcome	 Child Placing Agency must have clearly articulated youth and young adult-level outcome expectations that tie directly to the operation's program for delivering the Pregnant & Parenting Youth or Young Adult Support Services Add-On Service, and support the following at a minimum: Safety for the youth or young adult and their child(ren), Youth or young adult's Permanency Goal, and Improved Well-Being for the youth or young adult and their child(ren). Child Placing Agency must have infrastructure in place to collect, track, and evaluate/analyze youth and young adult outcomes (both while youth or young adult is in placement and as a part of Aftercare Services), including being able to analyze outcomes based on individual foster family homes and by Parenting Support/Mentor and Aftercare staff. 	
Aftercare Services	 The Pregnant & Parenting Youth or Young Adult Support Services Add-On Service requires the planning and provision of Aftercare Services once the youth or young adult leaves the care of the Child Placing Agency. Funding to support the Aftercare Services has been built into the Child Placing Agency's daily Add-On Service rate while the child is in care, the Child Placing Agency <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the Child Placing Agency, in collaboration with the Foster Family Home Caregiver, and the youth or young adult, will develop and produce a robust plan that includes referrals for benefits, supports, and continued services necessary to support the pregnant or parenting youth or young adult and their child(ren). This plan should be customized around the youth or young adult's planned living 	



Add-On Service Name	Pregnant & Parenting Youth or Young Adult Support Services
	 arrangement and include contact information for Child Placing Agency Parenting Support/Mentor Staff and the Child Placing Agency Aftercare Support staff assigned to the youth or young adult upon discharge. The Aftercare Support Staff must work with the youth or young adult to develop a plan with times and dates set for weekly, then transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months following discharge. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The Child Placing Agency must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the Child Placing Agency's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.



General Residential Operations- Tier I T3C Treatment/Transition Service Packages Information contained in the charts below outline the parameters/requirements associated with the Tier I Service Packages. The incorporation of these parameters/requirements are consistent with or may exceed the state's Minimum Licensing Standards for a General Residential Operation and are not intended to change the existing character of the childcare operation. Providers may elect to become Credentialed to provide more than one T3C Service Package in a General Residential Operation Tier I or a Tier II setting.

Service Package Name	Tier I: T3C Basic Child Care Operation		
Setting	Facility-Based or Cottage Home Setting		
Permit Type	General Residential Operation- Basic General Residential Operation- Multiple Services Note: Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	<u>Treatment Services</u> None Required	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A trauma-informed facility or cottage home that provides a child's basic living needs, including food, shelter, education, vocation, transportation, recreation, and extracurricular activities which may vary based on age and developmental level. The Tier I: T3C Basic Child Care Operation Service Package is designed to offer temporary facility-based, or cottage-home care for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.		



Service Package Name	Tier I: T3C Basic Child Care Operation
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that the child receives regular and frequent individual and family therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning Team Meetings must occur in accordance with the provider's Evidence-informed Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every six months. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. The General Residential Operation must have an Evidence-informed Treatment Model (s) that incorporates trauma-informed care specifically for children that have been victims of abuse and/o neglect. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delive



Service Package Name	Tier I: T3C Basic Child Care Operation
	 The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier 1: T3C Basic Child Care Operation Services Package, which is modified over time based on the operation's Continuous Quality Improvement process. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment annually. A Universal Human Trafficking Prevention Training for all staff, Direct Delivery Caregivers, and/or Cottage Parents. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation' documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sicl leave for all Direct Delivery Caregivers and/or Cottage Parents to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier 1: T3C Basic Child Care Operation Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referral that did and did not result in admission, reason for denial of admissions based on the referrals, and for children that were admitted, the average Length of Service, based on the time frame from admission to discharge. The General Residential Operation mus



Service Package Name	Tier I: T3C Basic Child Care Operation
	 recreation, and documentation/record keeping of services in accordance with the Service Plan. The General Residential Operation must have enhanced skill in navigating multiple systems, and advocate for and provide coordination of services through STAR Health, HHSC Behavioral Health Services (if needed), Early Childhood Intervention (if applicable), and the education and child welfare systems specific to children, youth, and young adults that qualify for the Tier 1: T3C Basic Child Care Operation Service Package. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the General Residential Operation in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services at are not covered through STAR Health. If community resources are not available and/or STAR Health. If community resources are not available and/or STAR Health. If community resources are not available and/or STAR Health. If community resources are not available and/or STAR Health. If community resources are not available and/or STAR Health. If community resources are not available a



Service Package Name	Tier I: T3C Basic Child Care Operation
	 success, and the General Residential Operation or cottage home is made accessible to teachers and other school staff as appropriate, if home-based education is determined necessary. The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, and young adult's individua eligibility). The General Residential Operation must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Servic Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation will outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement. The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, or young adult to identify family members and/or



Service Package Name	Tier I: T3C Basic Child Care Operation		
	 and engagement efforts must be documented as a part of the Service Plan in the child's case record maintained by the operation. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. The Tier I: T3C Basic Child Care Operation Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier I: T3C Basic Child Care Operation Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation must provide transportation, coordination, documentation/ case 		



Service Package Name	Tier I: T3C Basic Child Care Operation	
	 management record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult: Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs. 	
Anticipated Length of Service	Length of service is individualized and based on the General Residential Operation's Treatment Model for providing the Tier I: T3C Basic Child Care Operation Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for	



Service Package Name	Tier I: T3C Basic Child Care Operation
	children, youth, and young adults served under the Tier I: T3C Basic Child Care Operation Service Package.
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier 1: T3C Basic Child Care Operation Service Package. The Program Director must have a bachelor's level or above degree; at least 5 years of experience working in a residential childcare setting can substitute for education. The General Residential Operation must have a Treatment Director that is responsible for evaluating, assessing, and providing direction to the General Residential Operation's Case Management staff on necessary services that the child, youth, or young adult receiving the Tier 1: Basic Child Care Operation Service Package may require as a part of his or her Service Plan. The Treatment Director must be available to provide consultation, training, and technical assistance to Direct Delivery Caregivers and/or Cottage Parents regarding engagement, and child-centered, trauma-informed caregiving techniques based on the child, youth, or young adult's custom needs. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for children with an



 emotional disorder, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers and/or Cottage Parents Case Management Intake/Placement Driver Staff Training and Workforce Development Staff (including Direct Delivery Caregiver and/or Cottage Parent) Recruitment and Retention Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including but not limited to maintaining and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier I: T3C Basic Child Care Operation Service Package maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model.



Service Package Name	Tier I: T3C Basic Child Care Operation	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime direct delivery staff and/or cottage parent for every 8 children, youth, or young adults being provided the Tier I: T3C Basic Child Care Operation Service Package. 1 General Residential Operation awake nighttime direct delivery staff and/or cottage parent for every 7 children, youth, or young adults being provided the Tier I: Basic Child Care Operation Service Package. 1 General Residential Operation Case Manager for every 15 children, youth, or young adults being provided the Tier I: T3C Basic Child Care Operation Service Package. Staff to Child Ratio may vary based on an operation's specific Evidence- informed Treatment Model, and dependent on the complexity of the case mix and caseload. The daily reimbursement rate for the Tier I: T3C Basic Child Care Operation Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary. 	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier I: T3C Basic Child Care Operation Service Package.	
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier I: T3C Basic Child Care Operation Service Package Treatment Model, and support the following at a minimum: 	



Service Package Name	Tier I: T3C Basic Child Care Operation	
	 Child Safety, Child's Permanency Goal, and Child's Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes. 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children in the program. The General Residential Operation is Credentialed to provide the Tier I: T3C Basic Child Care Operation Service Package. 	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and on the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. 	



Service Package Name	Tier I: T3C Basic Child Care Operation
	 A less-restrictive placement type is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each six-month</i> Service Plan review, the General Residential Operation's <i>Program Director, and the Treatment Director</i> responsible for the Tier I: T3C Basic Child Care Operation Service Package, must review the child's goals and services to ensure they align with the child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Evidence-informed Treatment Model offered through the program, <i>and, with the exception of children, youth, and young adults residing in a cottage home</i>, confirmation that a less-restrictive, community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier I: T3C Basic Child Care Operation Service Package.
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Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Basic General Residential Operation- Multiple Services Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	<u>Treatment Services</u> None Required	Programmatic Services Transitional Living	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A trauma-informed facility, that in addition to providing for a youth, young adult, and their child's (if applicable) basic living needs, including food, shelter, education, vocation, transportation, recreation, and extracurricular needs, has enhanced training and expertise in caring for, mentoring/coaching, and providing/coordinating Time-limited Services to support the needs of youth and young adults who are pregnant or actively parenting their own biological child(ren). The Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package may be offered to the mother and/or the father. This Service Package is designed to offer temporary, facility-based care, complex care coordination and case management, and therapeutic/skill-building services for youth and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.		



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting	
	The Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package only applies in cases where DFPS does not have conservatorship of the child(ren) that is living with and for whom the youth or young Adult is parenting, or in situations where the child(ren) of the Youth or Young Adult is in DFPS conservatorship, and is placed in the same facility with his or her minor parent who is actively working towards family reunification as the permanency goal.	
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that the youth or young adult receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the youth or young adult's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist with experience serving youth and young adults that are pregnant and/or parenting, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Evidence-informed Treatment Model and based on the youth or young adult's needs and permanency plan, but a Service Plan review must occur once every 60 days. As informed by the youth or young adult, and in collaboration with the Service Planning team, the Service Plan reviews must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include 	



 goal, and identification of any additional goals. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package, which is modified over time based o the operation's Continuous Quality Improvement process. The General Residential Operations offering Tier I: Services to Support Community Transition for Youth & Youth Adults who are Pregnant or Parenting must incorporate a custom parenting plan (which may be incorporated as a part of the Service Plan). This pla should be developed in collaboration with the youth will receive information, training, and support in the following areas: Prenatal care (if applicable); Caring for a newborn-toddler, including safe sleeping arrangements; Suggestions for childproofing potentially dangerous setting in a home; Child development and methods to cope with challenging behaviors; Selection of appropriate substitute caregivers; A child's early brain development, including the importance of meeting an infant's development in a child's life and methods for coparenting; The benefits of reading, singing, and talking to young children; The importance of prenatal and postpartum care for both the mother and infant, including the impact of and signs of perinatal mood disorders; 	Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting		
		 The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package, which is modified over time based of the operation's Continuous Quality Improvement process. The General Residential Operations offering Tier I: Services to Support Community Transition for Youth & Youth Adults who are Pregnant or Parenting must incorporate a custom parenting plan (which may be incorporated as a part of the Service Plan). This pla should be developed in collaboration with the youth or young adult, and at a minimum, must address how the youth will receive information, training, and support in the following areas: Prenatal care (if applicable); Caring for a newborn-toddler, including safe sleeping arrangements; Suggestions for childproofing potentially dangerous settings in a home; Child development and methods to cope with challenging behaviors; Selection of appropriate substitute caregivers; A child's early brain development, including the importance of meeting an infant's developmental needs by providing positive experiences and avoiding adverse experiences; The importance of parental involvement in a child's life and methods for coparenting; The benefits of reading, singing, and talking to young children; The benefits of prenatal and postpartum care for both the mother and infant, including the impact of and signs of perinatal mood disorders; Infant nutrition; and Healthy Relationships, including the prevention of intimate partner violence. 		



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 Wellness and self-care; Medical and nutritional support; Therapy; Education and Vocational planning; and Employment readiness. The General Residential Operation must have an Evidence- informed Treatment Model(s) that incorporates trauma-informed care for children that have been victims of abuse and/or neglect and designed to meet the needs of the pregnant and parenting population. The Treatment Model should be practiced throughou the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Youth and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The youth or young adult's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Youth and young adults receiving this Servic Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff, including Direct Delivery Caregivers. Youth and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sid leave for all Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing reporting, and yout/young adult-level outcome tracking processes. Th



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package referral, admission, and discharge data by youth or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, reason for denial of admissions based on the referrals, and for youth and young adults that were admitted, the average Length of Service, based on the time frame from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with the Service Plan. The General Residential Operation offering Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package must have enhanced skill and expertise in navigating multiple systems, and advocate for and provide coordination of services through STAR Health, HHSC Behavioral Health Services (if needed), Early Childhood Interventio (if applicable) and other Medicaid programs, HHSC Women and Children's Health programs, the DFPS (transitioning to HHSC in FY 2025) Prevention and Early Intervention Program, day care (if applicable), as well as all other state, federal, and community benefits for which the youth/young adult parent and their child may be eligible. This expertise includes understanding the timing for, and process required to complete and submit applications or other necessary documentation to obtain benefits and supportive services. The General Residential Operation will assist the youth o young adult with completing all forms and referrals as needed. <i>It</i> <i>should be noted that individual services are voluntary, and the</i> <i>youth, young adult, and their child cannot be forced to participato</i> <i>in th</i>



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 In collaboration with the Medical Consenter, the General Residential Operation must document all services the youth or young adult and/or their child is receiving through STAR Health a other Medicaid programs, HHSC Behavioral Health, Early Childho Intervention, DFPS Prevention & Early Intervention Program, HHS Women and Children's Health programs, the education system, a any other county, community, or state agency. Requests for spec services determined necessary as a part of the Service Plan or Service Plan review, and for which the youth or young adult or the child is referred, and the service is not readily available and/or it determined that the youth or young adult or their child is ineligib for the service must also be documented by the General Resident Operation in the case record. This documentation should include the date the service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services are not available and/or STAR Health Leason provided for the denial (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services are not available and/or STAR Health des not cover the needed service(s), the General Residential Operation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodatio and/or supports are in place to aid in the child's educational success, and the Senvice to aid in the child's educational success, and the Senvice to aid in the child's educational success and other school staff, as appropriate if facility-based education is determined necessary. The General Residential Operation is required to coordinate care with the youth's medical consente (if not an employee of t



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 The General Residential Operation must support Normalcy activities (for both the youth and young adult and their child(ren)) to include, but not limited to, clothing, hygiene products, hair care birthdays, holidays, graduations, and other Normalcy activities tha are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Servic Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relative (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The Genera



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. The Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier I: Services to Support Community Transition for Youth and Young Adults who are Pregnant or Parenting Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation 's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support Community Transition for Youth and Young Adults who are Pregnant or Parenting Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adults



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 Completes the Casey Life Skills Assessments; Regularly Attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs.
Anticipated Length of Service	The Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting is a Time-limited-Service Package. Length of service is individualized and based on the General Residential Operation's Treatment Model for providing the Tier I: Services to Support Community Transition for Youth and Young Adults who are Pregnant or Parenting Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the youth or young adult's CANS 3.0 Assessment and their ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for youth and young adults served under the Tier I: Services to Support Community Transition for Youth and Young Adults who are Pregnant or Parenting Service Package.



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package. The Program Director must have a bachelor's level or above degree; at least 5 years of experience working in a residential childcare setting can substitute for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of Licensed Therapists on staff. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services to children emotional disorders, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Therapist to oversee clinical and medical treatment planning, skill-building, coaching, and other



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 service planning for youth or young adults and their child(ren) (if applicable) Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including but not limited to maintaining and supporting the youth or young adult's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that youth or young adults in need of Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.
Generally Appropriate Staff to Youth or Young Adult Ratio Based on	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package.



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
Service Package	 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 7 children, youth, or young adults being provided the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package. 1 General Residential Operation Case Manager for every 12 youth, or young adults being provided the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package. 1 Licensed Therapist for every 10 youth or young adults being provided the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package. 1 Aftercare Case Manager for every 20 youth or young adults being provided the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package. 1 Aftercare Case Manager for every 20 youth or young adults being provided the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package. Staff to Child Ratio may vary based on an operation's specific Evidence- informed Treatment Model, and dependent on the complexity of the case mix and caseload. The daily reimbursement rate for the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package contemplates that, to ensure safety, there will be times when a 1 Direct Delivery Caregiver to 1 youth or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual youth or young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit youth or young adults requiring the



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package.
Desired Individual Outcome	 The General Residential Operation must have clearly articulated youth/young adult-level outcome expectations that tie directly to the operation's Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package Treatment Model, and support the following at a minimum: Safety for the youth or young adult and their child(ren), Youth or young adult's Permanency Goal, and Youth or young adult's and their child's Improved Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze outcomes.
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with youth or young adult needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the youth or young adult's information and determined that the youth or young adult's needs align with services offered by the General Residential Operation, and the youth or young adult and their child(ren) (if applicable) is a good fit for the placement when considering the current census and case mix of other youth and young adult parents in the program.



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	• The General Residential Operation is Credentialed to provide the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package.
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and on the Service Plan reviews. The primary reasons that the youth or young adult met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the youth or young adult and their child's (if applicable) individual need for safety, improved wellbeing, and permanency in accordance with the child and family Service Plans. A community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the youth or young adult's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 60-day</i> Service Plan review, the General Residential Operation's <i>Program Director, and the Treatment Director</i> responsible for the Tier 1: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model <i>and</i> a less-restrictive, community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, a copy should be



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package.
Aftercare Services	 The Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the General Residential Operation, in collaboration with the youth or young adult, will develop and produce a robust Aftercare Services plan that includes referrals for benefits, supports, and continued services necessary to support the pregnant or parenting youth or young adult and their child(ren). At a minimum, the plan should also include the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, and referrals for continued treatment or medical services, with initial appointments set (if transition is needed). This plan should be customized around the youth or young adult's planned living arrangement, their desired outcomes, and include contact information for the General Residential Operation's Aftercare Support Staff must work with the youth or young adult to develop a plan with times and dates set for weekly, then transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months following discharge. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or



Service Package Name	Tier I: Services to Support Community Transition for Youth & Young Adults who are Pregnant or Parenting
	 additional services, may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the youth or young adult. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.
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Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	 A trauma-informed facility, that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has a formal treatment program that specializes in providing and coordinating Time-limited Services to support the custom needs of children, youth, and young adults who present with one or more of the following: On-going, socially, and developmentally in appropriate displays of sexualized behavior; or Sexually aggressive behavior; or DSM-5 diagnosis of a sexual behavior disorder; or Adjudication as a sex offender; and Requires structured and frequent on-site, clinical intervention by professionals with experience in serving this population, complex case management, and skilled and well-trained Caregivers to manage day-to-day activities. 		



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 In addition to the criteria listed above, children, youth, and young adults requiring Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package, often present with a DSM-5 diagnosis for an emotional disorder, and two or more of the following (which, if applicable, the General Residential Operation must be equipped to treat based on the custom needs of the child, youth, or young adult): Major self-injurious actions, including a suicide attempt within the last 12 months; Difficulties that present a significant risk of harm to others, including frequent or unpredictable physical aggression; or An additional DSM-5 diagnosis of substance-related and/or addictive disorder with severe impairment. The Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package is designed to offer temporary, facility-based care, and treatment/recovery services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Sex Offender Treatment Provider, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Evidence-informed Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 60 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. The General Residential Operation must have an Evidence-informed Treatment Model (s) that incorporates trauma-informed care specifically for children that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom treatment and recovery needs of children, youth, and young adults who require Tier I: Sexual Aggression/Sex Offender Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package, which is modified over time based on the operation's Continuous Quality Improvement process. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, inc



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 receiving this Service Package must receive a CANS 3.0 Assessmen every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sic leave for all Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier I: Sexual Aggression/See Offender Treatment Services to Support Community Transition Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSC or DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The General Residential Operation's Program Director, Admissions Staff, Case Manager, and all Direct Delivery Caregivers must understand the importance of applying strategies to the direct car of children, youth, and young adults receivices to Support



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 Community Transition Service Package to ensure the safety, health and well-being of children and youth in care. The General Residential Operation Program Director, Admissions Staff, Case Manager, and all Direct Delivery Caregivers should understand the confidential nature of this information and agree not to disclose such information except for a necessary purpose authorized under a DFPS or SSCC Contract or to protect the safety, health, and wellbeing of children or youth. The General Residential Operation must have enhanced skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health Services (if needed), the juvenile justice system (if applicable), community and county providers, and the education and child welfare systems specific to children, youth, and young adults that qualify for the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package. The General Residential Operation must be skilled in navigating the multiple systems in a manner that not only keeps the child safe bu mitigates any risk to other children in the facility and/or community. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, the juvenile justice and education systems, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is neligible for the service must also be documented by the General Residential Operation in the case record. This documentation should include the date the service request, application, or referral was made, the specific typ of service being requested, and the status



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 referral denials within 3 business days. The operation should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s) the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodation and/or supports are in place to aid in the child's educational success, and the General Residential Operation is made accessible to teachers and other school staff, as appropriate if facility-based education is determined necessary. The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordinatior (dependent and based on child, youth, or young adult's individual eligibility). The General Residential Operation must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation with the DFPS or SSCC caseworker, the General Residential Operation with the child, youth, or young adult, their biological parents, other relative



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. The Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. <li< td=""></li<>



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development needs, and in conjunction with the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult: Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	Residential Operation offering support in navigating entry into these programs.
Anticipated Length of Service	The Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition is a Time-limited-Service Package. Length of service is individualized and based on the General Residential Operation's Evidence-informed Treatment Model for providing the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package.
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package. The Program Director must have a bachelor's level or above degree; at least 5 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of LSOTPs on staff. The Treatment Director must:



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 Be a psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services to children emotional disorders, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Sex Offender Treatment Provider (LSOTP) to oversee treatment and service planning for children, youth, and young adults Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition maximize benefits based on eligibility and meeting medical necessity criteria for the service(s).
	Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.
Generally Appropriate Staff to Youth or Young Adult Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 7 children, youth, or young adults being provided the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package. 1 General Residential Operation Case Manager for every 12 children, youth, or young adults being provided the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package. 1 Licensed Sex Offender Treatment Provider for every 10 children, youth, or young adults being provided the Tier I: Sexual Aggression/Sex Offender Treatment Provider for every 10 children, youth, or young adults being provided the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children, youth, or young adults being provided the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package. Staff to Child Ratio(s) may vary based on an operation's specific Evidence- informed Treatment Model, and dependent on the complexity of the case mix and caseload.



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition	
	The daily reimbursement rate for the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package.	
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services). 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment 	



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. A safety and supervision plan (which may be incorporated as a part of the Service Plan) is developed upon admission to ensure that the child remains safe, and to mitigate any risk to other children in the program. At the time of admission and during treatment, the General Residential Operation must ensure that the Program Director, Admissions staff, Case Manager, and all Direct Delivery Caregivers are aware of the child, youth, or young adult's history of sexual victimization and/or aggression. The General Residential Operation is Credentialed to provide the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package.
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition	
	 the child safety and supervision plan, and the child and family Service Plans. A community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in</i> <i>conjunction with each 60-day</i> Service Plan review, the General Residential Operation's <i>Program Director, and the Treatment</i> <i>Director</i> responsible for the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide</i> <i>written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model <i>and</i> a less-restrictive, community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package. 	
Aftercare Services	 The Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. 	



Service Package Name	Tier I: Sexual Aggression/Sex Offender Treatment Services to Support Community Transition
	 Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center <i>Permit Type may vary by operation, and is dependent on Permit Services</i> <i>offered, General Residential Operation should consult with CCR and</i> <i>Licensing Representative to determine Permit Type needed.</i>		
Permit Services	Treatment Services Emotional Disorders	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A trauma-informed facility, that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has a formal treatment program that specializes in providing and coordinating Time- limited Services to support the custom needs of children, youth, and young adults who present with or who are pending a DSM-5 diagnosis for a substance related and/or addictive disorder causing severe impairment, and who require structured and frequent, on-site, clinical intervention, and complex care coordination and case management to support and manage day-to-day activities. The Tier I: Substance Use Treatment Services to Support Community Transition Service Package is designed to offer temporary, facility-based care and treatment/recovery services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.		



