



## **Texas Child-Centered Care (T3C) System:**

### ***The T3C System Blueprint, 4th Edition*** **Change Log Review**

DFPS Stakeholder Webinar

December 6, 2024

# Welcome & Agenda

- Thank you for joining today's webinar hosted by the DFPS T3C Project Management Office.
- Today we will be reviewing changes made to the *T3C System Blueprint*, 4<sup>th</sup> Edition that was released by DFPS on November 26<sup>th</sup>.





## Before We Get Started

- Today's Webinar is being recorded, and the recording along with a copy of the PowerPoint presentation will be posted on the DFPS T3C Webpage: [https://www.dfps.texas.gov/Texas\\_Child\\_Centered\\_Care/whats\\_new.asp](https://www.dfps.texas.gov/Texas_Child_Centered_Care/whats_new.asp).
- The TEAMS chat feature for this Webinar is not enabled, if you have questions about today's presentation or about the *T3C System Blueprint* or the T3C System in general, please e-mail them to [dfpstexaschildcenteredcare@dfps.texas.gov](mailto:dfpstexaschildcenteredcare@dfps.texas.gov). This mailbox is closely monitored, and we will respond to your questions.
- The T3C Project Management Office maintains a current list of Frequently Asked Questions (FAQs) on the DFPS T3C System webpage. We encourage everyone to routinely review the FAQs to learn more about the effort.
- To access a copy of the **latest** version of the *T3C System Blueprint* please visit: [https://www.dfps.texas.gov/Texas\\_Child\\_Centered\\_Care/documents/t3c\\_blueprint.pdf](https://www.dfps.texas.gov/Texas_Child_Centered_Care/documents/t3c_blueprint.pdf)

# How to Access a Copy of the *latest* T3C System Blueprint

1) Visit [www.dfps.texas.gov](http://www.dfps.texas.gov)

2) Look for Texas Child Centered Care on top of Page

3) Under General Information Click on "What's New"

4) Click on the link titled "Texas Child-Centered Care (T3C) System Blueprint"





## The T3C System Blueprint & Change Log

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- In February, April, and July 2024, DFPS released the 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> editions of the *T3C System Blueprint*.
- *The Blueprint* is a guide for Texas foster care stakeholders to gain an understanding of the framework and parameters inherent in each of the twenty-four (24) Service Packages and three (3) Add-On Services.
- A webinar that walks stakeholders through how to read the *T3C System Blueprint* is posted on the DFPS T3C webpage and can be accessed by visiting: <https://www.youtube.com/watch?v=rw8cJR5OTB4&feature=youtu.be>
- The document will be updated quarterly (January, April, July, October) to include revisions (if necessary) and provide detailed information related to transition and implementation of the T3C System.
- The Service Packages and Add-On Services are defined in the *Blueprint*, and there should not be substantive changes to requirements. Updates between editions are intended to provide additional clarification to language, largely based on stakeholder questions submitted through the FAQ process.
- Sections related to readiness/implementation, resource opportunities, credentialing, contract oversight and monitoring are intended to change between Editions, as more information becomes available.
- With the release of each quarterly edition of the *T3C System Blueprint*, DFPS will release an updated version of a “Change Log”. The purpose of the *T3C System Blueprint Change Log* is to provide detailed information on changes made to the *T3C System Blueprint* between published versions for ease in tracking and to ensure transparency.
- The *T3C System Blueprint Change Log* can be accessed by visiting the following: [https://www.dfps.texas.gov/Texas Child Centered Care/documents/T3C-Blueprint-Change-Log.pdf](https://www.dfps.texas.gov/Texas_Child_Centered_Care/documents/T3C-Blueprint-Change-Log.pdf).

# How to Access a Copy of the T3C System Blueprint Change Log

1) Visit [www.dfps.texas.gov](http://www.dfps.texas.gov)

2) Look for Texas Child Centered Care on top of Page

3) Under General Information Click on "T3C System Blueprint"

4) Click on the link titled "Change Log"

The image shows a sequence of two screenshots from the Texas Department of Family and Protective Services (DFPS) website, illustrating the steps to access the T3C System Blueprint Change Log.

**Top Screenshot:** The homepage of the Texas Department of Family and Protective Services. The navigation menu at the top right includes "Texas Child-Centered Care", which is highlighted with a red box and a blue arrow pointing to it from the text "1) Visit www.dfps.texas.gov". Below the navigation is the DFPS logo and the text "Texas Department of Family and Protective Services". A search bar and social media icons are also visible.

**Bottom Screenshot:** The "Texas Child-Centered Care (T3C) System Blueprint" page. The left sidebar contains a "GENERAL INFORMATION" section with a list of links: "What's New", "About T3C", "How Does T3C Work?", "Goals of the T3C System", "T3C Terminology", "Service Package Descriptions", "Foster Care Methodological Rates", "Transitioning", "T3C System Blueprint", and "Frequently Asked Questions". The "T3C System Blueprint" link is highlighted with a yellow background and a black arrow pointing to it from the text "3) Under General Information Click on 'T3C System Blueprint'". Below this list, the "Change Log" link is circled in red, with a red arrow pointing to it from the text "4) Click on the link titled 'Change Log'". The main content area features an "Overview" section with the heading "What is Texas Child-Centered Care?" and a paragraph explaining the T3C system. A "SUBSCRIBE" button and a "FREQUENTLY ASKED QUESTIONS" button are also visible on the right side of the page.

# How to Read the Change Log

The Cover Page will always include the “As of” date, so that it is clear when the log was last updated.

The Change Log will be refreshed quarterly and will show a running list of all changes made between editions.

The Change Log reflects the following:

Item number- running list of numerical changes

Date of Change-reflects date of edition where change was made

Prior Page Number-where changed content was located in prior edition

Previous Language-language used in prior edition that is changing.

New Page Number-changed content reflected in latest edition.

Revised Language-reflects changes made to language in track changes.

T3C System Blueprint Change Log

As of November 2024

Item	Date of Change	Prior Page Number/s	Previous Language	New Page Number/s	Revised Language
	November, 2024	5	<b>Letter from the DFPS Commissioner</b> We are five months away from our anticipated go-live date, when the first child receives services under the modernized system. It is exciting and the Department remains committed to our continued partnership.	5	<b>Letter from the DFPS Commissioner</b> We are <i>five less than two</i> months away from our anticipated go-live date, when the first child receives services under the modernized system. It is exciting and the Department remains committed to our continued partnership.
	November, 2024	Not Applicable	<b>Commonly Used Terms</b> [new bullet point and term inserted]	9	<b>Commonly Used Terms</b> <i>Active Full Credential: The provider has met all necessary requirements to operate under the Active Full Credential specific to the approved Service Package or Add-On Service, and contingent on establishment of contract or contract amendment(s), may begin serving children under T3C. The Active Full Credential period starts when the provider receives DFPS' approval that they have satisfied all requirements identified as "Required to be In Place on 1st Day Operating under Active Full Credential" (see APPENDIX III.A: T3C Full Credential Requirements). The Active Full Credential is time-limited. CPAs will remain credentialed for a 4-year period and GROs will remain credentialed for a 3-year period. During the Active Full Credential period, the provider must submit an annual T3C System Credential Report to support accountability between re-credentialing periods.</i>
	November, 2024	Not Applicable	<b>Commonly Used Terms</b> [new bullet point and term inserted]	12	<b>Commonly Used Terms</b> <i>Credentialing Platform: A web-based application that requires a provider to register for access based on their HHSC-CCR License number. The platform will allow the provider to upload</i>



What changed between the 3<sup>rd</sup> and 4<sup>th</sup> Editions of the T3C System Blueprint?



# Item 1. Letter from the DFPS Commissioner

**Reason for Change:**

**Updated to reflect timeframe to T3C System transition.**

Item	Date of Change	Prior Page Number/s	Previous Language	New Page Number/s	Revised Language
	November, 2024	5	<b><u>Letter from the DFPS Commissioner</u></b> We are five months away from our anticipated go-live date, when the first child receives services under the modernized system. It is exciting and the Department remains committed to our continued partnership.	5	<b><u>Letter from the DFPS Commissioner</u></b> We are <del>five</del> <b><i>less than two</i></b> months away from our anticipated go-live date, when the first child receives services under the modernized system. It is exciting and the Department remains committed to our continued partnership.

# Item 2. Commonly Used Terms

**Reason for Change:**  
 Added definition of “*Active Full Credential*” to reflect the type of Credential that will apply to eligible providers once they have satisfied all requirements identified as “Required to be In Place on 1<sup>st</sup> Day of Operating” as a part of the Full Credential.