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC), unless the Service Planning team determines a different typ of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Evidence-informed Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 60 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. The General Residential Operation must have an Evidence-informed Creatment Model(s) that incorporates trauma-informed care specifically for children that have been victims of abuse and/on neglect. The Treatment Model (s



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition	
	 Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier I: Substance Use Treatment Services to Support Community Transition Service Package, which is modified over time based on the operation's Continuous Quality Improvement process. The General Residential Operation must ensure that a Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC) is always available via phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed. The General Residential Operation must ensure that a Registered Nurse is routinely on-site and is available via phone or video conference 24 hours a day/7 days a week to direct and oversee th administration of psychotropic and other medications to children, youth, and young adults receiving Tier I: Substance Use Treatment Services to Support Community Transition Service Package. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Traffickin in accordance with the operation's docu	



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition	
	 leave for Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier I: Substance Use Treatment Services to Support Community Transition Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, reason for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The General Residential Operation must have enhanced skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health Services (if needed), the juvenile justice system (if applicable), community and county providers, and the education and child welfare systems specific to children, youth, and young adults that qualify for the Tier I: Substance Use Treatment Services to Support Community Transition Service Package. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, the juvenile justice and education systems, and any other county, community, or state agenc	



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition
	 the child, youth, or young adult is ineligible for the service must also be documented by the General Residential Operation in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker or any challenges encountered with access to services, and/or service referral denials within 3 business days. The operation should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodations and/or supports are in place to aid in the child's educational success, and the General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). The General Residential Operation must support Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition
	 Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Servic Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relative (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. The Tier I: Substance Use Treatment Services to Support Community Transition Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services]. The General Residential Oper



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition	
	 The following requirements apply to General Residential Operations offering the Tier I: Substance Use Treatment Services to Support Community Transition Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development needs, and in conjunction with the Tier I: Substance Use Treatment Services to Support Community Transition Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult:	



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition	
	 to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs. 	
Anticipated Length of Service	The Tier I: Substance Use Treatment Services to Support Community Transition is a Time-limited-Service Package. Length of service is individualized and based on the General Residential Operation's Evidence- informed Treatment Model for providing the Tier I: Substance Use Treatment Services to Support Community Transition Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier I: Substance Use Treatment Services to Support Community Transition Service Package.	
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier I: Substance Use Treatment Services to Support Community Transition Service Package. The Program Director must have a bachelor's level or above degree; at least 5 years of experience working in a residential childcare setting can be substituted for education. 	



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition
	 The General Residential Operation must have a Treatment Director whose responsibilities include supervision of LCDC and/or QCC therapists on staff. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in human services field from an accredited college or university and three years of experience providing treatment services for children with an emotional disorder, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed marriage and family therapist, and have three years of experience providing treatment services for children with an emotional disorder, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC) to oversee treatment and service planning for children, youth, and young adults Registered Nurse Staff Training and Workforce Development Staff Training and Workforce Development Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier I: Substance Use



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition	
	Treatment Services to Support Community Transition maximize benefits based on eligibility and meeting medical necessity criteria for the service(s).	
	Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier I: Substance Use Treatment Services to Support Community Transition Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 7 children, youth, or young adults being provided the Tier I: Substance Use Treatment Services to Support Community Transition Service Package. 1 General Residential Operation Case Manager for every 13 children, youth, or young adults being provided the Tier I: Substance Use Treatment Services to Support Community Transition Service Package. 1 Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC) for every 10 children being provided the Tier I: Substance Use Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Substance Use Treatment Services to Support Community Transition Service Package. 	



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition	
	Staff to Child Ratio(s) may vary based on the operation's specific Evidence- informed Treatment Model, and dependent on the complexity of the case mix and caseload. The daily reimbursement rate for the Tier I: Substance Use Treatment Services to Support Community Transition Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier I: Substance Use Treatment Services to Support Community Transition Service Package.	
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier I: Substance Use Treatment Services to Support Community Transition Service Package Treatment Model, and supports the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services). 	



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. The General Residential Operation is Credentialed to provide the Tier I: Substance Use Treatment Services to Support Community Transition Service Package. 	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. A community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 60-day</i> Service Plan review, the General Residential Operation's <i>Program Director, and the Treatment</i> 	



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition
	 Director responsible for the Tier I: Substance Use Treatment Services to Support Community Transition Service Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The Program Director and Treatment Director must provide written confirmation that the child, youth, or young adult continues to meet criteria for, and is benefitting from the Treatment Model and a less-restrictive, community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier I: Substance Use Treatment Services to Support Community Transition Service Package.
Aftercare Services	 The Tier I: Substance Use Treatment Services to Support Community Transition Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for



Service Package Name	Tier I: Substance Use Treatment Services to Support Community Transition
	 a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services may be required during the 6-month aftercare period. As part of the aftercare program, the General Residential Operation must provide or refer children, youth, and young adults receiving Tier I: Substance Use Treatment Services to Support Community Transition Service Package to appropriate support group(s), unless the child's therapist determines it to be unnecessary prior to discharge, and as documented in the Service Plan. Information on the support group(s) should be included in the Aftercare Services plan provided at the time of discharge. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.
	<image/>

Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services		
Setting	Facility-Based Setting	Facility-Based Setting	
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center <i>Permit Type may vary by operation, and is dependent on Permit Services</i> <i>offered, General Residential Operation should consult with CCR and</i> <i>Licensing Representative to determine Permit Type needed.</i>		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Emergency Care Assessment Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	 A trauma-informed facility, that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has a formal emotional support and assessment program that specializes in providing Time-limited Services to support the custom needs of children, youth, and young adults who present as: New to care, or transitioning from an unpaid placement, with suspected but unconfirmed, or confirmed behavioral health need(s); or Transitioning after a stay in a psychiatric hospital; or Returning to foster care after an unauthorized absence, or unauthorized placement, with a suspected but unconfirmed, or confirmed behavioral health need(s); or 		



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services	
	 Transitioning based on a recent, un-planned disruption in placement, where a suspected but unconfirmed, or confirmed behavioral health need(s) was a factor contributing to the disruption; <i>and</i> In need of further assessment(s) and evaluation(s) to identify an appropriate Service Package and subsequent placement. Children, youth, and young adults requiring this Service Package require frequent, on-site clinical intervention, and complex care coordination and case management services to support and manage day-to-day activities. The Tier I: Emergency Emotional Support & Assessment Center Services Package is designed to offer temporary, facility-based care, and assessment/treatment services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal. Due to the type of services offered, the Tier I: Emergency Emotional Support & Assessment for older children, youth, and young adults. Children that are age 5 and younger should only receive this Service Package if it accommodates placement with members of their sibling group. 	
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that a Licensed Physician is readily accessible and available to consult and provide direction regarding assessments, evaluations, and treatment care planning for children, youth, and young adults being cared for under the Tier I: Emergency Emotional Support & Assessment Center Service Package. The Physician should also provide necessary training and technical assistance to staff, including Direct Delivery Caregivers, regarding clinical and medical assessment, engagement, and child-centered, trauma-informed de-escalation techniques based on the child's custom needs. The Licensed Physician may be on-staff with the operation or may provide 	



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services
	 services under a contract or another form of written agreement with the operation. The General Residential Operation must coordinate and ensure that comprehensive assessments, evaluations, screenings, and treatment services are provided within 21 days of admission (for children aged 5 and under) and 30 days of admission (for children aged 6 and over); services should be customized based on individual strengths and needs (dependent on eligibility, services should be authorized and paid for through STAR Health). Authorization requests will be sent to STAR Health as needed for Medicaid-covered services, and if an eligible service, providers must be credentialled and contracted with the STAR Health managed care organization. The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the child's individual needs. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specializes in treating children with severe emotional disturbance, unless the Service Planning team determines a different type of therapist is needed. Service Planning team meetings must occur in accordance with the provider's Evidence-informed Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 30 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services
	 care for children that have been the victim of abuse and/or neglect The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults with varying service needs as the process of assessment and evaluation is completed. The Treatment Model should be practice throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier 1: Emergency Emotional Support & Assessment Center Services Package, which is modified over time based on the operation's Continuous Quality Improvement process. The General Residential Operation must ensure that a Licensed Therapist that specializes in serving children with a DSM-5 diagnosis for emotional disorders is always available by phone and video conference to provide consultation and/or respond in-persor in the event of a crisis, if needed. The child's CANS 3.0 Assessment must be administered in accordance with the requirements, but no later than 21 days after admission (for children between the ages of 3 and 5) and 30 days after admission (for children aged 6 and over) unless a CANS 3.0 Assessment was completed within the prior 90-day period and remains valid. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan and subsequent Service Package beyond the current Tier 1: Emergency Emotional Support & Assessment Center Services Package. Children over the age of 3, youth, and young adults receiving this package must receive a CAN 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Deli



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services		
	 The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sick leave for Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier I: Emergency Emotional Support & Assessment Center Services Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, reason for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation fiers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The General Residential Operation must have medical, mental/behavioral health, dental and other professionals readily accessible to provide a wide range of assessments and evaluations for children therapeutic services should be authorized and paid for through STAR Health). The General Residential Operation must have <i>enhanced</i> skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health Services (if needed), the juvenile justice system (if applicable), community and county providers, and the education, medical, and child welfare systems specific to children, y		



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services
	 that qualify for the Tier I: Emergency Emotional Support & Assessment Center Services Package. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, the education and juvenile justice systems, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the General Residential Operation in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials within 3 business days. The operation should seek community resources to obtain any needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational success, and the General Residential Operation is made accessible to teachers and other school staff, as appropriate if facility-based education is determined necessary. The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's ind



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services
	 General Residential Operation must support Normalcy activities to include, but not limited to clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate, and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Service Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation will outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement. The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan in the child's case record maintained by the operation. The General Residential Operation must have a least one awake night Direct Delivery Caregiver for every 7 children and youtin in DFPS conservatorship and at least one awake night Direct Delivery Service for every 7 children and youth in DFPS conservatorship. The Tier I: Emergency Emotional
	Services Package includes requirements to support preparation and



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services
	 planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier 1: Emergency Emotional Support & Assessment Center Services Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that yout and young adults are eligible for while in, and after they transition out, of the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable t support transition based on age, individual development needs, and in conjunction with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult:



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services	
	 Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs. 	
Anticipated Length of Service	Length of service is Time-Limited: maximum stay is 30 days if the child is age 5 or under, or 90 days if the child is over the age of 5. Please note that children age 5 and younger should only receive this Service Package if it accommodates placement with members of their sibling group. Although the maximum Length of Service guidelines are established for this Service Package, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier I: Emergency Emotional Support & Assessment Center Services Package.	
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may, if approved by HHSC-Child Care Regulation Division, serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier I: Emergency Emotional Support & Assessment Center Services Package. 	



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services		
	 The Program Director must have a bachelor's level or above degree; at least 5 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of Licensed Therapists or staff. The Treatment Director must: Be a psychiatrist or psychologist. Have a master's degree in human services field from an accredited college or university and three years of experience providing treatment services for children with ar emotional disorder, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for children with ar emotional disorder, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Therapist Physician Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Education liaison for children in care Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other assessment/evaluation and service needs. Must be well-versed in STAR Health 		



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services	
	need of Tier I: Emergency Emotional Support & Assessment Center Services maximize benefits based on eligibility and meeting medical necessity for the service(s).	
	Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operations awake daytime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier I: Emergency Emotional Support & Assessment Center Services. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 7 children, youth, or young adults being provided the Tier I: Emergency Emotional Support & Assessment Center Services. 1 General Residential Operation Case Manager for every 13 children, youth, or young adults being provided the Tier I: Emergency Emotional Support & Assessment Center Services Package. 1 Licensed Therapist for every 20 children, youth, or young adults being provided the Tier I: Emergency Emotional Support & Assessment Center Services Package. 	
	Staff to Child Ratio(s) may vary based on the operation's specific Evidence- informed Treatment Model, and dependent on the complexity of the case mix and caseload.	



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services	
	The daily reimbursement rate for the Tier I: Emergency Emotional Support & Assessment Center Services Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier I: Emergency Emotional Support & Assessment Center Services Package.	
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier I: Emergency Emotional Support & Assessment Center Services Treatment Model, and supports the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes. 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (most recent or once administered), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. 	



Service Package Name	Tier I: Emergency Emotional Support & Assessment Center Services	
	 A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. The General Residential Operation is Credentialed to provide the Tier I: Emergency Emotional Support & Assessment Center Services Package. 	
Quality Assurance and Continued Stay Guidelines	 Not Applicable, as this Service Package is Time-limited and intended to be short-term. 	





Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	<u>Treatment Services</u> Primary Medical Needs	Programmatic Services Transitional Living (<i>If offering Service</i> <i>Package to youth 14</i> <i>and older</i>)	Special Services Physically Challenged Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A trauma-informed facility, that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has a formal treatment/therapeutic program that specializes in providing a holistic, comprehensive array of medical and therapeutic supports, services, and enhanced care coordination, complex case management, and on-site access to care. This Time-Limited Service is designed for children, youth, and young adults that present with complex medical conditions, that is defined as either one or more diagnoses that affect multiple organ systems, or one long-term health condition that results in functional limitations, high health care needs or utilization, and often the need for medical technology, or who may present with a medical diagnosis and who may not be able to live		



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition
	 without mechanical supports or the services of others because of life threatening conditions, which may include: The inability to maintain an open airway without assistance; The inability to be fed except through a feeding tube, gastric tube, or a parenteral route; The use of sterile techniques or specialized procedures to promote healing, prevent infection, prevent cross-infection or contamination, or prevent tissue breakdown; or Multiple physical disabilities including sensory impairments. The Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package is designed to offer temporary, facility-based care, medical, and other therapy/rehabilitation services to support recovery (if applicable) and well-being, and improve the quality of life for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.
Service Package Expectations	 In addition to, and or/consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that a Registered Nurse is routinely on-site and is available via phone or video conference 24 hours a day/7 days a week to screen new admissions, offer training and consultation to Direct Delivery Caregivers, and direct and oversee the administration of a custom care plan, including distribution of medications to children, youth, and young adults receiving Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package. The General Residential Operation must ensure that the child receives regular and frequent individual, family, group, occupational, speech, physical, and other therapy services (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team, Licensed Therapist, Registered Nurse, and other treatment providers will determine the frequency, which will be customized



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition
	 to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specializes in treating children with the customized complex medical need(s), unless the Service Planning team determines a different type of therapist is needed. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Evidence-informed Treatment Model and based on the child's needs and permanency plan, but a Service Plan review mus occur once at least every 60 days. As informed by the child, youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. The General Residential Operation must have an Evidence-informed Treatment Model(s) that incorporates trauma-informed care specifically for children that have been victims of abuse and/o neglect. The Treatment Model must include specific programming designed to meet the custom treatment, well-being, and recovery needs of children, youth, and young adults who require Tier I: Complex Medical Needs Treatment Services to Support Communit Transition. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all st



Service Package Name	^{ge} Support Community Transition		
	 Needs Treatment to Support Community Transition Service Package, which is modified over time based on the operation's Continuous Quality Improvement process. The Tier I: Complex Medical Needs Treatment to Support Community Transition Service Package necessitates a custom care plan for the child that should incorporate support and guidance from a Registered Nurse on how to care for the individual medical needs of the child, to include administering medication and the use of medically necessary equipment. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information, based on their ability and level of functioning, related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sick leave for Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSSCC or DFPS), by the number an		



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition
	 referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The Treatment Director must ensure that the General Residential Operation's Case Management, Direct Delivery Caregivers, and Licensed Therapist receive on-going training on interpretation and analysis of complex medical records, and care planning for children, youth, and young adults with Complex Medical Needs. The General Residential Operation, through assessment of child, youth, or young adult via observation/interaction, must have enhanced skill in navigating multiple systems, and advocate for and provide coordination of medical and clinical services (if needed), Early Childhood Intervention (if applicable), the juvenile justice system (if applicable), community and county providers, and the education, medical, and child welfare systems specific to children, youth, and young adults that qualify for the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package. This includes, but is not limited to, coordinating, and supporting nursing, medication management, evaluation/testing, coaching/life skills building, specialized therapy services, and installing medical and other assistive equipment to improve and meet the custom physical and emotional needs of the child. In collaboration with the Medical Consenter, the General Residential Operation must document all services for specific services for specific service plan review, and for which the child, youth, or young adult is referred, but the service is not readily available and/or it is determined to the



Tier I: Complex Medical Needs Treatment Services to Service Package Support Community Transition Name ineligible for the service, must also be documented by the General Residential Operation in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials, immediately. The operation should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for and ensuring various educational testing and plans are completed, and that accommodations and/or supports are in place to aid in the child's educational success, and that the General Residential Operation is made accessible to teachers and other school staff, as appropriate, if facility-based education is determined to be necessary. The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). The General Residential Operation must support Normalcy activities to include, but not limited to clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition
	 the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Service Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must have at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. The Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package includes requirements to support ty reparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements app



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition
	 Services to Support Community Transition Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out, of the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development, and medical needs, and in conjunction with the Tier 1: Complex Medical Needs Treatment Services to Support Community Transition Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, <i>which depends on complexity of medical need(s) and abilities</i>, includes, but is not limited to, ensuring that the youth or young adult:



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition	
	 Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs, if safe and appropriate. 	
Anticipated Length of Service	The Tier I: Complex Medical Needs Treatment Services to Support Community Transition is a Time-limited-Service Package. Length of service is individualized and based on the General Residential Operation's Evidence-informed Treatment Model for providing the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package.	
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may, <i>if approved by HHSC-Child Care Regulation Division</i>, serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent 	



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition		
	 in Tier I: Complex Medical Needs Treatment Services to Support Community Transition. The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of Licensed Therapists on staff. The Treatment Director must be a physician or a licensed Registered Nurse. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Registered Nurse Driver Licensed Therapist, with experience in providing and/or coordinating specialized therapy services for individuals with complex medical needs to oversee treatment and Service Planning for children, youth, and young adults. Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier I: Complex Medical Needs Treatment Services to Support Community Transition maximize benefits based on eligibility and meeting medical necessity criteria for service(s). 		
	Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCC/DFPS Contract requirements, the identified		



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition	
	personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions, and the responsibilities of the Registered Nurse, must be performed by actual employees of the operation.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 7 children, youth, or young adults being provided the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package. 1 General Residential Operation Case Manager for every 12 children, youth, or young adults being provided the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package. 1 Licensed Therapist for every 10 children being provided the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package. Staff to Child Ratio(s) may vary based on the operation's specific Evidence- informed Treatment Model, and dependent on the complexity of the case mix and caseload. 	



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition		
	The daily reimbursement rate for the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.		
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Tier I: Complex Medical Needs Treatment Services to Support Community Transition.		
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services). 		
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for 		



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition		
	 Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the child's medical diagnosis and access to services, as well as the current census and case mix of other children, youth, and young adults in the program. The General Residential Operation is Credentialed to provide the Tier I: Complex Medical Treatment Services to Support Community Transition Service Package. 		
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. A community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 60-day</i> Service Plan review, the General Residential Operation's <i>Program Director, and the Treatment Director</i> responsible for the Tier 1: Complex Medical Needs Treatment Services to Support Community Transition Service Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. 		



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition		
	 The Program Director and Treatment Director must provide written confirmation that the child, youth, or young adult continues to meet criteria for, and is benefitting from the Treatment Model and a less-restrictive, community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package. 		
Aftercare Services	 The Tier I: Complex Medical Needs Treatment Services to Support Community Transition Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, plan to transport all necessary medical equipment, referrals for continued treatment/medical services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. In-person or virtual ad-hoc meetings/staffings, as well as referrals for new or 		



Service Package Name	Tier I: Complex Medical Needs Treatment Services to Support Community Transition	
	 additional services may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period. 	





Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center <i>Permit Type may vary by operation, and is dependent on Permit Services</i> <i>offered, General Residential Operation should consult with CCR and</i> <i>Licensing Representative to determine Permit Type needed.</i>		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	 A trauma-informed facility, that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has a formal treatment program that specializes in providing and coordinating Time-limited Services to support the custom needs of children, youth, and young adults who present with or who are pending a DSM-5 diagnosis for an emotional, conduct, or behavioral disorder, and require structured and frequent, on-site, clinical intervention require structured and frequent, on-site therapy and clinical intervention, and complex care coordination and case management services to support and manage day-to-day activities. In addition to the DSM-5 diagnosis, the child may demonstrate two or more of the following: Major self-injurious actions, including a suicide attempt within the last 12 months; Difficulties that present a significant risk of harm to others, including frequent or unpredictable physical aggression; or 		



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition		
	 An additional DSM-5 diagnosis of substance-related and/or addictive disorder with severe impairment. The Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package is designed to offer temporary, facility-based care and treatment/recovery services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal. 		
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health a needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specializes in treating children with a DSM-5 diagnosis for an emotional disorder, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Evidence-informed Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 60 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews 		



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
	 must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. The General Residential Operation must have an Evidence-informed Treatment Model(s) that incorporates trauma-informed care specifically for children that have been victims of abuse and/on neglect. The Treatment Model must include specific programming designed to meet the custom treatment and recovery needs of children, youth, and young adults who require Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package, which is modified over time based on the operation's Continuous Quality Improvement process. The General Residential Operation must ensure that a Licensed Therapist that specializes in serving children with a DSM-5 diagnosis for emotional disorders is always available by phone or video conference to provide consultation and/or respond in-persoi in the event of a crisis, if needed. The General Residential Operation must ensure that a Registered Nurse is routinely on-site and is available via phone or video conference 24 hours a day/7 days a week to direct and oversee the administration of psychotropic and other medications to children, youth, and young adults receiving Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. The child's CANS 3.0 Assessment mus

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Service Package Name	Tier I: Mental & Behavioral Health Treatment Services t Support Community Transition
	 services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sic leave for Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSSCC or DFPS), by the number and percentage of referrals that di and did not result in admission, reason for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation fiers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The General Residential Operation must have enhanced skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health S



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
	 child welfare systems specific to children, youth, and young adults that qualify for the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, the juvenile justice and education systems, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service must also be documented by the General Residential Operation in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service, and/or service request, application should notify the SSCC or DFPS caseworker or any challenges encountered with access to services, and/or service referral denials within 3 business days. The operation should seek community resources to obtain any needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodations and/or supports are in place to aid in the child's educational success, and the General Residential Operation is required to coordinate care with the child operation is required to coordinate care with the child operation is required to coordinate care with the child operation in Status of the service request application operation is required to cordinate care operation is determined necessary.



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
	 (dependent and based on child, youth, or young adult's individual eligibility). The General Residential Operation must support Normalcy activities to include, but not limited to clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Servic Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relative (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation.<!--</td-->



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
	 DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. The Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult:



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
	 Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs.
Anticipated Length of Service	The Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition is a Time-limited-Service Package. Length of service is individualized and based on the General Residential Operation's Evidence-informed Treatment Model for providing the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package.



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
Staffing	Full-time Licensed Child Care Administrator dedicated to a single
Requirements	 General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration operations, and management of services, including those inherent in Tier I: Mental & Behavioral Health Treatment Services to Suppor Community Transition Service Package. The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential
	 childcare setting can substitute for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of Licensed Therapists o staff.
	The Treatment Director must:
	 Be a psychiatrist or psychologist; or
	 Have a master's degree in a human services field from an accredited college or university and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or
	 Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services to children emotional disorders, including one year in a residential setting.
	 Identified personnel and infrastructure to support the following:
	 Direct Delivery Caregivers
	 Case Management
	 Intake/Placement
	• Driver
	 Licensed Therapist, that specializes in treating children with DSM-5 diagnoses for emotional disorders to oversee



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
	treatment and Service Planning for children, youth, and young adults Registered Nurse Behavior Support Specialist or Mentor Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including but not limited to maintaining and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.
Generally Appropriate Staff to Child Ratio Based on	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package.



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
Service Package	 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 7 children, youth, or young adults being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. 1 General Residential Operation Case Manager for every 14 children, youth, or young adults being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. 1 Behavior Support Specialist/Mentor for every 20 children being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. 1 Licensed Therapist for every 10 children being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package.
	mix and caseload. The daily reimbursement rate for the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition.
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package Treatment Model, and supports the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services).
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program.



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
	 The General Residential Operation is Credentialed to provide the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package.
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. A community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 60-day</i> Service Plan review, the General Residential Operation's <i>Program Director, and the Treatment Director</i> responsible for the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package, must review the child's goals and services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model <i>and</i> a less-restrictive, community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to



Service Package Name	Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition
	 CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package.
Aftercare Services	 The Tier I: Mental & Behavioral Health Treatment Services to Support Community Transition Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the Genera Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworked at the end of each month during the Aftercare Service period.