	November, 2024	Not Applicable	<b>Commonly Used Terms</b> [new bullet point and term inserted]	9	<b>Commonly Used Terms</b> <i>Active Full Credential: The provider has met all necessary requirements to operate under the Active Full Credential specific to the approved Service Package or Add-On Service, and contingent on establishment of contract or contract amendment(s), may begin serving children under T3C. The Active Full Credential period starts when the provider receives DFPS’ approval that they have satisfied all requirements identified as “Required to be In Place on 1st Day Operating under Active Full Credential” (see APPENDIX III.A: T3C Full Credential Requirements). The Active Full Credential is time-limited. CPAs will remain credentialed for a 4-year period and GROs will remain credentialed for a 3-year period. During the Active Full Credential period, the provider must submit an annual T3C System Credential Report to support accountability between re-credentialing periods.</i>
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# Item 3. Commonly Used Terms

**Reason for Change:**

Added definition to describe the Microsoft SharePoint Platform that will be used by DFPS as the repository to support the provider's Credentialing Process. This is where the application and supporting documentation will be uploaded by the provider for the DFPS Credentialing Division's review and approval.

November, 2024	Not Applicable	<b>Commonly Used Terms</b> [new bullet point and term inserted]	12	<b>Commonly Used Terms</b> <i>Credentialing Platform: A web-based application that requires a provider to register for access based on their HHSC-CCR License number. The platform will allow the provider to upload</i>
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T3C System Blueprint Change Log

As of November 2024

				<i>documentation supporting their application to be Credentialed for T3C Service Packages and Add-On Services.</i>
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# Item 4. Commonly Used Terms

**Reason for Change:**

Added definition of *“Inactive Full Credential”* to reflect the type of Credential that will apply to eligible providers once they have satisfied all requirements identified as *“Required to be In Place @ Time of Application for the Full Credential”* and before meeting the requirements and obtaining the Active Full Credential.

November, 2024	Not Applicable	<p><b><u>Commonly Used Terms</u></b>          [new bullet point and term inserted]</p>	12	<p><b><u>Commonly Used Terms</u></b>  <i>Inactive Full Credential: Provider has met the criteria for the Service Package or Add-On Service based on completion of the requirements that are identified as "Required to be In Place @ Time of Application" (see APPENDIX III.A: T3C Full Credential Requirements). The Inactive Full Credential period starts when the provider receives written confirmation from DFPS that they have satisfied all of the requirements identified as "Required to be In Place @ Time of Application for Full Credential" (see APPENDIX III.A: T3C Full Credential Requirements). The purpose of the Inactive Full Credential is to allow time for the provider to complete all requirements necessary between the time of application to be eligible for the Active Full Credential for the specific Service Package or Add-On Service. The Inactive Full Credential is limited to 120 calendar days. If the provider is unable to meet all of the requirements necessary to move to the Active Full Credential status by the 120<sup>th</sup> calendar day, they must start the application process for the Full Credential again.</i></p>
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# Item 5. Commonly Used Terms

**Reason for Change:**

Added description of the *T3C Verification Form*, which is issued to the provider upon award of the Inactive Interim or Inactive Full Credential. This form includes expectations associated with the Active Interim and Active Full Credential and must be reviewed and signed by certain, named leadership within the provider’s organization prior to the award of the Active Interim or Active Full Credential.

	November, 2024	Not Applicable	<b>Commonly Used Terms</b> [new bullet point and term inserted]	17	<b>Commonly Used Terms</b> <i>T3C Verification Form: A form issued to the provider upon being awarded the Inactive Interim or Inactive Full Credential. This form will outline expectations associated with the Active Interim or Active Full Credential, including the time frames, reporting requirements, possible compliance monitoring or other interventions, and consequences of not meeting their</i>
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T3C System Blueprint Change Log

As of November 2024

					<i>specified plans to have all requirements in place by certain milestones. The T3C Verification Form will require the signatures of both the CEO/Chair of the provider’s Governing Body, and their Designee that signed the Application, as applicable. The purpose of the T3C Verification Form is to ensure that all relevant individuals are informed and understand the parameters associated with the Active Interim and Active Full Credential.</i>
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# Item 6. Commonly Used Terms

**Reason for Change:**  
**Updates the definition of Trauma-informed agency or organization to better align with Texas Administrative Code, Rule 702.701.**

	November, 2024	16	<p><b><u>Commonly Used Terms</u></b>  <b>Trauma-informed agency or organization:</b> A Child Placing Agency or General Residential Operation that is trauma-informed is an organization or agency that:</p> <ul style="list-style-type: none"> <li>• Realizes the widespread impact of trauma and the potential paths for recovery;</li> <li>• Recognizes the signs and symptoms of trauma in children, youth, young adults, families, staff, Caregivers, and others involved in the child welfare system;</li> <li>• Responds by fully integrating knowledge about trauma into policies, procedures, and practices; and</li> <li>• Seeks to actively resist re-traumatization.</li> </ul>	17	<p><b><u>Commonly Used Terms</u></b>  <b>Trauma-informed agency or organization:</b> A Child Placing Agency or General Residential Operation that is trauma-informed is an organization or agency that:</p> <ul style="list-style-type: none"> <li>• Realizes the widespread impact of trauma and the potential paths for recovery;</li> <li>• Recognizes the signs and symptoms of trauma in children, youth, young adults, families, staff, Caregivers, and others involved in the child welfare system;</li> <li>• Responds by fully integrating knowledge about trauma into policies, procedures, and practices;</li> <li>• <b><i>Builds healthy, trusting relationships that create mutuality among children, families, caregivers, and professionals at an individual and organizational level;</i></b> and</li> <li>• Seeks to actively resist re-traumatization.</li> </ul>
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# Item 7. The CANS 3.0 Assessment

## Reason for Change:

Provides clarification that the 90-day CANS Assessment is Service Package Dependent. Additional clarification provided that a re-assessment (outside of the normal schedule) should only be requested if the child's need appear to have changed (*NOT needed at every placement change.*)

	November, 2024	19	<p><b><u>The CANS 3.0 Assessment</u></b></p> <ul style="list-style-type: none"> <li>➤ Within 30 days of removal, or for children turning 3 years old, within 30 days after their third birthday,</li> <li>➤ Annually,</li> </ul>	20	<p>traumatization.</p> <p><b><u>The CANS 3.0 Assessment</u></b></p> <ul style="list-style-type: none"> <li>➤ Within 30 days of removal, or for children turning 3 years old, within 30 days after their third birthday,</li> <li>➤ Annually,</li> <li>➤ Every 90 days if they are receiving therapeutic services (<i>dependent on</i></li> </ul>
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### T3C System Blueprint Change Log

As of November 2024

			<ul style="list-style-type: none"> <li>➤ At the time of a placement change,</li> <li>➤ Every 90 days if they are receiving therapeutic services, or</li> <li>➤ Upon request of the child's Single Source Continuum Contractor (SSCC) or DFPS Caseworker, to ensure appropriate Service Package selection and placement match.</li> </ul>		<p><b><i>the Service Package for the T3C System), or</i></b></p> <ul style="list-style-type: none"> <li>➤ <b><i>Upon the request of the child's Single Source Continuum Contractor (SSCC) or DFPS Caseworker, to ensure appropriate Service Package selection and placement match. Upon request of the child's caseworker when the child's needs appear to have changed such that a re-assessment is warranted.</i></b></li> </ul>
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# Item 8. As a Provider, What Should I Be Doing to Prepare for Transition to the T3C System?

**Reason for Change:**  
 Provides updated information on the T3CReady.org website and Provider Transition Grant awards in fiscal year 2025.

					<i>assessment is warranted.</i>
	November, 2024	24	<p><b><u>As a Provider, What Should I Be Doing to Prepare for Transition to the T3C System?</u></b></p> <ul style="list-style-type: none"> <li>Apply for the T3C Provider Transition Grants. In state fiscal year 2024, ACH Child and Family Services-Our Community Our Kids (ACH-OCOK) entered into a contract with DFPS to administer the FY 2024 Provider Transition Grants. The first round of T3C Provider Transition Grants RFA was released on May 8, 2024 and closed on May 24, 2024. Award notifications occurred the week of June 17. 229 applications were received from 143 unique organizations. 80 awards were made of grants ranging from \$9,500 to \$150,000. Providers from every region and catchment area of the state received awards. Collectively, organizations receiving the grant awards have indicated their intent to Credential across the full array of T3C service packages. There will be additional opportunities for grant funding in state fiscal year 2025. More information is coming</li> </ul>	25	<p><b><u>As a Provider, What Should I Be Doing to Prepare for Transition to the T3C System?</u></b></p> <ul style="list-style-type: none"> <li>Apply for the T3C Provider Transition Grants. In state fiscal year 2024, ACH Child and Family Services-Our Community Our Kids (ACH-OCOK) entered into a contract with DFPS to administer the FY 2024 Provider Transition Grants. The first round of T3C Provider Transition Grants RFA was released on May 8, 2024 and closed on May 24, 2024. Award notifications occurred the week of June 17. 229 applications were received from 143 unique organizations. 80 awards were made of grants ranging from \$9,500 to \$150,000. Providers from every region and catchment area of the state received awards. Collectively, organizations receiving the grant awards have indicated their intent to Credential across the full array of T3C service packages. There will be additional opportunities for grant funding in state fiscal year 2025. More information is coming soon, so please visit the T3CReady.org website.</li> <li><b><u>The request for applications for FY 25 T3C Provider Transition Grants has closed. Applications are</u></b></li> </ul>

T3C System Blueprint Change Log

As of November 2024

			soon, so please visit the T3CReady.org website.		<b><u>currently being evaluated. It is anticipated that award notifications will be made in November 2024, with contracts beginning in December 2024.</u></b>
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# Item 9. Operating Under the T3C System

**Reason for Change:**

**New Table 5. Foster Care Maintenance Payments for Children of Youth and Young Adults in Foster Care** added to include daily rates of reimbursement to foster family home (if Youth Parent is placed with a CPA) and to the GRO (if Youth Parent is placed in a facility) for the child of Youth Parent in Foster Care.