Service Package Name		or Developmental D trum Disorder Treat ty Transition	
Setting	Facility-Based Setting		
Permit Type	Permit Type may vary by offered, General Resider	ration- Multiple Services ration- Residential Treatm y operation, and is depend ntial Operation should cor e to determine Permit Typ	dent on Permit Services Isult with CCR and
Permit Services	<u>Treatment Services</u> Intellectual or Developmental Disability Autism Spectrum Disorder Emotional Disorders	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	living needs, including for transportation, recreation treatment/therapeutic pr coordinating Time-limite children, youth, and your pending a DSM-5 diagno (IDD) and/or Autism Spect frequent, on-site therapy coordination and case me to-day activities.	ty, that in addition to prov od, clothing, shelter, educ on, and extracurricular nee rogram that specializes in d Services to support the ng adults who may presen sis of Intellectual or Devel ctrum Disorder, and who n y and clinical intervention, anagement services to sup with a DSM-5 diagnosis fo y, and/or a DSM-5 diagno	cation, vocation, eds, has a formal providing and custom needs of at with or who are opmental Disability require structured and and complex care oport and manage day-



Service Package Name	Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition
	 Disorder, the child's behavior may be characterized by prominent, severe deficits and pervasive impairment in one or more of the following areas: Conceptual, social, and practical adaptive skills to include daily living and self-care; Communication, cognition, or expressions of affect; Self-care activities or participation in social activities; Responding appropriately to an emergency; or Multiple physical disabilities, including sensory impairments. The Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Services Package is designed to offer temporary, facility-based care, therapy, and other services that promote development, independence, and improved life skills for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal.
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist with experience providing services to children with a DSM-5 diagnosis of Intellectual or Developmental Disability and/or Autism Spectrum Disorder, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If



Service	Tier I: Intellectual or Developmental Disability	
Package	(IDD)/Autism Spectrum Disorder Treatment Services to	
Name	Support Community Transition	
	 services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 60 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. The General Residential Operation must have an Evidence-informed Treatment Model(s) that incorporates trauma-informed care for children that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom needs of children, youth, and young adults who qualify for the Tier 1: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practice, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of (based on their ability and level of functioning), and all staff and Direct Delivery Caregivers providing these services to Support Community Transition Service Package. The Treatment Logic Model specific to the provision of the Tier 1: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier 1: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services	



Service	Tier I: Intellectual or Developmental Disability	
Package	(IDD)/Autism Spectrum Disorder Treatment Services to	
Name	Support Community Transition	
	 adults requiring Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package is always available on-site, or by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed. The General Residential Operation must ensure that a Registered Nurse is routinely on-site and is available via phone or video conference 24 hours a day/7 days a week to direct and oversee the administration of psychotropic and other medications to children, youth, and young adults receiving Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. The Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package necessitates a custom care plan for the child that should incorporate support and guidance from a Registered Nurse on how to care for the individual medical needs of the child, to include administering medication and the use of medically necessary equipment. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information (based on their ability and level of functioning) related to the prevention of Human Trafficking in accordance with the organization's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and	



Service	Tier I: Intellectual or Developmental Disability	
Package	(IDD)/Autism Spectrum Disorder Treatment Services to	
Name	Support Community Transition	
	 The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, reason for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The General Residential Operation must have enhanced skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health Services (if needed), community and county providers, and the education, medical, and child welfare systems specific to children, youth, and young adults that qualify for the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. Provision of this Service Package requires facilitating, incorporating, and supporting various forms of physical, speech, behavioral, occupational, and other forms of specialized therapy; and psychological and/or psychiatric evaluations. Services should be sought through STAR Heal	



Service Package Name

Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition

or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined to be necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, but the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service, must also be documented by the General Residential Operation in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials, within 3 business days. The operation should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s).

- This Service Package requires coordination and participation in school enrollment, including advocating for and ensuring various educational testing and plans are completed, and that accommodations and/or supports are in place to aid in the child's educational success, and that the General Residential Operation is made accessible to teachers and other school staff, as appropriate, if facility-based education is determined to be necessary.
- The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility).
- The General Residential Operation must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy

Service Package Name	Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition	
	 activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Service Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously 	
	 listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. 	



Service	Tier I: Intellectual or Developmental Disability	
Package	(IDD)/Autism Spectrum Disorder Treatment Services to	
Name	Support Community Transition	
	 The Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package to youth 14 years of age and older: General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out, of the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development needs, and in conjunction with the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrue Disorder Services to Support Community Transition Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunitites for experiential learning specific to the popula	



Service Package Name	Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition	
	 functioning, includes, but is not limited to, ensuring that the youth or young adult: Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs. 	
Anticipated Length of Service	The Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition is a Time- limited-Service Package. Length of service is individualized and based on the General Residential Operation's Evidence-informed Treatment Model for providing the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential	



Service Package Name	Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition
	Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package.
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. The Program Director must have a bachelor's level or above degree; at least 5 years' experience working in a residential childcare setting can substitute for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of the Licensed Therapists on staff. The Treatment Director must be: A psychiatrist, psychologist, professional counselor, clinical social worker, marriage and family therapist, or registered nurse; or Certified by the Texas Education Agency as an education diagnostician, have a master's degree in special education or human services field, and have three years of experience working with children with intellectual disabilities or autism spectrum disorder. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Behavior Support Specialist/ Mentor Registered Nurse



Service	Tier I: Intellectual or Developmental Disability	
Package	(IDD)/Autism Spectrum Disorder Treatment Services to	
Name	Support Community Transition	
	 Driver Licensed Therapist, that specializes in care for children with DSM-5 diagnoses of Intellectual or Developmental Disability and/or Autism Spectrum Disorder, to oversee treatment and Service Planning for children, youth, and young adults. Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including but not limited to maintaining and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation. 	
Generally	 1 General Residential Operation awake daytime Direct Delivery	
Appropriate	Caregiver for every 4 children, youth, or young adults being	



Service	Tier I: Intellectual or Developmental Disability	
Package	(IDD)/Autism Spectrum Disorder Treatment Services to	
Name	Support Community Transition	
Staff to Child Ratio Based on Service Package	 provided the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 7 children, youth, or young adults being provided the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 1 General Residential Operation Case Manager for every 13 children, youth, or young adults being provided the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 1 Behavior Support Specialist/Mentor for every 15 children, youth, or young adults being provided the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 1 Licensed Therapist for every 10 children being provided the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 	



Service Package Name	Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition
	Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition.
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services).
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning Team.



Service Package Name	Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition	
	 A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. The General Residential Operation is Credentialed to provide the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services or are replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child's care plan, and the child and family Service Plans. A community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 60-day</i> Service Plan review, the General Residential Operation's <i>Program Director, and the Treatment Director</i> responsible for the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package, must review the child's custom 	



Service Package Name	Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition	
	 strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model <i>and</i> a less-restrictive, community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package. 	
Aftercare Services	 The Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for 	



Package Name	Tier I: Intellectual or Developmental Disability (IDD)/Autism Spectrum Disorder Treatment Services to Support Community Transition	
	 a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period. 	





Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	<u>Treatment Services</u> Emotional Disorders	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Human Trafficking Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A trauma-informed facility, that in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has a formal treatment program that specializes in providing and coordinating Time- limited Services to support the custom needs of children, youth, and young adults who have been determined to be a victim/survivor of sex and/or labor trafficking, and require structured and frequent, on-site, clinical intervention require structured and frequent, on-site therapy and clinical intervention, and complex care coordination and case management services to support and manage day-to-day activities. Children, youth, and young adults qualifying for this service may be determined to be a victim/survivor of trafficking based on one or more of the following criteria:		



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition	
	 As a result of a criminal prosecution or who is currently alleged to be a victim/survivor of trafficking in a pending criminal investigation or prosecution. Identified by the parent or agency that placed the child, youth, or young adult in the operation as a victim/survivor of trafficking; or Determined by the operation to be a victim/survivor of trafficking based on reasonably reliable criteria, including one or more of the following: The child's own disclosure as a victim/survivor of trafficking; The assessment of a counselor or other professional; or Evidence that the child was recruited, harbored, transported, provided to another person, or obtained for the purpose of forced labor or commercial sexual activity. The Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package is designed to offer temporary, facility-based care and treatment/recovery services for children, youth, and young adults based on their individual strengths and needs, and in accordance with their customized Service Plan and permanency goal. 	
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specialized in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or 	



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition		
	 complex trauma, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy provider must be credentialed and contracted with the STAR Health managed care organization. Service Planning team meetings must occur in accordance with the provider's Evidence-informed Treatment Model and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 60 days. As informed by the child (if appropriate), youth or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. The General Residential Operation must have an Evidence-informed Treatment Model (s) that incorporates trauma-informed care specifically for children that have been victims of abuse and/con neglect. The Treatment Model must include specific programming designed to meet the custom treatment and recovery needs of children, youth, and young adults who require Tier I: Human Trafficking Victim/Survivor Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package, which is modified over time based on the operation' Scontinuous Q		



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition		
	 /or complex trauma, is always available by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training <i>specifically designed for victims/survivors of Human Trafficking</i> is required for all staff and Direct Delivery Caregivers. The operation may elect to design this training or purchase an already developed training model which will be reviewed as a part of the Credentialing process. Children, youth, and young adults must receive information related to prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sicl leave for Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referral that did and did not result in admission, reason for denial of admissions based on referrals, and for children that were ad		



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition
	 The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The General Residential Operation must have enhanced skill and training in assessing and addressing the specific needs of a victim/survivor of Human Trafficking. This includes skill in determining the need for intervention to ensure safety, advocating for, and providing coordination of services, through STAR Health, HHSC Behavioral Health Services, community and county providers, and the education and child welfare systems specific to children, youth, and young adults that qualify for the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package. Dependent on the case, the General Residential Operation's Service Planning coordination may be complex and include a multi-disciplinary team consisting of multiple law enforcement entities, care coordination teams, Court Systems (Criminal; Juvenile Justice; Prosecution) and Commercially Sexually Exploited Youth/Human Trafficking advocate agencies. In collaboration with the Medical Consenter, the General Residential Operation systems, and any other county, community, or state agency. Requests for specific services determined necessary as a part of the Service Plan or Service Plan revice, and for which the child, youth, or young adult is referred, and the service is not readily available and/or it is determined that the child, youth, or young adult is neligible for the service must also be documented by the General Residential Operation in the case record. This documentation should include the date the service request, application, or referral was made, the specific type of service being requested, and the status of the servi



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition		
	 any challenges encountered with access to services, and/or service referral denials within 3 business days. The operation should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for, and ensuring various educational testing and plans are completed, and accommodations and/or supports are in place to aid in the child's educational success, and the General Residential Operation is made accessible to teachers and other school staff, as appropriate if facility-based education is determined necessary. The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). The General Residential Operation must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, other relatives informed by children, youth, and young adults receiving this Service Package. 		



Tier I: Human Trafficking Victim/Survivor Treatment Service Package Services to Support Community Transition Name (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. The Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier I: Human Trafficking Victim Treatment Services to Support Community Transition Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition
	 includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development needs, and in conjunction with the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult: Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs.



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition	
Anticipated Length of Service	The Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition is a Time-limited-Service Package. Length of service is individualized and based on the General Residential Operation's Evidence-informed Treatment Model for providing the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package.	
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package. The Program Director must have a bachelor's level or above degree; at least 5 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of the Licensed Therapists on staff. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university and three years of 	



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition		
	 experience providing treatment services for trafficking victims or children with an emotional disorder, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services for trafficking victims or children with an emotional disorder, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Behavior Support Specialist/Mentor Driver Licensed Therapist, that specializes in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, to oversee treatment and Service Planning. Staff Training and Workforce Development Staff Training and Workforce Development Gontinuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Cross-system coordination, including, but not limited to maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to support Community Transition maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). 		
	Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCS/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more		



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition
	than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Evidence-informed Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 4 children, youth, or young adults being provided the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 7 children, youth, or young adults being provided the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package. 1 General Residential Operation Case Manager for every 12 children, youth, or young adults being provided the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package. 1 Behavior Support Specialist for every 8 children being provided the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package 1 Licensed Therapist for every 10 children being provided the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package. 1 Aftercare Case Manager for every 20 children being provided the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package. Staff to Child Ratio(s) may vary based on the operation's specific Evidence- informed Treatment Model, and dependent on the complexity of the case mix and caseload.



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition
	The daily reimbursement rate for the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition.
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package Treatment Model, and supports the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services).
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition
	 Placement, and/or based on the knowledge and professional judgment of the child's Service Planning Team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. The General Residential Operation is Credentialed to provide the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package.
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being, and permanency in accordance with the child and family Service Plans. A community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 60-day</i> Service Plan review, the General Residential Operation's <i>Program Director, and the Treatment Director</i> responsible for the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package, must review the child's goals and



Service Package Name	Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition
	 services to ensure they align with child's custom strengths, needs, and permanency plan. The <i>Program Director and Treatment Director must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model <i>and</i> a less-restrictive, community-based, Foster Family Home setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package.
Aftercare Services	 The Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc



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Tier I: Human Trafficking Victim/Survivor Treatment Services to Support Community Transition

meetings/staffings, as well as referrals for new or additional services may be required during the 6-month aftercare period.

 The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.





General Residential Operations- Tier II T3C Stabilization Support Service Packages

Information contained in the charts below outline the parameters/requirements associated with the Tier II Service Packages. The incorporation of these parameters/requirements are consistent with or may exceed the state's Minimum Licensing Standards for a General Residential Operation and are not intended to change the existing character of the childcare operation. Providers may elect to become Credentialed to provide more than one T3C Service Package in a General Residential Operation Tier I or a Tier II setting.

Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	<u>Treatment Services</u> Emotional Disorder	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A highly structured, trauma-informed facility that, in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has an intensive treatment program that specializes in providing and coordinating Time-limited Services to support the emotional stability, well-being, and therapeutic needs of children, youth, and young adults who are experiencing challenges with a lack of impulse control, and may present with one or more of the following: • On-going, socially, and developmentally inappropriate displays of sexualized behavior; or		

Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 Sexually aggressive behavior; or DSM-5 diagnosis of a sexual behavior disorder; or Adjudication as a sex offender; and For whom other forms of specialized treatment have been tried and rendered unsuccessful, and/or treatment in a less-restrictive setting such as in a Foster Family Home or General Residential Operation- Tier I facility is not safe and appropriate based on individualized need(s) and absent the Tier II intervention, the child, youth, or young adult's well-being, or that of others they interact with, may be at risk.
	 In addition to the criteria listed above, children, youth, and young adults requiring Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package may present with a DSM-5 diagnosis for an emotional, conduct, or behavioral disorder, and two or more of the following (which, if applicable, the General Residential Operation offering this Service Package must be equipped to treat based on the custom needs of the child, youth, or young adult): Major self-injurious actions, including a suicide attempt within the last 12 months; Difficulties that present a significant risk of harm to others, including frequent or unpredictable physical aggression; or An additional DSM-5 diagnosis of substance-related and/or addictive disorder with severe impairment.
	Children, youth, and young adults eligible for this Service Package require daily on-site clinical intervention, and highly complex care coordination and case management services to support their emotional stability and well-being.
	The Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package is designed to offer temporary, facility- based care, for children, youth, and young adults based on their individual strengths and needs, with the overall goal of achieving emotional and behavioral stability to the level that successful transition to a less restrictive placement offering treatment and recovery services can be achieved.



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must be accredited by one of the following not-for-profit, accrediting bodies: The Commission on Accreditation of Rehabilitation Facilities (CARF); The Joint Commission on Accreditation of Healthcare Organizations (JCAHO); or The Council on Accreditation (COA). The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team, Licensed Therapist, Registered Nurse, and other clinicians (if applicable) will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services must be provided by a Licensed Sex Offender Treatment Provider (LSOTP), unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Upon request of the SSCC or DFPS (if child is from an area not yet under Community-Based Care), the General Residential Operation must provide all required clinical records and documentation to support initial and on-going independent and/or court assessments of services. Service Planning team meetings must occur in accordance with the provider's Evidence-inform



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization	
	 occur once at least every 30 days. As informed by the child, youth, or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. A more frequent multi-disciplinary meeting may be required more frequently, dependent on child, youth, or young adult's custom needs. The General Residential Operation must have an <i>Evidence-informed, Promising Practice, or Evidence-based Treatment Model(s)</i> that incorporates trauma-informed care specifically for children, youth, and young adults that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom treatment and stabilization needs of children, youth, and young adults who require Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services to Support Stabilization Service Package. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tire II: Sexual Aggression/Sexual Offender Services. The General Residential Operation must ensure that a Licensed Sex Offender Treatment Provider (LSOTP) with experience in serving children with a DSM-5 diagnosis for emotional disorders is always available by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed. 	



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization	
	 The General Residential Operation must ensure that a Registered Nurse is on-site during regular business hours, and in accordance with the Treatment Model, and is available via phone or video conference 24 hours a day/7 days a week to direct and oversee the child's treatment and stabilization progress, as well as the administration of psychotropic and othe medications to children, youth, and young adults receiving Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plar including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sick leave for all Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result	



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The General Residential Operation's Program Director, Admissions Staff, Case Manager, and all Direct Delivery Caregivers must understand the importance of applying strategies to the direct care of children, youth, and young adults receiving the Tier II: Sexual Aggression/Sex Offender Services to Support Stabilization Service Package to ensure the safety, health, and well-being of children and youth in care. The General Residential Operation Program Director, Admissions Staff, Case Manager, and all Direct Delivery Caregivers should understand the confidential nature of this information and agree not to disclose such information except for a necessary purpose authorized under a DFPS or SSCC Contract or to protect the safety, health, and well-being of children or youth. The General Residential Operation Must have enhanced skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health Services (if needed), the juvenile justice system (if applicable), community and county providers, and the education and child welfare systems specific to children in the facility and/or community. In collaboration with the Medical Consenter, the General Residential Operation Service Package. The General Residential Operation must be skilled in navigating the multiple systems in a manner that not only keeps the child safe but mitigates any risk to other children in the facility and/or community. In collaboration with the Medical Consenter, the General Residential Operation must



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 and any other county, community, or state agency. Requests for specific services determined to be necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, but the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service, must also be documented by the General Residential Operation in the case record. This documentation should include the date that the service request application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials, within 3 business days. The operation should seek community resources to obtain any needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for and ensuring variou educational testing and plans are completed, and that accommodations and/or supports are in place to aid in the child's educational success, and that the General Residential Operation is made accessible to teachers and other school staff, as appropriate, if facility-based education is coordinate carrwith the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, as appropriate, if acility-based education is support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Service Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family finding, outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, or young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must maintain contact information for any known biological and fictive kin of the child, youth, or young adult. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 Enhanced child safety/monitoring plan which may include incorporation of additional identified personnel, and/or equipment and technology. The Tier II: Sexual Aggression/Sex Offender Services to Support Stabilization Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development needs, and in conjunction with the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, and as determined safe and appropriate based on the youth or young adult's treatment progress and stability, the General Residential Operation must provide transportation, coordination,



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 documentation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult: Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs.
Anticipated Length of Service	 The Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization is Time-limited, and based on the following: Children aged 12 and under are eligible for this Service Package for a maximum of 6 consecutive or non-consecutive months. Youth aged 13 and older are eligible for this Service Package for a maximum of 12 consecutive, or 18 non-consecutive months. In accordance with the maximum timeframes listed above, the Length of Service is individualized and based on the General Residential Operation's Evidence-informed, Promising Practice, or Evidence-based Treatment Model for providing the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package, Admission



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress towards emotional and behavioral stability in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package.
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package. The Program Director must have a master's level or above degree; at least 7 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of LSOTPs on staff. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university, and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three



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Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 years of experience providing treatment services to children with emotional disorders, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Sex Offender Treatment Provider (LSOTP) to oversee treatment and service planning for children, youth, and young adults Registered Nurse Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Enhanced safety and monitoring (if applicable) Cross-system coordination, including but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCC/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practi

Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 4 children, youth, or young adults being provided the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package. 1 General Residential Operation Case Manager for every 10 children, youth, or young adults being provided the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package. 1 Registered Nurse for every 16 children, youth, or young adults being provided the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package. 1 Licensed Sex Offender Treatment Provider for every 10 children, youth, or young adults being provided the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package. 1 Licensed Sex Offender Treatment Provider for every 10 children, youth, or young adults being provided the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package. Staff to Child Ratio(s) may vary based on an operation's specific Evidence-informed, Promising Practice, or Evidence-based Treatment Model, and dependent on the complexity of the case mix and caseload. The daily reimbursement rate for the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The Gener



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier II: Sexual Aggression/Sexual Offender Treatment Services to Support Stabilization Service Package.
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being, as demonstrated through emotional and behavioral stability. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services).
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful.



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. A safety and supervision plan (which may be incorporated as a part of the Service Plan) is developed upon admission to ensure that the child remains safe and mitigates any risk to other children in the community. At the time of admission and during treatment, the General Residential Operation must ensure that the Program Director, Admissions staff, Case Manager, and all Direct Delivery Caregivers are aware of the child, youth, or young adult's history of sexual victimization and/or aggression. The General Residential Operation is Credentialed to provide the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package.
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being and stability, and permanency in accordance with the child safety and supervision plan, and the child and family Service Plans. A community-based, Foster Family Home setting, or a facility-based General Residential Operation- Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs.



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 30-day</i> Service Plan review, the General Residential Operation's <i>Program Director, the Treatment Director, and the Registered Nurse</i> responsible for the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package, must review the child's goals and services to ensure they align with the child's custom strengths, needs, and permanency plan. <i>The Program Director, the Treatment Director, and the Registered Nurse must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model, <i>and</i> that a community-based, Foster Family Home setting, or a facility-based General Residential Operation-Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package.
Aftercare Services	 The Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact



Service Package Name	Tier II: Sexual Aggression/Sexual Offender Services to Support Stabilization
	 information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.





Service Package Name	Tier II: Substance U	Jse Services to Supp	ort Stabilization
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Services Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	Treatment Services Emotional Disorder	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A highly structured, trauma-informed facility that, in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has an intensive treatment program that specializes in providing and coordinating Time-limited Services to support the emotional stability, well-being, and therapeutic needs of children, youth, and young adults who are experiencing challenges with a lack of impulse control, and have or are pending a DSM-5 diagnosis for a substance related and/or addictive disorder with severe impairment. In addition to the DSM-5 diagnoses for a substance related and/or addictive disorder with severe impairment, the child, youth, or young adult may demonstrate one of the following: • Major self-injurious actions, including a suicide attempt within the last 12 months; or • Difficulties that present a significant risk of harm to others, including frequent or unpredictable physical aggression; and		



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	• For whom other forms of specialized substance use and addictive disorder treatment have been tried and rendered unsuccessful, and/or treatment in a less-restrictive setting such as a Foster Family Home or General Residential Operation- Tier I facility is not safe and appropriate based on individualized needs and absent the Tier II intervention, the child, youth, or young adult's well-being, or that of others they interact with, may be at risk.	
	Children, youth, and young adults eligible for this Service Package require daily on-site clinical intervention, and highly complex care coordination and case management services to support their emotional stability and well-being.	
	The Tier II: Substance Use Services to Support Stabilization Service Package is designed to offer temporary, facility-based care, for children, youth, and young adults based on their individual strengths and needs, with the overall goal of achieving emotional and behavioral stability to the level that successful transition to a less restrictive placement offering treatment and recovery services can be achieved.	
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must be accredited by one of the following not-for-profit, accrediting bodies: The Commission on Accreditation of Rehabilitation Facilities (CARF); The Joint Commission on Accreditation of Healthcare Organizations (JCAHO); or The Council on Accreditation (COA). The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team, Licensed Therapist, Registered Nurse, and other clinicians (if applicable) will determine the frequency, which will be customized to align with the child's individual needs, and authorization 	



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	 requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services must be provided by a Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC), unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Upon request of the SSCC or DFPS (if child is from an area not yet under Community-Based Care), the General Residential Operation must provide all requested clinical records and documentation to support initial and on-going independent and/or court assessments of services. Service Planning team meetings must occur in accordance with the provider's Evidence-informed, Promising Practice, or Evidence-based Treatment Model, and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 30 days. As informed by the child, youth, or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. A more frequent <i>Model(s)</i> that incorporates trauma-informed care specifically for children, youth, and young adults that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom treatment and stabilization needs of children, youth, and young adults that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to	



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	 and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier II: Substance Use Services to Support Stabilization Service Package, which is modified over time based on the operation's Continuous Quality Improvement process. The General Residential Operation must ensure that a Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC) is always available by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed. The General Residential Operation must ensure that a <i>Registered Nurse is on-site during regular business hours, and in accordance with the Treatment Model</i>, and is available via phone or video conference 24 hours a day/7 days a week to direct and oversee the child's treatment and stabilization progress, as well as the administration of psychotropic and other medications to children, youth, and young adults receiving Tier II: Substance Use Services to Support Stabilization Service Package. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. 	



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	 The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sick leave for all Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier II: Substance Use Services to Support Stabilization Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation must have enhanced skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health Services (if needed), the juvenile justice system (if applicable), community and county providers, and the education and child welfare systems specific to children, youth, and young adults that qualify for the Tier II: Substance Use Services to Support Stabilization Service Package. The General Residential Operation must have the endication must be skilled in navigating the multiple systems in a manner that not only keeps the child safe but mitigates any risk to other children in the facility and/or community. In collaboration with the Medical Consenter, the General Residential Operation must be stabilized on any referenal Residential Services the child, youth, or young adult	



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	 Health, the juvenile justice and education systems, and any other county, community, or state agency. Requests for specific services determined to be necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, but the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service, must also be documented by the General Residential Operation in the case record. This documentation should include the date that the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials, within 3 business days. The operation should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for and ensuring various 	
	 school enrollment, including advocating for and ensuring various educational testing and plans are completed, and that accommodations and/or supports are in place to aid in the child's educational success, and that the General Residential Operation is made accessible to teachers and other school staff, as appropriate, if facility-based education is determined to be necessary. The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). The General Residential Operation must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy 	



Service Package Name	Tier II: Substance Use Services to Support Stabilization
	 activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Service Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family finding, family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, and young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship, and at least one awake night Direct Delivery Caregiver in every separate cottage or building thas at least 1 ch



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	 Enhanced child safety/monitoring plan which may include incorporation of additional identified personnel, and/or equipment and technology. The Tier II: Substance Use Services to Support Stabilization Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier II: Substance Use Services to Support Stabilization Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development needs, and in conjunction with the Tier II: Substance Use Services to Support Stabilization Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, and as determined safe and appropriate based on the youth or young adult's treatment progress and stability, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunit	



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	 Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs. 	
Anticipated Length of Service	 The Tier II: Substance Use Services to Support Stabilization is Time-limited, and based on the following: Children aged 12 and under are eligible for this Service Package for a maximum of 6 consecutive or non-consecutive months. Youth aged 13 and older are eligible for this Service Package for a maximum of 12 consecutive, or 18 non-consecutive months. In accordance with the maximum timeframes listed above, the Length of Service is individualized and based on the General Residential Operation's Evidence-informed, Promising Practice, or Evidence-based Treatment Model for providing the Tier II: Substance Use Services to Support Stabilization Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress towards emotional and behavioral stability in accordance with the Service Plan. 	



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier II: Substance Use Services to Support Stabilization Service Package.	
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier II: Substance Use Services to Support Stabilization Service Package. The Program Director must have a master's level or above degree; at least 7 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of the Licensed Chemical Dependency Counselors (LCDC) and/or Qualified Credentialed Counselors (QCC) on staff. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in human services field from an accredited college or university, and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting. 	



Service Package Name	Tier II: Substance Use Services to Support Stabilization	
	 Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Chemical Dependency Counselor (LCDC) or Qualified Credentialed Counselor (QCC) to oversee treatment and service planning for children, youth, and young adults Registered Nurse Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Enhanced safety and monitoring (if applicable) Cross-system coordination, including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier II: Substance Use Services to Support Stabilization maximize benefits based on eligibility and meeting medical necessity criteria for the service(s). Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCC/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation. 	



Service Package Name	Tier II: Substance Use Services to Support Stabilization
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 4 children, youth, or young adults being provided the Tier II: Substance Use Services to Support Stabilization Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier II: Substance Use Services to Support Stabilization Service Package. 1 General Residential Operation Case Manager for every 10 children, youth, or young adults being provided the Tier II: Substance Use Services to Support Stabilization Service Package. 1 Registered Nurse for every 16 children, youth, or young adults being provided the Tier II: Substance Use Services to Support Stabilization Service Package. 1 Licensed Therapist for every 10 children, youth, or young adults being provided the Tier II: Substance Use Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Substance Use Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Substance Use Services to Support Stabilization Service, or Evidence-based Treatment Model, and dependent on the complexity of the case mix and caseload. The daily reimbursement rate for the Tier II: Substance Services to Support Stabilization Service Package. The daily reimbursement rate for the Tier II: Substance Services to Support Stabilization Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The pol



Service Package Name	Tier II: Substance Use Services to Support Stabilization
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier II: Substance Use Services to Support Stabilization Service Package.
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier II: Substance Use Services to Support Stabilization Service Package Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being, as demonstrated through emotional and behavioral stability. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services).
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program.



Service Package Name	Tier II: Substance Use Services to Support Stabilization
	 A safety and supervision plan (which may be incorporated as a part of the Service Plan) is developed upon admission to ensure that the child remains safe and mitigates any risk to other children in the community. The General Residential Operation is Credentialed to provide the Tier II: Substance Use Services to Support Stabilization Service Package.
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being and stability, and permanency in accordance with the child safety and supervision plan, and the child and family Service Plans. A community-based, Foster Family Home setting, or a facility-based General Residential Operation- Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 30-day</i> Service Plan review, the General Residential Operation's <i>Program Director, the Treatment Director, and the Registered Nurse</i> responsible for the Tier II: Substance Use Services to Support Stabilization Service Package, must review the child's goals and services to ensure they align with the child's custom strengths, needs, and permanency plan. <i>The Program Director, the Treatment Director, and the Registered Nurse must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model, <i>and</i> that a community-based, Foster Family



Service Package Name	Tier II: Substance Use Services to Support Stabilization
	 Home setting, or a facility-based General Residential Operation- Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier II: Substance Use Services to Support Stabilization Service Package.
Aftercare Services	 The Tier II: Substance Use Services to Support Stabilization Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation will not receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the



Service Package Name	Tier II: Substance Use Services to Support Stabilization
	documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.
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Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	Treatment Services Emotional Disorder	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	 A highly structured, trauma-informed facility that, in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has an intensive treatment program that specializes in providing and coordinating Time-limited Services to support the emotional stability, well-being, and therapeutic needs of children, youth, and young adults who are experiencing challenges with a lack of impulse control, and may present with or are pending a DSM-5 diagnosis of Oppositional Defiant Disorder or other Conduct Disorder, and may present with two or more of the following: Severe and chronic challenges in school, with peers, and/or in other social settings; <i>or</i> Severe and chronic challenges with authority and following rules (beyond what would be considered age-appropriate behavior); <i>or</i> Recurring delinquent behaviors which may have resulted in juvenile justice or law enforcement involvement; <i>or</i> 		



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization	
	 Major self-injurious actions, including a suicide attempt within the last 12 months; or Difficulties that present a significant risk of harm to others, including frequent or unpredictable violence or physical aggression, or An additional DSM-5 diagnosis of substance-related and/or addictive disorder with severe impairment; and For whom other forms of specialized treatment have been tried and rendered unsuccessful, and/or treatment in a less-restrictive setting such as in a Foster Family Home or General Residential Operation- Tier I facility is not safe and appropriate based on individualized needs and absent the Tier II intervention, the child, youth, or young adult's well-being, or that of others they interact with, may be at risk. Children, youth, and young adults eligible for this Service Package require daily on-site clinical intervention, and highly complex care coordination and case management services to support their emotional stability and well-being. The Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package is designed to offer temporary, facility-based care, for children, youth, and young adults based on their individual strengths and needs, with the overall goal of achieving emotional and behavioral stability to the level that successful transition to a less restrictive placement offering treatment and recovery services can be achieved. 	
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must be accredited by one of the following not-for-profit, accrediting bodies: The Commission on Accreditation of Rehabilitation Facilities (CARF); The Joint Commission on Accreditation of Healthcare Organizations (JCAHO); or The Council on Accreditation (COA). 	



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Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
	 The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team, Licensed Therapist, Registered Nurse, and other clinicians (if applicable) will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services must be provided by a Licensed Therapist that specializes in treating children with a DSM-5 diagnosis for oppositional defiant and other conduct disorders, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Upon request of the SSCC or DFPS (if child is from an area not yet under Community-Based Care), the General Residential Operation must provide all requested clinical records and documentation to support initial and on-going independent and/or court assessments of services.
	 Service Planning team meetings must occur in accordance with the provider's Evidence-informed, Promising Practice, or Evidence-based Treatment Model, and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 30 days. As informed by the child, youth, or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. A more frequent multi-disciplinary meeting may be required more frequently, dependent on child, youth, or young adult's custom needs. The General Residential Operation must have an <i>Evidence-informed Promising Practice, or Evidence-based Treatment</i>

Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
	 Model(s) that incorporates trauma-informed care specifically for children, youth, and young adults that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom treatment and stabilization needs of children, youth, and young adults who require Tier II: Aggression/Defiant Disorder Services to Support Stabilization. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package, which is modified over time based on the operation's Continuous Quality Improvement process. The General Residential Operation must ensure that a Licensed Therapist with experience in treating children with a DSM-5 diagnosis for oppositional defiant and conduct disorders is always available by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed. The General Residential Operation must ensure that a <i>Registered Nurse is on-site during regular business hours, and in accordance with the Treatment Model</i>, and is available via phone or video conference to provide conference the child's treatment and stabilization progress, as well as the administration of psychotropic and other medications to children, youth, and young adults receiving Tier II: Aggression/Defiant Disorder Services to Support Stabilization. The General Residential Operation must ensure that a <i>Registered Nurse is on-site during regular business hours</i>, and in accordance w



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
	 A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sick leave for all Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation must have enhanced skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health Services (if needed), the juvenile justice system (if applicable), community and county providers, and the education and child welfare systems specific to children, youth, and young adults that qualify for the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Serv



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
	 manner that not only keeps the child safe but mitigates any risk to other children in the facility and/or community. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, the juvenile justice and education systems, and any other county, community, or state agency. Requests for specific services determined to be necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, but the service is not readily available and/or it is determined that the child, youth, or young adult is ineligible for the service, must also be documented by the General Residential Operation in the case record. This documentation should include the date that the service request, application, or referral was made, the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials, within 3 business days. The operation should seek community resources to obtain any needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for and ensuring various educational auditors and/or supports are in place to aid in the child's educational success, and that the General Residential Operation is made accessible to teachers and other school staff, as appropriate, if facility-based education is determined to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health. Service Coordination (dependent and based on child, youth, or young adult's individual elig



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
	 The General Residential Operation must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Service Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family finding, family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, or young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must have at least one awa



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
	 Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. Enhanced child safety/monitoring plan which may include incorporation of additional identified personnel, and/or equipment and technology. The Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier II: Aggression/Defiant Disorder to Support Stabilization Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support stabilization Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, and as determined safe and appropriate based on the youth or young adult's treatment progress and stability, the General Residential Operation for Adult Living staff, and as determined safe and approprinte based on the youth or young adult's tre



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization	
	 experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult: Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs. 	
Anticipated Length of Service	 The Tier II: Aggression/Defiant Disorder Services to Support Stabilization is Time-limited, and based on the following: Children aged 12 and under are eligible for this Service Package for a maximum of 6 consecutive or non-consecutive months. Youth aged 13 and older are eligible for this Service Package for a maximum of 12 consecutive, or 18 non-consecutive months. In accordance with the maximum timeframes listed above, the Length of Service is individualized and based on the General Residential Operation's Evidence-informed, Promising Practice, or Evidence-based Treatment Model for providing the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's 	



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization	
	CANS 3.0 Assessment and their ability to make progress towards emotional and behavioral stability in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package.	
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. The Program Director must have a master's level or above degree; at least 7 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of the Licensed Therapists on staff. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university, and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting. 	



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
	 Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Therapist with experience in treating children with
	Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCC/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 4 children, youth, or young adults being provided the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. 1 General Residential Operation Case Manager for every 10 children, youth, or young adults being provided the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. 1 Registered Nurse for every 16 children, youth, or young adults being provided the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. 1 Licensed Therapist for every 10 children, youth, or young adults being provided the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. Staff to Child Ratio(s) may vary based on an operation's specific Evidence- informed, Promising Practice, or Evidence-based Treatment Model, and dependent on the complexity of the case mix and caseload. The daily reimbursement rate for the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circum



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package.
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being, as demonstrated through emotional and behavioral stability. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services).
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program.



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization	
	 A safety and supervision plan (which may be incorporated as a part of the Service Plan) is developed upon admission to ensure that the child remains safe and mitigates any risk to other children in the community. The General Residential Operation is Credentialed to provide the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. 	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being and stability, and permanency in accordance with the child safety and supervision plan, and the child and family Service Plans. A community-based, Foster Family Home setting, or a facility-based General Residential Operation- Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 30-day</i> Service Plan review, the General Residential Operation's <i>Program Director, the Treatment Director, and the Registered Nurse</i> responsible for the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package, must review the child's goals and services to ensure they align with the child's custom strengths, needs, and permanency plan. <i>The Program Director, the Treatment Director, and the Registered Nurse must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model, <i>and</i> that a community-based, Foster Family Home setting, or a facility-based General 	



Service Package Name	Tier II: Aggression/Defiant Disorder Services to Support Stabilization		
	 Residential Operation- Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package. 		
Aftercare Services	 The Tier II: Aggression/Defiant Disorder Services to Support Stabilization Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period. 		



Service Package Name

Tier II: Aggression/Defiant Disorder Services to Support Stabilization







Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center Permit Type may vary by operation, and is dependent on Permit Services offered, General Residential Operation should consult with CCR and Licensing Representative to determine Permit Type needed.		
Permit Services	Treatment Services Emotional Disorder Intellectual or Development Disability Autism Spectrum Disorder	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	 A highly structured, trauma-informed facility that, in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has an intensive treatment program that specializes in providing and coordinating Time-limited Services to support the emotional stability, well-being, and therapeutic needs of children, youth, and young adults who are experiencing challenges with a lack of impulse control, and present with or are pending multiple, co-occurring DSM-5 diagnoses for emotional, behavioral, neurological, and/or developmental disorder(s). In addition to the co-occurring DSM-5 diagnoses, the child, youth, or young adult may demonstrate two or more of the following: Major self-injurious actions, including a suicide attempt within the last 12 months; or Difficulties that present a significant risk of harm to others, including frequent or unpredictable physical aggression; or 		



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization
	 An additional DSM-5 diagnosis of substance-related and/or addictive disorder with severe impairment; and If one of the co-occurring DSM-5 diagnoses is for Intellectual or Developmental Disability or Autism Spectrum Disorder, the child's behavior is characterized by prominent, severe deficits and pervasive impairment in one or more of the following areas (of development if diagnosis is Autism Spectrum Disorder): Conceptual, social, and practical adaptive skills to include daily living and self-care; Communication, cognition, or expressions of affect; Self-care activities or participation in social activities; Responding appropriately to an emergency; or Multiple physical disabilities, including sensory impairments; and For whom other forms of specialized treatment have been tried and rendered unsuccessful, and/or treatment in a less-restrictive setting such as a Foster Family Home or General Residential Operation- Tier I facility is not safe and appropriate based on individualized needs and absent the Tier II intervention, the child, youth, or young adult's well-being, or that of others they interact with, may be at risk. Children, youth, and young adults eligible for this Service Package require daily on-site clinical intervention, and highly complex care coordination and case management services to support their emotional stability and well-being. The Tier II: Complex Mental Health Services to Support Stabilization Service Package is designed to offer temporary, facility-based care, for children, youth, and young atom their individual strengths and needs, with the overall goal of achieving emotional and behavioral stability to the level that successful transition to a less restrictive placement offering treatment and recovery services can be achieved.



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must be accredited by one of the following not-for-profit, accrediting bodies: The Commission on Accreditation of Rehabilitation Facilities (CARF);



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization
	 Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. A more frequent multi-disciplinary meeting may be required more frequently, dependent on child, youth, or young adult's custom needs. The General Residential Operation must have an <i>Evidence-informed, Promising Practice, or Evidence-based Treatment Model(s)</i> that incorporates trauma-informed care specifically for children, youth, and young adults that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom treatment and stabilization needs of children, youth, and young adults who require Tier II: Complex Mental Health Services to Support Stabilization. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to thi: Service Package. Children, youth, and young adults must be awar of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must ensure that a Licensed Therapist with experience in treating children with complex cooccurring DSM-5 diagnosed disorders is always available by phone or video conference to provide consultation and/or respond inperson in the event of a crisis, if needed. The General Residential Operation must ensure that a <i>Registered Nurse is on-site during regular business hours, and in accordance with the Treatment Model</i>, and is available wiphone or video conference to provide consultation and/or respond inperson in the event of a crisis, if needed. The General Residential Operation must ensure that a <i>Registered Nurse is on-site d</i>



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization
	 youth, and young adults receiving Tier II: Complex Mental Health Services to Support Stabilization. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information (based on their ability and level of functioning) related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sick leave for all Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier II: Complex Mental Health Services to Support Stabilization Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC on DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation must maintain Insur



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization			
	 The General Residential Operation must have enhanced skill in navigating multiple systems, and advocate for and provide coordination through STAR Health, HHSC Behavioral Health Services (if needed), the juvenile justice system (if applicable), community and county providers, and the education and child welfare systems specific to children, youth, and young adults that qualify for the Tier II: Complex Mental Health Services to Support Stabilization Service Package. The General Residential Operation must be skilled in navigating the multiple systems in a manner tha not only keeps the child safe but mitigates any risk to other children in the facility and/or community. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, the juvenile justice and education systems, and any other county, community, or state agency. Requests for specific service determined to be necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, but the service is not readily available and/or it is determined that the child, youth, or young adult is operation in the case record. This documentation should include the date that the service request, application, or referral was mad the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials, within 3 businest days. The operation should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health. If community resources are not available and/or STAR Health. If community resources are not available and/or STAR Health. Generatio			



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization				
	 accommodations and/or supports are in place to aid in the child's educational success, and that the General Residential Operation is made accessible to teachers and other school staff, as appropriate, if facility-based education is determined to be necessary. The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). The General Residential Operation must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planing throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family finding, family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, or young adult to identify family members and/o				



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization				
	 and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation. The General Residential Operation must maintain contact information for any known biological and fictive kin of the child, youth, or young adult. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. Enhanced child safety/monitoring plan which may include incorporation of additional identified personnel, and/or equipment and technology. The Tier II: Complex Mental Health Services to Support Stabilization Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The following requirements apply to General Residential Operations offering the Tier II: Complex Mental Health Services to Support Stabilization Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operati				



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization		
	 needs, and in conjunction with the Tier II: Complex Mental Health Services to Support Stabilization Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, and as determined safe and appropriate based on the youth or young adult's treatment progress and stability, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult: Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes Preparation for Adult Living Life Skills Training; Participates (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs. 		
Anticipated Length of Service	 The Tier II: Complex Mental Health Services to Support Stabilization is Time-limited, and based on the following: Children aged 12 and under are eligible for this Service Package for a maximum of 6 consecutive or non-consecutive months. 		



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization			
	 Youth aged 13 and older are eligible for this Service Package for a maximum of 12 consecutive, or 18 non-consecutive months. In accordance with the maximum timeframes listed above, the Length of Service is individualized and based on the General Residential Operation's Evidence-informed, Promising Practice, or Evidence-based Treatment Model for providing the Tier II: Complex Mental Health Services to Support Stabilization Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress towards emotional and behavioral stability in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 			
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier II: Complex Mental Health Services to Support Stabilization Service Package. The Program Director must have a master's level or above degree; at least 7 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of the Licensed Therapists on staff. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in a human services field from an accredited college or university, and three years of 			



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization				
	 experience providing treatment services to children with emotional disorders, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Therapist with experience in treating children with complex co-occurring DSM-5 diagnosed disorders to oversee treatment and service planning for children, youth, and young adults Registered Nurse Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Enhanced safety and monitoring (if applicable) Cross-system coordination, including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier II: Complex Mental Health Services (s). Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCC/DFPS Contract requirements, the identified 				
	personnel responsible for some of the tasks listed above may serve more				



or th	pposed to being employed staff of the General Residential Operation). If ne General Residential Operation chooses to contract for or enter into a rritten agreement for provision of any of the tasks, the contracted		
pe th Al	 than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Treatment Model. All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation. 		
in de	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 4 children, youth, or young adults being provided the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 1 General Residential Operation Case Manager for every 10 children, youth, or young adults being provided the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 1 Registered Nurse for every 16 children, youth, or young adults being provided the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 1 Licensed Therapist for every 10 children, youth, or young adults being provided the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 		



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization			
	ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.			
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier II: Complex Mental Health Services to Support Stabilization Service Package.			
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier II: Complex Mental Health Services to Support Stabilization Service Package Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being, as demonstrated through emotional and behavioral stability. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services). 			
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. 			



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization			
	 A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. A safety and supervision plan (which may be incorporated as a part of the Service Plan) is developed upon admission to ensure that the child remains safe and mitigates any risk to other children in the community. The General Residential Operation is Credentialed to provide the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 			
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being and stability, and permanency in accordance with the child safety and supervision plan, and the child and family Service Plans. A community-based, Foster Family Home setting, or a facility-based General Residential Operation- Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 30-day</i> Service Plan review, the General Residential Operation's <i>Program Director, the Treatment Director, and the Registered Nurse</i> responsible for the Tier II: Complex 			



Service Package Name	Tier II: Complex Mental Health Services to Support Stabilization			
	 Mental Health Services to Support Stabilization Service Package, must review the child's goals and services to ensure they align with the child's custom strengths, needs, and permanency plan. <i>The Program Director, the Treatment Director, and the Registered Nurse must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model, <i>and</i> that a community-based, Foster Family Home setting, or a facility-based General Residential Operation-Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier II: Complex Mental Health Services to Support Stabilization Service Package. 			
Aftercare Services	 The Tier II: Complex Mental Health Services to Support Stabilization Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc 			



Tier II: Complex Mental Health Services to Support Stabilization		
 meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period. 		





Service Package Name	Tier II: Complex Medical Services to Support Stabilization		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center <i>Permit Type may vary by operation, and is dependent on Permit Services</i> <i>offered, General Residential Operation should consult with CCR and</i> <i>Licensing Representative to determine Permit Type needed.</i>		
Permit Services	Treatment Services Primary Medical Needs Emotional Disorders Intellectual or Developmental Disability Autism Spectrum Disorder	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Physically Challenged Young Adult Care (If General Residential Operation provides Extended Foster Care services)
Service Package Description	A highly structured, trauma-informed facility that, in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has an intensive treatment program that specializes in providing a holistic and comprehensive array of medical and behavioral health services and therapeutic supports for children, youth, and young adults that may present with a complex medical diagnosis that is defined as either one or more diagnoses that affect multiple organ systems, or one long-term health condition that results in functional limitations, high health care needs or utilization, and often the need for medical technology, and that may have a dual DSM-5 diagnosis for an emotional, behavioral,		



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	 neurological, and/or developmental disorder(s), that may include one or more of the following: Major self-injurious actions, including a suicide attempt within the last 12 months; or Difficulties that present a significant risk of harm to others, including frequent or unpredictable physical aggression; and If the one of the DSM-5 diagnoses is for Intellectual or Developmental Disability or Autism Spectrum Disorder, the child's behavior is characterized by prominent, severe deficits and pervasive impairment in one or more of the following areas (of development if diagnosis is Autism Spectrum Disorder): Conceptual, social, and practical adaptive skills to include daily living and self-care; Communication, cognition, or expressions of affect; Self-care activities or participation in social activities; Responding appropriately to an emergency; or Multiple physical disabilities, including sensory impairments. In addition to the DSM-5 diagnosis, children, youth, and young adults requiring the Tier II: Complex Medical Services to Support Stabilization may present with a medical diagnosis that requires the use of mechanical supports or services of others because of life threatening conditions, including: The inability to be fed except through a feeding tube, gastric tube, or a parenteral route; The use of sterile techniques or specialized procedures to promote healing, prevent infection, prevent cross-infection or contamination, or prevent tissue breakdown; or Multiple disabilities including sensory impairments.