	November, 2024	Not Applicable	Not Applicable – New Table added under Rate Tables.	30	<p><b>Table 5. Foster Care Maintenance Payments for Children of Youth and Young Adults in Foster Care</b></p> <p><i>Under the T3C System, DFPS will reimburse the room and board costs for the child(ren) of a youth or young adult parent, when the parent is in the Department’s Conservatorship and is in foster care, or is residing in Extended Foster Care. The daily reimbursement rate to off-set these room and board costs for Foster Homes and GROs can be found in the table below.</i></p> <table border="1"> <thead> <tr> <th>Living Environment</th> <th>Methodological Daily Rate Total</th> </tr> </thead> <tbody> <tr> <td>When Child and Youth Parent are in a Foster Home</td> <td>\$46.90 (The entirety of this amount must be included with the Foster Family Home Pass through Portion)</td> </tr> <tr> <td>When Child and Youth Parent are in a GRO</td> <td>\$46.78</td> </tr> </tbody> </table> <p><i>These foster care maintenance payments only apply when the child is placed with the youth or young adult parent, and the child is not in the Department’s Conservatorship. If the child of the youth or young adult parent in DFPS Conservatorship, they will be assigned a Recommended and Selected</i></p>	Living Environment	Methodological Daily Rate Total	When Child and Youth Parent are in a Foster Home	\$46.90 (The entirety of this amount must be included with the Foster Family Home Pass through Portion)	When Child and Youth Parent are in a GRO	\$46.78
Living Environment	Methodological Daily Rate Total										
When Child and Youth Parent are in a Foster Home	\$46.90 (The entirety of this amount must be included with the Foster Family Home Pass through Portion)										
When Child and Youth Parent are in a GRO	\$46.78										

					<b>Service Package and be reimbursed accordingly.</b>
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# Item 10. The Credentialing Process

**Reason for Change:**

**Provides updated information, and clarification that the Interim Credential requirements were released in the July 2024 edition of the *T3C System Blueprint* and that the current edition includes detailed requirements related to the Full Credential. Includes information that the requirements for Re-Credentialing are anticipated in the July 2025 version of the *T3C System Blueprint*.**

	29	<p><b><u>The Credentialing Process:</u></b></p> <p>DFPS is currently working with stakeholders to develop the process that will be used to Credential providers, based on one or more of the twenty-four Service Packages and three Add-On Services. Once the process has been finalized, DFPS will release an update to providers outlining the step-by-step process, including a comprehensive list of what providers will need to submit to become Credentialed. While information on the Interim Credential is being released in this edition of the <i>T3C System Blueprint</i>, details on the step-by-step process for the Full Credential is anticipated to be in the next edition of the <i>T3C System Blueprint</i> released in October of 2024. At a minimum, it is anticipated that providers will be required to demonstrate and articulate the ability to provide the distinct Service Package and/or Add-On Service(s) based on the provider's /operation's infrastructure, specific policy, procedures, organization charts, business and training plans, and the Treatment and Logic Models.</p> <p>Based on the vision for the T3C System and stakeholder feedback, some of the assumptions that are being used to guide the development of this process include:</p> <ul style="list-style-type: none"> <li>➤ Establishing a single-streamlined Credentialing process (as opposed to having multiple processes where providers would submit to both DFPS and the SSCCs) for providers, to support</li> </ul>	30	<p><b><u>The Credentialing Process:</u></b></p> <p><del>DFPS is currently working with stakeholders to develop the process that will be used to Credential providers, based on one or more of the twenty-four Service Packages and three Add-On Services. Once the process has been finalized, DFPS will release an update to providers outlining the step-by-step process, including a comprehensive list of what providers will need to submit to become Credentialed. While information on the Interim Credential is being <b>was</b> released in this <b>the July 2024</b> edition of the <i>T3C System Blueprint</i>. Details on the step-by-step process for the Full Credential is anticipated to be in the next edition of the <i>T3C System Blueprint</i>, released in October of 2024. At a minimum, it is anticipated that providers will be required to demonstrate and articulate the ability to provide the distinct Service Package and/or Add-On Service(s) based on the provider's /operation's infrastructure, specific policy, procedures, organization charts, business and training plans, and the Treatment and Logic Models. <b>DFPS anticipates providing updated information regarding the Re-Credentialing process, including the estimated timeline in to begin the process and the expected timeline for completing the process, in the July 2025 T3C System Blueprint.</b></del></p> <p>Based on the vision for the T3C System and stakeholder feedback, some of the assumptions that are being used to guide the development of this process include:</p> <ul style="list-style-type: none"> <li><del>➤ Establishing a single-streamlined Credentialing process (as opposed to having</del></li> </ul>
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<i>T3C System Blueprint Change Log</i>			As of November 2024	
		<p>efficiency and consistency during transition. Providers will only need to submit one application for review, and once Credentialed, make the provider eligible to provide the distinct Service Package(s) and Add-On Service(s) approved to children, youth, and young adults under an SSCC and/or DFPS legacy contract at T3C rates.</p> <ul style="list-style-type: none"> <li>➤ Prioritizing and expediting of applications based on the greatest Service Package and Add-On Service capacity need for the system.</li> </ul>		<p><del>multiple processes where providers would submit to both DFPS and the SSCCs) for providers, to support efficiency and consistency during transition. Providers will only need to submit one application for review, and once Credentialed, make the provider eligible to provide the distinct Service Package(s) and Add-On Service(s) approved to children, youth, and young adults under an SSCC and/or DFPS legacy contract at T3C rates.</del></p> <ul style="list-style-type: none"> <li><del>➤ Prioritizing and expediting of applications based on the greatest Service Package and Add-On Service capacity need for the system.</del></li> </ul>

# Item 11. The Credentialing Process

**Reason for Change:**

**Deletes outdated information regarding the Full Credentialing process, and timeframe for the Re-credentialing process. Based on stakeholder feedback, DFPS has modified the timeframe for determining the Re-credentialing process and timeline, until more information is gathered based on the state and provider's collective experience after the transition to the new system begins.**

	November, 2024	30	<p><b><u>The Credentialing Process</u></b>            DFPS anticipates providing updated information regarding both the Full Credentialing and re-Credentialing process, including the estimated timeline to begin the process and the expected timeline for completing the process, in the October 2024 <i>T3C System Blueprint</i>.</p>	Not Applicable	<p><del>system</del></p> <p><b><u>The Credentialing Process</u></b>            DFPS anticipates providing updated information regarding both the Full Credentialing and re-Credentialing process, including the estimated timeline to begin the process and the expected timeline for completing the process, in the October 2024 <i>T3C System Blueprint</i>.</p>
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# Item 12. What is an Interim Credential?