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	or General Residential Operation- Tier I facility because it is not safe and appropriate based on individualized needs. Children, youth, and young adults eligible for this Service Package require daily on-site clinical intervention, and highly complex care coordination and case management services to support their emotional stability and well-being. The Tier II: Complex Medical Services to Support Stabilization Service Package is designed to offer temporary, facility-based care, for children, youth, and young adults based on their individual strengths and needs, with the overall goal of achieving medical, emotional, and behavioral stability to the level that successful transition to a less restrictive placement offering treatment and recovery services can be achieved.
Service Package Expectations	 In addition to, and or/consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must be accredited by one of the following not-for-profit, accrediting bodies: The Commission on Accreditation of Rehabilitation Facilities (CARF); The Joint Commission on Accreditation of Healthcare Organizations (JCAHO); or The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team, Licensed Therapist, Registered Nurse, and other medical providers/clinicians (if applicable) will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services must be provided by a Licensed Therapist that



Service Package Name	Tier II: Complex Medical Services to Support Stabilizatior
	 specializes in treating children with complex medical and behavioral health need(s), unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization. Upon request of the SSCC or DFPS (if child is from an area not yet under Community-Based Care), the General Residential Operation must provide all requested clinical records and documentation to support initial and on-going independent and/or court assessment: of services. Service Planning team meetings must occur in accordance with the provider's Evidence-informed, Promising Practice, or Evidence-based Treatment Model, and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 30 days. As informed by the child, youth, or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be provided to help with achievement of goals. Service Plan reviews must include documentation to show the progress made toward achieving each goal, and identification of any additional goals. A more frequent multi-disciplinary meeting may be required more frequently, dependent on child, youth, or young adult's custom needs. The General Residential Operation must have an <i>Evidence-informed, Promising Practice, or Evidence-based Treatment Model[s]</i> that incorporates trauma-informed care specifically for children, youth, and young adults that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom treatment, well-being and stabilization needs of children, youth, and young adults who require Tier II: Complex Medical Services to Support Stabilization. The Treatment Model should be practiced throughout the operation and used a



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	 must be trained in, practice, and remain current with, delivery of the Treatment Model. The General Residential Operation must maintain a <i>current</i> Logic Model specific to the provision of the Tier II: Complex Medical Services to Support Stabilization Service Package, which is modified over time based on the operation's Continuous Quality Improvement process. The General Residential Operation must ensure that a Licensed Therapist with experience in treating children with qualifying DSM: 5 diagnosed disorder(s) is always available by phone or video conference to provide consultation and/or respond in-person in th event of a crisis, if needed. The General Residential Operation must ensure that <i>a Registered Nurse is on-site during regular business hours, and in accordance with the Treatment Model</i>, and is available via phone or video conference 24 hours a day/7 days a week to direct and oversee the child's medical and behavioral health treatment and stabilization progress, as well as the administration of psychotropic and other medications to children, youth, and young adults receiving Tier II: Complex Medical Services to Support Stabilization. The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training for all staff and Direct Delivery Caregivers. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sicileave for all Direct Delivery Caregivers



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	 The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier II: Complex Medical Services to Support Stabilization Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance with SSCC and/or DFPS contractual requirements. The General Residential Operation offers customized case management, logistical support, transportation, coordination, recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The Treatment Director must ensure that the General Residential Operation's Case Management, Direct Delivery Caregivers, and Licensed Therapist receive on-going training on interpretation and analysis of complex medical records, and care planning for children youth, and young adults with complex medical needs with co- existing behavioral health diagnoses. The General Residential Operation, through assessment of child, youth, or young adult via observation/interaction, must have enhanced skill in navigating multiple systems, and advocate for and provide coordination of medical and clinical services offered through STAR Health, HHSC Behavioral Health Services (if needed), Early Childhood Intervention (if applicable), the juvenile justice system (if applicable), community and county providers, and the education, medical, and ch



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	 skills building, specialized therapy services, and installing medical and other assistive equipment to improve and meet the custom physical and emotional needs of the child. The General Residential Operation must be skilled in navigating the multiple systems in a manner that not only keeps the child safe but mitigates risk to other children in the facility and/or community. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, Early Childhood Intervention, the education system, and any other county, community, or state agency. Requests for specific services determined to be necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, but the service is not readily available and/or it is determined that the child, youth, or young adult is referred, but the service request, application, or referral was made, the specific type of service request appeals (if applicable). The General Residential Operation should notify the SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials, immediately. The operation should seek community resources to obtain any needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for and ensuring various education and/or stating and/or stating and/or stating and/or stare the child.



Service Package Name	Tier II: Complex Medical Services to Support Stabilizatior
	 The General Residential Operation is required to coordinate care with the child or youth's medical consenter (if not an employee of the operation) and participate in STAR Health Service Coordination (dependent and based on child, youth, or young adult's individual eligibility). The General Residential Operation must support Normalcy activities to include, but not limited to, clothing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate) activities, and must be informed by children, youth, and young adults receiving this Service Package. To the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation must outreach to, engage, and collaborate with the child, youth, or young adult, their biological parents, other relatives (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family finding, family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, or young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	 The General Residential Operation must maintain contact information for any known biological and fictive kin of the child, youth, or young adult. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship, and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship. Enhanced child safety/monitoring plan which may include incorporation of additional identified personnel, and/or equipment and technology. The Tier II: Complex Medical Services to Support Stabilization Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ages 14 and older. The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development needs, and in conjunction with the Tier II: Complex Medical



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	 Services to Support Stabilization Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, and as determined safe and appropriate based on the youth or young adult's treatment progress and stability, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult: Completes the Casey Life Skills Assessments; Regularly attends Preparation for Adult Living program events; Completes (if interested and appropriate) in Youth Leadership Council activities; Attends and participates in Circles of Support or other permanency and/or transition planning meetings; Visits local Texas Workforce Solutions office(s) and Transition Center(s) (if available in the area and as appropriate) and understands opportunities offered to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs.
Anticipated Length of Service	 The Tier II: Complex Medical Services to Support Stabilization is Time- limited, and based on the following: Children aged 12 and under are eligible for this Service Package for a maximum of 6 consecutive or non-consecutive months.



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	 Youth aged 13 and older are eligible for this Service Package for a maximum of 12 consecutive, or 18 non-consecutive months. In accordance with the maximum timeframes listed above, the Length of Service is individualized and based on the General Residential Operation's Evidence-informed, Promising Practice, or Evidence-based Treatment Model for providing the Tier II: Complex Medical Services to Support Stabilization Service Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress towards emotional and behavioral stability in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier II: Complex Medical Services to Support Stabilization Service Package.
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier II: Complex Medical Services to Support Stabilization Service Package. The Program Director must have a master's level or above degree; at least 7 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of the Licensed Therapists on staff. The Treatment Director must be a physician or a licensed Registered Nurse. (<i>Please note that this may vary by the prevalence of population served, for more information please consult with CCR or your local Licensing Representative.</i>)



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	 Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Registered Nurse Driver Licensed Therapist, that specializes in treating children with complex medical and behavioral health need(s) to oversee treatment and service planning for children, youth, and young adults Staff Training and Workforce Development Staff (including Direct Delivery Caregiver) Recruitment and Retention Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Enhanced safety and monitoring (if applicable) Cross-system coordination, including but not limited to maintaining and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier II: Complex Medical Services to Support Stabilization maximize benefits based on eligibility and meeting medical necessity criteria for the service(s).
	Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCC/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Treatment Model.



Service Package Name	Tier II: Complex Medical Services to Support Stabilization	
	All Treatment Director, Direct Delivery Caregiver, and Case Management functions, and the responsibilities of the Registered Nurse, must be performed by actual employees of the operation.	
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 4 children, youth, or young adults being provided the Tier II: Complex Medical Services to Support Stabilization Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 5 children, youth, or young adults being provided the Tier II: Complex Medical Services to Support Stabilization Service Package. 1 General Residential Operation Case Manager for every 10 children, youth, or young adults being provided the Tier II: Complex Medical Services to Support Stabilization Service Package. 1 Registered Nurse for every 16 children, youth, or young adults being provided the Tier II: Complex Medical Services to Support Stabilization Service Package. 1 Licensed Therapist for every 10 children, youth, or young adults being provided the Tier II: Complex Medical Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Complex Medical Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Complex Medical Services to Support Stabilization Service Package. Staff to Child Ratio(s) may vary based on the operation's specific Evidence- informed, Promising Practice, or Evidence-based Treatment Model, and dependent on the complexity of the case mix and caseload. The daily reimbursement rate for the Tier II: Complex Medical Needs Services to Support Stabilization Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth,	



Service Package Name	Tier II: Complex Medical Services to Support Stabilization	
	Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary.	
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring Tier II: Complex Medical Needs Services to Support Stabilization Service Package.	
Desired Individual Outcome	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's Tier II: Complex Medical Needs Services to Support Stabilization Service Package Treatment Model, and supports the following at a minimum: Child Safety, Child Safety, Child's Permanency Goal, and Child's Well-Being, as demonstrated through emotional and behavioral stability. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services). 	
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the 	



Service Package Name	Tier II: Complex Medical Services to Support Stabilization	
	 child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. A safety and supervision plan (which may be incorporated as a part of the Service Plan) is developed upon admission to ensure that the child remains safe and mitigates any risk to other children in the community. The General Residential Operation is Credentialed to provide the Tier II: Complex Medical Services to Support Stabilization Service Package. 	
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being and stability, and permanency in accordance with the child safety and supervision plan, and the child and family Service Plans. A community-based, Foster Family Home setting, or a facility-based General Residential Operation- Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 30-day</i> Service Plan review, the General Residential Operation's <i>Program Director, the Treatment Director, and the Registered Nurse</i> responsible for the Tier II: Complex Medical Services to Support Stabilization Service Package, must review the child's goals and services to ensure they align with the child's custom strengths, needs, and permanency plan. <i>The Program Director, the Treatment Director, and the Registered</i> 	



Service Package Name	Tier II: Complex Medical Services to Support Stabilization	
	 Nurse must provide written confirmation that the child, youth, or young adult continues to meet criteria for, and is benefitting from the Treatment Model, and that a community-based, Foster Family Home setting, or a facility-based General Residential Operation-Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, and a copy should be provided to the SSCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 business days of review and confirmation. The General Residential Operation continues to maintain the Credential necessary to provide the Tier II: Complex Medical Services to Support Stabilization Service Package. 	
Aftercare Services	 The Tier II: Complex Medical Services to Support Stabilization Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. 	



Service Package Name	Tier II: Complex Medical Services to Support Stabilization
	• The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period.
	at the end of each month during the Aftercare Service period.





Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
Setting	Facility-Based Setting		
Permit Type	General Residential Operation- Multiple Services General Residential Operation- Residential Treatment Center <i>Permit Type may vary by operation, and is dependent on Permit Services</i> <i>offered, General Residential Operation should consult with CCR and Licensing</i> <i>Representative to determine Permit Type needed.</i>		
Permit Services	<u>Treatment Services</u> Emotional Disorders Intellectual or Developmental Disability Autism Spectrum Disorder	Programmatic Services Transitional Living (If offering Service Package to youth 14 and older)	Special Services Human Trafficking Services Young Adult Care (<i>If General Residential</i> <i>Operation provides</i> <i>Extended Foster Care</i> <i>services</i>)
Service Package Description	A highly structured, trauma-informed facility that, in addition to providing a child's basic living needs, including food, clothing, shelter, education, vocation, transportation, recreation, and extracurricular needs, has an intensive treatment program that specializes in providing and coordinating Time-limited Services to support the emotional stability, well-being, and therapeutic needs of children, youth, and young adults who are experiencing challenges with a lack of impulse control, and has been determined to be a victim/survivor of sex and/or labor trafficking, and has or is pending a DSM-5 diagnosis for an emotional, behavioral, neurological, and/or developmental disorder. Children, youth, and young adults qualifying for this service may be determined to be a victim/survivor of trafficking based on one or more of the following criteria:		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 As a result of a criminal prosecution or who is currently alleged to be a victim/survivor of trafficking in a pending criminal investigation or prosecution; Identified by the parent or agency that placed the child, youth, or young adult in the operation as a victim/survivor of trafficking; or Determined by the operation to be a victim/survivor of trafficking based on reasonably reliable criteria, including one or more of the following: The child's own disclosure as a victim/survivor of trafficking; The assessment of a counselor or other professional; or Evidence that the child was recruited, harbored, transported, provided to another person, or obtained for the purpose of forced labor or commercial sexual activity. 		
	 In addition to the determination of status as a victim/survivor of trafficking, and having a qualifying DSM-5 diagnosis, the child, youth, or young adult may demonstrate two or more of the following: Severe and chronic challenges in school, with peers, and/or in other social settings; or Severe and chronic challenges with authority and following rules (beyond what would be considered age-appropriate behavior); or Recurring delinquent behaviors which may have resulted in juvenile justice or law enforcement involvement; or Major self-injurious actions, including a suicide attempt within the last 12 months; or Difficulties that present a significant risk of harm to others, including frequent or unpredictable violence or physical aggression; or Substance-related issues or a pending diagnosis for an addictive disorder; or If DSM-5 diagnosis is for an Intellectual or Developmental Disability or Autism Spectrum Disorder, the child's behavior is characterized by prominent, severe deficits and pervasive impairment in one or more of the following areas (of development if diagnosis is Autism Spectrum Disorder): 		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 Conceptual, social, and practical adaptive skills to include daily living and self-care; Communication, cognition, or expressions of affect; Self-care activities or participation in social activities; Responding appropriately to an emergency; or Multiple physical disabilities, including sensory impairments; and For whom other forms of specialized treatment have been tried and rendered unsuccessful, and/or treatment in a less-restrictive setting such as a Foster Family Home or General Residential Operation- Tier I facility is not safe and appropriate based on individualized needs and absent the Tier II intervention, the child, youth, or young adult's well-being, or that of others they interact with, may be at risk. 		
	Children, youth, and young adults eligible for this Service Package require daily on-site clinical intervention, and highly complex care coordination and case management services to support their emotional stability and well-being. The Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package is designed to offer temporary, facility-based care, for children, youth, and young adults based on their individual strengths and needs, with the overall goal of achieving emotional and behavioral stability to the level that successful transition to a less restrictive placement offering treatment and recovery services can be achieved.		
Service Package Expectations	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: The General Residential Operation must be accredited by one of the following not-for-profit, accrediting bodies: The Commission on Accreditation of Rehabilitation Facilities (CARF); The Joint Commission on Accreditation of Healthcare Organizations (JCAHO); or 		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization
	 The Council on Accreditation (COA). The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team, Licensed Therapist, Registered Nurse, and other clinicians (if applicable) will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services must be provided by a Licensed Therapist, that specializes in treating victims/survivors of sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Heath managed care organization. Upon request of the SSCC or DFPS (if child is from an area not yet under Community-Based Care), the General Residential Operation must provide all requested clinical records and documentation to support initial and on-going independent and/or court assessments of services. Service Planning team meetings must occur in accordance with the provider's Evidence-informed, Promising Practice, or Evidence-based Treatment Model, and based on the child's needs and permanency plan, but a Service Plan review must occur once at least every 30 days. As informed by the child, youth, or young adult, and in collaboration with the Service Planning team, the Service Plan must include customized goals, and the planned service(s) and support(s) that will be prov



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization	
	 multi-disciplinary meeting may be required more frequently, dependent on child, youth, or young adult's custom needs. The General Residential Operation must have an <i>Evidence</i>-<i>informed, Promising Practice, or Evidence-based Treatment Model(s)</i> that incorporates trauma-informed care specifically for children, youth, and young adults that have been victims of abuse and/or neglect. The Treatment Model must include specific programming designed to meet the custom treatment and stabilization needs of children, youth, and young adults who require Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization. The Treatment Model should be practiced throughout the operation and used as the basis to form all policy, procedures, practices, schedules, and programming related to this Service Package. Children, youth, and young adults must be aware of, and all staff and Direct Delivery Caregivers providing these services must be trained in, practice, and remain current Logic Model specific to the provision of the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package, which is modified over time based on the operation's Continuous Quality Improvement process. The General Residential Operation must ensure that a Licensed Therapist, that specializes in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial], labor trafficking, and /or complex trauma, is always available by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed. The General Residential Operation must ensure that a <i>Registered Nurse is on-site during regular business hours, and in accordance with the Treatment Model,</i> and is available via phone or video conference 24 hours a day/7 days a week to direct and oversee the child's treatment and stabilization progress, as well as the administration of psychotropic and other medications to children, youth, and young adults receiving	



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 The child's CANS 3.0 Assessment must be administered in accordance with the requirements. Results of the CANS 3.0 Assessment must be used to inform the customized Service Plan, including adjustments to the type of, frequency, and duration of services. Children over the age of 3, youth, and young adults receiving this Service Package must receive a CANS 3.0 Assessment every 90 days. A Universal Human Trafficking Prevention Training <i>specifically designed for victims/survivors of Human Trafficking</i> is required for all staff and Direct Delivery Caregivers. The operation may elect to design this training or purchase an already developed training model which will be reviewed as a part of the Credentialing process. Children, youth, and young adults must receive information related to the prevention of Human Trafficking in accordance with the operation's documented and planned method. The General Residential Operation must have a staff benefit package that, at a minimum, includes <i>Paid</i> annual vacation and sick leave for all Direct Delivery Caregivers to support wellness and retention. The General Residential Operation is required to have an Information Technology (IT) System(s) that allows for data collection to support Quality Assurance, Continuous Quality Improvement, case management documentation, billing/invoicing, reporting, and child-level outcome tracking processes. The provider must have the ability to track Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package referral, admission, and discharge data by child, youth, or young adult, broken out by referral source (whether SSCC or DFPS), by the number and percentage of referrals that did and did not result in admission, the reasons for denial of admissions based on referrals, and for children that were admitted, the average Length of Service, based on the time from admission to discharge. The General Residential Operation must maintain Insurance in accordance		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 recreation, and documentation/record keeping of services in accordance with court orders and the Service Plan. The General Residential Operation must have enhanced skill and training in assessing and addressing the specific needs of a victim/survivor of Human Trafficking. This includes skill in determining the need for intervention to ensure safety, advocating for, and providing coordination of services, through STAR Health, HHSC Behavioral Health Services, community and county providers, and the education and child welfare systems specific to children, youth, and young adults that qualify for the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. Dependent on the case, the General Residential Operation's Service Planning coordination may be complex and include a multi-disciplinary team consisting of multiple law enforcement entities, care coordination teams, Court Systems (Criminal; Juvenile Justice; Prosecution) and Commercially Sexually Exploited Youth/Human Trafficking advocate agencies. The General Residential Operation must be skilled in navigating the multiple systems in a manner that not only keeps the child safe but mitigates any risk to other children in the facility and/or community. In collaboration with the Medical Consenter, the General Residential Operation must document all services the child, youth, or young adult is receiving through STAR Health, HHSC Behavioral Health, the juvenile justice and education systems, and any other county, community, or state agency. Requests for specific services determined to be necessary as a part of the Service Plan or Service Plan review, and for which the child, youth, or young adult is referred, but the service is not readily available and/or it is determined that the child, youth, or young adult is neligible for the service, must also be documented by the General Residential Operation in the case record. This documentalion should include the date that the service request, appl		
	the specific type of service being requested, and the status of the service request, including the reason provided for the denial (if applicable), and status of any service request appeals (if applicable). The General Residential Operation should notify the		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 SSCC or DFPS caseworker of any challenges encountered with access to services, and/or service referral denials, within 3 business days. The operation should seek community resources to obtain any needed services that are not covered through STAR Health. If community resources are not available and/or STAR Health does not cover the needed service(s), the General Residential Operation must ensure delivery of, and cover the cost of the needed service(s). This Service Package requires coordination and participation in school enrollment, including advocating for and ensuring various educational testing and plans are completed, and that accommodations and/or supports are in place to aid in the child's educational success, and that the General Residential Operation is made accessible to teachers and other school staff, as appropriate, if facility-based education is determined to be necessary. The General Residential Operation must support Normalcy activities to include, but not limited to, clohing, hygiene products, hair care, birthdays, holidays, graduations, and other Normalcy activities that are age appropriate and in accordance with the Service Plan. The General Residential Operation must have a customized daily Recreation Schedule that supports the physical, social, and emotional well-being needs of children, youth, and young adult in a manner that is age and developmentally appropriate, and consistent with the operation's Treatment Model. The Recreation Schedule must offer opportunities for both on-site and off-site (to the extent that it is safe and appropriate, and in collaboration with the DFPS or SSCC caseworker, the General Residential Operation with the DFPS or SSCC caseworker, the General Residential Operation with the DFPS or SSCC caseworker, the General Residential Operation with the DFPS or SSCC caseworker, the General Residential Operation with the DFPS or SSCC caseworker, the General Residential Operation with the DFPS or SSCC caseworker, the General Residential Op		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 child, youth, or young adult, their biological parents, other relative (including all siblings), potential Kinship (including fictive) Caregivers, adoptive Caregivers, and supportive persons in care coordination and Service Planning throughout the duration of the child's placement, and as a part of Aftercare Services (if appropriate). The General Residential Operation must have policy that outlines the operation's family finding, family outreach and engagement approach and process for inclusion of all individuals previously listed, which includes working with the child, youth, or young adult to identify family members and/or other supportive persons and sharing this information with the SSCC or DFPS (if child is from an area not yet under CBC) caseworker. Family outreach and engagement efforts must be documented as a part of the Service Plan and in Aftercare Service documentation (if appropriate) in the child's case record maintained by the operation The General Residential Operation must maintain contact information for any known biological and fictive kin of the child, youth, or young adult. The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship, and at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship. Enhanced child safety/monitoring plan which may include incorporation of additional identified personnel, and/or equipmen and technology. The Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package includes requirements to support preparation and planning for successful transition into adulthood for youth (14-17 years old) and young adults (18-22 years old, if offering Extended Foster Care services). The General Residential Operation must have policy, procedures, and a training plan for delivery of transitional support services if serving youth and young adults, ag		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization			
	 Services to Support Stabilization Service Package to youth 14 years of age and older: The General Residential Operation must have a working knowledge of the Texas Preparation for Adult Living Program, including the state and federal benefits that youth and young adults are eligible for while in, and after they transition out of, the foster care system. This expertise includes understanding the time for, and process required to complete and submit referrals, applications, or other necessary documentation to obtain benefits. The General Residential Operation's approach and delivery of transition support for youth and young adults must consider the individual's custom needs, and be adaptable to support transition based on age, individual development needs, and in conjunction with the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package being offered by the provider. In collaboration with SSCC and DFPS Preparation for Adult Living staff, and as determined safe and appropriate based on the youth or young adult's treatment progress and stability, the General Residential Operation must provide transportation, coordination, documentation/record keeping of services, and offer meaningful opportunities for experiential learning specific to the population, including, but not limited to, ensuring that the youth or young adult:			