**Reason for Change:**  
**Provides clarification on the status of the Interim Credential Applications. A draft of the Interim Credential was posted in September and updated in November 2024. The Interim Credential Application and process is anticipated to go live in December 2024. The timeframe for the Interim Credential Application process has been extended to December 2025, allowing provider's a full calendar year to engage in this process.**

	November, 2024	31	<p><b><u>What is an Interim Credential?</u></b></p> <p>DFPS anticipates that the Application for the Interim Credential will be available in September 2024, and providers will be able to submit completed Applications with the required attachments beginning in October 2024. Applications for the Interim Credential will be accepted through the end of October 2025, at which time the Interim Credential will no longer be an option. All providers seeking to offer a T3C System Service Package or Add-On Service after October 2025, will be required to apply for the Full Credential. Additional guides and specific submission instructions will be provided on the DFPS T3C webpage in</p>	32	<p><b><u>What is an Interim Credential?</u></b></p> <p>DFPS anticipates that <b>released a preview of the draft</b> Application for the Interim Credential will be available in September 2024. and providers will be able to submit completed Applications with the required attachments beginning in October 2024. <b>In October 2024, DFPS engaged a provider to test the CPA and GRO draft Applications for the Interim Credential. This process resulted in valuable feedback on how to improve the Interim Credential Application and process. The Department is working to incorporate what was learned into an updated final version of the Interim Credential Application. It is anticipated that the</b></p>
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T3C System Blueprint Change Log

As of November 2024

			<p>September 2024, along with the Application.</p>		<p><b>final Interim Credential Applications will be released in December 2024.</b></p> <p>Applications for the Interim Credential will be accepted through the end of <del>October</del> <b>December</b> 2025, at which time the Interim Credential will no longer be an option. All providers seeking to offer a T3C System Service Package or Add-On Service after <del>October</del> <b>December</b> 2025, will be required to apply for the Full Credential. Additional guides and specific submission instructions <b>for the Credentialing Platform</b> will be provided on the DFPS T3C webpage in <del>September</del> <b>December</b> 2024, along with the Application.</p>
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# Item 13. What is an Interim Credential?

**Reason for Change:**  
 Removed specific examples of contract corrective actions and narrowed to actions related to (*current*) placement safety.

	November, 2024	32	<p><b><u>What is an Interim Credential?</u></b></p> <p>Performance Expectations:</p> <ul style="list-style-type: none"> <li>• The residential child care provider has not been issued notification of intent to Revoke, Deny, or Involuntarily Suspend the license or permit at the time of application.</li> <li>• The residential child care provider is not on Probation (or similar degree of consequence for out of state providers) at the time of application.</li> <li>• The residential child care provider is not currently subject to contractual remedy, or other corrective actions related to placement safety, such as Safety Checks, Placement Suspension, or Corrective Action Plan for Failure to Report Abuse/Neglect without a contractor plan acceptance letter. If a contractor plan acceptance letter issued by the holder of the relevant contract (DFPS and/or SSCC) is in place at the time of application, then this would not be a bar.</li> </ul>	33	<p>Application.</p> <p><b><u>What is an Interim Credential?</u></b></p> <p>Performance Expectations:</p> <ul style="list-style-type: none"> <li>• The residential child care provider has not been issued notification of intent to Revoke, Deny, or Involuntarily Suspend the license or permit at the time of application.</li> <li>• The residential child care provider is not on Probation (or similar degree of consequence for out of state providers) at the time of application.</li> <li>• The residential child care provider is not currently subject to contractual remedy, or other corrective actions related to placement safety, such as Safety Checks, Placement Suspension, or Corrective Action Plan for Failure to Report Abuse/Neglect without a contractor plan acceptance letter. If a contractor plan acceptance letter issued by the holder of the relevant contract (DFPS and/or SSCC) is in place at the time of application, then this would not be a bar.</li> <li>• The residential child care provider does not have a history of termination of contract for cause (with DFPS and/or an SSCC), or for convenience initiated by DFPS.</li> </ul>
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			<ul style="list-style-type: none"> <li>• The residential child care provider does not have a history of termination of contract for cause (with DFPS and/or an SSCC), or for convenience initiated by DFPS.</li> <li>• The residential child care provider is not on a vendor hold with the State of Texas at the time of application.</li> </ul>		<ul style="list-style-type: none"> <li>• The residential child care provider is not on a vendor hold with the State of Texas at the time of application.</li> </ul>
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# Item 14. Prioritization of Interim Credential Applications

**Reason for Change:**

Removed this section and structured the prioritization list of Service Packages under a new section that applies to both the Interim and Full Credential Applications.

	November, 2024	35	<p><b><u>Prioritization of Interim Credential Applications</u></b></p> <p>DFPS intends to prioritize the review of Interim Credential Applications based on T3C Service Packages that meet the greatest need for capacity at this time.</p> <p>Applying for an Interim Credential in one or more of the following Service Packages will result in that Application being a higher priority for review:</p> <ul style="list-style-type: none"> <li>• CPA/Foster Family Home: Short-term Assessment Support Services</li> <li>• CPA/Foster Family Home: T3C Treatment Foster Family Care Support Services</li> <li>• CPA/Foster Family Home: Mental &amp; Behavioral Health Support Services</li> <li>• CPA/Foster Family Home: Complex Medical Needs or Medically Fragile Support Services</li> <li>• CPA/Foster Family Home: Sexual Aggression/Sex Offender Support Services</li> <li>• GRO Tier I: Mental &amp; Behavioral Health Treatment Services to Support Community Transition</li> <li>• GRO Tier II: Aggression/Defiant Disorder Services to Support Stabilization</li> </ul>	Not Applicable	<p>(Moved and reapplied to both Interim and Full Credential Applications)</p> <p><b><u>Prioritization of Interim Credential Applications</u></b></p> <p>DFPS intends to prioritize the review of Interim Credential Applications based on T3C Service Packages that meet the greatest need for capacity at this time.</p> <p>Applying for an Interim Credential in one or more of the following Service Packages will result in that Application being a higher priority for review:</p> <ul style="list-style-type: none"> <li>• CPA/Foster Family Home: Short-term Assessment Support Services</li> <li>• CPA/Foster Family Home: T3C Treatment Foster Family Care Support Services</li> <li>• CPA/Foster Family Home: Mental &amp; Behavioral Health Support Services</li> <li>• CPA/Foster Family Home: Complex Medical Needs or Medically Fragile Support Services</li> <li>• CPA/Foster Family Home: Sexual Aggression/Sex Offender Support Services</li> <li>• GRO Tier I: Mental &amp; Behavioral Health Treatment Services to Support Community Transition</li> <li>• GRO Tier II: Aggression/Defiant Disorder Services to Support Stabilization</li> <li>• GRO Tier II: Sexual Aggression/Sex Offender Services to Support Stabilization</li> <li>• GRO Tier II: Complex Mental Health Services to Support Stabilization</li> </ul>
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			<ul style="list-style-type: none"> <li>• GRO Tier II: Sexual Aggression/Sex Offender Services to Support Stabilization</li> <li>• GRO Tier II: Complex Mental Health Services to Support Stabilization</li> </ul>		
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# Item 15. The Full Credential

**Reason for Change:**

**New subsection titled “The Full Credential” added under The Credentialing Process Section that describes what Full Credentialing is, the timeframes associated with the Active Full Credential, and anticipated release of the draft application for the Full Credential and process release.**

	November, 2024	Not Applicable	<p>Services to Support Stabilization</p> <p>Not Applicable – New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b>]</p>	36	<p><b><u>The Full Credential</u></b> <b><u>What is Full Credentialing?</u></b></p> <p><i>Full Credentialing is the process of submitting an application and supporting documentation in the Credentialing Platform for review by DFPS, to determine if the CPA or GRO has met the qualifications to offer a specific Service Package or Add-On Service (CPAs only). The Active Full Credential is issued when the provider has met all necessary requirements to offer a specific Service Package or Add-On Service under the T3C System.</i></p> <p><i>Each Active Full Credential is time-limited. The Active Full Credential for a Foster Family Home Service Package and/or Add-On Service is issued to a CPA for a 4-year period. GROs are issued an Active Full Credential for a 3-year period.</i></p> <p><i>DFPS anticipates publishing a draft of the Application for the Full Credential in December 2024. New and existing providers will be able to submit completed applications for the Full Credential with the required attachments beginning in January 2025.</i></p>
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# Item 16. The Full Credential

**Reason for Change:**

New subsection under the Full Credential titled “New Providers and the Full Credential” which limit *all new* providers offering GRO Tier II Service Package(s) to maintaining a census of 16 or fewer children residing on the premises.

This has been included due to the confluence of federal fund reimbursement requirements in FFPSA, more recent guidance from CMS regarding qualifications for what is known as the IMD exclusion, and the much-anticipated roll-out of T3C has required DFPS and HHSC as partners to consider federal payment strategies and evaluate any potential risk to the state for children placed in certain congregate care settings that receive federal Medicaid reimbursement and/or Title IV-E funds to pay for services received.

As a result of this evaluation, DFPS updated the Blueprint to clarify that all new (meaning not currently serving children and youth in DFPS conservatorship) GRO Tier II providers be limited to 16 or fewer beds.

	November, 2024	Not Applicable	Not Applicable - New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b> ]	36	<p><b><u>The Full Credential</u></b>  <b><u>New Providers and the Full Credential</u></b></p> <p><i>All new providers applying for a Full Credential to deliver one or more of the GRO Tier II Service Packages must maintain a census of 16 or fewer</i></p>
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					<p><i>children and youth residing on each premises where services are provided, as a part of the operation's Permit that is attached to the provision of the GRO Tier II services. Used in this context, a "new" provider is defined as an operation that is not currently serving children or youth under an active DFPS or SSCC residential childcare contract. Pending applications to provide GRO services under an SSCC and/or DFPS contract will be reviewed on a case-by-case basis to determine applicability prior to January 1st, 2025. This provision applies to both in-state and out-of-state operations.</i></p>
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# Item 17. The Full Credential

**Reason for Change:**

New subsection titled “The Full Credential” added after The Credentialing Process Section that describes the Providers Eligibility for the Full Credential- includes Permit requirements.