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 to transitioning youth and young adults through these offices/centers; and Reviews and is aware of the Extended Foster Care, Transitional Living, and Supervised Independent Living programs. This includes the General Residential Operation offering support in navigating entry into these programs. 		
Anticipated Length of Service	 entry into these programs. The Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization is Time-limited, and based on the following: Children aged 12 and under are eligible for this Service Package for a maximum of 6 consecutive or non-consecutive months. Youth aged 13 and older are eligible for this Service Package for a maximum of 12 consecutive, or 18 non-consecutive months. In accordance with the maximum timeframes listed above, the Length of Service is individualized and based on the General Residential Operation's Evidence-informed, Promising Practice, or Evidence-based Treatment Model for providing the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Services Package, Admission Guidelines, and Continued Stay Guidelines, as well as the child, youth, or young adult's CANS 3.0 Assessment and their ability to make progress towards emotional and behavioral stability in accordance with the Service Plan. Although the exact Length of Service will be customized in accordance with the operation's Continued Stay Guidelines, the General Residential Operation's policy must include an anticipated Length of Service for children, youth, and young adults served under the Tier II: Human Trafficking Victim/Survivor Services Package. 		
Staffing Requirements	 Full-time Licensed Child Care Administrator dedicated to a single General Residential Operation. The General Residential Operation must have a Program Director (this position may serve as the Licensed Child Care Administrator 		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 for the operation) that is responsible for the overall administration, operations, and management of services, including those inherent in the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. The Program Director must have a master's level or above degree; at least 7 years of experience working in a residential childcare setting can be substituted for education. The General Residential Operation must have a Treatment Director whose responsibilities include supervision of the Licensed Therapists on staff. The Treatment Director must: Be a psychiatrist or psychologist; or Have a master's degree in human services field from an accredited college or university, and three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting; or Be a licensed master social worker, a licensed clinical social worker, a licensed professional counselor, or a licensed marriage and family therapist, and have three years of experience providing treatment services to children with emotional disorders, including one year in a residential setting. Identified personnel and infrastructure to support the following: Direct Delivery Caregivers Case Management Intake/Placement Driver Licensed Therapist with experience in treating sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, to oversee treatment and service planning for children, youth, and young adults Registered Nurse Staff (including Direct Delivery Caregiver) Recruitment and Retention 		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 Aftercare Services Planning and Case Management Continuous Quality Assurance and Improvement Program Billing, cost reporting, and claims administration Enhanced safety and monitoring (if applicable) Cross-system coordination, including, but not limited to, maintaining, and supporting the child's school, medical, dental, behavioral health, and other service needs. Must be well-versed in STAR Health services to ensure that children, youth, and young adults in need of Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization maximize benefits based on eligibility and meeting medical necessity criteria for service(s). 		
	Depending on the size of the General Residential Operation, and subject to Minimum Standards and SSCC/DFPS Contract requirements, the identified personnel responsible for some of the tasks listed above may serve more than one function and may be under contract with the operation (as opposed to being employed staff of the General Residential Operation). If the General Residential Operation chooses to contract for or enter into a written agreement for provision of any of the tasks, the contracted personnel must be trained in, practice, and remain current with delivery of the operation's Treatment Model.		
	All Treatment Director, Direct Delivery Caregiver, and Case Management functions must be performed by actual employees of the operation.		
Generally Appropriate Staff to Child Ratio Based on Service Package	 1 General Residential Operation awake daytime Direct Delivery Caregiver for every 4 children, youth, or young adults being provided the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. 1 General Residential Operation awake nighttime Direct Delivery Caregiver for every 3 children, youth, or young adults being provided the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. 1 General Residential Operation Case Manager for every 10 children, youth, or young adults being provided the Tier II: Human 		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 Trafficking Victim/Survivor Services to Support Stabilization Service Package. 1 Registered Nurse for every 16 children, youth, or young adults being provided the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. 1 Licensed Therapist for every 10 children, youth, or young adults being provided the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. 1 Aftercare Case Manager for every 25 children, youth, or young adults being provided the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. Staff to Child Ratio(s) may vary based on an operation's specific Evidence-informed, Promising Practice, or Evidence-based Treatment Model, and dependent on the complexity of the case mix and caseload. The daily reimbursement rate for the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package contemplates that, to ensure child safety, there will be times when a 1 Direct Delivery Caregiver to 1 child, youth, or young adult ratio may be necessary. The General Residential Operation must have policy that details how, when, and under what circumstances the operation will provide one-to-one supervision for individual children, youth, and young adults in care being provided this Service Package. The policy should include information on which staff position(s) within the organization is responsible for making the determination that one-to-one supervision is necessary. 		
Hours of Operation	Admissions and placement staff on-call/available 365 days per year, 24 hours per day, to screen and admit children, youth, and young adults requiring the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package.		
	 The General Residential Operation must have clearly articulated child-level outcome expectations that tie directly to the operation's 		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
Desired Individual Outcome	 Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package Treatment Model, and support the following at a minimum: Child Safety, Child's Permanency Goal, and Child's Well-Being, as demonstrated through emotional and behavioral stability. The General Residential Operation must have infrastructure in place to collect, track, and evaluate/analyze child outcomes (both during placement and as a part of Aftercare Services). 		
Admission Guidelines	 In addition to, and/or consistent with Statutory and Minimum Standards Requirements: Placement type and Service Package aligns with the child's needs and strengths as demonstrated through the CANS 3.0 Assessment (if administered prior to need for admission), Application for Placement, and/or based on the knowledge and professional judgment of the child's Service Planning team. A Pre-Placement visit has been conducted (when applicable and appropriate) and was successful. The General Residential Operation's admissions staff have reviewed the child's information and determined that the child's needs align with services offered by the General Residential Operation, and the child is a good fit for the placement when considering the current census and case mix of other children, youth, and young adults in the program. A safety and supervision plan (which may be incorporated as a part of the Service Plan) is developed upon admission to ensure that the child remains safe and mitigates any risk to other children in the community. The General Residential Operation is Credentialed to provide the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. 		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
Quality Assurance and Continued Stay Guidelines	 Quality Assurance and Continued Stay Guidelines incorporated in the provider's policy and procedures, that include: On-going review and adjustment of services based on subsequent CANS 3.0 Assessments and the Service Plan reviews. The primary reasons that the child met the Admission Guidelines continue to require on-going services, or those reasons are being replaced with other service needs that align to the Credentialed Service Package offered and meet Admission Guidelines. The services continue to support the child's individual need for safety, improved well-being and stability, and permanency in accordance with the child safety and supervision plan, and the child and family Service Plans. A community-based, Foster Family Home setting, or a facility-based General Residential Operation- Tier I setting, offering a similar (in type) or a different Service Package, is not appropriate to meet the child's individual needs. Considering the most recent CANS 3.0 Assessment, and <i>in conjunction with each 30-day</i> Service Plan review, the General Residential Operation's <i>Program Director, the Treatment Director, and the Registered Nurse</i> responsible for the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package, must review the child's goals and services to ensure they align with the child's custom strengths, needs, and permanency plan. <i>The Program Director, the Treatment Director, and the Registered Nurse must provide written confirmation</i> that the child, youth, or young adult continues to meet criteria for, <i>and</i> is benefitting from the Treatment Model, <i>and</i> that a community-based, Foster Family Home setting, or a facility-based General Residential Operation's case record for the child's custom needs. Written confirmation should be documented in the General Residential Operation's case record for the child, and a copy should be provided to the SCC or DFPS (in areas that have not transitioned to CBC) caseworker within 15 busine		



Service Package Name	Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization		
	 The General Residential Operation continues to maintain the Credential necessary to provide the Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package. 		
Aftercare Services	 The Tier II: Human Trafficking Victim/Survivor Services to Support Stabilization Service Package requires the planning and provision of Aftercare Services. Funding to support the Aftercare Services has been built into the General Residential Operation's daily foster care rate while the child is in care, the operation <i>will not</i> receive a separate payment for the provision of the required Aftercare Services. Upon discharge (both successful and unsuccessful), the child, youth, or young adult will exit placement with a robust Aftercare Services plan (which may be incorporated as a part of the Service Plan) that at a minimum, includes the name and contact information for the STAR Health Service Coordinator (if assigned) and the General Residential Operation's Aftercare Services Case Manager, Education Portfolio, referrals for continued treatment/recovery services, initial appointments set (if transition is needed), as well as a plan with times and dates set for weekly, transitioning to twice a month, follow-up calls and/or meetings for a period of 6 months. Additional in-person or virtual ad-hoc meetings/staffings, as well as referrals for new or additional services, may be required during the 6-month aftercare period. The operation must maintain written documentation of all contacts or attempted contacts, referrals, and other case management support provided during the Aftercare Service period in the General Residential Operation's case record for the child. A copy of the documentation should be provided to the SSCC or DFPS caseworker at the end of each month during the Aftercare Service period. 		



Conclusion

The T3C System represents new opportunities for children, youth, young adults, Caregivers, providers, and virtually all stakeholders living and working in the Texas Foster Care System. Through synergistic partnership, the modern, child centered T3C System which focuses on assessment, planning and customizing services based on needs and strengths, will replace the Service Level System model with the intent of further improving outcomes for children, youth, and young adults in foster care. The transition to this new system will be an iterative process where lessons will be learned, and modifications will be made for continued improvement. Successful implementation can only be achieved if there is frequent, timely, and transparent communication between the Department and all stakeholders.

The T3C Blueprint is one source intended to aid in providing this type of needed communication. DFPS hopes this document provides you with some basic information and understanding to help in planning, toward full implementation of the T3C System.





APPENDIX I: T3C System Implementation Deliverable and Timeline





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Implementation Deliverable	Timeframe (Signifies Fiscal Year Quarter start of work)	Estimated Completion (signifies Fiscal Year Quarter of completion)	
Create DFPS Project Management Office	FY 24-Quarter 1	FY 24-Quarter 1	
Texas Child Centered Care Implementation/Project & Communications Plan	FY 24-Quarter 1	On-going	
T3C Service Package & Add-On Service Blueprint	FY 24-Quarter 1	FY 24-Quarter 2 (initial) & on-going	
CANS 3.0 Assessment Tool	FY 24-Quarter 1	FY 25- Quarter 2 & on-going	
Provider Transition Grants	FY 24-Quarter 1	FY 24-Quarter 2 (initial) & on-going	
External Continuous Quality Assurance & Improvement Process	FY 24-Quarter 2	FY 24- Quarter 4 & on-going	
Universal Human Trafficking Prevention Training Model	FY 24-Quarter 2	FY 24-Quarter 4 & on-going	
Texas Administrative Code Rule Changes	FY 24-Quarter 1	FY 24- Quarter 4 & on-going	
T3C Cost Reports	FY 23-Quarter 4	FY 24-Quarter 3 & on-going	
T3C Residential Contracts	FY 24-Quarter 2	FY 24- Quarter 4 & on-going	
T3C SSCC Contracts	FY 24-Quarter 2	FY 24-Quarter 4 & on-going	
DFPS IT Systems Changes	FY 23-Quarter 4	FY 25- Quarter 2 & on-going	
Training and Webinars	FY 24-Quarter 3	FY24- Quarter 3 & on-going	
	FY24- Quarter 2	FY25-Quarter 2 & on-going	



Implementation Deliverable	Timeframe (Signifies Fiscal Year Quarter start of work)	Estimated Completion (signifies Fiscal Year Quarter of completion)
Universal Assessment & Placement Process		
T3C Forecast Model	FY 24-Quarter 2	FY 25-Quarter 2 & on-going
State Plan & Federal Claiming Under T3C	FY 23-Quarter 2	FY 25- Quarter 2 & on-going
Policy, Procedure, Resource Guide, & Joint Protocol Manuals	FY 24-Quarter 3	FY 25-Quarter 1 & on-going
Training	FY 23-Quarter 3	FY 25- Quarter 1 & on-going
Data Warehouse & Reporting	FY 24-Quarter 2	FY 25-Quarter 2 & on-going





APPENDIX II.A: T3C Interim Credential Requirements





APPENDIX II.A: T3C Interim Credential Requirements

To identify the specific Service Packages to which a requirement applies if there is a black checkbox in the column for "Service Package Dependent", please refer to Appendix II.B: Service Package Dependencies for T3C Interim Credential Requirements.

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		Ø	Specific to the Service Package, describe the program's Treatment Model and how it will be used as the framework/structure for providing care.	
		Ø	Explain how the Treatment Model meets children, youth, and young adults physical, emotional, social, and spiritual well-being custom needs, specific to the Service Package.	
		Ø	Identify what evidence, data, and/or other information has been used to inform Treatment Model selection and/or design to meet the needs of the population requiring this Service Package.	
		Ø	Provide information sufficient to illustrate how the specific Treatment Model meets the requirement that it is "trauma- informed" in serving children, youth, and young adult's who have been victims of abuse and neglect.	
		Ø	Provide information that articulates how the Treatment Model is appropriate in meeting the custom needs for the child-population inherent in the specific Service Package.	
	Ø		Based on specific Service Package, and with relation to the Treatment Model, specify (as a part of Policy) how it will be integrated into the customized programming designed to meet the unique needs of children, youth, and young adults requiring the specific Service Package.	
	Ø		Ensure the integration (of the Treatment Model) in to Policies & Procedures relevant to the specific Service Package.	



April Control of Contr	Contracting Contr	Evidence-Informed Treatment Model	Abolies to All Service to All Service Device Device Device
		Provider must submit a Plan, to include timeline, for development of curriculum and completion of Staff/Caregiver Training on Treatment Model (plan must include initial/pre-service training).	
		Provider must submit a Plan, to include timeline, for Staff/Caregiver Training on Treatment Model (annual).	
		Provider must submit a Plan, to include timeline, and methods to ensure Child/youth/young adult education/awareness of Treatment Model.	
Abbie of Street	Contracting Contra	Logic Model	Applies to all
		Specific to the Service Package or Add-On Service, provide a graphic illustration of the program's Logic Model in accordance with requirements defined in the "Commonly Used Terms" section of the <i>T3C System Blueprint</i> . The graphic illustration of the Logic Model must demonstrate integration of the Treatment Model in the program.	
		Provider must submit a Plan that identifies how the specific Logic Model will be used to inform provider program improvements through the continuous quality improvement (CQI) process. Plan should include timeline for initiation and anticipated timeframes associated with the provider's CQI process.	



Timon a	Line Action Line Action Line Action	New Policies & Procedures	Applies to All	Service Berlice Deniese	rondent
	Ø	Day-to-day operating policies and procedures that support implementation of specific Service Package or Add-On Service, (including but not limited to, review of CANS 3.0 assessment and using results to inform services as a part of Service Plan reviews, arranging all required therapies/services, special required care or supervision plans.)			
	Ø	Quality Assurance and Continued Stay Guidelines, as specified in the <i>T3C System Blueprint</i> for each Service Package applied for, including all written confirmations.	\checkmark		
	Ø	Anticipated length of service (incorporated in Policy and Procedures) specific to the Service Package.	~		
	Ø	Approach for engagement of child and child's family/support network, and process for inclusion of all individuals as required for the Service Package in accordance with the <i>T3C System</i> <i>Blueprint</i> . Proceedure should address where and how inclusion of all individuals will be documented by the provider.			
		Provider submits Training Plan (to include timelines/timeframes) for Staff and Caregivers on policy and procedure changes (including initially for current Staff/Caregivers and changes to new staff/Caregiver Training.)	~		
	Ø	Child Placing Agency's policy and procuredures specific to the Service Package(s) and Add-On Service(s), to support program's Aftercare Services, as outlined in the <i>T3C System Blueprint</i> .		\checkmark	
	Ø	Child Placing Agency's policy and procedures for assessing and Credentialing of Foster Family Homes for Service Package(s) and Add-On Service(s).		\checkmark	
		Child Placing Agency submits Plan for re-assessing and Re- Credentialing of Foster Family Homes for Service Package(s) and Add-On Service(s).			



Ane of the	Line Active	Time of a	New Policies & Procedures	Abblies to All Service All Packages Service Debendent
			General Residential Operation's policy and procedures demonstrating how the need for 1 Direct Delivery Caregiver to 1 child supervision ratio for child-safety will be met. Policy and procedures must detail how, when, under what circumstances, and which staff position(s) are responsible for making the determination that it is necessary, as outlined in the <i>T3C System</i> <i>Blueprint</i> .	
	1		Support for transition to adulthood preparation and planning, including training staff.	
A ment	Letton Later on Later on	Apolication for line @	Universal Human Trafficking Prevention Training	Abblies to All Service 411 Dackages Service 211 Dackage Debendent
			In accordance with the <i>T3C System Blueprint</i> , Provider submits Plan, to include timeline, for: A) how the provider's trainers will attend and complete the DFPS Train-the-Trainer, if using the DFPS-developed model; OR B) submission of curriculum and credentials of trainer(s) for review and approval by DFPS if developing/utilizing a different Human Trafficking Prevention Training but not offering one of the specified Human Trafficking Service Packages.	
			Provider submits Plan, to include timeline, for how all Staff and Caregivers will receive the required training.	
			Provider submits Plan, to include timeline, for how Child/youth/young adult prevention education efforts will be achieved and documented in accordance with the <i>T3C System</i> <i>Blueprint</i> .	



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Anne Contraction	All and a set of the s	Application of Internation	Universal Human Trafficking Prevention Training	Applies to All	Service Service Densite Densite Densite
			Provider submits Plan for development and submission of curriculum and credentials of trainer(s) for review and approval by DFPS of Human Trafficking Prevention Training specifically designed for victims/survivors of Human Trafficking <i>if offering</i> <i>one of the specified Service Packages, in accordance with</i> <i>the T3C System Blueprint.</i>		
Timon .	Line and Construction	Contraction of the contraction o	IT System	Abolies to All	Service Service Denge
			Provider submits Plan, including timeline, for IT system selection or system upgrade, and purchase, to support requirements as outlined in the <i>T3C System Blueprint</i> . Plan should address installation and/or customization updates targeted to the specific Service Package(s) and Add-On Service(s).		
			Provider submits Plan, including timeline, for developing policies/processes for new or upgraded IT System requirements, as outlined in the <i>T3C System Blueprint</i> .	\checkmark	
			Provider submits Training Plan to support Staff/Caregiver use of new or upgraded IT System.	>	
	Ø		Child Placing Agency's procedures for how billing/invoicing for Add- On Service(s) (if applicable) will be accommodated under current system upon first T3C child placement until IT System is customized.		
			Child Placing Agency submits Plan, to include timeline, for customization of IT System to accommodate billing/invoicing for Add-On Service(s), in addition to specific Service Package(s).		

Contraction of the ore	List Deligition List Deligition List Deligition Linder Active Linder Active	IT System	Abulies to All Service to All Bervice Service Openet
	Ø	Child Placing Agency's policy and procedures for how billing/invoicing for paid Intermittent Alternate Care (also known as respite) will be accommodated under current system upon first T3C child placement until IT System is customized.	
		Child Placing Agency submits Plan, to include timeline, for customization of IT System to accommodate paid Intermittent Alternate Care. Plan should address the development of policies and procedures specific to the IT System customization for all Service Package(s) and Add-On Service(s) applying for.	
Con One Or	List Developing	Staff Benefit Package	Abblies to All Service Service Service Debendent
		Provider must submit a Plan, that includes a timeline and addresses each of the following: 1) policies and procedures related to paid annual vacation and paid sick leave, for all full- time Direct Delivery Caregivers and/or Cottage Parents; 2) assessment and development/enhancement of IT and/or Human Resource (HR) Systems to support new annual/sick leave policies and procedures; and 3) date that the new policies and procedures will take effect for existing and any new employees.	



Are of Man	/ \	/			Service Service Dectore Dectore Dectore Service
	Program		icensed Child Placing Agency or Child Care Administrat If provider has identified a Program Director , who meets the qualifications of the Service Package(s) applied for, or if the provider is using a staff person who will be serving multiple functions and is already present, and will take this function on in addition to/replacement of current function(s), the provider must submit with application an updated or new organization chart and job description to reflect requirements under T3C Service Package(s).		
	Ċ		If provider has selected an existing staff person , who meets the qualifications as noted in the <i>T3C System Blueprint</i> for the specific Service Package(s) as the Program Director , then the staff person must have formally started in their new position, assuming T3C roles and responsibilities required of the Program Director position.		
			If provider has not identified a Program Director , the provider must submit a Plan, including a timeline, for identifying a Program Director , who meets the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Program Director position in accordance with the specific Service Package(s), as outlined in the <i>T3C System Blueprint</i> .	 	
	Ø		If selected Program Director is a new hire- the staff person is ready to hire, with all completed necessary background checks.	>	
		Ø	If Program Director is, or will be, a new hire- provider has developed and submits a new organization chart and job description for this position.	\checkmark	



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		Ø	Provider has a <i>Licensed Child Placing Agency</i> <i>Administrator/Child Care Administrator</i> that is employed by provider and on staff.		
Ø			Provider submits Plan, to include timeline, for hiring a <i>full-time</i> <i>Licensed Child Placing Agency Administrator/Child Care</i> <i>Administrator dedicated</i> to the <i>single CPA/GRO</i> .		
			Case Management Staff		
		Ø	If provider has identified Case Management Staff , who meet the qualifications of the Service Package(s) applied for, or if the provider is using staff who will be serving multiple functions and is already present, and will take this function on in addition to/replacement of current function(s), the provider must submit with application an updated or new organization chart and job description to reflect requirements under T3C Service Package(s).		
	Ø		If provider has selected existing staff , who meet the qualifications as noted in the <i>T3C System Blueprint</i> for the specific Service Package(s) as Case Management Staff , then the staff must have formally started in their new position(s), assuming T3C roles and responsibilities required of the Case		
Ø			If provider has not identified Case Management Staff , the provider must submit a Plan, including a timeline, for identifying Case Management Staff who meet the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Case Management position, in accordance with the specific Service Package(s) as outlined in the <i>T3C System Blueprint</i> .		
	Ø		If selected Case Management staff will be newly hired- the staff are ready to hire, with all completed necessary background checks.		



Timont @	Line Action Line Action Line Action	To or a contract of the contra	Staffing Requirements	Applies to All	Service Service Dependent
		Ø	If Case Management Staff are, or will be newly hired- the provider has developed and submits a new organization chart and job description for this position.	~	
Ø			Regardless if Case Management Staff are current employees or will be newly hired, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Case Manager staff to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity. Direct Delivery Caregivers		
		Ø	If provider has identified Direct Delivery Caregivers , who meet the qualifications of the Service Package(s) applied for, or if the provider is using staff who will be serving multiple functions and is already present, and will take this function on in addition to/replacement of current function(s), the provider must submit with application an updated or new organization chart and job description to reflect requirements under T3C Service Package(s).		
	Ø		If provider has selected existing staff , who meet the qualifications as noted in the <i>T3C System Blueprint</i> for the specific Service Package(s) as Direct Delivery Caregivers , then the staff must have formally started in their new position(s), assuming T3C roles and responsibilities required of the Direct Delivery Caregiver postion.		

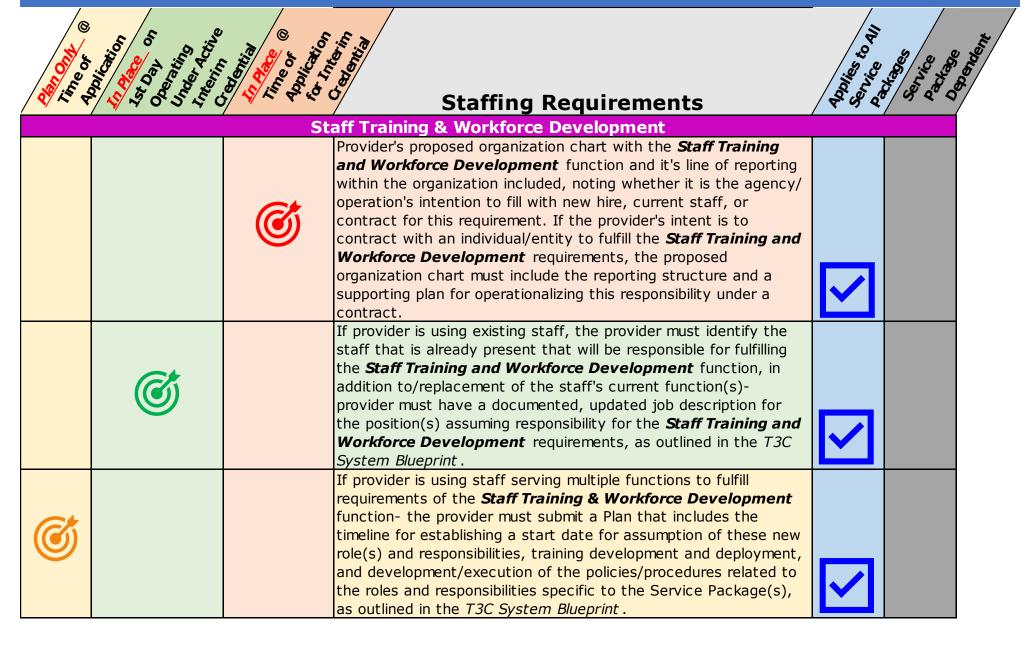


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			If provider has not identified Direct Delivery Caregivers , the provider must submit a Plan, including a timeline, for identifying Direct Delivery Caregivers who meet the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Direct Delivery Caregiver position, in accordance with the specific Service Package(s) as outlined in the T3C System Blueprint.		
	Ø		If selected Direct Delivery Caregivers will be newly hired- the staff are ready to hire, with all completed necessary background checks.		
		Ø	If Direct Delivery Caregivers are, or will be newly hired- the provider has developed and submits a new organization chart and job description for this position.		
			Regardless if Direct Delivery Caregivers are current employees or will be newly hired, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include plan for ongoing assessment of workload, and that supports Direct Delivery Caregiver to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.		