	November, 2024	Not Applicable	Not Applicable – New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b> ]	36	<p><b><u>The Full Credential Provider Eligibility for the Full Credential</u></b></p> <p><i>In order for a residential childcare provider to be eligible to apply for the Full Credential, they must meet <b>all</b> of the following criteria on the day that the Application for the Full Credential (specific to the Service Package or Add-On Service) is submitted:</i></p> <p><b>Active Permit:</b></p> <ul style="list-style-type: none"> <li><i>The residential child care provider must have been provided a valid acceptance letter from HHSC-CCR, or a "Initial" or "Full" Permit issued by HHSC-CCR (or similar body for out of state providers) to support the Permit Type required for the Service Package. A provider operating under an "Initial" Permit may apply for the Full Credential.</i></li> <li><i>The residential child care provider's Permit must include all</i></li> </ul>
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					<p><i>applicable Treatment, Programmatic, and Special Services required for each Service Package at the time of application for the Full Credential, unless hiring certain staff is the only barrier. If hiring certain staff is the only barrier, the provider will be required to have these staff hired and in place before providing services under an Active Full Credential (see APPENDIX III.A: T3C Full Credential Requirements for more information on staffing requirements).</i></p>
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# Item 18. The Full Credential

**Reason for Change:**

New subsection titled “The Full Credential” added after The Credentialing Process Section that describes the Programmatic/Staffing/Infrastructure Requirements for the Full Credential. Distinguishes between two different milestones related to the Full Credential: 1) Required to be in Place @ Time of Application for Full Credential; and 2) Required to be In Place on 1<sup>st</sup> Day Operating under an Active Full Credential. Include reference to the Appendix III where the listing of Full Credential Requirements can be found.

November, 2024	Not Applicable	Not Applicable – New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b> ]	37	<p><b><u>The Full Credential Meeting the Programmatic/Staffing/Infrastructure Requirements for the Full Credential</u></b></p> <p><i>The tasks, activities, staffing plans, personnel and infrastructure requirements specific to each Service Package and Add-On Service for the Full Credential are distributed across two categories depending on when they are required to be in place, as indicated in APPENDIX III.A: T3C Full Credential Requirements. Those milestones are:</i></p> <ul style="list-style-type: none"> <li>➤ <i>Required to be In Place @ Time of Application for Full Credential – Any requirement that must be fulfilled at the time of submission of the Application for the Full Award.</i></li> </ul> <p><b><i>The T3C System Blueprint, APPENDIX III.B: Service Package Dependencies for T3C Full Credential Requirements can be used to identify which Service Package(s) and Add-On Service(s) a particular requirement is related to, as identified in the "Service Package Dependent" column of APPENDIX III.A.</i></b></p>
				<p><i>that allows the provider to submit a specific plan with a timeline detailing how the requirement will be fulfilled in no more than 120 calendar days after the date that the provider receives notification of the issuance of the Inactive Full Credential. A provider does have the ability to be working towards completion of these plans during the time that the Application for Full Credential is being reviewed, but it is not required. A provider also has the ability to complete and submit any requirement under this milestone and time frame at the time of Application for Full Credential instead of waiting until after they have been awarded the Inactive Full Credential. If the provider submits plans without the required level of specificity for action steps and time frames, they will have their application returned for enhancements prior to the Inactive Full Credential award.</i></p> <p><b><i>The T3C System Blueprint, APPENDIX III.B: Service Package Dependencies for T3C Full Credential Requirements can be used to identify which Service</i></b></p>

# Item 19. The Full Credential

**Reason for Change:**

New subsection titled “The Full Credential” added after The Credentialing Process Section that describes The Inactive and Active Full Credentialing Status periods.

	November, 2024	Not Applicable	Not Applicable – New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b> ]	38	<i>Dependent Column of REFERENCE TITLE:</i> <b><u>The Full Credential</u></b> <b><u>The Inactive and Active Full Credential Status</u></b>
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					<p><i>The Full Credential is divided into two status periods, starting with the Inactive Full Credential, and followed by the Active Full Credential.</i></p> <p><i>The Inactive Full Credential is issued to a qualifying provider after it has been determined that they are eligible and meet all of the requirements necessary at the time of application. During the Inactive Full Credential period, the provider must complete all of their plans to fulfill the requirements identified as "Required to be In Place on 1<sup>st</sup> Day Operating under Active Full Credential" (see APPENDIX III.A: T3C Full Credential Requirements). The Inactive Full Credential is valid for up to 120 calendar days and failure to submit documentation of completion of all required plans to move to the Active Full Credential status by that deadline may result in the provider having to restart the process and re-submit the Application for Full Credential again.</i></p> <p><i>Once the provider has satisfied all requirements identified as "Required to be in Place on 1<sup>st</sup> Day Operating under Active Full Credential", the provider will be issued the Active Full Credential, allowing for T3C paid placements into the Credentialed T3C Service Package(s) and Add-On Service(s).</i></p>
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# Item 20. The Full Credential

**Reason for Change:**

New subsection titled “The Full Credential” added after The Credentialing Process Section that describes The Full Credential T3C Verification Form requirements.

November, 2024	Not Applicable	Not Applicable – New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b> ]	38	<p><b>Package(s) and Add-On Service(s).</b></p> <p><b><u>The Full Credential Full Credential T3C Verification Form</u></b></p> <p><i>After the provider has met all requirements of the Inactive Full Credential and before the Active Full Credential is issued, the provider will be provided the T3C Verification Form to review, sign, and return to the</i></p>
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November.	Not	Not Applicable – New Subsection under	38	<p><i>Department. This form will outline expectations associated with the Active Full Credential, including the time frames, reporting requirements, and possible consequences of failing to comply.</i></p> <p><i>The T3C Verification Form will require the signatures of both the CEO/Chair of the provider’s Governing Body, and their Designee that signed the Application, as applicable. Once the T3C Verification Form is received by the Department, the provider will be eligible for the Active Full Credential, and subject to contract amendments, can begin providing the specific Service Package(s) and/or Add-On Service(s).</i></p> <p><b>The Full Credential</b></p>
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# Item 21. The Full Credential

**Reason for Change:**

New subsection titled “The Full Credential” added after The Credentialing Process Section that describes The T3C System Annual Credential Report. This describes reporting requirements and timeframe for the operation’s Annual Report due to DFPS during the time of the Active Full Credential. This Annual Report will be data-based and is required in order to maintain the Active Full Credential.

	November, 2024	Not Applicable	Not Applicable – New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b> ]	38	<p><b><u>The Full Credential T3C System Annual Credential Report</u></b></p> <p><i>During the Active Full Credential period, the provider must submit an annual T3C System Credential Report to DFPS to ensure model fidelity between Re-credentialing periods. This report will be data-based and provide details on the organization’s operation of the various Service Package(s) and Add-On Service(s) to include reports on workforce, staff/caregiver turnover, staff/caregiver tenure, admission and discharge rates, average length of stay, outcome, and other data. The due date for each provider’s T3C System Credential Report will align with the expiration month of the Active Full Credential for each Service Package and Add-On Service. For example, if the Active Full Credential for the CPA’s Foster Family Home Service Packages expire in January 2029, then the annual</i></p>
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					<p><i>report will always be due in January of each calendar year.</i></p>
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# Item 22. The Full Credential

**Reason for Change:**

**New subsection titled “The Full Credential” which includes a subsection that includes reasons why DFPS may deactivate or revoke an issued Interim or Full Credential.**

22.	November, 2024	Not Applicable	Not Applicable – New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b> ]	39	<p><b><u>The Full Credential Deactivation and/or Revocation of the Interim or Full Credential</u></b></p> <p><b><u>DFPS may deactivate or revoke an issued Interim or Full Credential for reasons that include, but are not limited to, the following:</u></b></p> <ul style="list-style-type: none"> <li>• <b><u>Provider and/or Foster Caregiver’s failure to meet and perform in accordance with the requirements of the specific T3C Service Package(s) or Add-On Service(s).</u></b></li> <li>• <b><u>Failure to complete and/or submit a Status and/or Annual Credential Report by the required due date.</u></b></li> </ul> <p><b><u>Contents of the Status or Annual Report may trigger ad hoc unscheduled Credentialing reviews, and/or DFPS/SSCC contract monitoring/action.</u></b></p>
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# Item 23. The Full Credential

**Reason for Change:**

New subsection titled “The Full Credential” added after The Credentialing Process Section that describes the Prioritization of Interim and Full Credential Applications. When applications are submitted by providers, the DFPS Credentialing Team will prioritize review in accordance with the time of submission. What this means is that if more than one application comes in during the same timeframe, applications will be sorted for review in accordance with these service packages.

*Please note this does not mean that once the Credentialing team has initiated review of a submitted application, and a new application with priority package comes in, they will stop their current review. It means they will apply the prioritization criteria when multiple applications are received during the same timeframe.*

	November, 2024	Not Applicable	Not Applicable – New Subsection under the new Section <b>The Full Credential</b> [Inserted after <b>The Credentialing Process</b> ]	39	<p><b><u>The Full Credential Prioritization of Interim and Full Credential Applications</u></b></p> <p><i>DFPS intends to prioritize the review of Interim and Full Credential Applications based on T3C Service Packages that meet the greatest need for capacity at this time.</i></p> <p><i>Applying for an Interim and/or Full Credential in one or more of the following Service Packages will result in that Application being a higher priority for review:</i></p> <ul style="list-style-type: none"> <li><i>CPA/Foster Family Home: Short-term Assessment Support Services</i></li> </ul>
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	November	Not	Not Applicable – New	40	<ul style="list-style-type: none"> <li><i>CPA/Foster Family Home: T3C Treatment Foster Family Care Support Services</i></li> <li><i>CPA/Foster Family Home: Mental &amp; Behavioral Health Support Services</i></li> <li><i>CPA/Foster Family Home: Complex Medical Needs or Medically Fragile Support Services</i></li> <li><i>CPA/Foster Family Home: Sexual Aggression/Sex Offender Support Services</i></li> <li><i>GRO Tier I: Mental &amp; Behavioral Health Treatment Services to Support Community Transition</i></li> <li><i>GRO Tier II: Aggression/Defiant Disorder Services to Support Stabilization</i></li> <li><i>GRO Tier II: Sexual Aggression/Sex Offender Services to Support Stabilization</i></li> <li><i>GRO Tier II: Complex Mental Health Services to Support Stabilization</i></li> </ul> <p><i>Transition of Children and Youth From</i></p>
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# Item 24. Transition of Children and Youth From Current to T3C System After A Provider Becomes Credentialed.

**Reason for Change:**

New subsection titled “The Full Credential” added after The Credentialing Process Section that provides information on the process that will be used to transition children from the current service model to the T3C System when a provider is initially awarded the Active Interim or Active Full Credential. This is a one-time event, that occurs when the provide initially becomes Credentialed.

T3C System Blueprint Change Log	November, 2024	Not Applicable	Not Applicable – New [Inserted after The Full Credential]	40	<u>Transition of Children and Youth From Current to T3C System After A Provider Becomes Credentialed</u>
					<p>established on the 1<sup>st</sup> of the month.</p> <p><i>This process will only be applied to Foster Family Home and GRO Tier I Service Packages. Children, youth, and young adults that require GRO Tier II Service Packages will receive a CANS 3.0 Assessment to determine transition. The only exception is for children, youth, and young adults transitioning from the QRTP Pilot program.</i></p> <p><i>If there are children currently placed with the provider that have needs that the programmatic/clinical staff cannot comfortably certify are aligned with any of the Service Packages for which the organization is Credentialed, the child must be identified on the report as requiring a CANS 3.0 Assessment. Once the child’s needs have been assessed using the CANS 3.0 to determine the appropriate Recommended Service Package, next steps will be determined by the child’s Service Planning team.</i></p> <p><i>The transition of children, youth, and young adults to the T3C System is not intended to extend the time needed to successfully complete the program, as defined in Minimum Standards or by the DFPS or SSCC Residential Contract.</i></p>
					<p><i>applicable, to review and approve for a child’s Selected Service Package. DFPS and/or the SSCC reserve the right to override the Recommended Service Package, and will provide documentation to support the override reason.</i></p> <ul style="list-style-type: none"> <li><i>Upon approval, each child will be manually moved within the DFPS IMPACT database, and a Service Package start date will be</i></li> </ul>



# Item 25. Service Package and Add-On Service Descriptions

**Reason for Change:**

New bullet added to section that allows for the use of Interns and associates to fulfill Therapist functions that are needed to support a provider’s therapeutic milieu but does not include services that are allowable (to be billed) under Medicaid. Interns and associates must perform work under the supervision of a fully licensed professional.

	November, 2024		<b>Service Package and Add-On Service Descriptions</b> [Added new bullet]	44	<b>Service Package and Add-On Service Descriptions</b>  <i>12. Interns and associates can be used to fulfill Therapist functions that are needed to support a provider’s therapeutic milieu but should not be used to provide services that are allowable under Medicaid. Interns and associates used to support the</i>
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					<i>therapeutic milieu must perform work under the supervision of a fully licensed professional. As noted in number 10 above, all Medicaid eligible services should be sought through STAR Health.</i>
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# Item 26. Service Package Expectations

**Reason for Change:**  
**Adds clarifying language to align with current industry practice/standards for children receiving Human Trafficking Support Services in a CPA.**



November, 2024	104	<p><b><u>Service Package Expectations</u></b></p> <p>Child Placing Agency must ensure that child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specializes in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and/or complex trauma, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization.</p>	110	<p><b><u>Service Package Expectations</u></b></p> <p>Child Placing Agency must ensure that child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The Child Placing Agency will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, <b><i>with enhanced training in all forms of sex and labor trafficking, that specializes in treating complex trauma with experience in, and/or specialization in, treating children that require this Service Package,</i></b> <del>sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and/or complex trauma,</del> unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization.</p>
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# Item 27. Staffing Requirements

**Reason for Change:**

Adds clarifying language to align with current industry practice/standards for children receiving Human Trafficking Support Services in a CPA.

November, 2024	109	<b>Staffing Requirements</b>  Licensed Therapist, that specializes in sex trafficking (all forms: no broker,	115	Health managed care organization. <b>Staffing Requirements</b>  Licensed Therapist, <b>with enhanced training in all forms of</b> that specializes in
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		gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, to oversee treatment and service planning for children, youth, and young adults		sex <b>and labor</b> trafficking, (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, <del>and /or</del> <b>that specializes in treating</b> complex trauma <b>with experience in, and/or specialization in, treating children that require this Service Package</b> , to oversee treatment and service planning for children, youth, and young adults
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# Item 28. Service Package Expectations

**Reason for Change:**

Changes made throughout the document to clarify awake night supervision requirement in Service Package Expectations Section aligns with the “Generally Appropriate Staff to Child Ratio Based on Service Package Section(s)” of the *T3C System Blueprint*. This section acknowledges that the staff to child ratio may vary based on the operation’s Evidence-informed Treatment Model, and dependent on the complexity of the case mix and caseload.

	November, 2024	159, 172, 188, 202, 217, 230, 244, 259, 275, 291, 307, 323, 340, 357, 374	<p><b><u>Service Package Expectations</u></b>          The General Residential Operation must have at least one awake night Direct Delivery Caregiver for every 7 children and youth in DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship.</p>	165, 178, 194, 208, 223, 236, 250, 265, 281, 298, 314, 330, 347, 364, 381	<p><b><u>Service Package Expectations</u></b>          The General Residential Operation must have <del>at least one</del> awake night Direct Delivery Caregiver <b>staff</b> for <del>every 7</del> children and youth in DFPS conservatorship and at least one awake night Direct Delivery Caregiver in every separate cottage or building that has at least 1 child or youth in DFPS conservatorship.</p>
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# Item 29. Service Package Expectations

**Reason for Change:**  
**Adds clarifying language under the Human Trafficking GRO service packages to align with practice and industry standards.**

	November, 2024	270	<p><b><u>Service Package Expectations</u></b></p> <p>The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the child’s individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, that specialized in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or</p>	276	<p><b><u>Service Package Expectations</u></b></p> <p>The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team and Licensed Therapist will determine the frequency, which will be customized to align with the child’s individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services should be provided by a Licensed Therapist, <b>with enhanced training in all forms of that specialized in sex and labor trafficking, (all forms: no broker, gang, third party [aka pimp], organized crime, familial), labor trafficking, and /or that specializes in</b></p>
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			<p>complex trauma, unless the Service Planning team determines a different type of therapist is needed to meet the child’s custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization.</p>		<p><b>treating</b> complex trauma <b>with experience in, and/or specialization in, treating children that require this Service Package</b>, unless the Service Planning team determines a different type of therapist is needed to meet the child’s custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization.</p>
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# Item 30. Service Package Expectations

**Reason for Change:**  
**Adds clarifying language under the Human Trafficking GRO service packages to align with practice and industry standards.**