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			Treatment Director	
		Ø	If provider has identified a Treatment Director , who meets the qualifications of the Service Package(s) applied for, or if the provider is using a staff person who will be serving multiple functions and is already present, and will take this function on in addition to/replacement of current function(s), the provider must submit with application an updated or new organization chart and job description to reflect requirements under T3C Service Package(s).	
	Ø		If provider has selected an existing staff person , who meets the qualifications as noted in the <i>T3C System Blueprint</i> for the specific Service Package(s) as the Treatment Director , then the staff person must have formally started in their new position, assuming T3C roles and responsibilities required of the Treatment Director postion.	
Ø			If provider has not identified a Treatment Director , the provider must submit a Plan, including a timeline, for identifying a Treatment Director , who meets the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Treatment Director position, in accordance with the specific Service Package(s) as outlined in the <i>T3C System Blueprint</i> .	
	Ø		If selected Treatment Director is a new hire- the staff person is ready to hire, with all completed necessary background checks.	
		Ø	If Treatment Director is, or will be, a new hire- provider has developed and submits a new organization chart and job description for this position.	







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		If provider intends to newly hire or contract to fulfill the Staff Training and Workforce Development requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.
		Caregiver/Staff Recruitment & Retention Provider's proposed organization chart with the Caregiver/Staff Recruitment & Retention function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the Caregiver/Staff Recruitment & Retention requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.



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	Ø	If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the <i>Caregiver/Staff Recruitment & Retention</i> function, in addition to/replacement of the staff's current function(s)-provider must have a documented, updated job description for the position(s) assuming responsibility for the <i>Caregiver/Staff Recruitment & Retention</i> requirements, as outlined in the <i>T3C System Blueprint</i> .	
		If provider is using staff serving multiple functions to fulfill requirements for the Caregiver/Staff Recruitment & Retention function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the T3C System Blueprint.	
		If provider intends to newly hire or contract to fulfill the Caregiver/Staff Recruitment & Retention requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	



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		Ø	Provider's proposed organization chart with the Intake / Placement function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the Intake/Placement requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.		
	Ø		If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Intake/Placement function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Intake/Placement requirements, as outlined in the T3C System Blueprint.		
Ø			If provider is using staff serving multiple functions to fulfill requirements for the Intake/Placement function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the <i>T3C System Blueprint</i> .		



Ane of O	Little Action Little Action Little Action Little Action	Contraction of the second seco	Staffing Requirements	Applies to All	Service Service Dependent Dependent
			If provider intends to newly hire or contract to fulfill the Placement/Intake requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.		
		Ø	Continuous Quality Improvement Provider's proposed organization chart with the Continuous Quality Improvement function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the Continuous Quality Improvement requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.		
	Ø		If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Continuous Quality Improvement function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Continuous Quality Improvement requirements, as outlined in the <i>T3C System Blueprint</i> .		



The of th	Contraction of the second of t	Staffing Requirements	Applies to All
Ø		If provider is using staff serving multiple functions to fulfill requirements for the Continuous Quality Improvement function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities, as outlined in the <i>T3C System Blueprint</i> .	
		If provider intends to newly hire or contract to fulfill the Continuous Quality Improvement requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	
		Fied Billing/Cost Reporting/Claims Administrator Provider's proposed organization chart with the T3C Identified Billing/Cost Reporting/Claims Administrator functions and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the T3C Identified Billing/Cost Reporting/Claims Administrator requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	



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	Ċ	If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulling the T3C Identified Billing/Cost Reporting/Claims Administrator functions, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the T3C Identified Billing/Cost Reporting/Claims Administrator requirements, as outlined in the <i>T3C System Blueprint</i> .		
		If provider is using staff serving multiple functions to fulfill requirements for the T3C Identified Billing/Cost Reporting/ Claims Administrator functions- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities, as outlined in the <i>T3C System Blueprint</i> .		
		If provider intends to newly hire or contract to fulfill the T3C Identified Billing/Cost Reporting/Claims Administrator requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for these functions; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to these functions.		



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	C	Provider's p Coordinat organizatio intention to requirement individual/e requirement reporting s responsibilit If provider staff that is the Cross - to/replacent have a door assuming re requirement	s-System Coordination proposed organization chart with the Cross-System tion function and it's line of reporting within the on included, noting whether it is the agency/operation's to fill with new hire, current staff, or contract for this nt. If the provider's intent is to contract with an entity to fulfill the Cross-System Coordination nts, the proposed organization chart must include the structure and a supporting plan for operationalizing this lity under a contract. T is using existing staff, the provider must identify the is already present that will be responsible for fulfilling r-System Coordination function, in addition ment of the staff's current function(s)- provider must cumented, updated job description for the position(s) responsibility for the Cross-System Coordination nts, as outlined in the T3C System Blueprint.		
		requiremen provider m establishin responsibili developme	Ints for the Cross-System Coordination function- the must submit a Plan that includes the timeline for ag a start date for assumption of these new role(s) and lities, training development and deployment, and ent/execution of the policies/procedures related to the responsibilities as outlined in the T3C System Blueprint.		



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		If provider intends to newly hire or contract to fulfill the Cross- System Coordination requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	
		Education Liaison	
		 Provider's proposed organization chart with the <i>Education</i> <i>Liaison</i> function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the <i>Education Liaison</i> requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract. 	
	Ø	If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Education Liaison function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Education Liaison requirements, as outlined in the T3C System Blueprint.	



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Ø		If provider is using staff serving multiple functions to fulfill requirements for the <i>Education Liaison</i> function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the <i>T3C System Blueprint</i> .	
Ø		If provider intends to newly hire or contract to fulfill the Education Liaison requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	
		Crisis Management Staff	
		Provider's proposed organization chart with the Crisis Management Staff function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the Crisis Management Staff requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	



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	Ø	If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Crisis Management Staff function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Crisis Management Staff requirements, as outlined in the T3C System Blueprint.	
Ø		If provider is using staff serving multiple functions to fulfill requirements for the Crisis Management Staff function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the T3C System Blueprint.	
		If provider intends to newly hire or contract to fulfill the Crisis Management Staff requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	



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			Driver Provider's proposed organization chart with the Driver function	
		Ø	and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the Driver requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	
	Ø		If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Driver function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Driver requirements, as outlined in the T3C System Blueprint.	
			If provider is using staff serving multiple functions to fulfill requirements for the Driver function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities, as outlined in the T3C System Blueprint.	



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			If provider intends to newly hire or contract to fulfill the Driver requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	
			Provider's proposed organization chart with the Physician function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the Physician requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	
	Ø		If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Physician function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Physician requirements as outlined in the T3C System Blueprint.	



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Ø		requirements for the Physician function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities, as outlined in the <i>T3C System</i> <i>Blueprint</i> .	
Ø		If provider intends to newly hire or contract to fulfill the Physician requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	
		Aftercare Case Manager	
		 Provider's proposed organization chart with the Aftercare Case Manager function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the Aftercare Case Manager requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract. 	



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	Ø	If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Aftercare Case Manager function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Aftercare Case Manager requirements, as outlined in the T3C System Blueprint.	
		If provider is using staff serving multiple functions to fulfill requirements for the Aftercare Case Manager function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the T3C System Blueprint.	
		If provider intends to newly hire or contract to fulfill the Aftercare Case Manager requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	



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Ø			Regardless if Aftercare Case Manager will be existing staff, or will be a new hire, or if services will be delivered under a contract, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Aftercare Case Manager staff to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	
who me	eets qualifications o	of the Service F	Therapist(s) Packages applied for, and plan for on-call availability if applicable to	Service Package.
		Ø	Provider's proposed organization chart with the Therapist function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the specific Service Package requirements for the Therapist position, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	
	Ø		If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Therapist function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Therapist requirements as outlined in the T3C System Blueprint.	



Level of Contract	• / /	Staffing Requirements	Applies to All	Service Service Dependent
	req sub dat trai exe	rovider is using staff serving multiple functions to fulfill uirements for the Therapist function- the provider must mit a Plan that includes the timeline for establishing a start e for assumption of these new role(s) and responsibilities, ning development and deployment, and development/ cution of the policies/procedures related to the roles and ponsibilities, as outlined in the T3C System Blueprint.		
	The incl cor of t cor hire for dev	provider intends to newly hire or contract to fulfill the prapist requirements- the provider must submit a Plan, that udes a timeline (accounting for time needed to negotiate, inplete needed background checks, etc.) and addresses each the following: 1) development of a job description(s) and/or itracting scope of work; 2) when the provider will be ready to e/contract for this function; 3) the process that will be used on-boarding and training to fulfill the requirements; and 4) relopment of training/curriculum and policies/procedures cific to this function.		
	Reg ser sub and wor Tre	ardless if Therapist will be existing staff, a new hire, or if vices will be delivered under a contract, the provider must mit a Plan to develop a documented training plan, and policies I procedures to include a plan for ongoing assessment of rkload, and that supports Therapist to child ratio based on atment Model, specific Service Package(s) and considering e complexity.		



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	that must be ad	ctual staff me	mbers, and plan for on-call availability if applicable to Service	Package.
		Ø	Provider's proposed organization chart with the Registered Nurse function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire or current staff.	
	Ø		If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Registered Nurse function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Registered Nurse requirements, as outlined in the <i>T3C System Blueprint</i> .	
			If provider is using staff serving multiple functions to fulfill requirements for the Registered Nurse function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/ execution of the policies/procedures related to the roles and responsibilities, as outlined in the <i>T3C System Blueprint</i> .	



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		If provider intends to newly hire to fulfill the Registered Nurse requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s); 2) when the provider will be ready to hire for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.		
Ø		Regardless if Registered Nurse will be existing staff or a new hire, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Registered Nurse to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.		
	that can be staff or contra	Registered Nurse(s) cted , and plan for on-call availability if applicable to Service P	Package	
	<u></u>	Provider's proposed organization chart with the Registered Nurse function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the specific Service Package requirements for the Registered Nurse position, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.		



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	Ø	If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Registered Nurse function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Registered Nurse requirements, as outlined in the T3C System Blueprint.	
		If provider is using staff serving multiple functions to fulfill requirements for the Registered Nurse function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the T3C System Blueprint.	
		If provider intends to newly hire or contract to fulfill the Registered Nurse requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	



Anon Manager	Contraction of the second seco	for the of a line of a lin	Staring Kequirements	Applies to All
Ø			Regardless if Registered Nurse will be existing staff, a new hire, or if services will be delivered under a contract, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Registered Nurse to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	
			Behavior Support Specialist/Mentor	
		Ø	Provider's proposed organization chart with the Behavior Support Specialist/Mentor function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the specific Service Package requirements for the Behavior Support Specialist/Mentor position, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	
	Ø		If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Behavior Support Specialist/Mentor function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Behavior Support Specialist/Mentor Function Specialist/Mentor Specialist/Mentor Specialist/Mentor Specialist/Mentor Specialist/Mentor Specialist/Mentor Specialist/Mentor System Blueprint .	



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Ø	If provider is using staff serving multiple functions to fulfill requirements for the Behavior Support Specialist/Mentor function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the <i>T3C System</i> <i>Blueprint</i> .	
	If provider intends to newly hire or contract to fulfill the Behavior Support Specialist/Mentor requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	
	Regardless if Behavior Support Specialist/Mentor will be existing staff, a new hire, or if services will be delivered under a contract, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Behavior Support Specialist/Mentor to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	



Contraction of the second	⁴⁰⁰¹ ¹⁵¹		Abolies to All
		Transitional Support Staff/Mentor that must be dedicated staff member(s)	
		Provider's proposed organization chart with the Transitional Support Staff/Mentor function and it's line of reporting within the organization included, noting whether it is the agency/ operation's intention to fill with new hire or current staff for this requirement.	
	Ċ	If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Transitional Support Staff/Mentor function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Transitional Support Staff/Mentor requirements, as outlined in the <i>T3C System</i> Blueprint.	
		If provider is using staff serving multiple functions to fulfill requirements for the Transitional Support Staff/Mentor function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deploymen and development/execution of the policies/procedures related to the roles and responsibilities, as outlined in the T3C System Blueprint.	t,



A le Or	To the of a line of the line of a li	Staffing Requirements	Abnies to all Service to all Bervice Service Deroges Derodent
		If provider intends to newly hire to fulfill the Transitional Support Staff/Mentor requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s); 2) when the provider will be ready to hire for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	
		Regardless if Transitional Support Staff/Mentor will be existing staff or a new hire, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Transitional Support Staff/Mentor to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	
		Cinship Caregiver Home Support Staff that must be dedicated staff member(s)	
		Provider's proposed organization chart with the <i>Kinship</i> <i>Caregiver Home Support Staff</i> function and it's line of reporting within the organization included, noting whether it is the agency/ operation's intention to fill with new hire or current staff for this requirement.	



Con	¹ ¹ ¹ ¹ ¹ ¹ ¹ ¹	Staffing Requirements	Abulies to all Service to all Bervice Service Deberdent
	Ø	If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the <i>Kinship Caregiver Home Support Staff</i> function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the <i>Kinship Caregiver Home Suppo Staff</i> requirements, as outlined in the <i>T3C System Blueprint</i> .	
		If provider is using staff serving multiple functions to fulfill requirements for the <i>Kinship Caregiver Home Support Staff</i> function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment and development/execution of the policies/procedures related to the roles and responsibilities, as outlined in the <i>T3C System</i> <i>Blueprint</i> .	,
		If provider intends to newly hire to fulfill the Kinship Caregiver Home Support Staff requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s); 2) when the provider will be ready to hire for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	



Anon Oct	¹ ¹ ¹ ¹ ¹ ¹ ¹ ¹	for the second s	Staffing Requirements	Abblies to All Service Service Service Dependent
			Regardless if <i>Kinship Caregiver Home Support Staff</i> will be existing staff or a new hire, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports <i>Kinship Caregiver Home Support Staff</i> to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	
			Parenting Support Staff/Mentor that must be dedicated staff member(s)	
		Ø	Provider's proposed organization chart with the Parenting Support Staff/Mentor function and it's line of reporting within the organization included, noting whether it is the agency/ operation's intention to fill with new hire or current staff for this requirement.	
			If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Parenting Support Staff/Mentor function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Parenting Support Staff/Mentor requirements, as outlined in the T3C System Blueprint.	
			If provider is using staff serving multiple functions to fulfill requirements for the Parenting Support Staff/Mentor function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the <i>T3C System Blueprint</i> .	

Timont @	Contraction List Contraction List Contraction List Contraction List Contraction Contractio	for the of a	Staffing Requirements	Applies to All	Den dent
			If provider intends to newly hire to fulfill the Parenting Support Staff/Mentor requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s); 2) when the provider will be ready to hire for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.		
			Regardless if Parenting Support Staff/Mentor will be existing staff or a new hire, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Parenting Support Staff/Mentor to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.		
Accreditation with Not-For-					
		Ø	Provider identifies which of the three accrediting bodies the organization intends to become accredited under and provides documentation that demonstrates the current status/progress and timeframe within 120 days for completion of the accreditation process.		



And of the of th	Letter of the second se	Contraction of the second seco	Accreditation with Not-For- Profit/Approved Accrediting Body	Abuiles to All Service to All Bervice Ses Service All
_	Ø		rovider is accredited by one of the three qualifiying accrediting odies, relevant to the specific Service Package(s).	
Anort @	Contraction List Order Line Action Line A	Contraction of Contraction	Enhanced Child Safety Monitoring	Abolies to All Service to All Bervice Deberge Deberge
	Ø	co sa id th Bi	rovider submits documentation that demonstrates the omponents that make up the required enhanced child afety/monitoring plan (may include incorporation of additional lentified personnel, and/or equipment and technology) specific to he Service Package(s), and as outlined in the <i>T3C System</i> <i>lueprint</i> . These components must be incorporated into provider's olicy and procedures.	
		in Ir C	rovider submits a Plan, specific to the Service Package(s), that includes a timeline and addresses: 1) Selection/ Purchase/ installation of equipment and technology; and/or 2) Hiring/ contract of additional identified personnel for enhanced child afety/monitoring plan.	



APPENDIX II.B: Service Package Dependencies for T3C Interim Credential Requirements





APPENDIX II.B: Service Package Dependencies for T3C Interim Credential Requirements

The T3C System Blueprint, APPENDIX II.B: Service Package Dependencies for T3C Interim Credential Requirements can be used to identify which Service Package(s) and Add-On Service(s) a particular requirement is related to, as identified in the "Service Package Dependent" column of APPENDIX II.A.

New Policies & Procedures	Applicable Service Package(s) & Add-On Service(s)
Child Placing Agency's policy and procedures specific to the Service Package(s) and Add-On Service(s), to support program's Aftercare Services as outlined in the <i>T3C System Blueprint</i> .	All Service Packages & Add-On Services except : • T3C Basic Foster Family Home Support Services; • Short-Term Assessment Support Services; • GRO: Tier I T3C Basic Child Care Operation; and • GRO: Tier I Emergency Emotional Support & Assessment Center Services.
Child Placing Agency's policy and procedures for assessing and Credentialing of Foster Family Homes for Service Package(s) and Add-On Service(s).	• All Foster Family Home Support Service Packages.
Child Placing Agency submits Plan for re- assessing and Re-Credentialing of Foster Family Homes for Service Package(s) and Add-On Service(s).	• All Foster Family Home Support Service Packages.
General Residential Operation's policy and procedures demonstrating how the need for 1 Direct Delivery Caregiver to 1 child supervision ratio for child-safety will be met. Policy and procedures must detail how, when, under what circumstances, and which staff position(s) are responsible for making the determination that it is necessary, as outlined in the <i>T3C System</i> <i>Blueprint</i> .	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages.
Support for transition to adulthood preparation and planning, including training staff.	 Transition Support Services for Youth & Young Adults Add-On Service; All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages.
Universal Human Trafficking Prevention Training	Applicable Service Package(s) & Add-On Service(s)
Provider submits Plan for development and submission of curriculum and credentials of trainer(s) for review and approval by DFPS of Human Trafficking Prevention Training specifically designed for victims/survivors of Human Trafficking if offering one of the specified Service	 Human Trafficking Victim/Survivor Support Services; GRO: Tier I Human Trafficking Victim/Survivor Treatment Services to Support Community Transition; and GRO: Tier II Human Trafficking



Packages, in accordance with the T3C	Victim/Survivor Services to Support
System Blueprint.	Stabilization.
IT System	Applicable Service Package(s) & Add-On Service(s)
Child Placing Agency's procedures for how billing/invoicing for Add-On Service(s) (if applicable) will be accommodated under current system upon first T3C child placement until IT System is customized.	• All 3 Foster Family Home Add-On Services.
Child Placing Agency submits Plan, to include timeline, for customization of IT System to accommodate billing/invoicing for Add-On Service(s), in addition to specific Service Package(s).	• All 3 Foster Family Home Add-On Services.
Child Placing Agency's policy and procedures for how billing/invoicing for paid Intermittent Alternate Care (also known as respite) will be accommodated under current system upon first T3C child placement until IT System is customized.	 All Foster Family Home Support Service Packages <i>except</i>: Short-Term Assessment Support Services.
Child Placing Agency submits Plan, to include timeline, for customization of IT System to accommodate paid Intermittent Alternate Care. Plan should address the development of policies and procedures specific to the IT System customization of new billing and invoicing for Add-On Service(s) and Intermittent Alternate Care.	 All Foster Family Home Support Service Packages <i>except</i>: Short-Term Assessment Support Services.
Staff Benefit Package	Applicable Service Package(s) & Add-On Service(s)
Provider must submit a Plan, that includes a timeline and addresses each of the following: 1) policies and procedures related to paid annual vacation and paid sick leave, for all full-time Direct Delivery Caregivers and/or Cottage Parents; 2) assessment and development/enhancement of IT and/or Human Resource (HR) Systems to support new annual/sick leave policies and procedures; and 3) date that the new policies and procedures will take effect for existing and any new employees.	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages.



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)	
Direct Delivery Caregiver		
If provider has identified Direct Delivery Caregivers , who meet the qualifications of the Service Package(s) applied for, or if the provider is using staff who will be serving multiple functions and is already present, and will take this function on in addition to/replacement of current function(s), the provider must submit with application an updated or new organization chart and job description to reflect requirements under T3C Service Package(s).	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages. 	
If provider has selected existing staff, who meet the qualifications as noted in the <i>T3C</i> <i>System Blueprint</i> for the specific Service Package(s) as Direct Delivery Caregivers , then the staff must have formally started in their new position(s), assuming T3C roles and responsibilities required of the Direct Delivery Caregiver position.	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages. 	
If provider has not identified Direct Delivery Caregivers , the provider must submit a Plan, including a timeline, for identifying Direct Delivery Caregivers who meet the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Direct Delivery Caregiver position, in accordance with the specific Service Package(s) as outlined in the T3C System Blueprint.	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages. 	
If selected Direct Delivery Caregivers will be newly hired- the staff are ready to hire, with all completed necessary background checks.	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages. 	
If Direct Delivery Caregivers are, or will be newly hired- the provider has developed and submits a new organization chart and job description for this position.	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages. 	



Staffing Dequirements	Applicable Service Package(s)
Staffing Requirements	& Add-On Service(s)
Regardless if Direct Delivery Caregivers are current employees or will be newly hired, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include plan for ongoing assessment of workload, and that supports Direct Delivery Caregiver to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages.
Treatment	Director
If provider has identified a Treatment Director , who meets the qualifications of the Service Package(s) applied for, or if the provider is using a staff person who will be serving multiple functions and is already present, and will take this function on in addition to/replacement of current function(s), the provider must submit with application an updated or new organization chart and job description to reflect requirements under T3C Service Package(s).	All Service Packages except : • T3C Basic Foster Family Home Support Services.
If provider has selected an existing staff person, who meets the qualifications as noted in the <i>T3C System Blueprint</i> for the specific Service Package(s) as the <i>Treatment Director</i> , then the staff person must have formally started in their new position, assuming T3C roles and responsibilities required of the <i>Treatment</i> <i>Director</i> position.	All Service Packages except : • T3C Basic Foster Family Home Support Services.
If provider has not identified a Treatment Director , the provider must submit a Plan, including a timeline, for identifying a Treatment Director , who meets the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Treatment Director position, in accordance with the specific Service Package(s) as outlined in the <i>T3C System</i> <i>Blueprint</i> . If selected Treatment Director is a new	All Service Packages except : • T3C Basic Foster Family Home Support Services. All Service Packages except :
hire- the staff person is ready to hire, with all completed necessary background checks.	T3C Basic Foster Family Home Support Services.



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)
If Treatment Director is, or will be, a new hire- provider has developed and submits a new organization chart and job description for this position.	All Service Packages except : • T3C Basic Foster Family Home Support Services.
Education	Liaison
Provider's proposed organization chart with the <i>Education Liaison</i> function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the <i>Education Liaison</i> requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	 All Foster Family Home Support Service Packages; and GRO: Tier I Emergency Emotional Support & Assessment Center Services.
If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Education Liaison function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Education Liaison requirements, as outlined in the T3C System Blueprint.	 All Foster Family Home Support Service Packages; and GRO: Tier I Emergency Emotional Support & Assessment Center Services.
If provider is using staff serving multiple functions to fulfill requirements for the Education Liaison function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the <i>T3C System Blueprint</i> .	 All Foster Family Home Support Service Packages; and GRO: Tier I Emergency Emotional Support & Assessment Center Services.