	November, 2024	271	<p><b><u>Service Package Expectations</u></b></p> <p>The General Residential Operation must ensure that a therapist that specializes in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, is always available by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed.</p>	277	<p><b><u>Service Package Expectations</u></b></p> <p>The General Residential Operation must ensure that a therapist <b>with enhanced training in all forms of</b> that specializes in sex <b>and labor</b> trafficking, <del>(all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or</del> <b>that specializes in treating</b> complex trauma <b>with experience in, and/or specialization in, treating children that require this Service Package</b>, is always available by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed.</p>
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# Item 31. Staffing Requirements

**Reason for Change:**

**Adds clarifying language under the Human Trafficking GRO service packages to align with practice and industry standards.**

	November, 2024	278, 377	<p><b><u>Staffing Requirements</u></b></p> <p>Licensed Therapist, that specializes in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, to oversee treatment and Service Planning</p>	284, 384	<p>crisis, if needed.</p> <p><b><u>Staffing Requirements</u></b></p> <p>Licensed Therapist, <b><i>with enhanced training in all forms of</i></b> <del>that specializes in sex</del> <b><i>and labor</i></b> trafficking, (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or <b><i>that specializes in treating</i></b> complex trauma <b><i>with experience in, and/or specialization in, treating children that require this Service Package,</i></b> to oversee treatment and Service Planning</p>
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# Item 32. Service Package Expectations

**Reason for Change:**  
 Adds clarifying language under the Human Trafficking GRO service package to align with practice and industry standards.

November, 2024	369	<b>Service Package Expectations</b>  The General Residential Operation must ensure that the child receives regular and frequent individual, family, and	376	<b>Service Package Expectations</b>  The General Residential Operation must ensure that the child receives regular and frequent individual, family, and group
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		group therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team, Licensed Therapist, Registered Nurse, and other clinicians (if applicable) will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services must be provided by a Licensed Therapist, that specializes in treating victims/survivors of sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization.		therapy (dependent on eligibility, therapy services should be authorized and paid for through STAR Health). The Service Planning team, Licensed Therapist, Registered Nurse, and other clinicians (if applicable) will determine the frequency, which will be customized to align with the child's individual needs, and authorization requests will be sent to STAR Health as needed for Medicaid-covered services. The General Residential Operation will ensure that written justification of assessed need (to include frequency of therapeutic services) is included in the Service Plan. Therapy services must be provided by a Licensed Therapist, <b>with enhanced training in all forms that specializes in treating victims/survivors of sex and labor trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and/or complex trauma with experience in, and/or specialization in, treating children that require this Service Package</b> , unless the Service Planning team determines a different type of therapist is needed to meet the child's custom needs. If services are Medicaid-covered services, therapy providers must be credentialed and contracted with the STAR Health managed care organization.
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# Item 33. Service Package Expectations

**Reason for Change:**  
**Adds clarifying language under the Human Trafficking GRO service package to align with practice and industry standards.**

		370	<p><b><u>Service Package Expectations</u></b></p> <p>The General Residential Operation must ensure that a Licensed Therapist, that specializes in sex trafficking (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or complex trauma, is always available by phone or video conference to provide consultation and/or respond in-person in the event of a crisis, if needed.</p>	377	<p><b><u>Service Package Expectations</u></b></p> <p>The General Residential Operation must ensure that a Licensed Therapist, <b><i>with enhanced training in all forms of that specializes in sex and labor trafficking, (all forms: no broker, gang, third-party [aka pimp], organized crime, familial), labor trafficking, and /or that specializes in treating complex trauma with experience in, and/or specialization in, treating children that require this Service Package,</i></b> is always available by phone or</p>
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					video conference to provide consultation and/or respond in-person in the event of a crisis, if needed.
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# Item 34. Appendix II. A. Interim Credential Requirements

**Reason for Change:**

The format of Appendix II. A has improved to allow for easier review and reference by the end-user.

	November, 2024	388	<b><u>Appendix II.A: Interim Credentialing Requirements</u></b>	395	<b><u>Appendix II.A: Interim Credentialing Requirements</u></b>  <i>{The format of the tables has been changed; however, the content is still the same.}</i>
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# Item 35. Appendix II. A: Interim Credential Requirements

**Reason for Change:**

Typo corrected, removed reference to Child Placing Agency in requirement, as it applies to some GRO settings as well.

	November, 2024	390	<b><u>Appendix II.A: Interim Credentialing Requirements</u></b> <b>New Policies &amp; Procedures</b> Child Placing Agency's policy and procedures specific to the Service Package(s) and Add-On Service(s), to support program's Aftercare Services, as outlined in the <i>T3C System Blueprint</i> .	397	<b><u>Appendix II.A: Interim Credentialing Requirements</u></b> <b>New Policies &amp; Procedures</b> <b>Provider's</b> <del>Child Placing Agency's</del> policy and <b>procedures</b> specific to the Service Package(s) and Add-On Service(s), to support program's Aftercare Services, as outlined in the <i>T3C System Blueprint</i> .
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# Item 36. Appendix II. A: Interim Credential Requirements

**Reason for Change:**  
**Provides clarification that provider can have a plan for how they will train and establish new policies and procedures for the Program Director position.**

November, 2024	394	<p><b><u>Appendix II.A: Interim Credentialing Requirements</u></b>  <b>Program Director &amp; Licensed Child Placing Agency or Child Care Administrator</b>          If provider has not identified a Program Director, the provider must submit a Plan, including a timeline, for identifying a Program Director, who meets the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Program Director position in accordance with the specific Service Package(s), as outlined in the <i>T3C System Blueprint</i>.</p>	<p>401</p> <p><b><u>Appendix II.A: Interim Credentialing Requirements</u></b>  <b>Program Director &amp; Licensed Child Placing Agency or Child Care Administrator</b>          If provider has not identified a Program Director, the provider must submit a Plan, including a timeline, for identifying a Program Director, who meets the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Program Director position in accordance with the specific Service Package(s), as outlined in the <i>T3C System Blueprint</i>.  <b>The provider must submit a plan, including a timeline, to present a training plan and establishment of new policies/procedures related to the roles and responsibilities of the Program</b></p>
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<i>T3C System Blueprint Change Log</i>		As of November 2024	
			<p><b>Director position, in accordance with the specific Service Package(s), as outlined in the <i>T3C System Blueprint</i>.</b></p>

# Item 37. Appendix II. A Interim Credential Requirements

**Reason for Change:**  
**Provides clarification that provider can have a plan for how they will train and establish new policies and procedures for the Treatment Director position.**

	November, 2024	398	<p><b><u>Appendix II.A: Interim Credentialing Requirements</u></b>  <b>Treatment Director</b>          If provider has not identified a Treatment Director, the provider must submit a Plan, including a timeline, for identifying a Treatment Director, who meets the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Treatment Director position, in accordance with the specific Service Package(s) as outlined in the <i>T3C System Blueprint</i>.</p>	<p>404</p> <p><b><u>Appendix II.A: Interim Credentialing Requirements</u></b>  <b>Treatment Director</b>          If provider has not identified a Treatment Director, the provider must submit a Plan, including a timeline, for identifying a Treatment Director, who meets the qualifications specific to the Service Package(s)- the provider's Plan must address the training plan and establishment of new policies/procedures related to the roles and responsibilities of the Treatment Director position, in accordance with the specific Service Package(s) as outlined in the <i>T3C System Blueprint</i>.  <b>The provider must submit a plan, including a timeline, to present a training plan and establishment of new policies/procedures related to the roles and responsibilities of the Treatment Director position, in accordance with the specific Service Package(s), as outlined in the <i>T3C System Blueprint</i>.</b></p>
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# Item 38. Appendix II. B Service Package Dependencies for T3C Interim Credential Requirements

**Reason for Change:**

Typo corrected, removed reference to Child Placing Agency in requirement, as it applies to some GRO settings as well.

November,  
2024

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**Appendix II.B: Service Package  
Dependencies for T3C Interim  
Credential Requirements  
New Policies & Procedures**

Child Placing Agency's policy and procedures specific to the Service Package(s) and Add-On Service(s), to support program's Aftercare Services, as outlined in the *T3C System Blueprint*.

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**Appendix II.B: Service Package  
Dependencies for T3C Interim Credential  
Requirements  
New Policies & Procedures**

**Provider's** ~~Child Placing Agency's~~ policy and procedures specific to the Service Package(s) and Add-On Service(s), to support program's Aftercare Services, as outlined in the *T3C System Blueprint*.

# Item 39. Appendix II. B: Service Package Dependencies for the T3C Interim Credential Requirements

**Reason for Change:**

Provides clarification that provider can have a plan for how they will train and establish new policies and procedures for the Treatment Director position.