	Applicable Service Package(s)
Staffing Requirements	& Add-On Service(s)
If provider intends to newly hire or	 All Foster Family Home Support
contract to fulfill the <i>Education Liaison</i>	Service Packages; and
requirements- the provider must submit a	 GRO: Tier I Emergency Emotional
Plan, that includes a timeline (accounting	Support & Assessment Center Services.
for time needed to negotiate, complete	
needed background checks, etc.) and	
addresses each of the following: 1)	
development of a job description(s) and/or	
contracting scope of work; 2) when the	
provider will be ready to hire/contract for	
this function; 3) the process that will be	
used for on-boarding and training to fulfill	
the requirements; and 4) development of	
training/curriculum and policies/	
procedures specific to this function.	
Crisis Manage	
Provider's proposed organization chart	All Foster Family Home Support Service
with the Crisis Management Staff	Packages except:
function and it's line of reporting within the	T3C Basic Foster Family Home
organization included, noting whether it is	Support Services; and
the agency/operation's intention to fill with	Complex Medical Needs or Medically
new hire, current staff, or contract for this	Fragile Support Services (note- has
requirement. If the provider's intent is to	24/7 nurse on-call).
contract with an individual/entity to fulfill	
the Crisis Management Staff	
requirements, the proposed organization	
chart must include the reporting structure	
and a supporting plan for operationalizing	
this responsibility under a contract.	All Factor Family Home Support Somilar
If provider is using existing staff, the provider must identify the staff that is	All Foster Family Home Support Service
already present that will be responsible for	Packages except: • T3C Basic Foster Family Home
fulfilling the <i>Crisis Management Staff</i>	Support Services; and
function, in addition to/replacement of the	Complex Medical Needs or Medically
staff's current function(s)- provider must	Fragile Support Services (note- has
have a documented, updated job	24/7 nurse on-call).
description for the position(s) assuming	
responsibility for the Crisis Management	
Staff requirements, as outlined in the <i>T3C</i>	
System Blueprint.	
System Dideprint.	



	Applicable Service Package(s)
Staffing Requirements	& Add-On Service(s)
If provider is using staff serving multiple functions to fulfill requirements for the Crisis Management Staff function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the <i>T3C System Blueprint</i> .	All Foster Family Home Support Service Packages except : • T3C Basic Foster Family Home Support Services; and • Complex Medical Needs or Medically Fragile Support Services (note- has 24/7 nurse on-call).
If provider intends to newly hire or contract to fulfill the Crisis Management Staff requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/ procedures specific to this function.	All Foster Family Home Support Service Packages except : • T3C Basic Foster Family Home Support Services; and • Complex Medical Needs or Medically Fragile Support Services (note- has 24/7 nurse on-call).
Driv	er
Provider's proposed organization chart with the Driver function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the Driver requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages.
If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Driver function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Driver requirements, as outlined in the T3C System Blueprint.	 All GRO: Tier I Service Packages; and All GRO: Tier II Service Packages.



Ctoffing Dequirements	Applicable Service Package(s)
Staffing Requirements	& Add-On Service(s)
If provider is using staff serving multiple	• All GRO: Tier I Service Packages; and
functions to fulfill requirements for the	• All GRO: Tier II Service Packages.
Driver function- the provider must submit a Plan that includes the timeline for	
establishing a start date for assumption of	
these new role(s) and responsibilities,	
training development and deployment, and	
development/execution of the	
policies/procedures related to the roles	
and responsibilities, as outlined in the T3C	
System Blueprint.	
If provider intends to newly hire or	• All GRO: Tier I Service Packages; and
contract to fulfill the Driver requirements-	• All GRO: Tier II Service Packages.
the provider must submit a Plan, that	
includes a timeline (accounting for time	
needed to negotiate, complete needed	
background checks, etc.) and addresses	
each of the following: 1) development of a	
job description(s) and/or contracting scope	
of work; 2) when the provider will be ready to hire/contract for this function; 3)	
the process that will be used for on-	
boarding and training to fulfill the	
requirements; and 4) development of	
training/curriculum and policies/	
procedures specific to this function.	
Physi	cian
Provider's proposed organization chart	GRO: Tier I Emergency Emotional
with the Physician function and it's line of	Support & Assessment Center Services.
reporting within the organization included,	
noting whether it is the agency/operation's	
intention to fill with new hire, current staff,	
or contract for this requirement. If the	
provider's intent is to contract with an	
individual/entity to fulfill the Physician	
requirements, the proposed organization	
chart must include the reporting structure	
and a supporting plan for operationalizing this responsibility under a contract.	
If provider is using existing staff, the	GRO: Tier I Emergency Emotional
provider must identify the staff that is	Support & Assessment Center Services.
already present that will be responsible for	
fulfilling the Physician function, in	
addition to/replacement of the staff's	
current function(s)- provider must have a	
documented, updated job description for	
the position(s) assuming responsibility for	
the Physician requirements as outlined in	
the T3C System Blueprint.	



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)
If provider is using staff serving multiple functions to fulfill requirements for the Physician function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/ procedures related to the roles and responsibilities, as outlined in the T3C System Blueprint.	• GRO: Tier I Emergency Emotional Support & Assessment Center Services.
If provider intends to newly hire or contract to fulfill the Physician requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/ procedures specific to this function.	• GRO: Tier I Emergency Emotional Support & Assessment Center Services.
Aftercare Cas	se Manager
Provider's proposed organization chart with the <i>Aftercare Case Manager</i> function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the <i>Aftercare Case Manager</i> requirements, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	All Service Packages & Add-On Services except : • T3C Basic Foster Family Home Support Services; • Short-Term Assessment Support Services; • GRO: Tier I T3C Basic Child Care Operation; and • GRO: Tier I Emergency Emotional Support & Assessment Center Services.



	Applicable Service Package(s)
Staffing Requirements	& Add-On Service(s)
If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the <i>Aftercare Case Manager</i> function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the <i>Aftercare Case</i> <i>Manager</i> requirements, as outlined in the <i>T3C System Blueprint</i> . If provider is using staff serving multiple functions to fulfill requirements for the <i>Aftercare Case Manager</i> function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the <i>T3C System Blueprint</i> . If provider intends to newly hire or contract to fulfill the <i>Aftercare Case</i> <i>Manager</i> requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/	All Service Packages & Add-On Services except : • T3C Basic Foster Family Home Support Services; • Short-Term Assessment Support Services; • GRO: Tier I T3C Basic Child Care Operation; and • GRO: Tier I Emergency Emotional Support & Assessment Center Services. All Service Packages & Add-On Services except : • T3C Basic Foster Family Home Support Services; • Short-Term Assessment Support Services; • GRO: Tier I T3C Basic Child Care Operation; and • GRO: Tier I Emergency Emotional Support & Assessment Center Services. All Service Packages & Add-On Services except : • T3C Basic Foster Family Home Support & Assessment Center Services. All Service Packages & Add-On Services except : • T3C Basic Foster Family Home Support Services; • Short-Term Assessment Support Services; • GRO: Tier I T3C Basic Child Care Operation; and • GRO: Tier I Emergency Emotional Support & Assessment Center Services.
procedures specific to this function. Regardless if Aftercare Case Manager will be existing staff, or will be a new hire, or if services will be delivered under a contract, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Aftercare Case Manager staff to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	All Service Packages & Add-On Services except : • T3C Basic Foster Family Home Support Services; • Short-Term Assessment Support Services; • GRO: Tier I T3C Basic Child Care Operation; and • GRO: Tier I Emergency Emotional Support & Assessment Center Services.



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)
Therap who meets qualifications of the Service Pa availability if applicable	ackages applied for, and plan for on-call
Provider's proposed organization chart with the <i>Therapist</i> function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the specific Service Package requirements for the <i>Therapist</i> position, the proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract.	All Service Packages except : • T3C Basic Foster Family Home Support Services; • Complex Medical Needs or Medically Fragile Support Services; and • GRO: Tier I T3C Basic Child Care Operation.
If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Therapist function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Therapist requirements as outlined in the T3C System Blueprint.	All Service Packages except : • T3C Basic Foster Family Home Support Services; • Complex Medical Needs or Medically Fragile Support Services; and • GRO: Tier I T3C Basic Child Care Operation.
If provider is using staff serving multiple functions to fulfill requirements for the Therapist function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/ execution of the policies/ procedures related to the roles and responsibilities, as outlined in the T3C System Blueprint.	 All Service Packages <i>except</i>: T3C Basic Foster Family Home Support Services; Complex Medical Needs or Medically Fragile Support Services; and GRO: Tier I T3C Basic Child Care Operation.



	Annies his Comiss Deskers(s)
Staffing Paguiromonto	Applicable Service Package(s)
Staffing Requirements If provider intends to newly hire or	& Add-On Service(s) All Service Packages <i>except</i> :
contract to fulfill the Therapist	T3C Basic Foster Family Home
requirements- the provider must submit a	Support Services;
Plan, that includes a timeline (accounting	Complex Medical Needs or Medically
for time needed to negotiate, complete	Fragile Support Services; and
needed background checks, etc.) and	GRO: Tier I T3C Basic Child Care
addresses each of the following: 1)	Operation.
development of a job description(s) and/or	
contracting scope of work; 2) when the	
provider will be ready to hire/contract for	
this function; 3) the process that will be	
used for on-boarding and training to fulfill	
the requirements; and 4) development of training/curriculum and policies/	
procedures specific to this function.	
Regardless if <i>Therapist</i> will be existing	All Service Packages except :
staff, a new hire, or if services will be	• T3C Basic Foster Family Home
delivered under a contract, the provider	Support Services;
must submit a Plan to develop a	 Complex Medical Needs or Medically
documented training plan, and policies and	Fragile Support Services; and
procedures to include a plan for ongoing	• GRO: Tier I T3C Basic Child Care
assessment of workload, and that supports	Operation.
<i>Therapist</i> to child ratio based on Treatment Model, specific Service	
Package(s) and considering case	
complexity.	
Registered	Nurse(s)
that must be actual staff members	
applicable to Se	
Provider's proposed organization chart	Complex Medical Needs or Medically
with the Registered Nurse function and	Fragile Support Services;
it's line of reporting within the organization	IDD/Autism Spectrum Disorder
included, noting whether it is the	Support Services; and
agency/operation's intention to fill with	• GRO: Tier I Complex Medical Needs
new hire or current staff.	Treatment Services to Support
If provider is using evicting staff, the	Community Transition.
If provider is using existing staff, the provider must identify the staff that is	 Complex Medical Needs or Medically Fragile Support Services;
already present that will be responsible for	• IDD/Autism Spectrum Disorder
fulfilling the Registered Nurse function,	Support Services; and
in addition to/replacement of the staff's	GRO: Tier I Complex Medical Needs
current function(s)- provider must have a	Treatment Services to Support
documented, updated job description for	Community Transition.
the position(s) assuming responsibility for	
the Registered Nurse requirements, as	
outlined in the T3C System Blueprint.	



	Applicable Service Package(s)
Staffing Requirements	& Add-On Service(s)
If provider is using staff serving multiple functions to fulfill requirements for the Registered Nurse function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/ execution of the policies/procedures related to the roles and responsibilities, as outlined in the <i>T3C System Blueprint</i> .	 Complex Medical Needs or Medically Fragile Support Services; IDD/Autism Spectrum Disorder Support Services; and GRO: Tier I Complex Medical Needs Treatment Services to Support Community Transition.
If provider intends to newly hire to fulfill the Registered Nurse requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s); 2) when the provider will be ready to hire for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/procedures specific to this function.	 Complex Medical Needs or Medically Fragile Support Services; IDD/Autism Spectrum Disorder Support Services; and GRO: Tier I Complex Medical Needs Treatment Services to Support Community Transition.
Regardless if Registered Nurse will be existing staff or a new hire, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Registered Nurse to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	 Complex Medical Needs or Medically Fragile Support Services; IDD/Autism Spectrum Disorder Support Services; and GRO: Tier I Complex Medical Needs Treatment Services to Support Community Transition.
Registered Nurse(s) that can be staff or contracted, and plan for on-call availability if applicable	

to Service Package.



Staffing Paguiromonto	Applicable Service Package(s)
Staffing Requirements	& Add-On Service(s)
Provider's proposed organization chart with the Registered Nurse function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with	 GRO: Tier I Substance Use Treatment Services to Support Community Transition; GRO: Tier I Mental & Behavioral Health Treatment Services to Support
new hire, current staff, or contract for this requirement. If the provider's intent is to contract with an individual/entity to fulfill the specific Service Package requirements for the Registered Nurse position, the	Community Transition; • GRO: Tier I IDD/Autism Spectrum Disorder Treatment Services to Support Community Transition; and • All GRO: Tier II Service Packages.
proposed organization chart must include the reporting structure and a supporting plan for operationalizing this responsibility under a contract. If provider is using existing staff, the	GRO: Tier I Substance Use Treatment
provider must identify the staff that is already present that will be responsible for fulfilling the Registered Nurse function, in addition to/replacement of the staff's current function(s)- provider must have a documented, updated job description for	Services to Support Community Transition; • GRO: Tier I Mental & Behavioral Health Treatment Services to Support Community Transition; • GRO: Tier I IDD/Autism Spectrum Disorder Treatment Services to Support
the position(s) assuming responsibility for the Registered Nurse requirements, as outlined in the <i>T3C System Blueprint</i> . If provider is using staff serving multiple	Community Transition; and • All GRO: Tier II Service Packages. • GRO: Tier I Substance Use Treatment
functions to fulfill requirements for the Registered Nurse function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities as outlined in the <i>T3C System Blueprint</i> .	Services to Support Community Transition; • GRO: Tier I Mental & Behavioral Health Treatment Services to Support Community Transition; • GRO: Tier I IDD/Autism Spectrum Disorder Treatment Services to Support Community Transition; and • All GRO: Tier II Service Packages.
If provider intends to newly hire or contract to fulfill the Registered Nurse requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s) and/or contracting scope of work; 2) when the provider will be ready to hire/contract for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/ procedures specific to this function.	 GRO: Tier I Substance Use Treatment Services to Support Community Transition; GRO: Tier I Mental & Behavioral Health Treatment Services to Support Community Transition; GRO: Tier I IDD/Autism Spectrum Disorder Treatment Services to Support Community Transition; and All GRO: Tier II Service Packages.



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)
Regardless if Registered Nurse will be existing staff, a new hire, or if services will	• GRO: Tier I Substance Use Treatment Services to Support Community
be delivered under a contract, the provider must submit a Plan to develop a documented training plan, and policies and	Transition; • GRO: Tier I Mental & Behavioral Health Treatment Services to Support
procedures to include a plan for ongoing assessment of workload, and that supports	Community Transition; • GRO: Tier I IDD/Autism Spectrum
Registered Nurse to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	Disorder Treatment Services to Support Community Transition; and • All GRO: Tier II Service Packages.
Behavior Support S	Specialist/Mentor
Provider's proposed organization chart	Mental & Behavioral Health Support
with the Behavior Support Specialist/	Services;
Mentor function and it's line of reporting	Human Trafficking Victim/Survivor
within the organization included, noting whether it is the agency/operation's	Support Services; • IDD/Autism Spectrum Disorder
intention to fill with new hire, current staff,	Support Services;
or contract for this requirement. If the	• T3C Treatment Foster Family Care
provider's intent is to contract with an	Support Services;
individual/entity to fulfill the specific	• GRO: Tier I Mental & Behavioral
Service Package requirements for the Behavior Support Specialist/Mentor	Health Treatment Services to Support
position, the proposed organization chart	Community Transition; • GRO: Tier I IDD/Autism Spectrum
must include the reporting structure and a	Disorder Treatment Services to Support
supporting plan for operationalizing this	Community Transition; and
responsibility under a contract.	• GRO: Tier I Human Trafficking
	Victim/Survivor Treatment Services to
If provider is using existing staff, the	Support Community Transition.Mental & Behavioral Health Support
provider must identify the staff that is	Services;
already present that will be responsible for	Human Trafficking Victim/Survivor
fulfilling the Behavior Support	Support Services;
Specialist/Mentor function, in addition	• IDD/Autism Spectrum Disorder
to/replacement of the staff's current function(s)- provider must have a	Support Services;T3C Treatment Foster Family Care
documented, updated job description for	Support Services;
the position(s) assuming responsibility for	• GRO: Tier I Mental & Behavioral
the Behavior Support	Health Treatment Services to Support
Specialist/Mentor requirements, as	Community Transition;
outlined in the T3C System Blueprint.	GRO: Tier I IDD/Autism Spectrum
	Disorder Treatment Services to Support Community Transition; and
	• GRO: Tier I Human Trafficking
	Victim/Survivor Treatment Services to
	Support Community Transition.



	Applicable Service Package(s)
Staffing Requirements	& Add-On Service(s)
If provider is using staff serving multiple	 Mental & Behavioral Health Support
functions to fulfill requirements for the	Services;
Behavior Support Specialist/Mentor	 Human Trafficking Victim/Survivor
function- the provider must submit a Plan	Support Services;
that includes the timeline for establishing a	 IDD/Autism Spectrum Disorder
start date for assumption of these new	Support Services;
role(s) and responsibilities, training	 T3C Treatment Foster Family Care
development and deployment, and	Support Services;
development/execution of the	GRO: Tier I Mental & Behavioral
policies/procedures related to the roles	Health Treatment Services to Support
and responsibilities, as outlined in the T3C	Community Transition;
System Blueprint.	GRO: Tier I IDD/Autism Spectrum
	Disorder Treatment Services to Support
	Community Transition; and
	GRO: Tier I Human Trafficking
	Victim/Survivor Treatment Services to
	Support Community Transition.
If provider intends to newly hire or	 Mental & Behavioral Health Support
contract to fulfill the Behavior Support	Services;
Specialist/Mentor requirements- the	Human Trafficking Victim/Survivor
provider must submit a Plan, that includes	Support Services;
a timeline (accounting for time needed to	IDD/Autism Spectrum Disorder
negotiate, complete needed background	Support Services;
checks, etc.) and addresses each of the	• T3C Treatment Foster Family Care
following: 1) development of a job	Support Services;
description(s) and/or contracting scope of	GRO: Tier I Mental & Behavioral
work; 2) when the provider will be ready	Health Treatment Services to Support
to hire/contract for this function; 3) the	Community Transition;
process that will be used for on-boarding	GRO: Tier I IDD/Autism Spectrum
and training to fulfill the requirements;	Disorder Treatment Services to Support
and 4) development of training/curriculum	Community Transition; and
and policies/procedures specific to this	GRO: Tier I Human Trafficking
function.	Victim/Survivor Treatment Services to
	Support Community Transition.



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)
Regardless if Behavior Support	Mental & Behavioral Health Support
Specialist/Mentor will be existing staff, a new hire, or if services will be delivered under a contract, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Behavior Support Specialist/Mentor to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	Services; • Human Trafficking Victim/Survivor Support Services; • IDD/Autism Spectrum Disorder Support Services; • T3C Treatment Foster Family Care Support Services; • GRO: Tier I Mental & Behavioral Health Treatment Services to Support Community Transition; • GRO: Tier I IDD/Autism Spectrum Disorder Treatment Services to Support Community Transition; and • GRO: Tier I Human Trafficking Victim/Survivor Treatment Services to Support Community Transition.
Transitional Supp	
that must be dedicate	ed staff member(s)
Provider's proposed organization chart with the <i>Transitional Support Staff/</i> <i>Mentor</i> function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire or current staff for this requirement. If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the <i>Transitional Support Staff/</i> <i>Mentor</i> function, in addition to/ replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the <i>Transitional Support Staff/Mentor</i> requirements, as outlined in the <i>T3C</i> <i>System Blueprint</i> .	 Transition Support Services for Youth & Young Adults Add-On Service. Transition Support Services for Youth & Young Adults Add-On Service.
If provider is using staff serving multiple functions to fulfill requirements for the Transitional Support Staff/Mentor function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/procedures related to the roles and responsibilities, as outlined in the <i>T3C</i> <i>System Blueprint</i> .	• Transition Support Services for Youth & Young Adults Add-On Service.



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)
If provider intends to newly hire to fulfill the Transitional Support Staff/Mentor requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s); 2) when the provider will be ready to hire for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/ procedures specific to this function.	Transition Support Services for Youth & Young Adults Add-On Service.
Regardless if <i>Transitional Support</i> <i>Staff/Mentor</i> will be existing staff or a new hire, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports <i>Transitional Support</i> <i>Staff/Mentor</i> to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	Transition Support Services for Youth & Young Adults Add-On Service.
Kinship Caregiver H that must be dedicate	
Provider's proposed organization chart with the <i>Kinship Caregiver Home</i> <i>Support Staff</i> function and it's line of reporting within the organization included, noting whether it is the agency/operation's intention to fill with new hire or current staff for this requirement.	• Kinship Caregiver Support Services Add-On Service.
If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the <i>Kinship Caregiver Home</i> <i>Support Staff</i> function, in addition to/ replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the <i>Kinship Caregiver Home Support</i> <i>Staff</i> requirements, as outlined in the <i>T3C</i> <i>System Blueprint</i> .	• Kinship Caregiver Support Services Add-On Service.



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)
If provider is using staff serving multiple functions to fulfill requirements for the Kinship Caregiver Home Support Staff function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/ procedures related to the roles and responsibilities, as outlined in the <i>T3C</i> <i>System Blueprint</i> .	• Kinship Caregiver Support Services Add-On Service.
If provider intends to newly hire to fulfill the <i>Kinship Caregiver Home Support</i> <i>Staff</i> requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s); 2) when the provider will be ready to hire for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/ procedures specific to this function.	• Kinship Caregiver Support Services Add-On Service.
Regardless if <i>Kinship Caregiver Home</i> <i>Support Staff</i> will be existing staff or a new hire, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports <i>Kinship Caregiver</i> <i>Home Support Staff</i> to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	• Kinship Caregiver Support Services Add-On Service.



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)	
Parenting Support Staff/Mentor that must be dedicated staff member(s)		
Provider's proposed organization chart with the Parenting Support Staff/ Mentor function and it's line of reporting within the organization included, noting whether it is the agency/ operation's intention to fill with new hire or current staff for this requirement.	• Pregnant & Parenting Youth or Young Adult Support Services Add-On Service.	
If provider is using existing staff, the provider must identify the staff that is already present that will be responsible for fulfilling the Parenting Support Staff/ Mentor function, in addition to/ replacement of the staff's current function(s)- provider must have a documented, updated job description for the position(s) assuming responsibility for the Parenting Support Staff/Mentor requirements, as outlined in the T3C System Blueprint.	• Pregnant & Parenting Youth or Young Adult Support Services Add-On Service.	
If provider is using staff serving multiple functions to fulfill requirements for the Parenting Support Staff/Mentor function- the provider must submit a Plan that includes the timeline for establishing a start date for assumption of these new role(s) and responsibilities, training development and deployment, and development/execution of the policies/ procedures related to the roles and responsibilities as outlined in the <i>T3C</i> <i>System Blueprint</i> .	• Pregnant & Parenting Youth or Young Adult Support Services Add-On Service.	
If provider intends to newly hire to fulfill the Parenting Support Staff/Mentor requirements- the provider must submit a Plan, that includes a timeline (accounting for time needed to negotiate, complete needed background checks, etc.) and addresses each of the following: 1) development of a job description(s); 2) when the provider will be ready to hire for this function; 3) the process that will be used for on-boarding and training to fulfill the requirements; and 4) development of training/curriculum and policies/ procedures specific to this function.	• Pregnant & Parenting Youth or Young Adult Support Services Add-On Service.	



Staffing Requirements	Applicable Service Package(s) & Add-On Service(s)
Regardless if Parenting Support Staff/ Mentor will be existing staff or a new hire, the provider must submit a Plan to develop a documented training plan, and policies and procedures to include a plan for ongoing assessment of workload, and that supports Parenting Support Staff/ Mentor to child ratio based on Treatment Model, specific Service Package(s) and considering case complexity.	• Pregnant & Parenting Youth or Young Adult Support Services Add-On Service.
Accreditation with Not-For- Profit Accrediting Body	Applicable Service Package(s) & Add-On Service(s)
Provider identifies which of the three accrediting bodies the organization intends to become accredited under and provides documentation that demonstrates the current status/progress and timeframe within 120 days for completion of the accreditation process.	• All GRO: Tier II Service Packages.
Provider is accredited by one of the three, qualifying accrediting bodies, relevant to the specific Service Package(s).	• All GRO: Tier II Service Packages.
Enhanced Child Safety Monitoring	Applicable Service Package(s) & Add-On Service(s)
Provider submits documentation that demonstrates the components that make up the required enhanced child safety/ monitoring plan (may include incorporation of additional identified personnel, and/or equipment and technology) specific to the Service Package, and as outlined in the <i>T3C System Blueprint</i> . These components must be incorporated into provider's policy and procedures.	• All GRO: Tier II Service Packages.
Provider submits a Plan, specific to the Service Package, that includes a timeline and addresses: 1) Selection/ Purchase/ Installation of equipment and technology; and/or 2) Hiring/ Contract of additional identified personnel for enhanced child safety/monitoring plan.	• All GRO: Tier II Service Packages.