39.	November, 2024	431	<u>Appendix II.B: Service Package Dependencies for T3C Interim Credential Requirements</u> Treatment Director If provider has not identified a Treatment Director, the provider must submit a Plan, including a timeline, for	430	<u>Appendix II.B: Service Package Dependencies for T3C Interim Credential Requirements</u> Treatment Director If provider has not identified a Treatment Director, the provider must submit a Plan, including a timeline, for identifying a
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# **Item 40. Appendix III. A.: T3C Full Credential Requirements & Appendix III B. Service Package Dependencies for T3C Full Credential Requirements**

## **Reason for Change:**

**Inclusion of two new Appendices to explain requirements for the Full Credential.**





# Overview of Appendices III. A “T3C Full Credential Requirements” & B “Service Package Dependencies for T3C Full Credential Requirements”

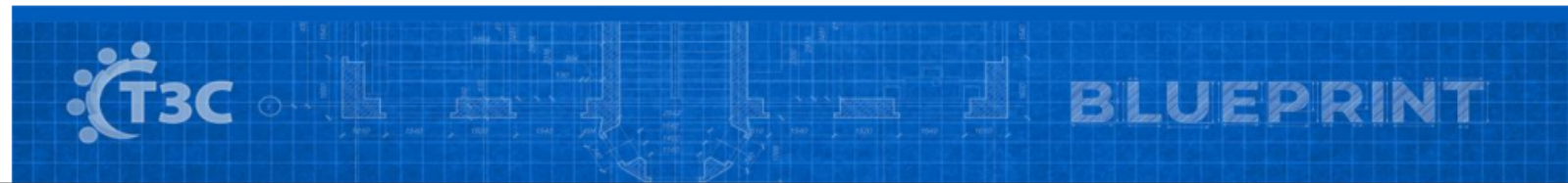
APPENDIX III.A: T3C Full Credential Requirements

To identify the specific Service Packages to which a requirement applies if there is a black checkbox in the column for "Service Package Dependent", please refer to Appendix III.B: Service Package Dependencies for T3C Full Credential Requirements.

Appendix III. A Lists the T3C Full Credential Requirements and outlines the requirements by the following:

- 1) Category
- 2) Specific Task
- 3) Point at Which Specific Task Must be Complete:
  - \* In Place @ Time of Application for Full Credential (Red)
  - \* In Place on 1<sup>st</sup> Day Operating Under Active Full Credential (Green)
- 4) Whether or Not Requirement Applies to ALL Service Packages
- 5) Whether or Not the Requirement ONLY Applies to Specific Service Packages

In place on 1 <sup>st</sup> Day Operating Under Active Full Credential	In place @ time of Application Full Credential	Evidence-Informed Treatment Model	Applies to All Service Packages	Service Package Dependent
	🎯	Specific to the Service Package, describe the program's Treatment Model and how it will be used as the framework/structure for providing care.	☑️	
	🎯	Explain how the Treatment Model meets children, youth, and young adult's physical, emotional, social, spiritual, and well-being custom needs specific to the Service Package.	☑️	
	🎯	Identify what evidence, data, and/or other information has been used to inform Treatment Model selection and/or design to meet the needs of the population requiring this Service Package.	☑️	
	🎯	Provide information sufficient to illustrate how the specific Treatment Model meets the requirement that it is "trauma-informed" in serving children, youth, and young adults who have been victims of abuse and neglect.	☑️	
	🎯	Provide information that articulates how the Treatment Model is appropriate in meeting the custom needs for the child-population inherent in the specific Service Package.	☑️	
	🎯	Based on the specific Service Package, and with relation to the Treatment Model, provide the policy that shows how it has been integrated into the customized programming designed to meet the unique needs of children, youth, and young adults requiring the specific Service Package.	☑️	
	🎯	Provide all Policies & Procedures to demonstrate full integration of the Treatment Model relevant to the specific Service Package.	☑️	
🎯		Provider must submit proof that all staff and caregivers have completed the initial training on the Treatment Model.	☑️	



In place on 1 <sup>st</sup> Day Operating Under Active Full Credential	In place @ time of Application of Application Full Credential
	🎯
	🎯
	🎯
	🎯
🎯	
	🎯
	🎯
	🎯

APPENDIX III.B: Service Package Dependencies for T3C Full Credential Requirements

The T3C System Blueprint, APPENDIX III.B: Service Package Dependencies for T3C Full Credential Requirements can be used to identify which Service Package(s) and Add-On Service(s) a particular requirement is related to, as identified in the "Service Package Dependent" column of APPENDIX III.A.

New Policies & Procedures	Applicable Service Package(s) & Add-On Service(s)
	All Service Packages & Add-On Services <b>except:</b> <ul style="list-style-type: none"> <li>T3C Basic Foster Family Home Support Services;</li> <li>Short-Term Assessment Support Services;</li> <li>GRO: Tier I T3C Basic Child Care Operation; and</li> <li>GRO: Tier I Emergency Emotional Support &amp; Assessment Center Services.</li> </ul>
Provide policy and procedures specific to the Service Package(s) and Add-On Service(s), to support program's Aftercare Services as outlined in the <i>T3C System Blueprint</i> .	<ul style="list-style-type: none"> <li>All Foster Family Home Support Service Packages.</li> </ul>
Child Placing Agency must provide their policy and procedures for assessing and Credentialing of Foster Family Homes for Service Package(s) and Add-On Service(s).	<ul style="list-style-type: none"> <li>All Foster Family Home Support Service Packages.</li> </ul>
Provide the process and frequency that the Child Placing Agency will use to re-assess and Re-Credential Foster Family Homes for Service Package(s) and Add-On Service(s).	<ul style="list-style-type: none"> <li>All GRO: Tier I Service Packages; and</li> <li>All GRO: Tier II Service Packages.</li> </ul>
General Residential Operations must provide their policy and procedures demonstrating how the need for 1 Direct Delivery Caregiver to 1 child supervision ratio for child-safety will be met. Policy and procedures must detail how, when, under what circumstances, and which staff position(s) are responsible for making the determination that it is necessary, as outlined in the T3C System Blueprint.	<ul style="list-style-type: none"> <li>Transition Support Services for Youth &amp; Young Adults Add-On Service;</li> <li>All GRO: Tier I Service Packages; and</li> <li>All GRO: Tier II Service Packages.</li> </ul>
Provide policy and procedures demonstrating how Provider supports transition to adulthood preparation and planning, including training staff.	

Service Package Dependent

<input type="checkbox"/>
<input type="checkbox"/>
<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>



If the requirement is Service Package Dependent the box to the far right will be marked with a black check mark in Appendix III. A.

Appendix III B. includes a listing of which Service Package(s) or Add-On Service(s) the specific task is to be applied.



### **Please Remember:**

- **Each Service Package and Add-On Service is Distinct- while there may be some policies/procedures, model(s), etc. that are common across your agency/organization– having a clearly defined program that is designed to meet the custom needs of children (based on the specific Service Package/ Add-On Service) through targeted services/interventions/treatment is required under the T3C System.**
- **The T3C System does not replace any of the requirements associated with your permit and minimum standards.**
- **Being Credentialed qualifies a provider to offer a specific Service Package and Add-On Service but is not the same as having a residential or SSCC contract to serve children, youth, and young adults. Once Credentialed, the provider’s DFPS and/or SSCC Residential Contract(s) will have to be amended in order to serve children under the new Service Package or Add-On Service.**
- **The placement process changes under the T3C System- using a *Collaborative Universal Screening/Services Planning Process*, the child’s needs dictate the type of Service Package to be sought, and providers are identified based on whether they are Credentialed *and* Contracted to provide the Service Package.**



- On behalf of the T3C Project Management Office, thank you so much for attending today's webinar.
- We would love to hear from you! Please email any questions, comments, or feedback about the T3C System Blueprint or this webinar to [dfpstexaschildcenteredcare@dfps.texas.gov](mailto:dfpstexaschildcenteredcare@dfps.texas.gov).
- As a reminder we will be posting a copy of the PowerPoint and a recording of the webinar on the DFPS T3C webpage, which can be accessed by following [https://www.dfps.texas.gov/Texas\\_Child\\_Centered\\_Care/](https://www.dfps.texas.gov/Texas_Child_Centered_Care/)
- If you have not already done so, please make sure to subscribe for news and updates on T3C on the DFPS webpage by registering your email address

The screenshot shows the DFPS website header with the Texas Department of Family and Protective Services logo and name. Below the header is a blue banner for "Texas Child-Centered Care (T3C)". The main content area includes a "GENERAL INFORMATION" section with a "What's New" link, an "Overview" section titled "What is Texas Child-Centered Care?" with a brief description, and a "SUBSCRIBE" button. A red arrow points from the text "registering your email address" to the "SUBSCRIBE" button and the email registration form, which includes a text input field labeled "email address required" and a "Submit" button.